

## OFFICE OF MANAGEMENT VALUES

- We value our **customers** by actively listening and proactively finding solutions to help them meet their goals and overcome challenges.
- We value **building and sustaining respectful, productive relationships** with our customers, colleagues, employees, contractors, stakeholders, and other organizations by understanding their goals, needs, and challenges to better enable us to provide impactful support.
- We value **excellence** by setting challenging goals aligned with Department priorities and customer needs, communicating our progress, meeting and following through on commitments, and exceeding expectations.
- We value our **employees and leadership** at every level of the organization by treating employees equitably and entrusting them to take reasonable action and be held accountable to resolve issues and satisfy customer needs.
- We value **communication and transparency** by sharing with our customers and employees at every level our plans, progress, challenges and successes.
- We value **efficiency and timeliness** by establishing ambitious, but realistic schedules for fulfilling customer priorities, consistently meeting those schedules, and promptly communicating any unavoidable delays.
- We value **fiscal responsibility** by completing projects on cost and schedule, seeking the best value when purchasing goods and services, and giving our best every day for the Department and the taxpayer.
- We value **integrity, trustworthiness, and dependability** by following through on our commitments, thereby building a solid reputation throughout DOE.