# **PITTSBURGH How to Competitively Respond to Department** of Energy's Sources APRIL 16-18, 2 Sought to Influence the Acquisition

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# **Agenda**

- Sources Sought Notices
- Market research
- Government's Best Practices
- Responding to Notices
- Marketing techniques
- Who wins?
- Take Home



# What is a Sources Sought Notice?

The Sources Sought Notice is a synopsis posted by a government agency that states they are seeking possible sources for a project. This is a part of Market research.

It is not a solicitation for work, nor is it a request for proposal. Reference the FAR, Subpart 7.3 and OMB Circular A-76.



#### What is Market Research?

- Collecting & analyzing information about the market's capabilities to satisfy agency needs. (FAR 2.101)
- Federal Acquisition Streamlining Act of 1994 prescribes market research as a critical component in describing the agency needs, developing an overall acquisition strategy, & identifying the terms, conditions, & practices appropriate for the items being acquired.

#### What is Market Research?

- FAR Part 10.001 requires:
  - Before developing new requirements documents.
  - Before soliciting offers above the Simplified Acquisition Threshold.
     (SAT) (\$250k) &
  - Before soliciting offers below the SAT when adequate information is not available.



#### **Purpose of Market Research**

- Determine whether a commercial source exists to meet the requirement.
- Assess whether **two or more** small, 8(a), or HUBZone small businesses can meet the requirement **for set-asides**.
- Ascertain whether the item needs some minor modifications.
- Determine if the requirement can/should be modified
- Identify commercial practices (e.g., warranties & licenses, buyer financing, maintenance programs, terms & conditions, and commercial discounts).
- Can help obtain best price/best value for the government.(Options)
- Identify successful acquisition strategies



## Why Perform Market Research

- Needed to support effective acquisition planning.
- It is performed because it is a FAR requirement.
- Provides help to define requirement.
- Provides a database to support industry capabilities, product availability, competitive market forces, and alternative sources.

# Why Should Industry Help Government Do Market Research

- Helps Government avoid mistakes.
- Helps industry understand Government requirements better.
- Allows communication with Government before formal acquisition rules apply. (marketing opportunity!)



# Government's Failure to Perform Market Research

#### Can result in:

- Protests of sole source or limited competition acquisitions.
- GAO could order re-competition and payment of bid and proposal costs.
- Contract administration problems
- The government could miss out on the newest & best technology or services.



# Government Perspective: How Much Market Research Is Enough?

- The extent of market research will vary, depending on such factors as complexity, urgency, estimated dollar value, & past experience.
- Generally speaking, do as much market research as possible (until decision-makers understands the marketplace well) since it saves time in the long run.

# Techniques for Accomplishing Market Research

- Contact knowledgeable people within Government and industry.
- Review recent market research for similar items.
- Publish formal requests for information (RFI).
- Query Government and commercial databases.
- Obtain source lists for similar items from other organizations.
- Commercial catalogs and other product literature.



# Techniques for Accomplishing Market Research

- Conduct interchange meetings or pre-solicitation conferences with potential vendors.
- Contact known vendors.
- Sources Sought Notices.
- Capability Statements on file.
- Internet.

#### Who Performs the Market Research?

- Joint technical & procurement collaboration
- Small business specialist & resource analyst also provide some feedback.
- All layers of decision-makers!
- CO, PM, SB

# **Topics in Government Market Research Documentation**

- Summary of acquisition background
- Identification of market research team
- Description of agency's needs
- Desired or required schedule for the delivery of the end items.
- Explanation of the list of potential suppliers
- Summary of industry sources
- Customary commercial terms, provisions, and conditions
- Price ranges & pricing structure/terms
- The Market Research (including summary of available commercial or no developmental items.)



#### **Government's Purpose: Sources Sought Notices**

- Determine if industry can provide the agency with the required services or products
- Determine if small business can participate



# **Sources Sought Notices**

- Over 2,000 posted in last 30 days
- Great head's up: what is going to happen
- Advance notice: it is not an RFP
- Establish relationships in agencies
- Helps you focus your business development efforts
- Opens the door to opportunities!



# **Sources Sought Notices vs. RFIs**

#### **Sources Sought:**

- Market Research without pricing
- Market Research without technical recommendations
- Identification of possible socioeconomic certified vendor pool

#### RFI:

 RFIs may be used when the Government does not presently intend to award a contract, but wants to obtain price, delivery, other market information, or capabilities for planning purposes." FAR Part 15.201(e)



#### Where are "Sources Sought" notices?

Can be anywhere the government is posting notices or opportunities!

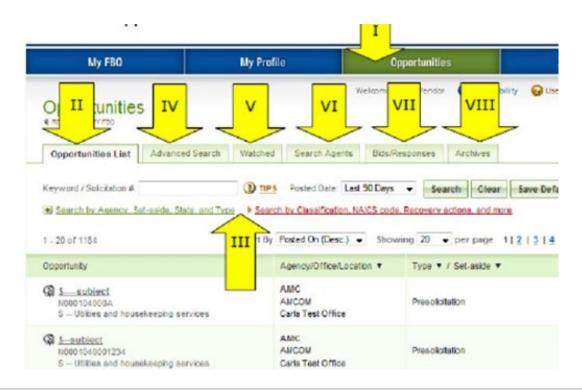
- FBO.gov
- FedConnect
- GSA eBuy
- Agency web site
- Social media!







#### FBO "Sources Sought" Search



#### **FBO Sources Sought Notices Search**

You can use the following search technique to find Sources Sought notices in the FedBizOpps Advanced Search:

- 1. Go to www.fbo.gov
- Click on "opportunities" main navigation (upper navigation bar).
- 3. On the "opportunities list" tab, use the "Advanced Search" field to see additional search filters.
- Select "Sources sought" type.
- 5. Refine the search with other search criteria as appropriate to your search (e.g., agency, keyword, posting date).
- 6. Click "go" to proceed to filter the lists of opportunities.
- 7. Save!



### **FBO Search Agent**

- As a vendor, you can set up "search agents" based on detailed search elements that highlight newly added opportunities aligning with your search criteria.
- You may also add opportunities to a "watched list" list (a la" favorites" list). This allows for ease in referencing targeted opportunities.
- Additionally, vendors receive updates about opportunities on their Watched List.

#### **FedConnect**

- Sign in Full Access
- Don't sign in Limited Access and only public opportunities
- Need help? Tutorials
- https://www.fedconnect.net

# **GSA** eBuy

- https://www.ebuy.gsa.gov/ebuy
- FAR recommended (FAR 8.402 & 8.405-6)
- Allows for sources sought or RFI only
- Simplifies the acquisition process saving you time
- Assesses no fees
- Allows for small business set-asides
- Fulfills full and open competition requirements for GWACs and technology contracts



### **Results of Sources Sought Notices**

- If one commercial item or source is found, procurement proceeds in accordance with FAR Part 12 Acquisition of Commercial Items.
- If commercial item is not found, requirement should be reviewed to see if it can be restated to permit commercial item or service.
- Proceed with set-aside or sole source contracts
- Proceed with full and open competition

#### **Government's Best Practices**

- Start early
- Involve users
- Communicate
- Market research is ongoing
- Tailor the investigation/research
- Refine as you proceed
- Document, document, document!
- More training for procurement/non-procurement

### **Vendor: Respond or Not?**

- Yes:
- -Sales and Revenue Goals
- -Pursue a sole source
- -Relationships
- No: wait for RFP
- -May never see it!



### **How to Respond**

- Always copy the Small Business representative at office/agency- <a href="https://www.energy.gov/sites">https://www.energy.gov/sites</a>
- Always "answer the mail" exactly!
- Do NOT attach a pre-written Capability Statement
- Always follow-up
- Begin and continuously market to decision-makers

# Build Relationships With the Multiple Layers of Decision-makers

- Contracting and acquisition staff
  - CO, CS
- Program and technical managers
  - PM, end-user, COR
- Small business representatives
  - OSDBU



#### **Sole Source Contracts**

- 8(a), ED/WOSB, SDVOB
- Know the required process!
- Involve all decision-makers as early as possible
- Do as much preparation as possible
- Ask for it!
- Ask again!



### **Marketing Processes**

- Registrations (SAM & SBDS)
- Web Site
- Capability Statement
- White Papers
- Lead Generators
- Vendor Outreach Meetings
- Debriefings
- Social Media, Blogs
- Public Relations
- Advertising: TV, Radio, Print (XXX)



## **Company and Personal Marketing Outreach**

- Emails (not spam)!
- Phone calls
- Capability Statements
- News Releases
- Articles
- White Papers
- Case Studies
- Repeat!



#### **Communication**

As part of the ongoing, government-wide effort to improve vendor communication, OFPP and OMB's Office of E-Government and Information Technology worked with the Chief Financial Officers (CFO) Act agencies to develop vendor communications plans for:

- Reducing barriers to communication,
- Incorporating more industry input into agency acquisitions,
- Publicizing engagement events, and
- Providing training and awareness to employees and vendors

### **Bonus: Matchmaking Pitch**

- Develop a focused "Matchmaking Pitch" to communicate specific offerings
- No company does "Everything."
- An example of "Reverse Pyramid"
   Matchmaking Speech: I am with

We provide	
Our primary focus is	
We are the absolute best at	
We are different because	
We can help your agency/office by	



#### **Government Conclusion**

- Performing market research by posting Sources Sought notices is a logical process that, if planned, can provide the information you need to generate requirements & locate sources & information on alternative commercial products, services, & practices.
- Conducting market research up front may take time and effort; may initially feel too busy to spend; however, the benefits down the road in terms of a smoother, faster buy with fewer performance problems makes it more than worthwhile.

#### Take Home!!!!!!!!!!

 The more Sources Sought Notices and RFIs You answer and plan a strategic follow-up for, the more business you win!



#### **Session Evaluations**

**Reminder:** 

Please complete the Speaker/Session Evaluation Form located in the Mobile App.

Thank you!



#### **Questions?**

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