

# ADR Lunchtime Series



## Guest Speaker:

**Mark Annett, MS BMe**  
President, Annett Enterprises LLC

## *The Conflict Resolution Bento: A Simple and Propulsive New ADR Tool*

The Conflict Resolution Bento, like the bento box that it gets its name from, is both beautifully simple and elegant in its utility. It can foster stability and generate momentum in conflict management and dispute resolution processes all along the ADR spectrum. For example, in mediations it can be used as (1) a pre-mediation tool, (2) a reset when the mediation has broken down, or (3) to drive the mediation process. This tool combines the principles of Bentoism, developed by Yancey Strickler (co-founder of Kickstarter), with Maslow's Hierarchy of Needs to help us understand why mediation can fail and how to keep it on track. By creating safety within the ADR process, application of this tool can help move parties from a focus on the "me" to a focus on the "us." This presentation will also examine how the same tool can be used in team-building to create a more balanced future together.

## Interagency ADR Working Group

The Interagency Alternative Dispute Resolution (ADR) Working Group was established by Presidential Memorandum dated May 1, 1998, to assist Federal agencies in developing and implementing ADR programs. The Working Group's members are ADR professionals in agencies across the Federal Government. The Attorney General serves as the leader of the Interagency Working Group. The Interagency ADR Working Group is the central forum and resource for information about the Federal Government's use of ADR. The Working Group advances the use of ADR through coordination of multi-agency initiatives, promotion of best practices and programs, and dissemination of policy and guidance.

**The Alternative Dispute Resolution Office**  
**Office of Hearings and Appeals**  
**U.S. Department of Energy**

**Tuesday, June 22, 2021**

**12:00 - 1:30 pm ET**

### **Please note:**

**This presentation of the  
ADR Lunchtime Series is  
being held virtually. There is  
no in-person attendance.**

### **To Listen via Phone only:**

**Call 1-415-527-5035**

**Access code: 199 908 6206**

**Press # to disregard Attendee ID prompt**

**Email pre-event questions to**

**ADROffice@hq.doe.gov**

### **To Attend via WebEx:**

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*"I will call in" for audio has the best reception.*

**Use WebEx chat to submit  
questions for the speaker.**

The Alternative Dispute Resolution (ADR) Office is the Department of Energy's representative on the Working Group and its Workplace Conflict Management Section. These ADR Lunchtime Series are hosted by DOE and coordinated by ADR Office staff.

For more information, DOE staff and contractors should contact the ADR Office at ADROffice@hq.doe.gov or 202-586-4002. For technical assistance during the presentation, please text 240-361-7607.

If contractor employee attendance is during billable work, prior to attending, contractor employees should consult with their employer, who will coordinate with the contracting officer.