



Department of Energy
Savannah River Operations Office
P.O. Box A
Aiken, South Carolina 29802

DEC 05 2013

Mr. Randy Garver, General Manager
WSI-SRS
Savannah River Site
P. O. Box W
Aiken, SC 29802

Dear Mr. Garver:

SUBJECT: Contract No. DE-AC30-10CC60025, Protective Force Security Services, Award Fee Determination for April 1, 2013 – September 30, 2013

This letter is to inform you that I have completed an evaluation of the WSI-SRS contract performance for the rating period of April 1, 2013 – September 30, 2013, and determined a commensurate Award Fee based on the Performance Objectives and Criteria set forth in the respective Award Fee Plan. These objectives and criteria support the Department of Energy's (DOE) performance goals in the key areas of protective force (PF) operations and training; management and support; and safety, health and quality assurance at the Savannah River Site (SRS).

As the Fee Determination Official for the DOE Savannah River Operations Office (SR), I am informing you that WSI-SRS earned 88 percent, or \$2,388,736.68 of the total available fee of \$2,714,473.50. In accordance with established rating criteria, WSI-SRS demonstrated an acceptable level of performance this period in meeting or exceeding many of the goals and objectives and in supporting several ongoing critical projects at various SRS operating facilities, as highlighted in the following narrative:

The WSI-SRS Aviation Operations Department (AOD) effectively and safely conducted flight operations in support of the SRS security mission and numerous secondary missions. AOD also maintained a high level of proficiency and operational readiness (99.5% readiness rate) in training, maintenance and safety as demonstrated in conducting 347 routine aerial patrols and surveillance flights and recording 413.1 safe flying hours. AOD also supported one Category I intra-site shipment and two material receipts in H-Area.

The WSI-SRS AOD Maintenance Manager was awarded the DOE John Cooley Aviation Operations Professional of the Year, recognized as the most outstanding Aviation Professional within the DOE Complex. Additionally, during this period, one of the WSI-SRS helicopters was damaged as the result of a lawn crew operator running a lawn mower into the helicopter. WSI-SRS AOD personnel coordinated with Eurocopter technical representatives and initiated immediate and full repairs. As a result of the WSI-SRS maintenance personnel's efforts, AOD was able to conduct the repair on-site and restore the helicopter to full operational status at a significant cost savings and reduction in repair time.

The WSI-SRS Law Enforcement (LE) Department underwent an extensive review by independent, external assessors with the Commission on Accreditation for Law Enforcement Agencies (CALEA) for LE recertification. The WSI-SRS LE Department was required to meet over 180 national standards. The assessment included reviewing all standards and procedures, personnel interviews, and focused observations. Upon conclusion of the assessment, the CALEA Lead Auditor briefed DOE and WSI-SRS Management that the LE Department continued to be in compliance with the national CALEA standards and would be recommended for reaccreditation. The WSI-SRS LE Investigations Section was proactive in supporting requests from DOE/NNSA in joint searches of various SRS workplaces associated with increased reports of theft of government property and alleged reports of drug use by subcontractors. Searches within Government work locations resulted in the identification and retrieval of stolen property as well as the initiation of "for cause" drug testing of certain subcontractor employees. Additionally, the WSI-SRS Investigation Section continues to conduct National Crime Information Center checks of current and potential new employees, coordinates with local law enforcement agencies and escorts Site employees offsite if it is determined that they are serving felony probation and/or have outstanding warrants. These responsive, diligent actions by WSI-SRS LE help to ensure the safety and security of SRS employees and visitors.

WSI continued to support a number of significant site-wide events, including the support of Category I shipments from the K Area Complex to H Area, shipments with the Office of Secure Transportation and participating in weekly planning and protection strategy meetings for the H Area new mission projects. Additionally, the WSI-SRS Performance Testing and Assessment Department (PTAD) continues to implement a comprehensive Periodic Self-Assessment and Performance Testing program, assessing all applicable WSI-SRS safeguards and security operations, in accordance with established laws, orders and regulations. Specifically, PTAD personnel planned, coordinated and conducted five Force on Force and/or training exercises during the past six month rating period.

It is important to note that also during this period, WSI-SRS experienced an unusual number of security incidents associated with the identification, marking and protection of sensitive information as well as concerns associated with the conduct of the inquiries of the security incidents. There were also noted single point failures across the organization by PF personnel; however, the performance failures varied and no specific trends were identified. While WSI-SRS met the overall objectives of the contract, the security incidents and individual performance failures resulted in WSI-SRS initiating a number of corrective actions and lessons learned bulletins to preclude recurrence. The WSI-SRS management team is expected to continue to monitor the progress of all corrective actions for thorough completion and implementation.

In summary, notwithstanding the aforementioned security incidents and single point failures, the WSI-SRS achievements and accomplishments during this rating period demonstrate overall sound practices in protection of SRS national security interests and resources. WSI-SRS has indicated renewed discipline and diligence to both fully address noted performance deficiencies and meet the challenges ahead in support of ongoing critical missions and future business opportunities at SRS.

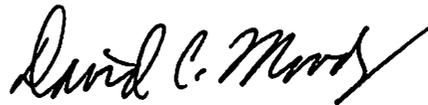
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It is expected that WSI-SRS will continue to be a valued asset to the DOE and SRS. DOE-SR oversight personnel will be meeting with your staff to discuss this Award Fee evaluation in further detail.

Thank you for your continued support of DOE's priorities, missions and the employees of the Savannah River Site.

Sincerely,

A handwritten signature in black ink, appearing to read "David C. Moody". The signature is written in a cursive style with a long, sweeping underline.

David C. Moody
Manager

SPESD-14-28

cc: D. Bolton, WSI-SRS, 703-B