Department of Energy
Privacy Impact Assessment (PIA)

Name of Project: Hanford PeopleCORE (HPC) - RL-2007/Project Hanford Management Contract - PHMC (Fluor)
Bureau: U.S. Department of Energy (DOE)
Project’s Unique ID: Hanford PeopleCORE (HPC) as part of OMB Exhibit 53
Identification number: 019-10-01-15-02-8022-00 (RL PHMC Non-Major Infrastructure/Site Services IT Investments)
Date: August 27, 2007

A. CONTACT INFORMATION:

1. Who is the person completing this document?
   Pamela R. Edwards
   Information Services
   Fluor Hanford
   P.O. Box 1000 MSIN H7-22
   Richland, WA  99352

2. Who is the system owner?
   Dana Kranz
   Chief Information Officer
   U.S. Department of Energy
   Richland Operations Office
   P.O. Box 550 MSIN A2-15
   Richland, WA 99352

3. Who is the System Manager for this system or application?
   Dana Kranz
   Chief Information Officer
   U.S. Department of Energy
   Richland Operations Office
   P.O. Box 550 MSIN A2-15
   Richland, WA 99352

4. Who is the IT Security Manager who reviewed this document??
   Harry Bell
   U.S. Department of Energy
   Richland Operations Office
   P.O. Box 550 MSIN A6-35
   Richland, WA 99352
5. Who is the Privacy Act Officer who reviewed this document?

Dorothy Riehl
Privacy Act Officer
U.S. Department of Energy
Richland Operations Office
P.O. Box 550 MSIN A7-75
Richland, WA 99352

Abel Lopez, Director
FOIA/Privacy Act Group
U.S. Department of Energy
1000 Independence Avenue, SW
Washington, DC 20585
202-586-5958

B. SYSTEM APPLICATION/GENERAL INFORMATION:

1) Does this system contain any information about individuals? Yes.

   a. Is this information identifiable to the individual? Yes.
   
   b. Is the information about individual members of the public? Yes.
   
   c. Is the information about DOE or contractor employees? Yes

2) What is the purpose of the system/application? HPC is the central repository
   of data related to people who require access to the Project Hanford facilities,
   access Hanford computer systems, or have any business relationship to the
   Hanford Project.

3) What legal authority authorizes the purchase or development of this
   system/application? 42, United States Code (U.S.C.), Section 7101 et seq.;
   and 50 U.S.C. 2401 et seq.

---

1 "Identifiable Form" - According to the OMB Memo.M-02-22, this means information in an IT system or online collection: (i) that directly identifies an individual (e.g., name, address, social security number or other identifying number or code, telephone number, email address, etc.) or (ii) by which an agency intends to identify specific individuals in conjunction with other data elements, i.e., indirect identification. (These data elements may include a combination of gender, race, birth date, geographic indicator, and other descriptor).

Hanford PeopleCORE (HPC) - RL-2007/Project Hanford Management Contract - PHMC (Fluor)
C. DATA in the SYSTEM:

1) What categories of individuals are covered in the system? Persons requiring access to the Project Hanford facilities, computer systems or performing work for the Hanford Projects. To include employees and prospective employees of DOE or DOE contractors, employees of other U.S. Government agencies or their contractors, visitors, and vendors.

2) What are the sources of the information in the system?

a. Is the source of information from the individual or is it taken from another source? The information originally is provided by the individual to whom it pertains. The source of data is from other Hanford applications such as company human resource systems, badging systems, and authorized points-of-contract.

b. What Federal agencies are providing data for use in the system? DOE Richland.

c. What tribal, state, and local agencies are providing data for use in the system? None.

d. From what other third party sources will data be collected? None.

e. What information will be collected from the employee and the public? Name, social security number, gender, date of birth, citizenship and home address.

3) Accuracy, Timeliness, and Reliability

a. How will data collected from sources other than DOE records be verified for accuracy? Data is provided by the individual therefore it is determined that it is accurate at the time it is provided.

b. How will data be checked for completeness? Data is validated against the multiple source applications.

c. Is the data current? What steps or procedures are taken to ensure the data is current and not out-of-date? Yes. Interfaces are done on a daily basis.

d. Are the data elements described in detail and documented? Yes. The data elements are described in the data schema.
D. ATTRIBUTES OF THE DATA:

1) Is the use of the data both relevant and necessary to the purpose for which the system is being designed? Yes.

2) Will the system derive new data or create previously unavailable data about an individual through aggregation from the information collected, and how will this be maintained and filed? No.

3) Will the new data be placed in the individual's record? N/A

4) Can the system make determinations about employees/public that would not be possible without the new data? N/A

5) How will the new data be verified for relevance and accuracy? N/A

6) If the data is being consolidated, what controls are in place to protect the data from unauthorized access or use? N/A

7) If processes are being consolidated, are the proper controls remaining in place to protect the data and prevent unauthorized access? N/A

8) How will the data be retrieved? Does a personal identifier retrieve the data? If yes, explain and list the identifiers that will be used to retrieve information on the individual. Yes, data is retrieved from other applications based on specific criteria, including company, organization, status, etc. then linked to their database by the Hanford Identification (HID).

9) What kinds of reports can be produced on individuals? Error reports and company employee count reports.

   What will be the use of these reports? Error reports identify data discrepancies to be fixed and employee count reports are used by DOE.

   Who will have access to them? Data source owners.

10) What opportunities do individuals have to decline to provide information (e.g., where providing information is voluntary) or to consent only to particular uses of the information (other than required or authorized uses). N/A
E. Maintenance and Administrative Controls:

1) If the system is operated in more than one site, how will consistent use of the system and data be maintained in all sites? The system is not operated in more than one site.

2) What are the retention periods of data in this system? Records retention and disposal authorities are contained in the National Archives and Records Administration (NARA) General Records Schedule and DOE record schedules that have been approved by NARA.

3) What are the procedures for disposition of the data at the end of the retention period? How long will the reports produced be kept? Procedures are documented in the Records Schedule and established in accordance with NARA General Records Schedule.

4) Is the system using technologies in ways that the DOE has not previously employed (e.g., monitoring software, Smart Cards, Caller-ID)? No.

5) How does the use of this technology affect public/employee privacy? N/A

6) Will these systems provide the capability to identify, locate, and monitor individuals? No.

7) What kinds of information are collected as a function of the monitoring of individuals? N/A

8) What controls will be used to prevent unauthorized monitoring? N/A

9) Under which PA system of records notice does the system operate? DOE-52 “Access Control Records of International Visits, Assignments, and Employment at DOE facilities and Contractor Sites.”

10) If the system is being modified, will the PA system of records notice require amendment or revision? No.

F. Access to Data:

1) Who will have access to the data in the system? Only authorized personnel who have a need to know and are approved by management. Application and data access is controlled first via a network access logon id and complex password. The majority of software applications have secondary authentication and access controls implemented including role based security controls that require management approval prior to granting. Direct database
access is controlled administratively through policy and through reviews of access control lists by management.

2) **How is access to the data by a user determined?** Access is governed on a need-to-know basis approved by management.

3) **Will users have access to all data on the system or will the user’s access be restricted?** Access is role dependent, as authorized by the job function and approved by management.

4) **What controls are in place to prevent the misuse (e.g., unauthorized browsing) of data by those having access?** Administrative (procedure), authentication policy, and physical controls are implemented to prevent misuse. Role-based access control and management approvals assist in providing multiple layers of protection.

5) **Are contractors involved with the design and development of the system and will they be involved with the maintenance of the system?** Yes. If yes, were PA contract clauses inserted in their contracts and other regulatory measures addressed? Yes. Information may be disclosed to contractors and their officers and employees in performance of their contract. Individuals provided this information are subject to the same limitation applicable to DOE officers and employees under the Privacy Act, 5 U.S.C. 552a.

Pertinent contract language states that data covered by the Privacy Act may be disclosed to contractors and their officers and employees. Any information that is obtained or viewed shall be on a need-to-know basis. Contractors are required to safeguard all information that they may obtain in accordance with the provisions of the Privacy and the requirements of the DOE Richland Office. The contractor shall ensure that all DOE Richland Office documents and software processed, and the information contained therein, are protected for unauthorized use and mishandling by assigned personnel. All authorized users are required to sign annual non-disclosure agreements.

6) **Do other systems share data or have access to the data in the system? If yes, explain.** Yes. The system interfaces are documented in interface agreements and specification documents. All interfaces are required to sign annual non-disclosure agreements. Interfaces include:

- Hanford Identification (HID) for obtaining internal Hanford identification number
- Occupational Injury/Illness Database (OII) for injury/illness recording
- Business Management System (BMS) for Hanford training, contractor personnel record
- Personnel Security Clearance Record (PSCR+) for badge security
- Access Control Entry System (ACES) for Hanford site access
- Pacific Northwest Laboratories for radiation exposure tracking
- Advance Medical Contractor for medical records

7) **Who will be responsible for protecting the privacy rights of the public and employees affected by the interface?**

Gary Loiacono, Director
Security and Emergency Services Division
U.S. Department of Energy
Richland Operations Office
P.O. Box 550 MSIN A6-35
Richland, WA 99352

8) **Will other agencies share data or have access to the data in this system?**
No.

9) **How will the data be used by the other agency?** N/A

10) **Who is responsible for assuring proper use of the data?** N/A
The Following Officials Have Approved this Document

1. System Manager
   Name: Dana Kranz
   Title: RL Chief Information Officer

2. Privacy Act Officer (Field Office)
   Name: Dorothy Rienke
   Title: RL and PA Officer

3. Privacy Act Officer (Headquarters)
   Name: Alex Lopez
   Title: Director, FOIA and Privacy Act Group

4. Senior Official for Privacy Policy
   Name: Ingrid A.C. Kolb
   Title: Director, Office of Management
Department of Energy  
Privacy Impact Assessment (PIA)

Name of Project:  Hanford Identification (HID) - RL-2007/Project Hanford Management Contract - PHMC (Fluor)  
Bureau:  U.S. Department of Energy (DOE)  
Project's Unique ID:  Hanford Identification (HID) as part of OMB Exhibit 53 Identification number: 019-10-01-15-02-0007-00 (RL PHMC Non-Major Mission Support IT Investments)  
Date:  August 28, 2007

A. CONTACT INFORMATION:

1. Who is the person completing this document?
   Pamela R. Edwards  
   Information Services  
   Fluor Hanford  
   P.O. Box 1000 MSIN H7-22  
   Richland, WA 99352

2. Who is the system owner?
   Dana Kranz  
   Chief Information Officer  
   U.S. Department of Energy  
   Richland Operations Office  
   P.O. Box 550 MSIN A2-15  
   Richland, WA 99352

3. Who is the System Manager for this system or application?
   Dana Kranz  
   Chief Information Officer  
   U.S. Department of Energy  
   Richland Operations Office  
   P.O. Box 550 MSIN A2-15  
   Richland, WA 99352

4. Who is the IT Security Manager who reviewed this document??
   Harry Beli  
   U.S. Department of Energy  
   Richland Operations Office  
   P.O. Box 550 MSIN A6-35  
   Richland, WA 99352

Hanford Identification Number (HID) - RL-2007/Project Hanford Management Contract - PHMC (Fluor)  
1 of 8
5. Who is the Privacy Act Officer who reviewed this document?

Dorothy Riehle  
Privacy Act Officer  
U.S. Department of Energy 
Richland Operations Office 
P.O. Box 550 MSIN A7-75 
Richland, WA 99352

Abel Lopez, Director  
FOIA/Privacy Act Group  
U.S. Department of Energy 
1000 Independence Avenue, SW 
Washington, DC 20585

B. SYSTEM APPLICATION/GENERAL INFORMATION:

1) Does this system contain any information about individuals? Yes.

a. Is this information identifiable to the individual? 1 Yes.

b. Is the information about individual members of the public? Yes.

c. Is the information about DOE or contractor employees? Yes.

2) What is the purpose of the system/application? The HID application is used to assign a unique Hanford identifier to all persons who have a relationship with the Project Hanford.

3) What legal authority authorizes the purchase or development of this system/application? 42, United States Code (U.S.C.), Section 7101 et seq.; and 50 U.S.C. 2401 et seq.

C. DATA in the SYSTEM:

1) What categories of individuals are covered in the system? Persons requiring access to the Project Hanford facilities, computer systems or performing work for the Hanford Projects. To include employees and

---

1 "Identifiable Form" - According to the OMB Memo M-02-22, this means information in an IT system or online collection: (i) that directly identifies an individual (e.g., name, address, social security number or other identifying number or code, telephone number, email address, etc.) or (ii) by which an agency intends to identify specific individuals in conjunction with other data elements, i.e., indirect identification. (These data elements may include a combination of gender, race, birth date, geographic indicator, and other descriptor.)
prospective employees of DOE or DOE contractors, employees of other U.S.
Government agencies or their contractors, visitors, and vendors.

2) **What are the sources of the information in the system?**

a. **Is the source of information from the individual or is it taken from another source?** The source of data is from the individual to whom it pertains.

b. **What Federal agencies are providing data for use in the system?** None.

c. **What tribal, state, and local agencies are providing data for use in the system?** None.

d. **From what other third party sources will data be collected?** None.

e. **What information will be collected from the employee and the public?** Name, social security number or other identifiable number (passport, military identification, etc), gender, and date and place of birth.

3) **Accuracy, Timeliness, and Reliability**

a. **How will data collected from sources other than DOE records be verified for accuracy?** Since the data is provided by the individual to whom it pertains, it is determined that the information is accurate at the time it is provided. Verification with other applications that collect equivalent information is done on a daily basis.

b. **How will data be checked for completeness?** Since the data is provided by the individual to whom it pertains, it is determined that the information is complete at the time it is provided. All required data must be provided at time of entry or the system will not generate the Hanford Identification (HID) number. Verification with other applications that collect equivalent information is done on a daily basis.

c. **Is the data current? What steps or procedures are taken to ensure the data is current and not out-of-date?** Since the data is provided by the individual to whom it pertains, therefore it is determined that the information is current at the time it is provided. Verification with other applications that collect equivalent information is done on a daily basis.

d. **Are the data elements described in detail and documented?** Yes. The data elements are described in the data schema.
D. ATTRIBUTES OF THE DATA:

1) Is the use of the data both relevant and necessary to the purpose for which the system is being designed? Yes.

2) Will the system derive new data or create previously unavailable data about an individual through aggregation from the information collected, and how will this be maintained and filed? A unique personal identifier used at DOE Hanford will be created for the individual for use at the Hanford site.

3) Will the new data be placed in the individual’s record? Yes.

4) Can the system make determinations about employees/public that would not be possible without the new data? N/A

5) How will the new data be verified for relevance and accuracy? N/A

6) If the data is being consolidated, what controls are in place to protect the data from unauthorized access or use? N/A

7) If processes are being consolidated, are the proper controls remaining in place to protect the data and prevent unauthorized access? N/A

8) How will the data be retrieved? Does a personal identifier retrieve the data? If yes, explain and list the identifiers that will be used to retrieve information on the individual. Yes, data is retrieved by the Hanford Identification (HID), name, birth date, and social security number.

9) What kinds of reports can be produced on individuals? No reports are generated.

What will be the use of these reports? N/A

Who will have access to them? N/A

10) What opportunities do individuals have to decline to provide information (e.g., where providing information is voluntary) or to consent only to particular uses of the information (other than required or authorized uses). All information is provided voluntarily by the individual and is required for access to the site. If the individual declines to provide the necessary information, access will not be granted.
E. Maintenance and Administrative Controls:

1) If the system is operated in more than one site, how will consistent use of the system and data be maintained in all sites? The system is not operated in more than one site.

2) What are the retention periods of data in this system? Records retention and disposal authorities are contained in the National Archives and Records Administration (NARA) General Records Schedule and DOE record schedules that have been approved by NARA.

3) What are the procedures for disposition of the data at the end of the retention period? How long will the reports produced be kept? Procedures are documented in the Records Schedule and established in accordance with NARA General Records Schedule.

4) Is the system using technologies in ways that the DOE has not previously employed (e.g., monitoring software, Smart Cards, Caller-ID)? No.

5) How does the use of this technology affect public/employee privacy? N/A.

6) Will these systems provide the capability to identify, locate, and monitor individuals? No.

7) What kinds of information are collected as a function of the monitoring of individuals? N/A

8) What controls will be used to prevent unauthorized monitoring? N/A

9) Under which PA system of records notice does the system operate? DOE-52 “Access Control Records of International Visits, Assignments, and Employment at DOE facilities and Contractor Sites.”

10) If the system is being modified, will the PA system of records notice require amendment or revision? No.

F. Access to Data:

1) Who will have access to the data in the system? Only authorized personnel who have a need-to-know and are approved by management. Application and data access is controlled first via a network access logon id and complex password. The majority of software applications have secondary authentication and access controls implemented including role based security controls that require management approval prior to granting. Direct database
access is controlled administratively through policy and through reviews of access control lists by management.

2) **How is access to the data by a user determined?** Access is governed on a need-to-know basis approved by management.

3) **Will users have access to all data on the system or will the user’s access be restricted?** Access is role dependent, as authorized by the job function and approved by management.

4) **What controls are in place to prevent the misuse (e.g., unauthorized browsing) of data by those having access?** Administrative (procedure), authentication policy, and physical controls are implemented to prevent misuse. Role based access control and management approvals assist in providing multiple layers of protection.

5) **Are contractors involved with the design and development of the system and will they be involved with the maintenance of the system? If yes, were PA contract clauses inserted in their contracts and other regulatory measures addressed?** Yes. Information may be disclosed to contractors and their officers and employees in performance of their contract. Individuals provided this information are subject to the same limitation applicable to DOE officers and employees under the Privacy Act, 5 U.S.C. 552a.

Pertinent contract language states that data covered by the Privacy Act may be disclosed to contractors and their officers and employees. Any information that is obtained or viewed shall be on a need-to-know basis. Contractors are required to safeguard all information that they obtain in accordance with the provisions of the Privacy and the requirements of the DOE Richland Office. The contractor shall ensure that all DOE Richland Office documents and software processed, and the information contained therein, are protect for unauthorized use and mishandling by assigned personnel. All authorized users are required to sign annual non-disclosure agreements.

6) **Do other systems share data or have access to the data in the system? If yes, explain.** Yes. The system interfaces are documented in interface agreements and specification documents. All interfaces are required to sign annual non-disclosure agreements. Interfaces include:

- Hanford PeopleCORE (HPC) for internal Hanford roster
- Personnel Security Clearance Record (PSCR+) for badge security

7) **Who will be responsible for protecting the privacy rights of the public and employees affected by the interface?**
8) Will other agencies share data or have access to the data in this system? No.

9) How will the data be used by the other agency? N/A

10) Who is responsible for assuring proper use of the data? N/A
The Following Officials Have Approved this Document

1. System Manager
   
   Name: Dana Kranz
   Title: RL Chief Information Officer

2. Privacy Act Officer (Field Office)
   
   Name:
   Title: Director, RL and PA Office

3. Privacy Act Officer (Headquarters)
   
   Name: Alex Lopez
   Title: Director, FOIA and Privacy Act Group

4. Senior Official for Privacy Policy
   
   Name: Ingrid A.C. Kolb
   Title: Director, Office of Management