

# **Role of the DOE Site Office**

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# Operating Model

**The Lab** is responsible for *doing the work*.

**The Contractor** is responsible for *overseeing and assuring* to DOE that the Lab is conducting its work & operations at the laboratory *as promised*.

**The Site Office** is responsible for *ensuring* that work is done in accordance with the contract.

**The Lab, the Contractor, and the Site Office** are responsible for *working together to continually improve the operations* of the laboratory in support of our mission.

Role of the Site Office:

Protect the Government's *assets*

Protect the Government *interests*

# Role of the Site Office

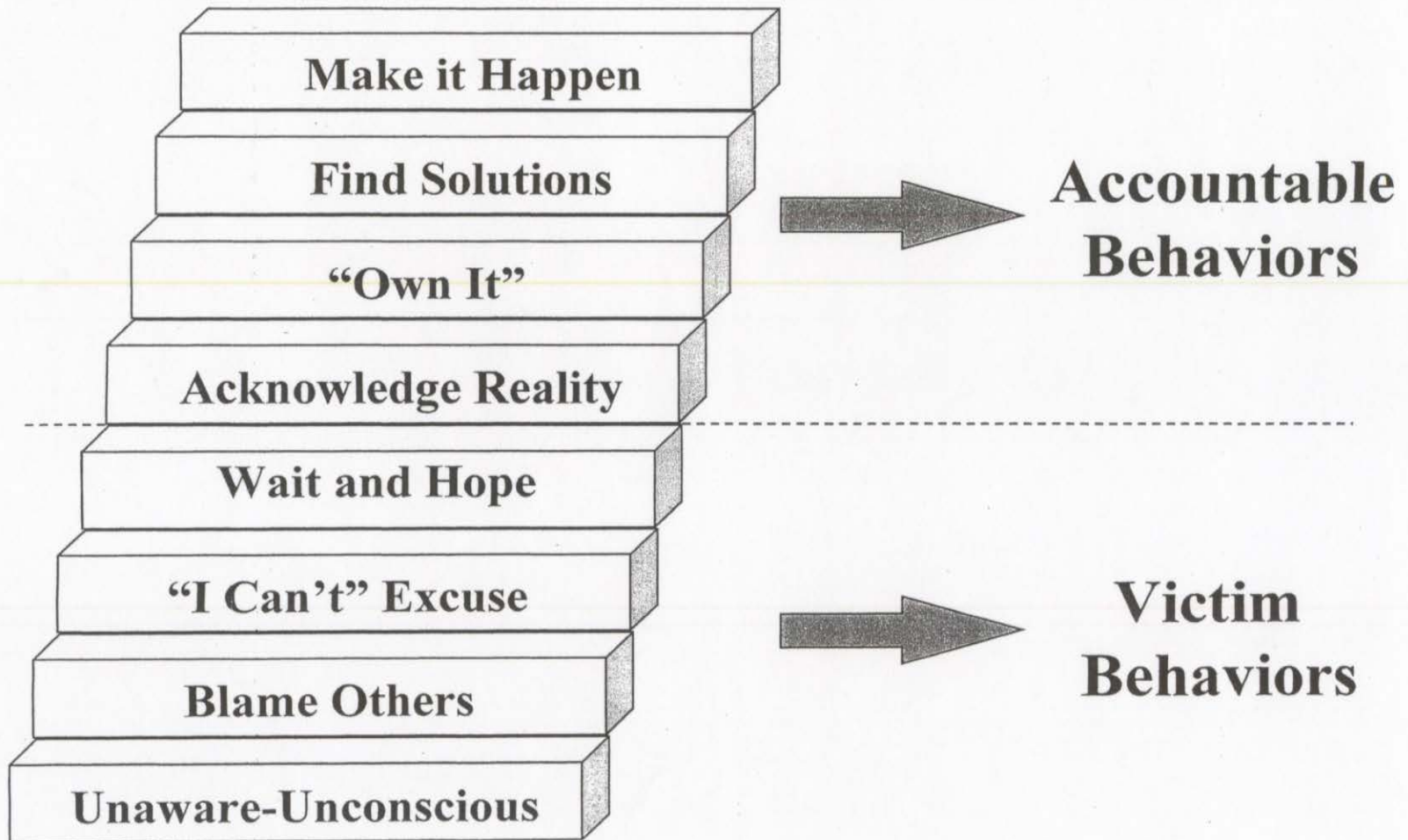
## **We do**

- Hold the contractor accountable**
- Enable the mission**
- Do our homework**
- Seek to understand**
- Make this a trust-based partnership**
- Focus on performance**
- Make risk-informed decisions**
- Provide you real-time feedback**
- Know when to say no or yes**

## **We don't/won't do**

- Second guess the contractor**
- Manage or micromanage the contractor**
- Hope, assume, or ignore**
- Overreact or be unpredictable**
- Make this a you vs. us thing**
- Focus on the “how”**
- Treat everything the same**
- Leave you guessing**
- Always say yes or no**

# Ladder of Accountability



# VISION

- We are viewed as a good investment.
- The Site Office could go away because of high standards, outstanding performance, & the Lab is fully accountable
- The best & brightest want to work here
- Projects are well managed regardless of size
- We work on/with a sustainable mission platform.
  - Note: this includes safety, finance, environmental, quality, etc., etc.
- **We do outstanding science**

# Summary

- We have a **responsibility** to solve problems *through science*.
- Doing what we did yesterday won't get us to where we need to go.
- We need to act **boldly**, with **passion** and drive... and **act together**.
- We have an **obligation** to be great.