

Award Fee Determination Scorecard

Contractor: Centerra-Savannah River Site
Contract: Protective Force Security Services
Contract Number: DE-AC30-10CC60025
Award Period: October 1, 2019 – October 7, 2020
Basis of Evaluation: Award Fee Plan (AFP)

The Contractor is required to provide, operate and maintain an armed and uniformed Protective Force (PF) for the physical protection of United States Department of Energy (DOE) security interests and other such related duties at the Savannah River Site (SRS). The objective of the Award Fee (AF) provisions of the contract is to afford the Contractor an opportunity to earn fee commensurate with the achievement of optimum contract performance. Performance of this contract is evaluated according to PF operations and training, management and support functions, environment, safety, health, quality assurance and cost control. The DOE uses the adjectival rating and associated descriptions, as well as award-fee earned percentages in accordance with Federal Acquisition Regulations.

Total AF Available:

For year eleven of this contract, the total AF available for October 1, 2019 – October 7, 2020 is \$6,725,835.00

Period: October 1, 2019 – October 7, 2020

AF Available: \$6,725,835.00

AF Earned: \$6,584,592.47

Percentage Earned: 97.90%

AF Area Adjectival Ratings: Excellent

Protective Force Operations and Training (45% of total available)

The Contractor shall provide a well-trained, highly motivated PF capable of reliably executing routine and emergency duties in accordance with DOE directives and site-specific requirements to ensure the overall security and safety of the SRS.

Period	Percentage earned this period
October 2019 – October 2020	98.00

The Centerra-SRS PF personnel protecting SRS Category I assets at K-Area, H-Area/Tritium, L-Area, and the Savannah River National Laboratory continued to execute their duties in an exceptional manner. The PF personnel assigned to the SRS critical facilities demonstrated effective and efficient protection strategies and adhered to the approved Security Plans and Post Orders to ensure protection of Special Nuclear Material, as well as supporting site operations and missions daily. PF personnel at these critical facilities work seamlessly with operations personnel on coordinating, reviewing and implementing Modified Security Plans in support of operations changes and projects.

Centerra-SRS supported both a Limited Notice Performance Test Inspection by the DOE-HQ Office of Enterprise Assessment (EA), as well as a major EA inspection of all security and PF programs and capabilities. The Performance Testing and Assessment Department Test Controllers and Evaluators, acting as Trusted Agents in conjunction with DOE-SR and the Savannah River Nuclear Solutions Vulnerability Assessment Department, developed, planned, coordinated and conducted various performance tests integrated with facility operations, as well as range operations and firearms qualifications testing, and major Force-on-Force (FoF) exercises. Centerra-SRS demonstrated tactical and operational proficiency validating PF strategies and response plan. The EA Inspection Team was highly complementary of the development, planning, and conduct of the exercises, range operations and tactical firearms proficiency demonstrated by the PF. Currently, DOE-SRS and Centerra-SRS are awaiting the formal report.

Centerra-SRS underwent additional external reviews which including International Organization of Standards (ISO) 14001, and Commission on Accreditation for Law Enforcement Agencies for both the Centerra-SRS Law Enforcement Department and Public Safety Training Academy. All programs were successfully reviewed and re-accredited.

During this period, an unprecedented national emergency/COVID-19 pandemic provided numerous challenges. Centerra-SRS demonstrated the effective and competent execution of the SRS security mission while managing COVID-19 challenges. Centerra-SRS supported the Savannah River Infectious Disease Response Team (IDRT) in developing the SRS recovery plan. Centerra-SRS effectively managed their workforce, ensuring appropriate PF staffing for critical facilities, while supporting its first ever teleworking plan for a large number of employees to minimize the spread of the disease. Several critical measures were instituted withing the PF operations to minimize the spread of the disease. The measures were implemented successfully to reduce infection, ensuring appropriate staffing for key security assets at SRS. Centerra-SRS successfully conducted a Basic Security Police Officer Training class (BSPOT), graduating 24 students.

Deficiencies identified during this period included minor motor vehicle accidents involving fixed objects with minimal damage, performance issues by a few PF personnel, and two minor security incidents involving personally owned electronics in security areas. The Contractor took immediate action, investigating, assessing, and implementing corrective actions to minimize future recurrence, as well disciplinary action as warranted.

Protective Force Management and Support (20% of total available)

The Contractor shall provide management and support functions to include: recruiting and retention of personnel, protection program planning, development of routine and emergency orders, plans and procedures, effective utilization of PF personnel, logistical and administrative functions to ensure PF mission accomplishment and compliance with applicable directives in all programmatic functions.

Period	Percentage earned this period
October 2019 – October 2020	96.00

During this performance rating period, Centerra-SRS effectively implemented management and support functions in support of the SRS PF security missions. Centerra-SRS Leadership developed COVID 19 Management Control and Recovery Plans to ensure SRS security operations and safety of human capital were aligned during this highly unpredictable pandemic while at a non-closure site. The company conducted tabletop drills, facility walkdowns, procurement of personal protective equipment and complete integration with the Site’s (IDRT). Centerra-SRS supported EA assessors’ observation of proficiency of holistic security operations by providing review of over 900 documents, (2) FoF, (12) Limited Notice Performance Tests and full spectrum weapons qualifications. Centerra-SRS Aviation Operations maintained a 99.3% security/support in overflights (690 hours), and positive feedback during the DOE Office of Aviation Management audit conducted in January 2020.

There was one instance where a Centerra-SRS internal inquiry failed to adequately investigate a reported concern, However, upon obtaining additional information, the senior management team took appropriate measures to address this matter.

Environment, Safety, Health and Quality Assurance (20% of total available)

The Contractor shall implement and maintain, in accordance with DOE requirements, comprehensive ESH&QA programs that ensure work is accomplished in accordance with applicable standards, as well as protect workers and the environment. In addition, the Contractor shall coordinate with the Site Management and Operating contractor, as appropriate, on Site-wide ESH&QA topics.

Period	Percentage earned this period
October 2019 – October 2020	98.00

The Centerra-SRS Environment, Safety, Health and Quality Assurance Department (ESH&QAD) spearheaded the COVID 19 response by advancing core industrial hygiene protocols, and a hierarchy of

hazard controls ensuring safe security operations. Successful mitigation of heat related issues during BSPOT and PF operations included monitoring of hydration intake, uniform modification and innovative engineering controls in support of a successful Heat Stress Management Program. ESH&QAD completed an extensive ISO 14001 audit, receiving zero nonconformance issues. The Total Recordable Case (TRC) Rate and Days Away, Restricted, or Transferred (DART) Case Rate communicates a highly dynamic security operations and training program being monitored and safely managed by an integrated process. Centerra-SRS security and training programs performed over 1 million driving miles, firing of 340000 rounds of ammunition, 690 hours of aviation flight hours and large-scale FoF exercises.

Cost Control (15% of total available)

Minimize risk of cost over runs, reduce overall number of changes (e.g., Baseline Change Proposals, contract modifications, etc.) for scope, cost and schedule. The Contractor will provide timely, accurate, reliable and actionable project and contractor cost, schedule, performance, risk, and forecast data, reports and information. This incentive is not intended to motivate the Contractor to excel in cost control to the detriment of the other important performance objectives.

Period	Percentage earned this period
October 2019 – October 2020	100.00

Centerra-SRS conducted proactive planning, analysis and budgetary scrutiny of its business functions resulting in cost effective initiatives of underrun in salary, wage and fringe benefits (2.4M), staff streamlining, suspension of business travel and PF overtime mitigation. Centerra-SRS continues to deliver required planning documents such as Annual Operating Plan, Management Staffing Plan, Budget Spend Plan and Budget/Performance Measures.