

# There Are 6 Steps To The Power Restoration Process

<h2>Step 1</h2>  <h3>Power Plants</h3> <p>Power plants, the primary source of power production, are assessed for damage and restored.</p>	<h2>Step 2</h2>  <h3>Transmission Lines</h3> <p>High-voltage transmission lines serving thousands of customers over wide areas are repaired.</p>	<h2>Step 3</h2>  <h3>Substations</h3> <p>Substations are brought online in order for power to reach local distribution lines.</p>
<h2>Step 4</h2>  <h3>Emergency Responders and Essential Services</h3> <p>Power is restored to emergency services and facilities critical to public health and safety—including hospitals, police and fire stations, water reclamation plants, and communications systems.</p>	<h2>Step 5</h2>  <h3>Large Service Areas</h3> <p>Crews are dispatched to repair lines that will return service to the largest number of customers in the least amount of time. Service lines to neighborhoods, industries, and businesses are systematically restored.</p>	<h2>Step 6</h2>  <h3>Individual Homes</h3> <p>Once major repairs are completed, service lines to individual homes and smaller groups of customers are restored.</p>

**Every electric company has a detailed plan for restoring electricity safely after a storm.**

While customers may not see lineworkers in their neighborhoods, it's important to remember that the energy grid is heavily interconnected and the equipment that needs to be repaired—or what's causing the outage—may be located in another area of the system. If energy infrastructure must be rebuilt in order to restore power, this could delay restoration times.

Crews are working day and night to bring power back on quickly and safely. Companies will not stop their storm restoration efforts until the last customer who can receive power is restored.