

Natural Gas Vehicle (NGV) U.P.-T.I.M.E. Analysis

Updated Performance Tracking Integrating Maintenance Expenses

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Presenter: Timothy Cho, Projects Manager

Organization: Clean Fuels Ohio

Presentation Date: June 23, 2021

Project ID: TI106



CLEAN FUELS
OHIO
OHIO'S CLEAN TRANSPORTATION ADVOCATE

NGV  **UP-TIME** 

2021 DOE Vehicle Technologies Office Virtual Annual Merit Review

This presentation does not contain any proprietary, confidential, or otherwise restricted information

Overview



Timeline:

- Start: October 1st, 2019
- End: September 30th, 2022
- ~60% complete

Partners:

- Project Lead: Clean Fuels Ohio
- Technical Lead: Energetics (Akimeka LLC)
- Technical Partner: National Renewable Energy Laboratory (NREL)
- Clean Cities Coalitions: Central Oklahoma Clean Cities, Clean Communities of Western New York, Dallas-Fort Worth Clean Cities, Empire Clean Cities, Tulsa Area Clean Cities, Virginia Clean Cities, Wisconsin Clean Cities

Budget:

- Total Project Funding: \$1,000,000
- DOE Share: \$500,000
- Cost Share: \$500,00
- Budget Period 1: \$473,015
- Budget Period 2: \$356,558
- Budget Period 3: \$170,427

Barriers Addressed:

- Lack of recent data clearly comparing relative maintenance costs of NGVs and diesel trucks
- Lack of NGV adoption by fleets due to maintenance cost uncertainty
- Validation of NGV lower total cost of ownership (TCO) and potential to improve energy security

Project Objectives



Objectives:

- Quantify the difference in maintenance cost between diesel and compressed natural gas (CNG) freight and goods movement vehicles
- Identify and quantify technology and process improvements between older and newer generation natural gas vehicles (NGVs)
- Assess individual NGV fleets to identify opportunities to enhance operations using newly-generated and legacy NGV and diesel fleet data

VTO TI Goals:

- **National security:** advance knowledge on an alternative fuel that is often produced domestically
- **Economic growth:** proven performance data will generate greater confidence in NGVs and drive greater demand
- **Affordability for business and consumers:** present consumers and businesses with cost comparisons to make informed purchasing decisions
- **Reliability/resiliency:** NGVs provide an alternative transportation option

Impact:

- Multi-dataset analysis detailing NGV and diesel truck maintenance costs to determine cost differences and to improve TCO
- Analyze and document NGVs as a secure, reliable, and cost-effective transportation option
- Document maintenance costs, technology solutions, or best practices capable of reducing maintenance or other related ongoing costs for heavy-duty NGVs used in freight and goods movement

Project Approach



Budget Period 1: Program Development and Data Gathering

- Program Development
- Develop list of Key Performance Indicators
- Coordinate with Fleets and execute Data Sharing Agreements
- Collect and assemble Fleet Maintenance Data
- Convene the Project Advisory Committee (PAC)
- Initial data quality review

Budget Period 2: Data Collection & Analysis

- Continue coordinating with additional fleets
- Collect and assemble Fleet Maintenance Data
- Convene the Project Advisory Committee (PAC)
- Complete initial data quality review and assess data gaps
- Analyze collected data
- Develop repair code decoder for all data

Budget Period 3: Presentations of Findings, Final Report and Dissemination

- Data Cleaning
- Apply quality assurance and quality control techniques to data
- Data Analysis
- Generate specific fleet partner reports
- Develop Final Report and Presentation
- Develop outreach toolkit
- Disseminate Project Results

Milestones



| Milestone | Type | Description | Progress |
|---|-----------|--|-----------------|
| Budget Period 1 | | | |
| Develop data collection and analysis plan | Technical | Complete data collection plan and gain approval from DOE | Achieved |
| Fleet partners | Technical | Complete list of key regional fleet partners | Achieved |
| Data gathering PAC meeting | Technical | Conduct PAC meeting to obtain feedback on data gathering efforts | Achieved |
| Fleet partnership agreements | Go/No Go | Secure agreements with at least 5 regional partners capable of securing 1041 total project vehicles for data accumulation across at least 383 vehicle months | Achieved |

| | | | |
|----------------------------|-----------|--|-------------|
| Budget Period 2 | | | |
| Data Collection | Technical | Data collection complete and meets requirements for analysis | In Progress |
| Data Cleaning and Analysis | Technical | Conduct PAC meeting to obtain feedback on data cleaning and analysis efforts | In Progress |
| Repair Code Decoder | Technical | Complete preliminary and maintenance repair code decoder | In Progress |
| Data transfer | Go/No Go | Complete quarterly transfer of data to DOE | In Progress |

Project Accomplishments and Progress (1/3)



NGV Maintenance Data Collection and Analysis Plan Completed & Approved

- ❖ Developed a **Data Collection & Analysis Plan** and gained approval from DOE
- ❖ Completed a **list of key regional fleet partners** through the Clean Cities coalition partners
- ❖ Convened quarterly **Project Advisory Committee meetings** to obtain feedback on data gathering
 - ❖ Energetics conducted KPI calls with PAC members
- ❖ Secured fleet partnership agreements **totaling at least 1,041 total vehicles accumulated across at least 383 vehicle months** with data from medium-/heavy-duty NGV fleets such as local, regional, and national freight and goods movement providers from different applications

Data Collection and Analysis Plan

Project Advisory Committee Members

| Organization | Point of contact | Relevance |
|----------------------------------|------------------|--|
| NTEA | Doyle Sumrall | National association whose members comprise numerous freight and goods movement fleets and NGV end users |
| GeoTab | Amir Sayegh | Leading telematics company with dataloggers on numerous freight and goods movement fleets |
| AssetWorks | Marc Knight | Leading maintenance database and fleet management company with dataloggers on numerous freight and goods movement fleets |
| Yborra & Associates | Stephe Yborra | Former Director of NGV America and current consultant to the natural gas vehicle industry |
| Energetics | Russ Owens | Energetics Project Manager for NGV UPTIME |
| Cummins | Patrick Campbell | OEM engine manufacturer whose products represent the largest market share of CNG engines for medium and heavy duty NGVs |
| IOOM | Albert Venezo | Conversion kit manufacturer specializing in propane autogas and natural gas vehicle technologies |
| Agility Fuel Solutions | Joe Reisz | Compressed natural gas fuel tank manufacturer and supplier |
| Clean Energy Fuels | Sandra Ballard | Natural gas station company that operates a large network of natural gas stations nationally |
| Trillium | Marc Rowe | Natural gas station company that operates a large network of natural gas stations nationally |
| NREL | Leslie Eudy | Key technical partner providing data analysis, outreach and dissemination support for NGV UPTIME |
| Columbus State Community College | Steve Levin | Gaseous fuel technician instructor |
| NREL | John Gonzales | NREL Tiger Team expert on natural gas vehicles |

KPI Calls Takeaways Slide from PAC Meeting

Fleet Data Sharing Agreement

Project Accomplishments and Progress (2/3)



2,736 Vehicles from NGV Fleet Data Partners Secured and Seeking More

| NGV UPTIME: Fleet Partner Engagement | | |
|--------------------------------------|-----------------------|---------------|
| Fleet Name | Data Agreement Status | # of Vehicles |
| Fleet A | Signed | 900 |
| Fleet B | Signed | 118 |
| Fleet C | Signed | 1,540 |
| Fleet D | Signed | 62 |
| Fleet E | Signed | 53 |
| Fleet F | Signed | 63 |
| Fleet G | In Progress | 185 |
| Fleet H | In Progress | 500 |
| Fleet I | In Progress | 40 |
| Fleet J | In Progress | 36 |
| Fleet K | In Progress | 40 |
| Fleet L | In Progress | 378 |
| Fleet M | In Progress | 200 |
| Fleet N | In Progress | 362 |
| Total Secured: | 2,736 Vehicles | |
| Total In-Progress: | 1,513 Vehicles | |
| Total Potential: | 4,249 Vehicles | |

- ❖ Secured fleet partnership agreements **totaling 2,736 vehicles to-date**
- ❖ Working to secure fleet partnership agreements **totaling 1,513 potential additional vehicles** to round out the dataset with a diversity of additional freight & goods movement fleet types
- ❖ **Total potential number of vehicles is 4,249 vehicles** based on all active engagements with fleet partners
 - ❖ Goal is to secure as many additional fleet vehicles as possible to finalize the dataset before the end of Budget Period 2 (Sep 30, 2021)

Project Accomplishments and Progress (3/3)



Data Gathering/Collection Process Finalized and Underway

- ❖ Constructed **step-by-step process for data collection/transfers** aligning with the Data Collection and Analysis Plan
- ❖ Developed and shared **data sharing documents & resources** for fleet partners to follow, review, and complete
 - ❖ Fleet Inventory Sheet
 - ❖ Fleet Questionnaire
 - ❖ Sample Maintenance Data Sheet
 - ❖ Data Submission Instructions to secure SharePoint site
- ❖ This process will **set us up for success when conducting the multi-dataset analysis** and meeting the deliverables for the remainder of Budget Period 2 and Budget Period 3 that include:
 - ❖ Data Cleaning
 - ❖ Data Analysis
 - ❖ Fleet Partner Reports

Fleet Inventory Sheet

| Truck Inventory # | IF bought USED, mileage when purchased | Truck Year | Truck Make | Truck Model | Engine Year | Engine Make-Model | Engine Size (L) | Engine Size (hp) | Fuel Type | Fuel System Provider IF Natural Gas |
|-------------------|--|------------|------------|-------------|-------------|-------------------|-----------------|------------------|-----------|-------------------------------------|
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NGV UP-TIME

Thank you again for your fleet's working with Clean Fx's Oilco, project partner Energetics, and the U.S. Department of Energy on this important project.

• Determine the current status of NG vs. diesel engines
 • Determine the current status of NG vs. previous generation
 • Provide current information to fleets
 • Inform research opportunities to better improve NG engine technology and cost-effectiveness

ENERGETICS
 Fuel Provider
 1075 General Motors Drive, Suite 100 | Columbia, MD 21046
 410.352.6184
 info@energetics.com | energys.com

Data Submission Instructions

PARTNER DATA SUBMISSION INSTRUCTIONS

1. You will receive an email invitation to collaborate on the NGV UP-TIME Data Partners SharePoint website.

2. You will be directed to sign in with the same email account that received the invitation.

3. The established Point of Contact will receive an email confirming that each file has been submitted/uploaded successfully.

Fleet Questionnaire

| VEHICLE | CHGBACK | RID NUMBER | ORIN DATE | CLOSE DATE | NO. OF DAYS | CURR MILEAGE | LABOR | VENDOR | REPAIR | VMRS CODE |
|---------|-----------|------------|-----------|-------------|-------------|--------------|----------|------------|----------|------------|
| 90010 | xxxx-1234 | 555 | 1/20/2016 | 9:05:24 AM | 1/28/2016 | 12:00:19 PM | \$703.21 | \$212.45 | \$0.00 | \$913.66 |
| 90010 | xxxx-1234 | 555 | 2/5/2016 | 12:59:04 PM | 2/10/2016 | 1:17:34 PM | \$187.67 | \$184.42 | \$0.00 | \$372.09 |
| 90010 | xxxx-1234 | 555 | 3/4/2016 | 1:46:00 PM | 3/4/2016 | 3:16:59 PM | \$925.37 | \$507.43 | \$113.09 | \$620.32 |
| 90010 | xxxx-1234 | 555 | 3/20/2016 | 9:15:03 AM | 3/21/2016 | 9:13:35 PM | \$199.99 | \$55.67 | \$42.00 | \$68.27 |
| 90010 | xxxx-1234 | 555 | 4/6/2016 | 7:30:00 AM | 4/6/2016 | 9:07:25 AM | \$2588 | \$2,399.06 | \$213.00 | \$2,616.06 |

Sample maintenance data Sample fuel data

Sample Maintenance Data Sheet

Collaboration and Coordination Among Project Team



Technical Lead: Data storage, cleaning, repair, anonymization, analysis, visualization, and key reporting functions

Technical Partner: Advise best practices for the data collection and analysis process

Clean Cities Coalitions Partners: identify fleet partners, secure agreements, gather data, and distribute analysis reports

Industry Support: includes associations, OEMs, fuel station providers, industry experts, etc.



Overall Market Impact



Achievements to date:

- Data Collection and Analysis Plan
- List of key regional fleet partners
- Project Advisory Committee meetings on KPI's and data gathering
- Fleet partnership agreements (2,736 vehicles to-date)

This study will directly address the lack of maintenance cost data and barrier of NGV adoption uncertainties through a multi-dataset comparison by:

- Reinforcing the total cost of ownership of NGVs as a potential advantage through recent data and analysis
- Documenting maintenance costs, technology solutions, and best practices capable of reducing maintenance costs that will improve the NGV industry

Upcoming:

- Rest of Budget Period 2
 - Data Collection
 - Data Cleaning & Analysis
 - Repair Code Decoder
- Budget Period 3
 - Data Cleaning
 - Data Analysis
 - Fleet Partner Reports
 - Develop Final Report and Presentations
 - Disseminate Project Results
- Key remaining challenges
 - Delay in data collection
 - Unforeseen data analysis misalignments
 - Need for supplemental information

Summary



Objectives

- Quantify the difference in maintenance cost between diesel and compressed natural gas (CNG) freight and goods movement vehicles
- Identify and quantify technology and process improvements between older and newer generation natural gas vehicles (NGVs)
- Assess individual NGV fleets to identify opportunities to enhance operations using newly-generated and legacy NGV and diesel fleet data

Approach

- Program Development and Data Gathering
- Data Collection & Analysis
- Presentations of Findings, Final Report and Dissemination

Accomplishments

- Developed Data Collection & Analysis Plan
- Completed list of key regional fleet partners
- Convened Project Advisory Committee and received input on data gathering
- Secured fleet partnership agreements totaling 2,736 vehicles to-date

Up Next

- Round out the dataset with a diversity of additional freight & goods movement fleet types
- Complete data cleaning & analysis
- Develop repair code decoder
- Develop fleet partner reports and final report/presentation for dissemination

Technical Back-Up Slides



DATA ANALYSIS GOAL

- Collect, combine, analyze, summarize, and compare the maintenance costs, operating costs, and frequency of repair for freight and goods movement vehicles, specifically focusing on the differences between natural gas vehicles (NGVs) and modern diesel vehicles.
 - Both current and previous generation NGVs
 - Analyze by vehicle application, geography, etc.



DATA COLLECTION, CLEANING, & ANONYMIZATION

- Microsoft Azure cloud computing platform for data storage, manipulation, analysis (SQL Server and Python)
- Data Partners upload data into secure Energetics SharePoint portal with unique user-specific (username/PW) login
- Review each fleet's data for consistency, completeness, erroneous/outlier data → Resolve issues to create complete fleet dataset
 - Remove PII and business sensitive information (replace with project-defined values)

DATA ANALYSIS

- Maintenance and fuel records analyzed separately
- **Raw data concatenation.** All cleaned data organized into a single dataframe
- **Repair order level.** Extract repair details for high-level analysis
- **Vehicle application profiles.** Develop summary of vehicle features and performance
- **Repair type.** Includes repair details for subsystem-level analysis

DATA ANALYSIS

Develop summary data reports to showcase trends and findings by fuel type, application, geography, etc.

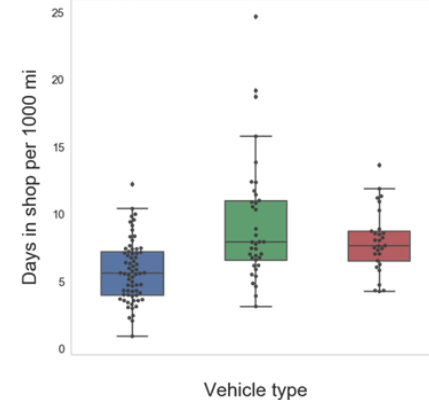
Final outputs may include tables and graphics similar to the following:

** Sample tables and graphics were produced as examples, so do not represent conclusions for any given fleet or technology*

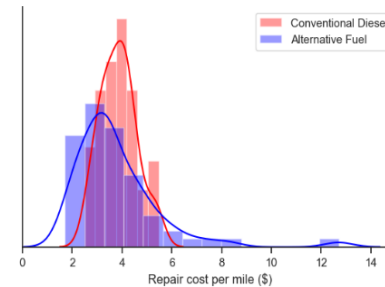
- Miles driven per day by vehicle type
- Repair cost per mile (\$) by vehicle type
- Repair orders per 100 mi by vehicle type
- Average repair order length (days) by vehicle type

| Vehicle Component & Conventional | Pre-2015 Alt-Fuel | 2015 Alt-Fuel |
|----------------------------------|-------------------|---------------|
| Fuel | 1.32 | 0.89 |
| Tires | 1.07 | 1.55 |
| Brakes | 0.3 | 0.04 |
| Engine | 0.13 | 0.07 |
| Cooling | 0.06 | 0.01 |
| Other | 0 | 0.01 |
| PM | 0.14 | 0.25 |
| Body | 1.21 | 1.21 |
| HVAC | 0.03 | 0.01 |
| Suspension | 0.02 | 0.01 |
| Instruments | 0.02 | 0.01 |
| DEF | 0 | 0.04 |
| Overall | 5.18 | 5.13 |

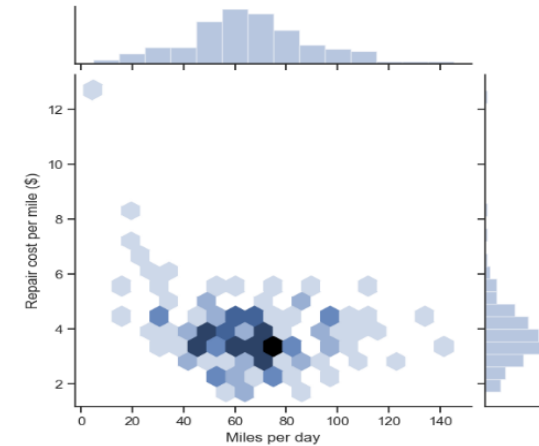
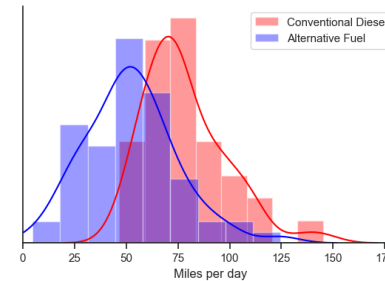
Days in shop per 1000 mi by vehicle type (<30k mi)



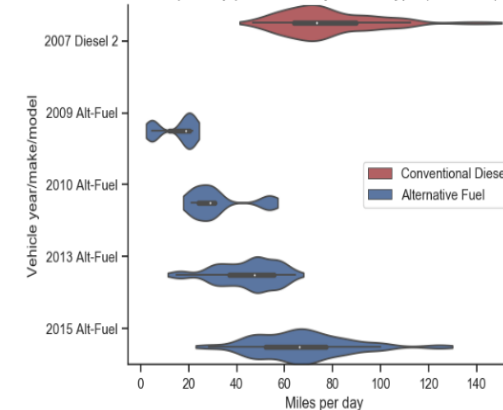
Repair cost per mile (\$) by vehicle type (<30k mi.)



Miles per day by vehicle type (<30k mi.)



Miles per day per vehicle by vehicle type (<30k mi.)



DATA ANALYSIS REPORTING

- Project-level shared results will be anonymized using process developed with national labs' feedback
- Share final combined anonymized and cleaned dataset with DOE for further analysis by DOE, national labs, universities, etc.
- Develop Data Provider-specific analyses

