

From: Secretary Perry The.Secretary@hq.doe.gov
Subject: 2018 Ombuds Day
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To:



The American Bar Association has designated Thursday, October 11, 2018 as Ombuds Day. On this occasion, I am honored to announce that the Department of Energy's Office of the Ombudsman is a model Ombuds Office within Federal Government as benchmarked by the Administrative Conference of the United States. In addition, our Ombuds staff attained certification from the International Ombudsman Association.

The DOE Office of the Ombudsman is an independent, confidential, neutral, and informal resource available to all DOE federal employees. Since its creation in March 2012, the Office of the Ombudsman has assisted over 2,600 federal employees addressing over 17,000 workplace issues. They have also provided group support to an additional 4,500 employees.

Early identification and resolution of workplace challenges increases daily focus on our Departmental mission. So on this Ombuds Day, I encourage DOE's federal workforce to watch today's launch of a new video highlighting our Office of the Ombudsman and to contact them if/when you may need assistance.

For more information on how the Office of the Ombudsman may be of assistance to you or your organization, please visit their webpage at <http://www.energy.gov/office-ombudsman>, or contact them at (202) 586-0500

Click [here](#) to see a video introduction of Ombuds Day by Deputy Secretary Dan Brouillette and [here](#) to view a message about the Office of the Ombudsman.

Secretary Rick Perry

Contact with the Office of the Ombudsman does not forestall established timeframes within DOE formal processes, nor does it constitute legal notice to DOE or official notice to initiate a formal process.