



ADR LUNCHTIME SERIES

Presented by the Interagency ADR Working Group, Workplace Conflict Management Section in coordination with the Department of Energy's ADR Office

Guest Speaker: Tom Holloway, Ph.D.

Also featuring: FAA's Roslynn Rayford, Sonja Johnson, Renard Payne, & Mike Hartzog

Senior Advisor to the Designated Agency Safety and Health Official Support Group, Air Traffic Organization, Federal Aviation Administration

Switch It Up: Pivoting to Provide Support Amid Disruption

Disruption can be a catalyst for growth, and necessity often leads to new solutions. We are spending much more time in close quarters with family members while also dealing with the pressures of work. Opportunities for misunderstanding abound and underscore the importance of dispute resolution skills as we "stumble and bumble" through uncharted territory. Treating each other with grace and mercy is fundamental, and specific skills—both interpersonal and technological—allow us to survive and grow in potential conflict situations. Using "Crucial Accountability - Tools for Resolving Violated Expectations, Broken Commitments, and Bad Behavior" as a foundation, the presentation will highlight three case studies where individuals pivoted and grew despite (and sometimes because of) the disruption from COVID-19. The lessons learned can provide inspiration to continue pivoting now and long after the pandemic has subsided.

March 4, 2021

12:00 - 1:30 pm ET

To listen only:

Call 1-415-527-5035

Access code: 199 137 3277

Press # to disregard Attendee ID prompt

Email questions for the speaker to

ADROffice@hq.doe.gov

To attend via WebEx:

Go to <http://doe.webex.com>

Meeting Number: 199 137 3277

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"I will call in" option for audio has best reception. Use WebEx chat to submit questions for the speaker.

Please note: This presentation is being held virtually.
There is no in-person attendance.

If you plan to attend and need any special accommodations, please contact adam.curfman@hq.doe.gov no later than February 16, 2021.

Subject to the speaker's agreement, a recording of the program will be available at www.energy.gov/adr within a few weeks.

For a copy of the slides, please email ADROffice@hq.doe.gov after the presentation.