

## Understanding Your Utility Bills:



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Thomas Wenning**



# Meeting Recording Announcement

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***This Zoom call is being recorded and may be posted on DOE's website or used internally. If you do not wish to have your voice recorded, please do not speak during the call or disconnect now. If you do not wish to have your image recorded, please turn off your camera or participate only by phone. If you speak during the call or use a video connection, you are presumed to consent to recording and to the use of your voice or image.***



# New - Better Climate Challenge

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- **Portfolio-wide reduction in carbon emissions of at least 50% in 10 years**
  - 25% in 10 years for energy intensive sectors



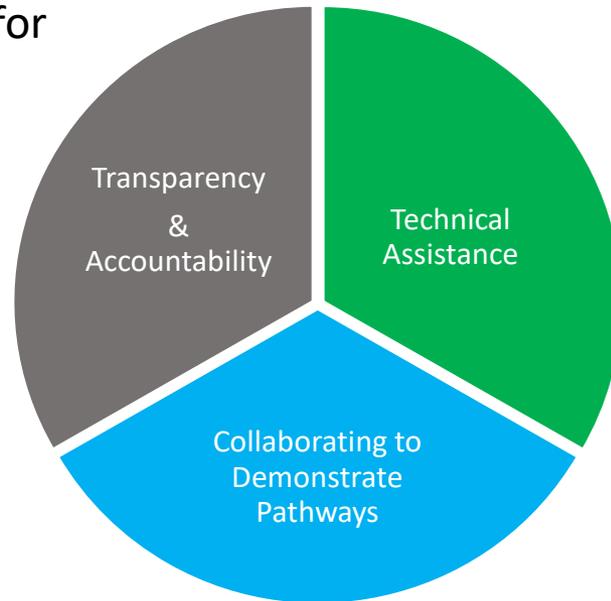
- ***Goal Parameters***
- Reduction includes Scope 1 & 2 emissions – no offsets
- Baseline up to 5-years back from join date
- Encouraged to establish an absolute target, but intensity-based targets will be accepted
- Pursue an energy efficiency target that will contribute towards the 50% emissions reduction. This target is intended to encourage prioritizing energy efficiency when pursuing a decarbonization plan.

# Core program components – transparency, accountability, and technical assistance

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## Transparency & Accountability

- Annual energy and emissions data reporting for 10-year commitment
- Breakdown of emissions reductions by energy efficiency, renewable energy, and renewable energy certificates



## Technical Assistance

- Data driven solutions to address barriers and overcome hurdles, that can be deployed at scale to the market
- Identify technology gaps that can inform R&D

## Collaborating to Demonstrate Pathways

- Partners commit to work with DOE and showcase their barriers and solutions
- Regularly connect with DOE to provide updates and discuss progress
- Actively participate in a working group with peers and technical experts to discuss barriers, exchange best practices, and identify solutions

# Participation

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## What does an organization commit to?

- ▶ Reduce GHG emissions across their U.S. building or plant portfolio by at least 50% over 10 years without the use of offsets.
- ▶ Pursue an energy efficiency target to demonstrate how their organization is prioritizing building performance as a decarbonization strategy.
- ▶ Participate in at least one working group to discuss barriers, exchange best practices, and identify solutions.
- ▶ Develop an organization-wide plan with GHG emissions reduction milestones.
- ▶ Share portfolio-wide energy performance and scope 1 and 2 emissions data for the duration of the 10-year goal timeframe.

## How will DOE work with organizations?

- ▶ Provide technical assistance and support partners' commitment to measure, track, and improve portfolio-wide GHG performance.
- ▶ Collect and share best practices and highlight options that have been used to measure and reduce operational GHG emissions.
- ▶ Facilitate peer-to-peer learning among partners and convene working groups to discuss barriers and identify solutions.
- ▶ Provide national recognition for achieving program milestones and GHG emissions reductions.

# Why Join?

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## **It's Good for your Organization and for the Future**

- ▶ Save energy and money and be ready for the future. Greater energy efficiency and efforts to decarbonize position you well for future resilience and success
- ▶ Continue to be leaders in your local communities – and on the national level

## **Drive Market Transformation with Other Leaders**

- ▶ Join a network of market leaders that are stepping forward to work together as part of this national platform
- ▶ Help inform DOE and other federal R&D, prioritization

## **Technical Assistance and Peer-to-Peer Exchange and Network**

- ▶ Partners can access peer-to-peer exchange opportunities and leverage technical assistance from DOE and the national labs
- ▶ Learn and share real-world challenges and solutions through meetings, webinars, conferences, regional meetups

## **Recognition**

- ▶ National recognition for leadership, innovation, results and shared solutions

U.S. DEPARTMENT OF  
**ENERGY**

## Energy Awareness Month

Webinar Series with DOE's  
Better Plants Program

**Oct 7th - 28th, 2021**

1:00pm US-EST / 11:00am US-EST



- Saving Energy For Small to Medium Manufacturers
- Energy Intensity Baseline and Tracking
- Understanding your Utility Bills: Electric, Water, Natural Gas
- Lessons from Better Plants Goal Achievers

[Yesevents.com/EnergyAwareness](https://yesevents.com/EnergyAwareness)



# Energy Awareness Month Webinar Schedule

Date	Title
Thursday, Oct 7, 1pm – 2pm ET:	Quick Start Guide to Saving Energy for Small to Medium Manufacturers
Tuesday, Oct 12, 11am – 12pm ET	The Updated Energy Intensity Baseline and Tracking Guide
Thursday, Oct 14, 1pm – 2pm ET	Understanding Your Electricity Bills
Tuesday, Oct 19, 11am – 12pm ET	Understanding Your Natural Gas Bills
Tuesday, Oct 26, 11am – 12pm ET	Understanding Your Water Bills
Thursday, Oct 28, 1pm – 2pm ET	Lessons Learned From Goal Achievers

[Yesevents.com/EnergyAwareness](https://yesevents.com/EnergyAwareness)



# Engaging with DOE

- Have questions? Please use the Zoom chat!
- Want to learn more? [energy.gov/BBSC](https://energy.gov/BBSC)

The screenshot displays the Better Buildings website interface. At the top left is the Better Buildings logo with the text "U.S. DEPARTMENT OF ENERGY". To the right is a search bar labeled "SEARCH SOLUTIONS" and social media icons for Twitter, LinkedIn, Facebook, and Email. Below the logo is a navigation menu with categories: SOLUTIONS, PROGRAMS & PARTNERS (highlighted in green), EVENTS & WEBINARS, and LEARN MORE. Underneath are sub-categories: EXPLORE BY TOPIC, BROWSE SOLUTION TYPES, TOOLKITS, FINANCING NAVIGATOR, RESILIENCE, CHP, RENEWABLES (highlighted), and COVID-19. A small notification for "Renewables" is visible. The main content area is titled "BETTER PLANTS RESOURCE LIBRARY" and features a "Better Plants Essentials" section. On the left is an image of industrial piping. The essentials list includes:

- [Better Plants Program Overview](#)
- [Better Plants Challenge Overview](#)
- [Annual Data Reporting Form](#)
- [Partnership Agreement Form - Better Plants Program](#)
- [Partnership Agreement Form - Better Plants Challenge](#)
- [Energy Intensity Baseline and Tracking Summary](#)
- [Quick Start Guide for Small to Medium Manufacturers](#)
- [Better Plants Challenge Guide](#)
- [Energy Intensity Baseline and Tracking Guide](#)
- [Valuable Tools and Resources from Better Plants](#)
- [Science-Based Targets Guide](#)
- [Trailblazers and Goal Achievers: How Better Plants Partners Achieved Ambitious Energy Goals](#)
- [Understanding Your Utility Bills: Electricity](#)
- [Understanding Your Utility Bills: Natural Gas](#)
- [Understanding Your Utility Bills: Water](#)
- [Energy Management During a Pandemic](#)



# Today's Presenter

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Alex Botts  
Oak Ridge National Laboratory



# About Better Buildings, Better Plants

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Helping manufacturers and other industrial partners save money and improve their resource efficiency.



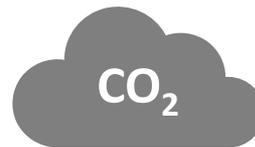
Increased  
Energy  
Productivity



Greater  
Water  
Savings



Improved  
Waste  
Reduction



Lower  
Carbon  
Emissions



# Better Plants Resources

## NO-COST SOFTWARE & TOOLS

Access to no-cost software and tools to identify and implement energy saving opportunities and manage energy use.



60+  
Calculators



20+ No-Cost  
Tools for Loan



Financing  
Navigator



No-Cost Resources  
& Guides

## TRAINING & EDUCATION



Over  
120

**In-Plant Trainings  
Conducted to Date**

Multi-day trainings for staff to identify, implement, and replicate energy savings projects.



**No-Cost Webinars  
& Growing**

## RECOGNITION



**49** Better Project &  
Better Practice Winners

For innovative and industry-leading accomplishments in implementing and promoting company-wide practices, principles, and procedures of energy management, as well as improvement projects at individual facilities.



**59**  
Goal  
Achievers



**National Recognition  
in Media and Online**



**350+**  
Solutions on  
Solution Center

## INNOVATION & LABS



**17** National Labs  
Across the Country

Partnerships with the National Labs spurs innovation.



**Lab Technology  
Days**

Snead peek at early-stage R&D Technologies



**Field  
Validation**

A new pilot for partners to accelerate the voluntary adoption of cost-effective, high-impact technologies while reducing adoption risks.

# What Leadership Looks Like

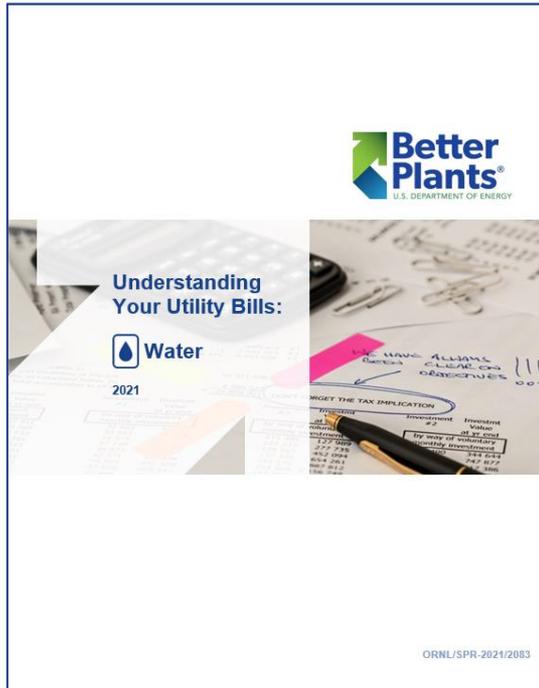
250+ partners across the United States and territories



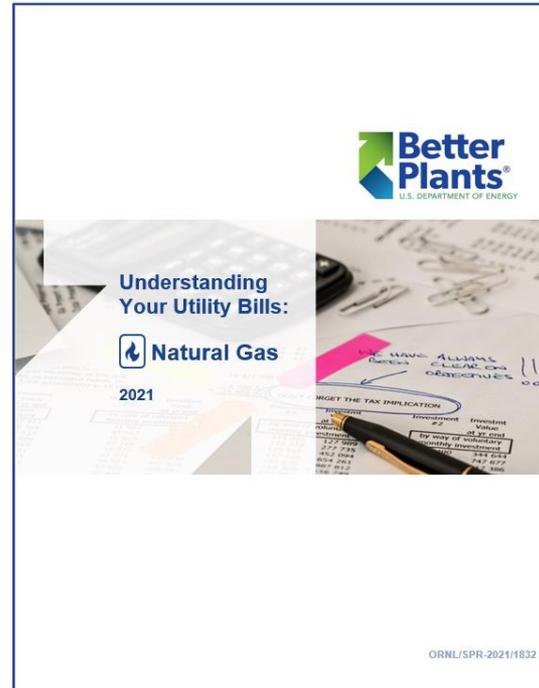


# Understanding your Utility Bills

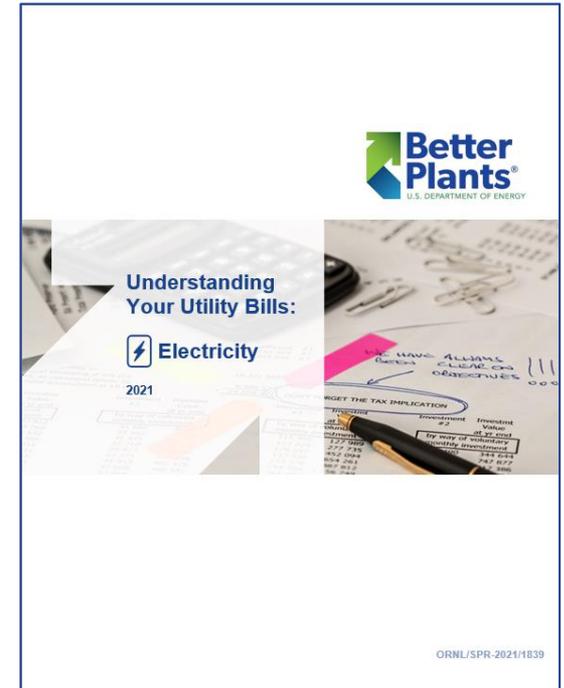
Just one in a series of guidance documents:



Water Bills



Natural Gas Bills



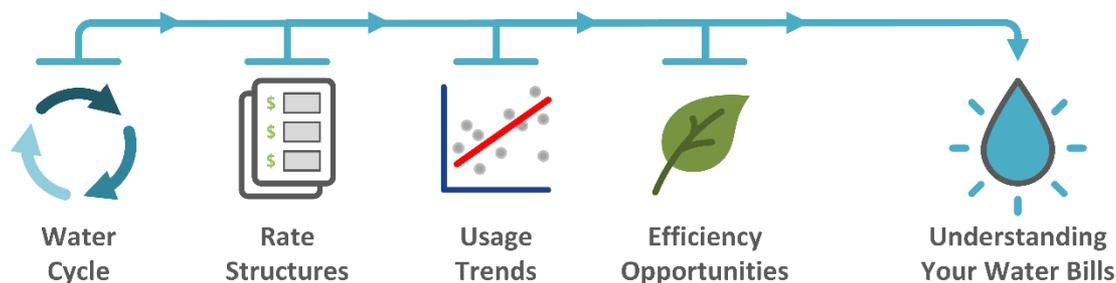
Electricity Bills



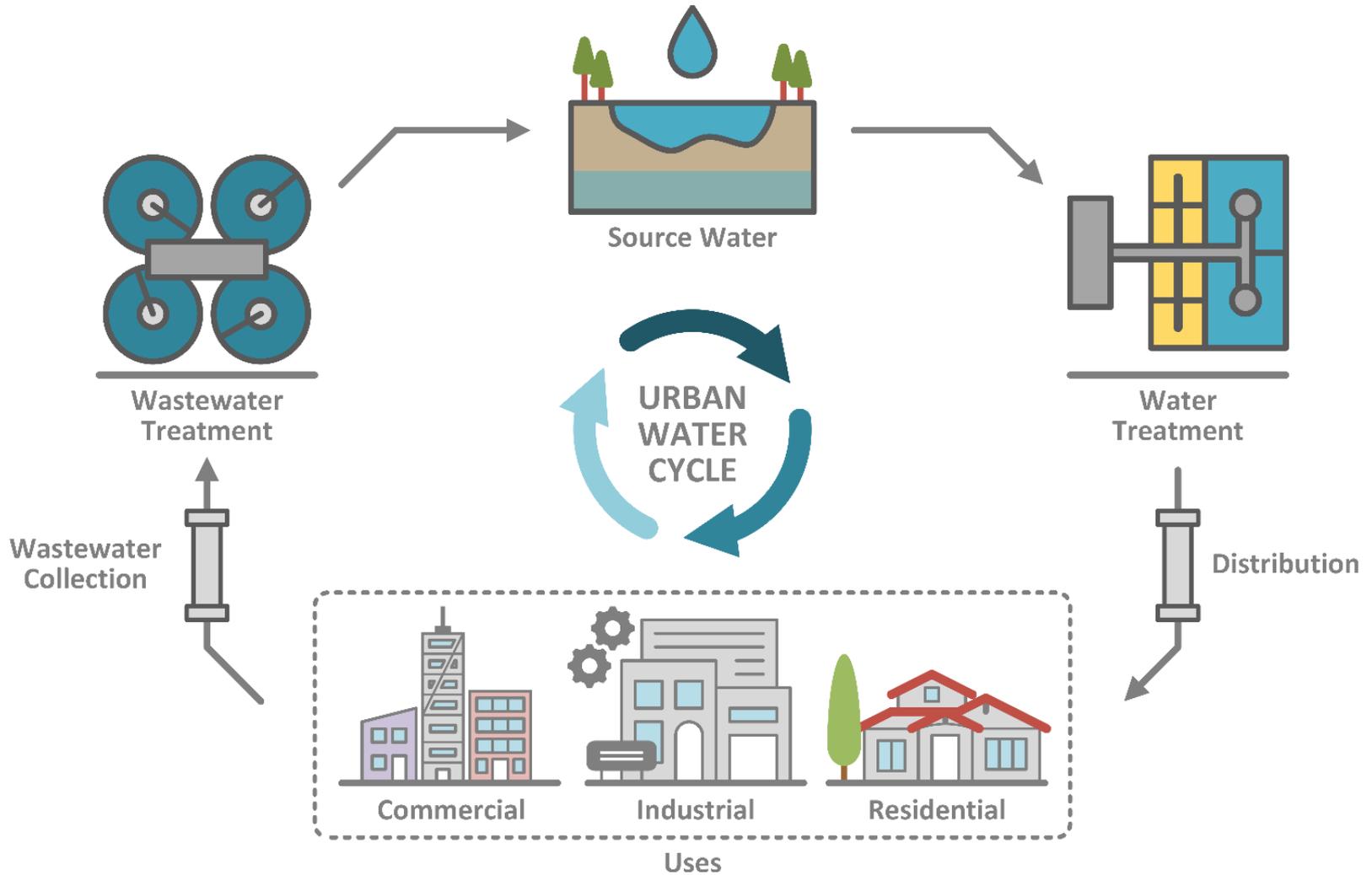
# Using the Guide

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- Water bills can be hard to decipher
- Some bills can be very detailed, some are very short
- Some charges appear each month, some do not
- Understanding your bills and why your utility charges different fees is important to save water and cost
- The guide covers the basics of water and sewer bills:



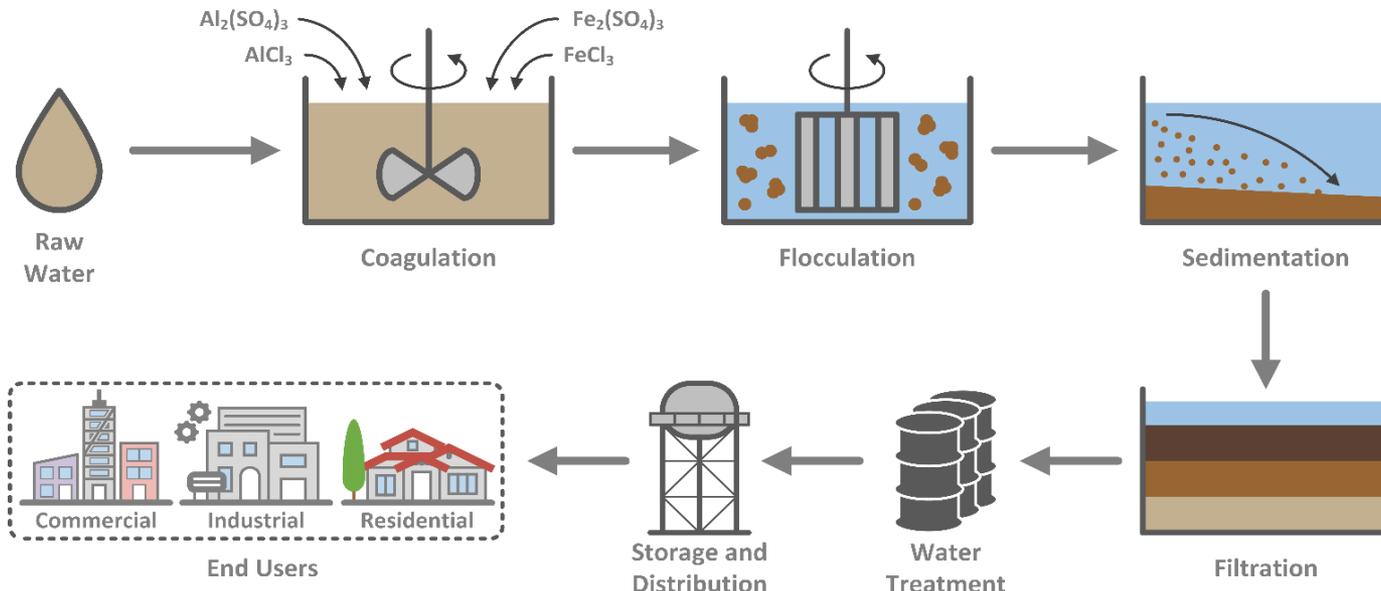
# The Urban Water Cycle





# Treatment Process

1. **Coagulation and flocculation**—Positively charged chemicals are added to the incoming water and debris, causing them to bind with each other forming floc.
2. **Sedimentation**— Floc will settle to the bottom, forming a layer of sediment.
3. **Filtration**—Filtration systems include activated carbon, reverse osmosis membrane, or mixed media (sand, gravel, and charcoal) or a combination
4. **Disinfection**—Chemicals or UV lights can be used to remove any remaining impurities and help protect the treated water during distribution to end users.





# Key Components to Your Water Bills

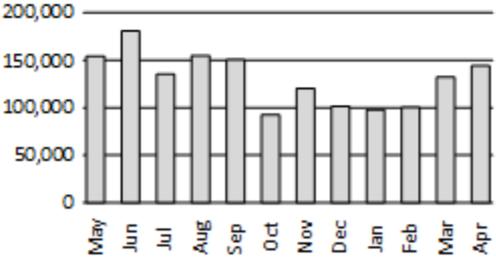
Account #: X123WTR456-789  
 Invoice #: 98-75-54321  
 Invoice Date: 05/06/2021  
 Service Dates: 04/04/2021 to 05/02/2021

**BETTER PLANTS WATER INC**  
 Here to help you save. 

<b>Total Amount Due by 05/20/2021</b>	<b>\$1,284.87</b>
Amount Due after 05/20/2021:	\$1,349.11

Service for:  
 Typical Manufacturing Plant  
 987 Sixth Avenue  
 Oak Ridge, TN 37830

Meter #: 500281754  
 Estimated Usage: 154,300 gal  
 Days on Bill: 29



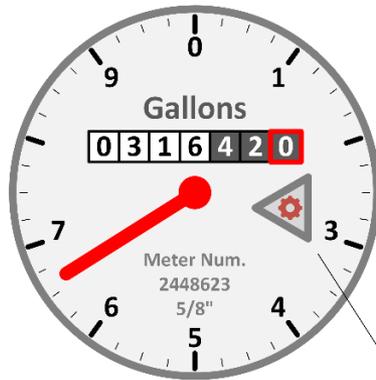
Previous Balance:	\$1,254.37
Payment (04/19/2021):	\$1,254.37
<b>Balance Forward:</b>	\$0.00
Water Usage:	154,300 x .0019717 \$304.24
Sewer Cost:	154,300 x .0043960 \$678.32
Metering Fee:	\$40.00
Fire Line Fee:	\$25.00
Storm Drain Fee:	\$153.25
<b>Usage Subtotal:</b>	\$1,200.81
Taxes:	7.00% \$84.06
Late Payment Fee:	\$0.00
<b>Taxes &amp; Fees Subtotal:</b>	\$84.06

Meter Number ①  
 Meter Readings ②

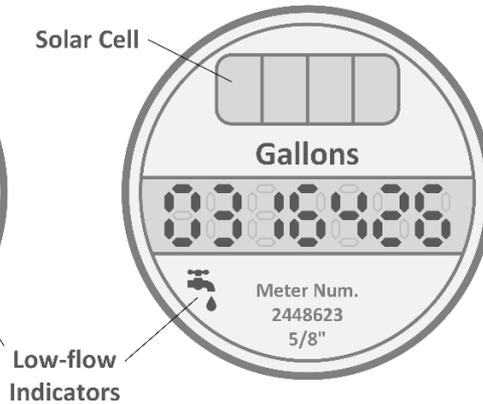
③ Usage Charge  
 ④ Sewer Charge  
 ⑤ Misc. Fees  
 ⑥ Taxes, Fees, & Penalties



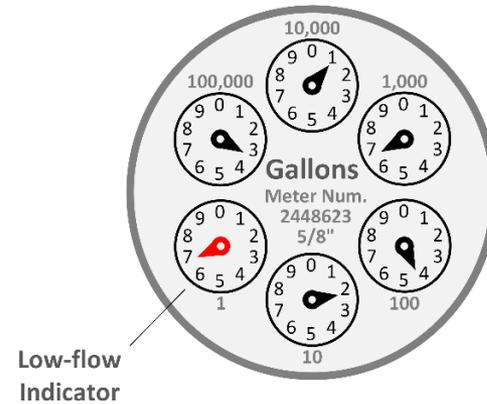
# Consumption Charges



(a) Analog



(b) Digital



(c) Dial

- Water **Consumption** or **usage** is the total amount of water your facility uses to make products
- Usually measured in gallons or cubic feet in the US
- Without sewer metering this value can also be used as the sewer volume



# Sewer Charges

Without a sewer meter the sewer volume is assumed to equal the incoming volume

- Water In = Water Out

If the process consumes a lot of water the facility can:

- Install a sewer meter
- Apply for an **evaporation credit**

Some facilities can treat their own water to meet EPA standards to avoid **sewer treatment surcharges**





# Example: Evaporation Credits for a Cooling Tower

The plant monitors both the make-up water rate (12,000 gal/day) and the bleed-off rate (4,500 gal/day). The difference between these two values is the estimated evaporation volume. If the current sewer rate is \$0.003/gal and the drift rate is negligible, calculate how much of an evaporation credit the plant could receive.

$$\begin{aligned} \text{Evaporated Water Volume} &= \text{Make-up Water} - \text{Bleed-off Water} \\ &= 12,000 \frac{\text{gal}}{\text{day}} - 4,500 \frac{\text{gal}}{\text{day}} = 7,500 \frac{\text{gal}}{\text{day}} \end{aligned}$$

$$\begin{aligned} \text{Evaporation Credit Savings} &= \text{Evaporation Rate} \times \text{Sewer Rate} \\ &= 7,500 \frac{\text{gal}}{\text{day}} \times 30 \frac{\text{days}}{\text{month}} \times \frac{\$0.003}{\text{gal}} = \$675/\text{month} \text{ or } \$8,100/\text{year} \end{aligned}$$

## Industrial Water

- Not as rigorously treated as regular municipal water
- Can be used as process water for non-sensitive products
- Costs **less** than municipal water



## Industrial Sewer

- Longer and more involved treatment process
- Used when water is too contaminated for regular municipal treatment
- Costs **more** than municipal sewer





# Riders and Fees

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- Several other charges can be listed on your bills
- **Riders** are modifications to your rate structure
- Usually very descriptive and for specific purposes



Storm Drain Fees

Fire Line Fees



Standby Fees

Sewer Treatment Surcharge





# Non-Water Charges

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- Some charges on your bills may not be related to consumption or sewer volume
- Fixed charges are built into your rate structure but ensuring you have the right schedule can save costs
- Some charges can be avoided with a little planning



Customer Fees  
Metering Fees  
Etc.



Late Payment Fees  
Insufficient Funds Fees  
Etc.



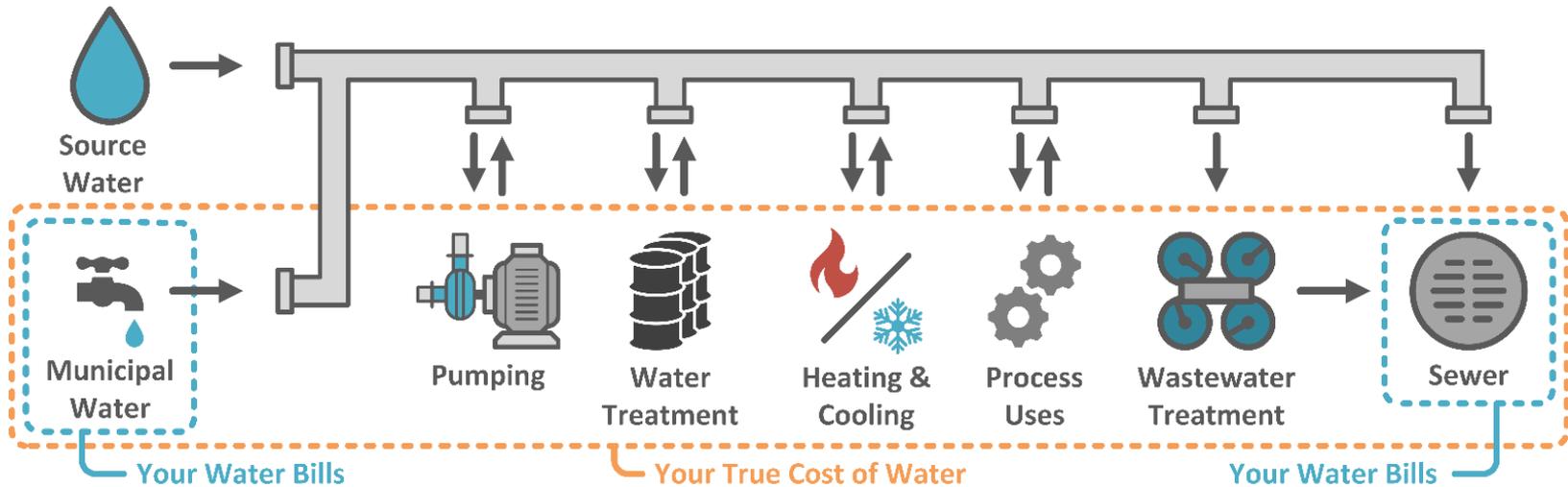
Local Taxes  
State Sales Tax  
Etc.



Some states allow sales tax exemptions for manufacturers under certain conditions!



# True Cost of Water



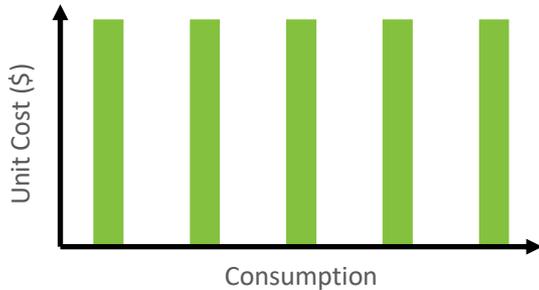
- Includes all the costs per unit of water
- Used to better evaluate possible project costs/savings
- Better Plants program has developed the Plant Water Profiler Tool (PWPEX).



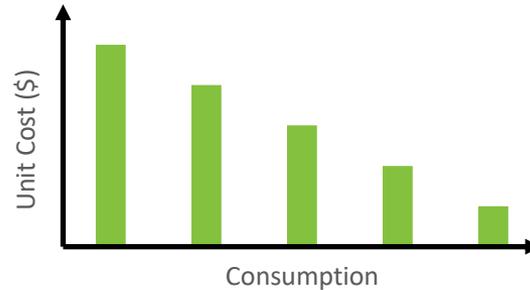
# Rate Structures

There are several common pricing options:

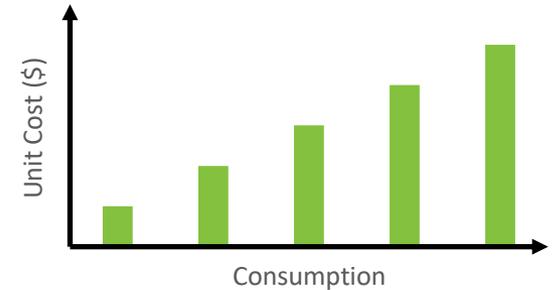
Uniform



Decreasing Block Rate

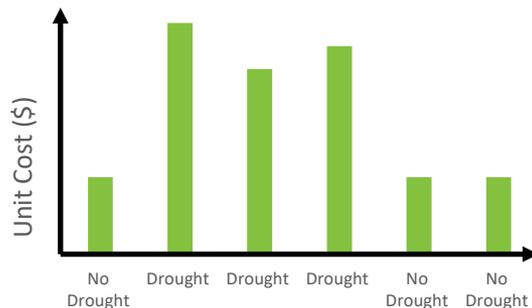


Increasing Block Rate

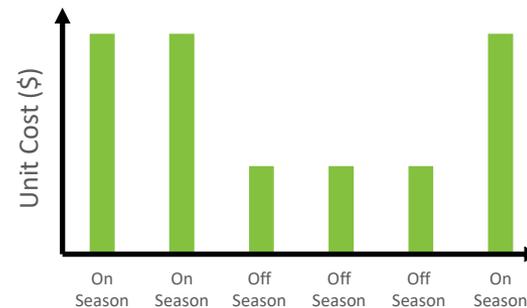


Time of Use Pricing

Drought Rates



Seasonal Rates





# Example: Decreasing Block Rate

A manufacturer's total consumption volume is 524,300 gallons for the month. How much is their consumption charge using the block rate below?

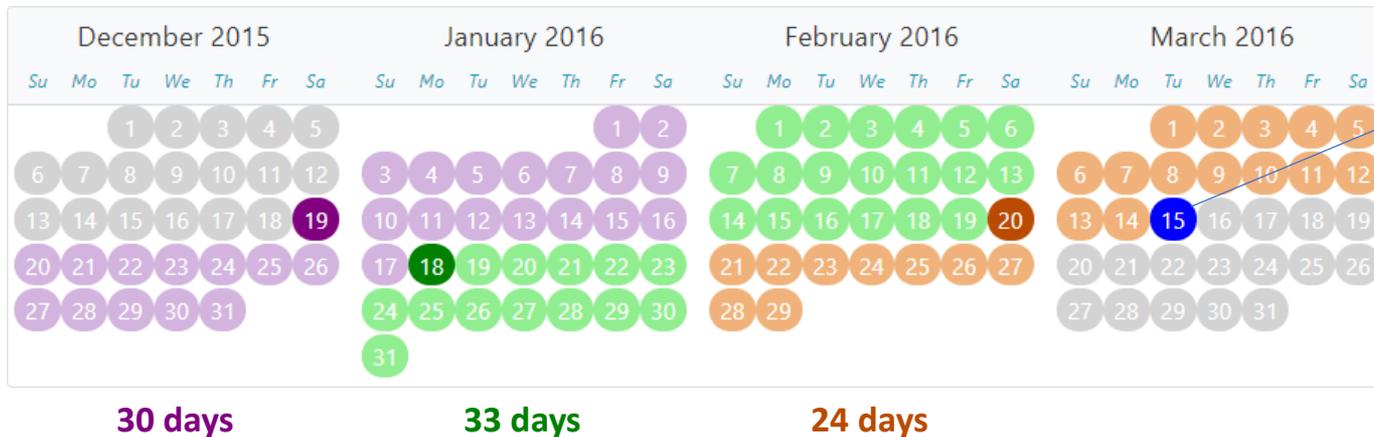
Block Tier	Unit Cost	Block Limit	Customer Volume in Block	Total Volume	Charge
Block 1	\$13.9450 per 1,000 gallons	1,500	1,500	1,500	\$20.91
Block 2	\$9.16800 per 1,000 gallons	28,500	28,500	30,000	\$261.29
Block 3	\$6.67700 per 1,000 gallons	870,000	494,300	524,300	\$3,300.44
Block 4	\$4.34300 per 1,000 gallons	8,100,000	0	524,300	-

$$\begin{aligned} \text{Total Water Usage Charge} &= \text{Block 1 Charge} + \text{Block 2 Charge} + \text{Block 3 Charge} \\ &= \$20.91 + \$261.29 + \$3,300.44 = \mathbf{\$3,582.64} \end{aligned}$$



# Calendarization

- Billing periods depend on when the utility reads your water meters
- Normalizing water and sewer data for billing periods is known as ***Calendarization***
- Divide consumption by days on bill and allocate water to calendar month



**Bills Start  
Mid-month**



# Opportunities for Cost and Energy Savings

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 Sewer Water Metering

 Evaporation Credits

 Discharge Water to Appropriate Places

 Use suitable sources of Water

 Avoiding Late Fees

 Analyze your Water Usage

 Tax Exemptions

 Recreate your Bills



# Questions?

All of the resource documents can be found at the [Better Plants Resource Library](#)