#### **Award Fee Determination Scorecard**

Contractor:	Centerra-Savannah River Site
Contract:	Protective Force Security Services
Contract Number:	DE-AC30-10CC60025
Award Period:	October 8, 2021 – October 7, 2022
Basis of Evaluation:	Award Fee Plan (AFP)

The Contractor is required to provide, operate and maintain an armed and uniformed Protective Force (PF) for the physical protection of United States Department of Energy (DOE) security interests and other such related duties at the Savannah River Site (SRS). The objective of the Award Fee (AF) provisions of the contract is to afford the Contractor an opportunity to earn fee commensurate with the achievement of optimum contract performance. Performance of this contract is evaluated according to PF operations and training, management and support functions, environment, safety, health, quality assurance and cost control. The DOE uses the adjectival rating and associated descriptions, as well as AF earned percentages in accordance with Federal Acquisition Regulations.

## Total AF Available:

For year 12 of this contract, the total AF available for October 8, 2021 – October 7, 2022, is \$6,725,835.00

Period: October 8, 2021 – October 7, 2022 AF Available: \$6,725,835.00 AF Earned: \$6,332,373.65 Percentage Earned: 94.15% AF Area Adjectival Ratings: Excellent

#### **Protective Force Operations and Training** (45% of total available)

The Contractor shall provide a well-trained, highly motivated PF capable of reliably executing routine and emergency duties in accordance with DOE directives and site-specific requirements to ensure the overall security and safety of the SRS.

Period	Percentage earned this period
October 2021 – October 2022	93.0

During this performance period, Centerra-SRS executed the Site security mission at an excellent level of proficiency. Centerra-SRS provided multidisciplinary PF personnel to execute the site security mission working collectively with other site partners to ensure no interference with site operations. The PF responsible for protecting DOE assets that include K-Area, H-Area/Tritium, L-Area, Savannah River National Laboratory, Human Capital, and other Sensitive Facilities performed their day to day duties in an exceptional and professional manner. This period included an Enterprise Assessment team conducting Integrated Limited Notice Performance Testing (LNPT) focusing on critical facilities and officer compliance to assigned duties, including integrated LNPT with operations personnel. The results revealed PF and site security personnel demonstrated proficiency in their duties consistent with Safeguards and Security (S&S) plans and procedures. The PF designated to perform access control and detection of prohibited articles at the perimeter barricades continue to be a valuable security asset identifying entry/exit and Prohibited Article violations. The Law Enforcement (LE) officers responded to over 4,200 calls for service, involving 40 incidents of damage to government property and affected 20 arrests of various

offenses. Centerra-SRS hosted the United States Police Canine Association Detector and Tracking Trials where 29 external/internal teams participated; Centerra's ten explosive and two narcotic canine teams certified successfully, ensuring full explosive and narcotic detection capabilities are maintained.

The Training Division (TD) was recertified for the fifth time by the Commission on Accreditation for Law Enforcement Agencies. The National Training Center recertified Centerra to conduct Basic Tactical Entry Classes and observed Basic Security Police Officer Training with no issues. Centerra conducted two Tactical Response Force classes equating to 38 students, and sustainment training for incumbent PF, focusing on defensive tactics, weapons training, and response to active shooter. The TD instructed dynamic performance-based training such as Live Fire Shoot House Operations, Live Fire Range Operations consisting of 410,000 rounds fired, and Advanced Weapon Platforms such as Aerial Door Machine Gunnery and Dillon Minigun qualifications. Additionally, the TD conducted Strike Contingency training for staff augmentees. Centerra taught Central Alarm Station and Basic Instructor Training courses, as well conducting 14 Job Task Analysis products. The Aviation Section maintained a 99.6% operational rate for security and emergency response actions and supported other site missions including the US Forest Service Fire Watch, Radiological Assistance Program, and Savannah River Ecology Laboratory. The Material Transportation and Shipment Security continue to provide exceptional support in numerous shipment activities to Tritium, National Nuclear Security Administration (NNSA) Office of Security Transportation shipments, Spent Fuel shipments, and effectively coordinate with S&S and operations personnel associated with new missions.

Areas of concern/deficiencies identified and addressed during this period included single point failures by PF personnel not adhering to established procedures, and/or demonstration of proficiency failures during the conduct of performance tests. Programmatically, Centerra self-identified an issue associated with Sensitive Item Accountability and PF personnel fitness for duty concerns. The deficiencies were thoroughly addressed with appropriate investigation/inquiry, causal analysis, corrective actions, retraining, and appropriate discipline administered.

## Protective Force Management and Support (20% of total available)

The Contractor shall provide management and support functions to include recruiting and retention of personnel, protection program planning, development of routine and emergency orders, plans and procedures, effective utilization of PF personnel, logistical and administrative functions to ensure PF mission accomplishment and compliance with applicable directives in all programmatic functions.

Period	Percentage earned this period
October 2021 – October 2022	91.0

Centerra-SRS Management and Support personnel continued to provide critical support in meeting their mission requirements including review and compliance actions associated with new DOE Orders and associated changes as it relates to PF Operations as well as review and updating internal procedures and security orders. The Performance Testing and Assessment Department conducted five Force-on-Force exercises with high intensity exercises in each of the DOE Areas focusing on response tactics, communications, and command and control. They conducted four Self Assessments including Limited Scope Performance and Alarm Response Assessment Tests. The tests resulted in the PF demonstrating proficiency in protecting critical assets at SRS. The Emergency Management Department conducted Crisis Negotiations Team and Downed Aircraft Drills, and Emergency Response Organization exercises. The Site Security Support Department provided exceptional support to the DOE-SR Personnel Security Team to ensure established timelines in clearance processing requirements were met. Also noteworthy, were actions such as, Key Management Personnel clearances and Adjudication of over 2000 Special Agency Check requests.

The Centerra-SRS Information Technology Department maintained critical systems and networks were operating in compliance with established protocols for information systems protected from outside intrusions. This process was demonstrated in the approach of over 100 employees being able to operate in a teleworking environment successfully.

Programmatic areas requiring management attention include Issues previously identified in Cyber Security and Non-PF Training Requirements resulted in failure to implement timely corrective actions and implementation milestones; Key Staffing Vacancies and PF Fitness for Duty Requirements; based on a review of a range safety violation it was noted key procedures were conflicting, and degradation of Infrastructure and Security Post Conditions. Each of these noted deficiencies have been or are being addressed by Centerra-SRS Senior Management.

## Environment, Safety, Health and Quality Assurance (ESH&QA) (20% of total available)

The Contractor shall implement and maintain, in accordance with DOE requirements, comprehensive ESH&QA programs that ensure work is accomplished in accordance with applicable standards, as well as protect workers and the environment. In addition, the Contractor shall coordinate with the Site Management and Operating contractor, as appropriate, on Site-wide ESH&QA topics.

Period	Percentage earned this period
October 2021 – October 2022	97.0

The Centerra SRS and ESH&QA continued to ensure strict adherence of existing COVID-19 contingency plan elements which helped to maintain a low infection rate, ensuring staffing and operations were not impacted. ESH&QA effectively managed the Extreme Heat and Cold Weather conditions, preventing heat and cold injuries. Their Behavior-Based Safety (BBS) observation campaign resulted in over 1400 BBS observations and an Employee Media Blitz of over 30 integrated bulletins of topics ranging in Radiations Safety, Unsafe Driving Behaviors and Automated External Defibrillator Operations. Centerra-SRS was assessed by Federal, State, Contractor regulatory groups such as, Environment Protection Agency, Department of Health and Environmental Control, Office of Packaging and Transportation and Senior Environment Managers Council. While some minor items were noted, overall, they were noted to have an effective and robust program. Centerra-SRS strives for excellence in its Quality Assurance and Compliance Surveillance assessment Program, conducting over 70 audits & surveillances within its Corrective Action Program. Centerra-SRS did encounter a higher than last year's Total Recordable Cases and Days Away, Restricted and Transferred tracking mainly due to soft-tissue related injuries. The high impact and dynamic Security Police Officer training/operations and maintaining of Title 10 Code of Federal Regulation 1046 fit for duty requirements resulted in this downward trend. Centerra continues to provide aggressive oversight and educational program to minimize the risk of these injuries.

# Cost Control (15% of total available)

Minimize risk of cost overruns, reduce overall number of changes (e.g., Baseline Change Proposals, contract modifications, etc.) for scope, cost and schedule. The Contractor will provide timely, accurate, reliable and actionable project and contractor cost, schedule, performance, risk, and forecast data, reports and information. This incentive is not intended to motivate the Contractor to excel in cost control to the detriment of the other important performance objectives.

Period	Percentage earned this period
October 2021 – October 2022	98.0

Centerra-SRS continues to be very cost conscious and consistently comes in under budget. During this period, underruns in salary, wage, and fringe benefits realized through efficiencies in overtime, staff vacancies, and

employee insurance. Additional cost savings included business operations such as effective management of grievance settlements, and Equipment Procurement Negotiations. A cost control collaborative effort has been the improvement and oversight of the Workers Compensation Program for employees on Short/Long Term Disability or when allowed the management of proper care and expedient return of employees to work. Centerra submitted the Annual Operating Plan, Management and Staffing Plan, Budget Spend Plan and Budget/Performance Measures assisting DOE and NNSA regarding future projects such as Surplus Plutonium Disposition, Criticality Container Overpack Mission, Fast Criticality Assembly Campaign and Savannah River Plutonium Processing Facility. Centerra-SRS also compiled Cost Proposals for Contract Extensions based on Federal Acquisition Regulation Part 15.403 for Certified Cost and Pricing Data, as well the preparation of Economic Parameters of Future Collective Bargaining Agreement Negotiations.