


Peer Exchange Calls, Spring 2021, No. 29

The Better Buildings Residential Network hosts Peer Exchange Calls that connect energy efficiency programs and partners to share best practices and learn from one another in order to increase the number of homes that are energy efficient. Follow the links below to view full summaries of each call, and visit the Better Buildings Residential Network website at energy.gov/eere/better-buildings-residential-network to view a schedule of upcoming Peer Exchange Calls.




Program Design & Customer Experience


Control and dispatch Distributed Energy Resources (DERs) to provide value to the grid and to consumers.

Holy Cross Energy's Chris Bilby expounded on that organization's experience deploying DERs with great success as part of the Basalt Vista Affordable Housing Project. Energy storage was a critical component of this highly successful initiative.

▶ [Earth Day Special: Electrification, Batteries, Storage & Residential Efficiency](#) April 22, 2021




ELEVATE ENERGY
Smarter energy use for all




Solve the split-incentives problem.

green|space Chattanooga's Michael Walton laid bare the challenges posed to residential efficiency by the so-called "split-incentives" problem stemming from an arrangement in which the landlord owns a building while the tenant pays for utilities.

▶ [Low-Income, Market-Rate Residential Efficiency: Reaching the Hard to Reach](#) May 13, 2021



Program Design & Customer Experience





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Emphasize program design best practices.

The Natural Resources Defense Council's Alejandra Mejia Cunningham expounded on four best practices for decarbonization initiatives: meeting customers where they are; delivering streamlined offerings with limited process requirements; and creating an irresistible value proposition for key actors.

▶ [Decarbonization and Residential Buildings](#) May 27, 2021






Overcome workforce challenges with a new resource from the Building Performance Association.

The Building Performance Association's Steve Skodak discussed BPA's new Training & Careers Hub, launched to address the industry's need for a growing, skilled workforce. He also dwelled on some of the challenges in this domain and other BPA initiatives which exist to meet them.

▶ [Residential Energy Efficiency and Jobs: The State of the COVID Recovery](#) June 24, 2021



Contractor Engagement & Workforce Development