

UNITED STATES DEPARTMENT OF ENERGY

ELECTRICITY ADVISORY COMMITTEE MEETING

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P R O C E E D I N G S

(8:00 a.m.)

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3 CHAIRMAN ADAMS: I'm John Adams and if
4 we all find seats, we're going to get ready to
5 reconvene. You know, one of the things EAC does
6 at their meetings now, they always have a safety
7 tip at the beginning of each meeting and usually I
8 look at those and just go oh yeah that's -- okay.
9 I do want to point out that these decorative
10 stones that are put into the sidewalks around
11 Washington, D.C are much slipperier in the rain
12 than the concrete pavers. That's my safety tip for
13 the morning, having ice-skated here from Holiday
14 Inn.

15 Boy, we're all set up, bright and early.
16 We're going to start out with a panel on cyber
17 security organized by the Smart Grid Subcommittee
18 and Laney Brown is going to serve as our moderator
19 this morning. So Laney, if you could kickoff.

20 MS. BROWN: Thank you. So thank you for
21 the Committee and also for the panelist in joining
22 us. I think that both this Committee and the

1 public, generally speaking, are increasingly aware
2 of the growing risks of malicious attacks.
3 Generally, and obviously specifically focused on
4 our power system over the course of the last, I
5 would say, three or four EAC meetings, this
6 continues to be a discussion point and as we were
7 discussing yesterday in particular, the growing
8 need for increased connectivity and censoring and
9 monitoring and that distributed intelligence on
10 the grid really only increases that potential risk
11 and impact from cyber attacks. In January the EAC
12 heard presentations from the Internet of Things
13 and I have to say my memory, if my memory serves,
14 they're really dire warnings of the risks created
15 by the IOT network and that connectivity. And
16 then yesterday we talked about the need for cyber
17 resiliency, so a very, very relevant topic today.
18 We'll continue that discussion with four experts
19 who are strategically thinking about and
20 addressing these issues.

21 Before I introduce the panelist though,
22 I do want to acknowledge the work that Paul

1 Centolella has done in coordinating this panel and
2 I also want to recognize Josh Smith's efforts in
3 helping also -- well, me in particular kind of
4 stepping in and preparing for this meeting.

5 So to introduce the panelists, Carl
6 Imhoff is the Vice Chair for Great Modernization
7 Lab Consortium and the Manager of the Electricity
8 Infrastructure Sector for the Pacific Northwest
9 National Laboratory (PNNL). He manages the
10 Electricity Infrastructure Research Program and in
11 2014 was selected by DOE as a Laboratory Chair for
12 the Department of Energy Grid Modernization
13 Laboratory Consortium with -- as we have discussed
14 to some extent yesterday.

15 David Nicol is the Franklin W. Woeltge,
16 forgive my pronunciation, Professor of Electrical
17 and Computer Engineering at the University of
18 Illinois, Urbana-Champaign and Director of the
19 Information Trust Institute. He is PI for two
20 recently awarded National Centers for
21 Infrastructure Resilience, so very relevant from
22 our discussion yesterday. The Department of

1 Homeland Security (DHS) funded Critical
2 Infrastructure Reliance Institute and the DOE
3 funded Cyber Resilience Energy Delivery Consortium
4 (CREDC). He is also PI for the Boeing Trusted
5 Software Center and the National Security Agency
6 (NSA) funded Science of Security Lablet.

7 Anthony Grieco is Senior Director of the
8 Security and Trust Organization. Mr. Grieco leads
9 the Trust Strategy Office and responsible for
10 Cisco strategy to provide security and trust to
11 countries as they look to digitize key industries
12 in government. Anthony is also responsible for
13 Cisco's security and trust efforts related to IOT.

14 And lastly, Arthur House became Cyber
15 Security Risk Officer for the State of Connecticut
16 in October of 2016 and recently completed the
17 Connecticut Cyber Security Strategy. From 2012
18 through 2016, he was Chairman of the Connecticut
19 Public Utilities Regulatory Authority. He has
20 extensive experience both in the federal and
21 private sector with federal experience in the
22 Office of Director of National Intelligence, the

1 National Security Council, and Staff of the U.S
2 Senate, and in the private sector including senior
3 positions in manufacturing, insurance, and
4 banking. So, obviously clearly qualified
5 participants and we're going to start with Carl.
6 Thank you.

7 CHAIRMAN ADAMS: And while Carl's
8 getting up there I'm just going to mention there
9 are bios out on the desk outside; very worthwhile
10 to pick up. Thank you.

11 MR. IMHOFF: Okay. Right button,
12 correct? I'll scoot this way. Well, I'm not able
13 to --

14 MS. BROWN: It's the art and the science
15 part.

16 (laughter)

17 MR. IMHOFF: What am I doing wrong here?
18 There we go. Okay. Well, good morning everybody.
19 It's a pleasure to join you. I'm amazed with how
20 many of the people on the Committee now we've
21 actually worked with back over the years; there
22 are a few new faces in the room. It's an important

1 time and I think it's appropriate Laney given that
2 you're from New England, all you see now is you
3 have a Nantucket sleigh ride which is you know
4 from the old New England whalers, they put their
5 harpoon in the whale, they'd lash the rope down to
6 the boat and they'd hold on for dear life and hope
7 to hell they were on top of the water when the
8 whale got tired. And that's kind of the way I feel
9 if you look back at the last 20 or 30 years in
10 terms of the utility activities. Profound change,
11 we have over 2,500 synchronized devices at the
12 bulk power system where we'll pass

13 percent on AMI, it's impressive to see a
14 lot of the advances in distribution automation and
15 the benefits it's providing. CenterPoint has an
16 incredible DMS system with -- they treat
17 communications with almost as much importance as
18 their normal data system. It's a time of great
19 change, but as the Secretary has pointed out the
20 issue around cyber security continues to be a
21 growing issue that we face. What I'd like to do
22 today, my understanding is this group is looking

1 for where you can advise and provide guidance to
2 DOE in terms of next steps and things that DOE
3 should be doing on their agenda. So what I'd like
4 to do is just quickly highlight a couple items I
5 was given, I think about, 20, 25 minutes. And I'd
6 like to speak from, not PNNL perspective, but from
7 the lab system itself, the laboratories, there are
8 13 laboratories working together in support of
9 DOE's grid modernization initiative. And I'll
10 share with you, sort of, from our perspective what
11 we see going on in industry, what's working well,
12 where they seem to be lagging, some remaining
13 opportunities. I'll give just a very brief broad
14 brush in terms of the DOE activities. I see that
15 Hank Kenchington is here, I know later in the
16 agenda you're going to get a deeper dive in terms
17 of some the activities going on within the Office
18 of Electricity. But then I'll talk a little bit
19 about some of the views that the laboratories have
20 put together for the new Administration this
21 spring in terms of some near terms opportunities
22 to rapidly close some gaps, not just things that

1 the labs could do but just from a standpoint of
2 what could the nation do to close some gaps
3 related to cyber. I'll talk a little bit about
4 some of emerging or fundamental science and
5 engineering activities that we see emerging that
6 can be part of the tool kit for touching on cyber
7 resilience issues going into the future. And then
8 I will suggest-- I'll close with some key
9 questions because I think this Committee is-- has
10 a very compelling opportunity, you have an
11 opportunity to help advise the Department in terms
12 of what's most important to do next? In a journey
13 of this Nantucket sleigh ride that's very
14 important to the nation and I urge you to please
15 let us know where we can help out along the way.

16 So to some degree I realize most of you
17 know a lot of these facts but the system is
18 getting increasingly dependent upon additional
19 components of communication that's began to really
20 accelerate as we kind of got out of the
21 deregulation uncertainty of the mid-90's. So late
22 90's and early two thousands national investment,

1 in order billions a year have really began to
2 increase in terms of modernizing the system. The
3 Internet economy has not slowed down, I don't
4 think it's going to slow down, I don't anybody in
5 NERC or anywhere else thinks the digital
6 revolution's going to disappear. GE Digital Energy
7 estimated we have about two billion at the grid
8 edge today, likely to grow to 20 billion devices
9 by 2025. I think one of the most compelling issues
10 is not the number of devices at the grid edge but
11 the fact that so many of those are emerging on the
12 customer side of the meter; so beyond the direct
13 control of the utilities. And so that's really
14 changing the game in terms of the system, how it
15 operates, how it responds, and makes it more
16 complex for operators to be able to predict and
17 know that the system is going to respond in a
18 reliable, predictable fashion.

19 The US grid is under constant attack.
20 There are limitations about what we can talk about
21 that in terms of an open meeting such as this but
22 those attacks are increasing. They do include

1 foreign states. The energy sector in general takes
2 the largest fraction of those attacks if you look
3 at it across different sectors of the industry. So
4 the energy sector is a prime target for those
5 attacks; so it is reality that we have to deal
6 with. And I believe that industry has responded
7 significantly and strongly, but not completely.
8 There are still opportunities and issues and risks
9 that we need to face and I'll try to highlight
10 some of those from our perspective based upon
11 things that we've seen. So one question people ask
12 is well so why DOE? We're in the time of
13 Administration change and so they'll be a lot of
14 new folks arriving in Washington, D.C asking the
15 questions so what's DOE's role etcetera? Congress
16 tried to sharpen the clarity in terms of what
17 DOE's role is. Fundamentally, when DHS was formed
18 they seated back to DOE the subsector
19 accountability for electricity and oil and natural
20 gas subsectors. So DOE has been working with them
21 for more than a decade on cyber security issues
22 for those two sectors. The Fast Act gave more

1 clear authority to the Secretary in terms of what
2 to do in times of cyber attack etcetera. So the
3 accountability very much rests with Hank and a lot
4 of the other folks at OE in terms of response to
5 events that occur.

6 The National Laboratories bring to the
7 table a unique asset in terms of being involved
8 with the classified side of DOE's world. The DOE
9 labs had a large amount of classified work that
10 goes on in support of the intelligence community
11 related to nuclear nonproliferation etcetera. So
12 that's a fundamental capability asset that the
13 federal government has in terms of the laboratory
14 staff who understand and have clearances to work
15 on classified issues that sort of bring the high
16 side issues down to bare to engage with in support
17 of the energy industry as they deal with cyber
18 security. DOE is also a steward for fundamental
19 science United States. I believe my facts are
20 correct; they are the second largest provider of
21 fundamental science funding behind National
22 Institutes of Health, is that correct, Hank? I

1 believe the NIH is the primary federal investment
2 in science, but DOE has a very large investment in
3 science fundamental computation, mathematics, and
4 environmental material sciences etcetera. So the
5 DOE is a steward for fundamental science and where
6 fundamental science can inform the journey to
7 provide solutions to cyber resilience issues, DOE
8 has a fundamental role. So I just tried to kind of
9 clarify what does DOE bring to the table?

10 From a national perspective, the power
11 system -- we're blessed with over 3,300 utilities
12 in 50 states and 51 regulatory jurisdictions.

13 (inaudible) has been dealing with
14 this for his entire career. As part
15 of the challenge we have, an awful
16 lot of good work in terms of
17 enhancing cyber resilience but
18 there's an awful lot of incomplete
19 implementation; just fundamental
20 best practices. It's not all
21 science and technology, a lot of it
22 is just blocking and tackling and

1 good hygiene. And there are a lot
2 of utilities out there who aren't
3 able to step up to meet that bar
4 just because of their staffing and
5 or resource constraints. There are
6 limitations in terms of access to
7 near real time situation awareness
8 particularly in terms of cyber
9 threat. Dramatic progress has been
10 made there and I'll talk that about
11 that a little bit later. But still
12 today we have a pretty small
13 fraction of US utilities who are --
14 who have access and are aware of
15 what's going on in terms of
16 situational awareness tied to cyber
17 real time issues.

18 Dramatic growth in use of digital
19 systems and public Internet, and again, I don't
20 think that's going away. And there are profound
21 benefits to the power system and being able to
22 leverage a digital modern grid in terms of

1 performance and reliability and economic
2 throughput etcetera. And so I think we dare not
3 try to stuff that genie back in the bottle. The
4 question is how do we embrace that, get the full
5 value out of that digital opportunity but do it in
6 a way that gives us the cyber resilience and
7 robustness that we need? And bottom line is, there
8 is increased sophistication in terms of the threat
9 after us both foreign and domestic.

10 So let's talk a little bit about -- just
11 briefly about the innovation, where does it come
12 from? The utilities are working very hard and I
13 would argue, I mentioned before we have 3,300
14 utilities, that the middle third are the mid-sized
15 utilities; they are pretty limited in staffs and
16 in resources. I think a majority of the activity
17 going on is more in the larger third of the
18 utilities in the country; and they're doing an
19 awful lot working with NERC on new standards,
20 working to secure their communications and IT
21 business systems. The majority of their emphasis
22 in the on IT side of the equation; has been

1 historically. There is good collaboration between
2 the executives across APPA, NRECA, and EEI, and
3 the Energy Subsector Coordinating Council; I got
4 ESCC correct. And so there's been an awful lot of
5 progress in the industry working with NERC and the
6 SCC and DOE to advance the ball down the field
7 substantially. The vendors are doing an awful
8 lot. Much of it I would quantify vendors and
9 utilities, all of us, for the last decade, more in
10 Ketchum patch and trying to identify
11 vulnerabilities and close those vulnerabilities. A
12 lot of their solutions are proprietary and some
13 cases that creates a bit of a barrier for some of
14 the utility innovation activity, but an awful
15 large group of vendors who are very active in this
16 space and doing an awful lot of good things to
17 support the industry. The laboratories tend to be
18 more on the fundamental side of the activities. A
19 number of laboratories, I just picked five or six
20 here, my guess is all laboratories work in cyber
21 to some degree. Sandia does an awful lot of work
22 of encryption. Oakridge, Tom King is here, he also

1 works with me on the Good Modernization Activity.
2 Tom wave your hand; he's a good southern boy, he's
3 safe. They work in alternative communications and
4 other activities. Idaho works in control systems
5 and wireless communications protection. We do a
6 good bit of work at the laboratory in terms of
7 information sharing and technologies on the OT
8 side. Los Alamos is working in quantum key
9 encryption. Broad range of activities that the
10 different lattices bring together and we
11 coordinate and collaborate in large extent on a
12 number of these activities. And then there's the
13 universities. I think, just like the laboratories,
14 a lot -- I'm sure every university is working in
15 cyber these days, but there are some large
16 structured groups that DOE Office of Electricity,
17 actually -- Hank's organization, funds CREDC, Dave
18 Nicol's organization up in Illinois. The Secure
19 Evolvable Energy Delivery Services
20 (SEEDS) Group that's led by the
21 University of Arkansas. A number of
22 small bilateral and multi groups,

1 PCERC is a long, over 20 years now,
2 group of utilities that have worked
3 together on a number of activities.
4 So there's a broad base of
5 innovation, the challenge is how do
6 you harness all this in some key
7 strategic directions, how do you
8 set priorities, how do you just get
9 the information forward? The Good
10 Modernization Activity that Tom and
11 I work with we had our first peer
12 review this fall, or this last
13 April, and a number of people said
14 this is just unbelievable, you need
15 to get the word out, I mean, it's
16 really hard to keep track of all
17 the things that are going on and
18 find systematic ways of delivering
19 them to practice in the industry.

20 So now I'm going to paint just a very
21 brief brush in terms of OE activity -- or excuse
22 me -- Department of Energy activities. Office of

1 Electricity leads this journey. Their activities
2 are the tip of the spear but there are other
3 activities within DOE and I wanted to share this
4 with you because I think it should be part of your
5 considerations in terms of what tools, what levers
6 does DOE have that they can push or pull to help
7 support this overall journey going forward? So the
8 Office of Electricity has the cyber security for
9 energy delivery systems program. It's been ongoing
10 now, I think, for over a decade and they just
11 recently upgraded a Multi-Year Program Plan, they
12 had some awards that were announced earlier, I
13 think, Tuesday morning of this week. Number of
14 awards and there were people in this room and
15 utilities that are participating in those
16 activities and Hank is the expert on that, I think
17 you'll hear more about that in Multi-Year Program
18 Plan later in the morning. In addition the Office
19 of Electricity has an Advanced Grid Modeling
20 Program that about two or three years ago sat down
21 and ask the labs and ERCOT to help frame a more
22 compelling tool to look at, assess the risks of

1 cascading outages for planning as NERC tightened
2 down their standards for their planning
3 consideration for preventing cascading outages.
4 They asked for a more compelling tool; the old
5 tool was pretty much a static tool. It had no
6 accommodation for the underlying protection
7 systems etcetera. So it gave incomplete answers
8 and so we developed a hybrid tool working with
9 ERCOT and their vendor to put in place something
10 that looked -- that captured system dynamics. It
11 leveraged high performance computing to handle
12 much larger, much more complex scenarios for
13 cascading an outage. It included the underlying
14 protections systems and that is now -- it
15 performed well that ERCOT is implementing it in
16 their operations and we're working with the GE
17 PSLF community now to help bring it to that
18 community as well. And the target is for the
19 nation to have a much more effective ability to
20 protect, predict, and plan and design around a
21 risk of cascading outages going in to the future.
22 And I'll make one point here, a fundamental point,

1 I think there's risk if we overemphasize fixing
2 cyber because the power system faces a broad range
3 of risks and much of the protection response and
4 operation control and other things to deal with
5 cyber are the same tools that would use to deal
6 with other risks. So while cyber is incredibly
7 important, I believe that we need to take a
8 systems approach looking at all hazards, draw from
9 that those cyber pieces that are critical -- when
10 that's the key driver -- but I think we run a risk
11 if we focus only on cyber, we'll end up creating
12 suboptimal solutions that we'll regret downstream.

13 So moving on then, RPE, the Advanced
14 Research Project Agency, they actually have a good
15 bit of work in distributing controls that ties
16 into how do you let the system down more easily
17 and recover it more quickly and perhaps protect
18 distributed islands more affectively if there are
19 larger incidents that occur out in the system?
20 And then they are setting up data repositories and
21 modeling repositories because the big barriers for
22 innovators like Blod and Kasinovich and his

1 graduate students is getting access to good
2 utility data. And so NRECA and others are working
3 with RPE to help establish data repositories that
4 the entire innovation community can access to
5 design either better cyber tools or better
6 distributor market tools or other things. The
7 Office of Science is investing substantially in
8 mathematics centers where they're developing new
9 algorithms to help look at Advanced Control
10 Theory, more distributed Lameter Control Theory
11 which is where this natural trend of the emergence
12 of distributor and energy resources and digital
13 vices on the customer side of the meter etcetera;
14 what sort of control theory do we need to help us
15 adapt and to ensure that those devices will
16 respond in ways that predictable and commentary to
17 bulk system reliability? They're also launching a
18 new program, an Exo-scale Computing. Exo- scale
19 just means billions of billions of floating point
20 operations per second, that's roughly a thousand
21 times, a thousand improvement over current
22 computational capability. The machines don't exist

1 yet. DOE is in the process of building those
2 machines, they're just standing up programs now to
3 develop utilization of those new exo-scale
4 computational resources and one of their new
5 projects is a grid-oriented product, basically
6 looking at how to capture, in planning, full
7 system dynamics, the full uncertainty about
8 weather, and the full uncertainty about complex
9 demand response and other activities in a 20 year
10 planning horizon to help design more resilient,
11 more robust grids. So that is an early DOE effort
12 in terms of engaging the emerging exo-scale
13 capability for grid applications. One of I think
14 the benefits of the grid modernization effort over
15 the last two years has helped break down some of
16 the barriers inside DOE and we've actually seen a
17 lot of uptake by Energy Efficiency and Renewables
18 Offices who own the energy devices on the customer
19 side of the meter to start paying more attention
20 to cyber security and realizing that they're part
21 of this overall journey.

22 And then lastly, the office of the Chief

1 Information Officer (CIO) and DOE, they have a big
2 role in terms of cyber security inside DOE based
3 upon the DOE complex which includes production
4 facilities for weapons grade materials. DOE
5 manages the nuclear weapons stockpile. So DOE has
6 a very large production complex that they have to
7 manage and ensure the cyber security of as well.
8 So I offer this to you because as a -- there are a
9 number of buttons and levers within DOE that can
10 contribute to the overall cyber Nantucket sleigh
11 ride. DOE also works in outreach activities in
12 terms of emergency response that's partly why you
13 don't see many of them here today. A lot of them
14 are dealing with emergency response in the
15 Southeast. DOE was involved in early days of Cyber
16 Risk Information Sharing Program. It actually came
17 from a program that DOE used for the DOE complex.
18 They tried it with a small number of utilities,
19 they then encouraged NERC to take point and the
20 Information Sharing and Analysis Center (ISAC) now
21 drives the crisps of the Cyber Risk Information
22 Sharing Program. Its membership now covers 75

1 percent of the electricity that's generated in the
2 United States, but it's a very small fraction of
3 the utilities in the United States so it's making
4 good progress but there's more progress to be made
5 there. DOE supports cyber exercises like grid x
6 and working in conjunction with DHS and others.
7 They also developed some of the early maturity
8 models and vulnerability assessments, I think, TVA
9 was the first vulnerability assessment DOE
10 supported back in 1998 or something like that.
11 They usually try and develop the tool and move it
12 out to industry and now NERC and others are
13 driving some of the maturity model activities
14 going on; so a broad amount of engagement within
15 industry on the operation response side as well as
16 the research side. So I just tried to paint for
17 you a number of attributes within DOE that
18 contribute to the DOE agenda, a number of types of
19 roles that DOE can provide and support going
20 forward.

21 The last thing I'll mention is the Grid
22 Modernization Initiative. I know this has been

1 briefed to the Committee before but we do have
2 some new phases, Mladen, I'm going to make you sit
3 through this and there will be test at the end of
4 it so -- In 2014 the Department stood up a Grid
5 Modernization Initiative in response to the
6 Quadrennial Energy Review that Dave Meyer and
7 others spend a lot of time working on and they
8 launched -- they asked the laboratories to support
9 in more coordinated, collaborative fashion. We
10 still have to compete; there is the fundamental
11 science philosophy of competition of new ideas.
12 But we basically put together working with DOE
13 program offices a multi-year program plan that had
14 an integrative strategy across DOE. There was a
15 lab call about two year ago, about \$220 million,
16 two-thirds of which was competitively sourced,
17 one-third of which was asked-- was done
18 collaboratively with this group of 13 laboratories
19 that Tom and I work with. We just had the peer
20 review on that. And within that group, so its \$220
21 million is awarded initially plus then there's a
22 recent award of about 25 or 30 for resilient

1 distribution systems. There are several key
2 activities that I think contribute: one is the
3 foundational effort in grid metrics. We're trying
4 to update the set metrics that DOE and Congress
5 know this would use to help evaluate the progress
6 of the nation as it moves forward in grid
7 modernization at large. Some of them are the old
8 tried and true affordability and reliability,
9 which we all know and love so well. But then we're
10 also looking at new metrics including resilience,
11 which is you heard from The Academy, there is
12 still no complete convergence in terms of the
13 definition let alone the metrics you use to figure
14 out resilience. But also flexibility, you know,
15 the emergence of the need for grid flexibility to
16 deal with the increased stochastic behavior of the
17 system, to increase the amount of system dynamics
18 throughout the system including the East which
19 used to say, we don't need no sticking phasors
20 because we're heavily networks, well even their
21 getting dynamics in the system now that they're
22 trying to find more effective ways of dealing

1 with. So, new metrics and also new valuation tools
2 are being crafted to help figure out so how much
3 resilience can we afford or how much is worth
4 paying for? I think back to Sandy when a utility
5 brought to commission in New England a \$6 billion
6 opportunity and they said well how much better
7 than that is \$4 billion and they really couldn't
8 answer that question. I mean this is hard; it's
9 hard to do that kind of thing. So that's why
10 evaluation is just as important as the science and
11 technology because if you can't answer the
12 evaluation question then your science and
13 technology won't get into the marketplace. Grid
14 architecture, I think is important because this is
15 such a complex problem, it gives us a systematic
16 way of looking at what's going to change and the
17 relationship between key systems inside the grid
18 family but also outside, like communications and
19 fuel supply and other things. It illuminates
20 where we're getting increased grid risk with the
21 new systems and the trend toward the digital
22 systems. It illuminates what alternate approaches

1 we might have for closing those risks and it also
2 would show where some emerging market concepts
3 like blockchain and other things. They might be
4 good at certain things but they might be creating
5 unintended consequences or problems elsewhere in
6 the emerging system. So we view this as an
7 opportunity to systematically look at change and
8 it doesn't say what you should do about it, it
9 helps you understand what is changing so that we
10 can make better decisions locally, regionally, and
11 at the interconnection level in terms of what the
12 path forward is. Tom King, his group is working on
13 sensing the measurement absorbability. We ask the
14 question to a lot of them, so with all this great
15 new additional technology how much -- what would
16 full system absorbability mean in the year 2025?
17 How much of absorbability do we need, do we want?
18 Do we have the capacity to take advantage of it,
19 what are the road maps in terms of getting there,
20 what price points do we need on sensors to be able
21 to afford, say, time synchronization measurement
22 down in distribution systems they discussed

1 yesterday? So that Tom can sell it to his
2 management at AEP. And what data analytics do we
3 need to try to keep some of the utilities like
4 electric power board and others from being just
5 totally inundating with all the data coming off
6 the new census sweep? So this is a fundamental
7 part of the defense that we'll likely to want to
8 put in place to deal with issues like cyber risk
9 and I mentioned there was a resilient distribution
10 lab call just the other day that was just
11 announced.

12 So let me switch, I've talked a little
13 bit about the laboratory view of what are the
14 challenges, and sort of the asymmetric response
15 across 3,300 utilities. I've talked about the
16 number of different colors of buttons and levers
17 that DOE has pushed to help support this activity.
18 And we framed some ideas that we thought the
19 Secretary could benefit from in terms of what are
20 some near terms things that could be done with DOE
21 to help support the national agenda? These are not
22 things that the laboratories would have to do. In

1 fact, the first one is really not a national
2 laboratory deal but we see enough of this issue
3 when we're out working in the markets place that
4 we thought was important to raise. Suggestions
5 were to rapidly prevent the cyber best practice,
6 just basic hygiene in these vulnerable mid-sized
7 utilities. The smallest third, they had such a
8 small amount of digital technology, they still
9 pretty much got folks waking up early in the
10 morning and going out and re-throwing the closer;
11 not much risk there. The bigger third of utilizes
12 are working really hard with NERC and they had the
13 engineering staffs and the resources and the right
14 commissions and all to help them implement all
15 these practices. The middle third, a lot of them
16 struggle, some of them are doing a fantastic job
17 but some of them struggle they don't have the
18 capacity to deal with a maturity model
19 self-assessment or other things. Dramatically
20 improve near-term, real time cyber situational
21 awareness information sharing that makes the
22 current best practice cheaper, faster, more

1 available to smaller midsized utilities; I think
2 we can do substantial there in two years. Secure
3 the electric power system infrastructure,
4 lifecycle integrity, and I believe that Fred Seen
5 and others have worked on this. There is not a lot
6 of standardized approach to how we deal with the
7 acquisition, the maintenance, and the removal of
8 digital devices in the system and we think there's
9 a lot of opportunity to help improve that process
10 and the testing and certification of critical
11 components and other things very quickly and we
12 think we can dramatically raise our cyber
13 resilience; then lastly, of the longer-term issue
14 of core ongoing fundamental R and D activity at
15 DOE. So now it comes I think we dramatically close
16 the gap on awareness of cyber resilience by the
17 middle third of the utilities in two years with a
18 concerted effort. I think we can dramatically
19 improve the cyber risk information sharing
20 products to make it more affordable and get the
21 number of utilities increased their substantially.
22 I think in two years we could partner with

1 industry and others to help dramatically the
2 protection on cyber -- excuse me -- on the supply
3 chain in terms of vulnerabilities and supply chain
4 because we are spending billions of dollars a year
5 in modernizing and we ought to do our best job
6 possible to close the vulnerabilities in that new
7 equipment we're installing as we move forward; and
8 then fundamental research. I talked about these
9 midsize utilities on thinking the range of 5,000
10 to 50,000 customers, the picture there is
11 Missoula, Montana and we've raised them because
12 the Northwest Public Power Association (NWPPA)
13 that they work with reflected -- you know they
14 received the maturity model in the mail and they
15 didn't really have anyone on staff who could
16 really understand what the hell to do with the
17 maturity model and their self-assessment and to
18 pay for a consultant it's 25 or 30,000 bucks and
19 that's pretty much one to one and half FTE's for
20 their staff and that's a micro cause in what all
21 these small midsize utilities face in terms of
22 trying to close the risk. Now I would argue that

1 the Missoula Co-op is not a key risk point on
2 cascading failure in the Western Interconnection
3 but there are a lot of other areas and issues that
4 are important from political and local issues in
5 terms of if Russian malware shows up on their
6 systems and other things, there are lots of other
7 consequences that we have to deal with in the
8 world today. So I think there are opportunities, I
9 know the DOE is working with AQPE and NRCA Idol
10 program to kind of test the scale of customers but
11 I think we could dramatically try to close that
12 gap in a pretty short period of time.

13 Supply chain I've already talked about
14 and it's really a lot of utilities in the smart
15 grid investment grand efforts that we led, what
16 was that, 6 or 8 years ago? One of the big
17 positive lessons learned from the utilities was
18 just having awareness and access to acquisition
19 linguist and other things where they could
20 actually deal with this issue of supply chain
21 certification components and other things. A lot
22 of the utilities have never really been exposed to

1 that so that was big lessoned learned from that
2 activity. But it goes through maintenance and the
3 upgrades and firmware and everything else and then
4 retirement, lots of things, passwords and other
5 things configuration profiles get left on devices
6 that are sent out to the dump and they don't quite
7 make it all the way to the dump. So a lot of
8 issues there in terms of supply chain. So now I'm
9 going to switch to the geeky side of things and
10 this is a bit of an eye chart but I just tried to
11 put up a potpourri of some of the emerging, more
12 fundamental research that I think has a strong
13 connection to where this cyber resilience puck
14 needs to be 5 years from now, 5 and 10 years from
15 now. So again I'm thinking more in terms of longer
16 term, more fundamental DOE activities. Ninety
17 percent of the activity to this point has been on
18 the IT side of the equation, increasing attention
19 being paid to the control systems side of the
20 equation. It's a very different environment; it's
21 a much quieter environment. Different types of
22 sensors, NERC actually requires sensors to monitor

1 the data flow within the OT environment. So it's
2 less of new-censored deal here and more of a new
3 analytics opportunity here to help make the
4 control systems that haven't been compromised.
5 Second point, having just an IT situation
6 awareness, an OT situation awareness we think is
7 kind of a fools mission, you really need to have
8 an integrative situation awareness across both of
9 those systems that's and endpoint we think we need
10 to get to in the next 5 or 10 years. Advanced math
11 and algorithms for distributor control and
12 adaptive control. Adaptive control will basically
13 say you had real time tools that enable you to
14 make more precise control and protections
15 decisions than what we have today where often time
16 systems are seasonally rated or they have very
17 stiff reactions in terms of protection of the
18 system so new control theory I think is an
19 important opportunity moving forward that DOE
20 Office of Science has a strong opportunity to
21 influence. Modeling and simulation of
22 extraordinarily large data sets and I mean even

1 beyond what we're even looking at in terms of
2 interconnection scale phasor measurement unit. If
3 you start putting time sequence devices down in
4 the distribution system and getting more
5 coordination across distribution automation
6 etcetera, we will continue to see an explosion of
7 data and so there's a need for new classes of
8 algorithms to handle these incredibly large data
9 sets. Some of which have extremely high velocity
10 and require very low latency constraints in the
11 data sets so it's a very different world to curate
12 some of these data sets than maybe what some of
13 the commercial vendors might do for social media
14 activities and others things that utility world
15 has a little different requirements. Applications
16 of deep learning to grid data steps and automated
17 machine-to-machine tools. Machine to machine
18 exchange is a priority for the ESCC, I know. But
19 part of that relies upon new tools where you can
20 actually do that in a trusted a confident fashion.
21 Supply chain risk characterization, we really
22 don't have a handle in terms of how much risk do

1 we incur from the supply chain vulnerabilities we
2 have nor do we know what metrics we would use to
3 measure of when do we have enough protection on
4 the supply chain side? Novel System Authentication
5 and management methods, looking at new
6 encryptions, use of fontal computing and other
7 activities. Alternative communication networks,
8 how do we take advantage of either dedicated
9 networks or underutilized fiber networks and other
10 things that are within utility ownership? And then
11 new fundamental grid elements that we might add to
12 help plan a new system. I mentioned flexibility
13 early in some of the architecture is pointing to
14 the combination of energy storage who's price
15 points are dropping substantially with advanced
16 distributed control theory, plus smart inverters
17 to make them a more fundamental element for grid
18 reliability managements not just for peak shading
19 and load shading as some of the early
20 opportunities the utilities are looking at now to
21 make it more of a fundamental control and
22 management within the power the system. So these

1 are -- this is a laundry, kind of a laundry list
2 of the emerging fundamental research topics.
3 Machine learning, someone argued there's a certain
4 amount of circuit lubrication going on with an
5 ocean around machine learning. What's changed from
6 the old journey we had in the early days of
7 artificial intelligence is computations advance
8 where we can now overcome some of the limitations
9 we had with AI 20 years ago. So there are some
10 very profound positive outcomes emerging in
11 machine learning but it's a very cluttered and
12 broad world, I'm sure Mladen and others can share
13 insights on this along the way but we feel that
14 there is some profound opportunity particularly in
15 the detecting anomalies in incredibly large and
16 incredibly high velocity data sets. If you're
17 looking for anomalies where there might be an
18 apparent intrusion on control systems or other
19 things and how do you think that to the special
20 protection schemes in the East or other things and
21 look for are we covered or are we not covered? We
22 think there's some opportunity in terms of machine

1 learning to actually open up whole new ways of
2 protection particularly on the control or OT side
3 of activities.

4 So let me close. I tried to think of
5 some key questions that I would suggest to you,
6 and one of those starts with, the seeds came from
7 the National Academy Project that John and Granger
8 and a number of folks participated on, and much of
9 their conversation looked at the issue of well who
10 pays for resilience and who gets paid for
11 providing resilience? It's really not part of the
12 normal value stream within utility infrastructure.
13 Not many people are making money off of that
14 stuff. It's more of a nuisance, a compliance
15 requirement, something they have to do. It's
16 really falls, to a large extent, in that public
17 goods realm. And, Hank I might be wrong, but my
18 sense if you total up OE's budget on cyber plus
19 EERA's putting in a little bit, and the Office of
20 CIO and all, it's probably under a 100 million, I
21 would guess, is that a pretty safe bet? But this
22 is a public good that spans across the nation, how

1 much of this cyber resilience and resilience to
2 all hazards falls in this public good domain?
3 That's an important thing for the community to
4 think about because it gets down to, well who
5 should pay for how much of some of these new
6 innovations and other things? And I think that
7 this is an instance where there is a very strong
8 public goods dimension to this issue of trying to
9 close our gaps, our risk points, in the nation's
10 power system. How do we rapidly ensure good
11 hygiene across the nations power system, how do
12 you incent the right behavior to get that last
13 group of utilities in through the gates and to the
14 point of where they actually know what their cyber
15 resilience position is? How can we continually
16 improve the defenses both on OT and the IT side?
17 What I like this tool wall, and I'm not picking
18 that because of current politics, no matter how
19 good a wall we build on the OT and IT side,
20 somebody will get through. It's absolutely
21 essential that we can continue to build an
22 effective barrier in terms our digital systems on

1 this utilities systems, but I also think we need
2 in think in parallel to design an inherently
3 resilient system that falls gracefully, protects,
4 recovers, on the assumption that people will get
5 through that wall at various times. So we must
6 continue to improve that wall, it's a bit of an
7 arms race, as soon as you improve that wall then
8 the opposition understands that so we must and we
9 will continue ion that journey, but at the same
10 time we need to be thinking about opportunities
11 through some of the fundamental research for new
12 design paradigms, new protection paradigms, and
13 other things because somebody will get through
14 those walls in the future and that's just part of
15 our reality. So that leads to this issue of how
16 do you design and transition from a regulatory
17 standpoint to an inherently resilient flexible
18 future system? So that's just some key questions I
19 think are worth thinking about in terms of where
20 would we like to guide this puck, not where it's
21 going to be, but where would we like to guide this
22 puck in the future to deliver on these public

1 goods issues that are so important?

2 So if I tried to instill that big list
3 of science and technology, I'd settle on high
4 performance computing for real time predictive
5 operations where we can actually predict system
6 dynamics, predict potholes, steer around them, and
7 deal with anomaly intrusion detection in case
8 somebody does get through walls; deep learning for
9 grid analytics, advance grid architectures for all
10 hazards to inform the theory and control and
11 protection and recovery strategy in the future.

12 And then lastly the valuation tools that
13 would enable the regulators to provide the path
14 forward in terms of investment or the consumer
15 owners, it's not just regulators, regulators and
16 consumer owners, this issue of how you value: how
17 much do we need, how much can we afford, how much
18 do we want? That's got to be part of the equation
19 going forward.

20 So I would end with, I've tried to paint
21 a system that has phenomenal challenges but we've
22 made incredible progress. We have great promise

1 from a digital power system future where we get
2 economic productivity, incredibly precise control
3 on operation that's going to help us steer around
4 potholes to get more economic throughput etcetera.
5 We do have risk from the standpoint of cyber
6 attack and I think you guys as a Committee have a
7 most compelling opportunity to try to help advise
8 DOE on this very large complex Nantucket sleigh
9 ride with 3,300 utilities and 51 regulatory
10 bodies, great fundamental science assets, great
11 utility sector, great vendor community, and great
12 opportunities to build a digital production,
13 incredible system that's not only a great grid but
14 enables a great energy and economic system because
15 the grids becoming more tightly coupled. So it's
16 those other systems that are so important to our
17 vitality; but do it in a way that ensures a
18 resilient and robust future. That's a great
19 homework assignment, I'm jealous. Thanks.

20 MR. NICOL: All right, very good. Well,
21 thanks. It's an honor to be here and share my
22 thoughts. Something that I often do when I follow

1 a speaker is make a joke referring to Monty Python
2 saying, and now for something completely different
3 except I can't say that. What may happen after I
4 give my presentation, you say there's an echo in
5 here, because a lot of the points that I'm making,
6 Carl has made more eloquently than you will find
7 from me but I think we're hitting some of the same
8 things. With respect to the way one says the name
9 on the Professorship, it's appropriate, it's like
10 voltage except is Woeltge. So the context, why is
11 it that I was asked to be here? So I'm the
12 Director of Information Trust Institute at the
13 University of Illinois where the focal point for
14 large-scale research and development efforts at
15 the University of Illinois in areas related to
16 things like cyber security. In particular, we
17 have been working since 2004 on issues related to
18 security in the power grid starting with a
19 National Science Foundation (NSF) center called
20 the Trustworthy Cyber Infrastructure for the Power
21 Grid (TCIP), thanks to Hank we were picked up at
22 the end of that center by DOE with a new center

1 called TCIPG which ran five years and now we,
2 along with the SEEDS program, or the next
3 inversion of that called CREDC which is somewhat
4 expanded from TCIP and TCIPG in so far as we're
5 looking at resiliency as well as security in
6 energy delivery systems which include power and
7 gas as well as power. In addition over the years,
8 we've been partnering with different industries
9 and labs responding to the DOE's various calls.
10 And so I've been involved with companies doing
11 some research that has led to development and
12 deployment of products that are in the field and
13 that's something that we really like to do and
14 that's something that DOE likes to see us do and
15 that's one of the things that really drives the
16 problems that we work on, is how can we have
17 impact, impact measured in terms of having the
18 results of what we do be actually used in the
19 field.

20 So presently CREDC, it's a consortium,
21 that's one of the C's stands for, of a dozen
22 universities and national labs which includes PNNL

1 and we're working on roughly 30 projects right
2 now. We organize those projects in the following
3 areas, just to kind of give you a sense, I'm not
4 going to talk just about CREDC, but to give you
5 the context of where it is that we're coming from
6 and the things that we're already doing. So in the
7 area of cyber protection technology, this is cyber
8 stuff that we use to protect the OT side of the
9 systems and so things like lightweight
10 authentication, for example, would be one of those
11 things what kind of security we bring, or reliable
12 communications in context where you don't have
13 reliable communications, things of that type. In
14 the cyber monitoring metrics and evaluation
15 domain, you know -- so I got into cyber security
16 by historical accident, of interest of only to me
17 so I won't go into it, but in 1999 and roughly in
18 that time frame there was a list of hard problems,
19 cyber security hard problems, that were put out
20 and on that list was metrics. How to do you
21 measure, what do you measure that says something
22 about security? Well you know what, they're

1 putting out hard problems and metrics is still on
2 there. Fortunately on the OT side of power systems
3 there's enough control and structure and
4 deterministic behavior that you have a shot at
5 measuring things and making inferences from those.
6 So part of what we're doing there has to do with
7 measuring things but doing so in a way that
8 doesn't disturb the system. Right? These are
9 real time systems, they're legacy systems, you
10 can't just walk in and put in security stuff and
11 not expect to have some kind of impact on that and
12 so you need to minimize the impact that that
13 actually has. Another area is in risk assessment
14 of EDS technology and systems and this gets at
15 something we've been talking about is there's this
16 balancing act that's going on, is you have these
17 new technologies that are coming up, they provide
18 measureable benefits in terms of productivity,
19 increased capacity for the system and so on and
20 yet they increase the risk to the system and so
21 how do you get your arms around that. That's not a
22 solved problem, that turns out to be one of the

1 things that I think we need to continue to focus
2 some effort on.

3 I have an area on data analytics. So the
4 challenge here and Carl made the point is
5 tremendous amount of data available, so the
6 challenge is how do you turn data into
7 information, information into knowledge, and
8 knowledge into action? Because at the end of the
9 day, you know, this is a tremendous amount of data
10 and somebody has to make a decision sometimes and
11 what do you do with this? And frankly, you know,
12 it's an operator or an operator's manager, an
13 engineer, and they have to make the decision right
14 now. And so how do you distill all that stuff into
15 suggestions, an understanding of what's happening
16 and provide an answer to what it is that you need
17 to do right now? How do we architect systems so
18 that they are more resilient to cyber disruptions
19 and so there's a lot of things that you can't tack
20 on to a system after it's already been designed:
21 performance is one of those things, security's one
22 of those things. You can try and you can improve

1 it somewhat but what are the foundational
2 principles so as you develop these systems you
3 have these properties that you know give you the
4 resilience that you need and so that's a very
5 important -- what tools and technologies to use
6 and so we are interested in software define
7 networking, I'll say something about that later,
8 but that's a tool that one can use in this
9 particular space. Disruptive technologies, they
10 emerge on the horizon. They have impact. It's
11 interesting when TCIP first started we had
12 meetings with computer scientists, computer
13 engineers, power engineers on the academic side,
14 and then we had utilities and there was a fair
15 amount of talking past each other because, you
16 know, the academics were coming in and they had
17 these fancy shmancy, you know, dynamic Bayesian
18 base decision making frameworks and the utility
19 guys said, huh and other utility guys said we're
20 not connected to the grid so we're connected to
21 the network, we haven't got any problems at which
22 point somebody asks, and how do people make a

1 connection to do remote maintenance? They say well
2 they dial in, say connection dial in -- well, any
3 way so the point is, it came together at a point.
4 The academics, they wanted to go off in Lala Land,
5 went back to Lala Land, the one's that wanted to
6 work on real problems stayed and listened. So the
7 utility people actually learned. But one of the
8 things that was interesting at that time, as it
9 comes to disruptive technologies, is people said,
10 you know, wireless technology was taking off at
11 the time and people said, there's no way we're
12 having wireless internet well, okay that was then
13 and this is now and wireless is a tool to use in
14 this context. So this happens, you know, these
15 technologies emerge and you can point at them and
16 say, we'll never use that, that's too dangerous,
17 but it happens. And so there are other ones like
18 the cloud for example, I mean the cloud has lots
19 and lots of economic advantages but it changes the
20 risk profile so how do you understand that another
21 disruptive technology you can imagine is the
22 proliferation of electric cars because there's all

1 sorts of things that might happen when you have
2 lots and lots of electric cars, you can have a
3 parking lot full of batteries that might be used
4 for some kind of support and control of the grid,
5 for example. While there's all kinds of things,
6 you know, that's going to be enabled in a cyber
7 sort of way but you have to be concerned with
8 privacy, you have to be concerned with billing,
9 you have to be concerned mobility, you have to be
10 concerned with all kinds of things. So the point
11 is, this is why it's fun to be an academic;
12 sometimes you get to dream about this stuff. You
13 say, what would happen or what's going to happen
14 as these things, these trends that you see
15 happening emerge and have impact on the things
16 that are really important to us. And finally
17 validation and verification, you know that's the
18 challenge, of doing the right thing and doing the
19 thing right. Sort of the difference between the
20 two, that's a big effort that we have, is as we
21 develop these technologies that we intend to have
22 be used and aren't being used, we need to

1 verification and validation (V & V) on them to
2 increase our knowledge of what they're
3 capabilities are and also increase confidence that
4 others may have in those. So again, the emphasis
5 at CREDC is the expectation is that we move this
6 research that we're doing into practice. If we
7 don't see a path for the research that's going on
8 to something that will sooner or later, preferably
9 sooner, lead to something that's something in
10 practice, then it's not in the portfolio.

11 One other program that ITI supports, I
12 want to mention because it has relevance here is
13 the DARPA Rapid Attack Detection, Isolation and
14 Characterization Systems (RADICS) program. RADICS
15 is about developing technology that will help
16 restore a large chunk of the grid, think of the
17 Western Interconnect, in seven days after a cyber
18 event has disabled it. And so there are things
19 that are called DARPA hard problems, I call this a
20 DARPA impossible problem. It's setting the goal
21 and to aim at. The piece of this that we have is
22 the test bed and framework for evaluating the

1 technologies that are being developed by other
2 performers. And so the test bed that we have is
3 going to be playing a role in grid x, I think
4 there's opportunities and resources there for
5 other kinds of exercises based things and we can
6 thank you friends at DARPA for investing a lot to
7 help us improve the test bed facilities that we
8 had so that we can do things like model the
9 western interconnect at certain levels that are
10 appropriate for detecting when there's something
11 miss, modeling something on the scale of a large
12 utility so that allows performers to go in with
13 their cyber hazmat suites and go and find the bad
14 stuff and get it out and restore the grid. So
15 that's sort of what it is that we're doing the
16 rest of this is where we get into the echo chamber
17 and that's the areas where I think that there
18 attention is needed.

19 So Carl mentioned right at the end of
20 how the challenges that we face here really can be
21 viewed as a public good. Whose problem is it to
22 make the grid resilient? And that's a hard

1 problem, it is a public good and it requires
2 investment by the government when viewed that way
3 but that's in the future, I mean there are some
4 really good things that are happening and more
5 good things will happen in the future but, you
6 know, to have impact right now we have to be
7 looking at way that incentivize business or
8 utilities to choose to invest in these new
9 security technologies. Which means that you have
10 to be able to speak the language that the decision
11 makers understand, you have to be able to
12 translate this into dollars in one way or the
13 other. Now it could be risk; you could say, well
14 you know if we don't invest in this technology
15 then this really bad thing could happen and it
16 will make so many dollars to disappear from our
17 income and that's all fine. The classical
18 formulation of risk is probably times cost so
19 what's the probability of this thing happening
20 times the cost of this happening, so okay you can
21 nod you heads up and down, you say, wait a
22 minute, what's the probably of an event happening?

1 That's really hard to quantify here. And so it's
2 hard to quantify, and furthermore there's
3 psychological studies that show that people don't
4 act rationally in the sense of mathematical sense
5 of rational in choosing the outcome with the best
6 expected utility that they are inclined to ignore
7 or discount rare event high consequence source of
8 events. And so we're faced the problem that
9 selling fire insurance is a hard sell because it's
10 hard to quantify that into actual dollars. So
11 there is a finesse or there is a space where you
12 can address some of these things and those are
13 technologies that advance security, while adding
14 other kinds of value that are quantifiable that
15 can be argued to make sense and improve the
16 business on a day to day basis. And I'll give you
17 two example of that; some has to do with
18 monitoring and analysis technologies, you know,
19 you're watching things that are going on, you can
20 say well we're watching thing to go on to find
21 those rare events when bad things happen, but
22 you're also learning a tremendous amount of the

1 way the system is working and when you understand
2 the way the system is working you can make
3 business decisions about it, reorganize, and
4 optimize your system because you have a better
5 understanding of what's going on. And so I think
6 there's areas in data analytics where we can make
7 this argument. There's other technologies that
8 will lower maintenance cost and I promised I'd get
9 back to software defined networking and this is a
10 great example of it so we worked with Schweitzer
11 Electric on a project funded by DOE to develop
12 software defined networking controller
13 specifically for use in the power grid. Now the
14 interesting thing there is that the use, the
15 original origins of software defined networking
16 were in the wild, wild west literally of data
17 centers in California and all kinds of crazy
18 things going all the time and so software defined
19 networking was a way of trying to manage all of
20 that in very dynamic way. [Unintelligible] but
21 what this gives us is a uniform way of thinking
22 about our networks and so we can design our

1 networks to behave a certain way, we can engineer
2 our networks and in engineering our networks we
3 have better understanding of what it is that
4 they're doing and we lower our maintenance cost in
5 doing that. So there's a win-win there because
6 with software defined networking there are a
7 number of things that you can do with that
8 technology when it's in place to improve security.
9 Another area I think needs attention, Carl pointed
10 at this and this is in information sharing. Lest I
11 give the impression that I think nothing is
12 happening in this space, that's not the case at
13 all. Cybersecurity Risk Information Sharing
14 Program (CRISP) and Cybersecurity for the
15 Operational Technology Environment (CYOTE) are a
16 couple of programs that DOE's doing right now
17 recognizing the need and moving forward, but the
18 fact remains and Carl eluded to it, while their
19 programs are there, the participation is small in
20 terms of numbers and so the questions really are
21 what are the incentives for entities to
22 participate in this, what are the vehicles for

1 sharing? Having the data repository be at the
2 government is probably a bad idea, I am from the
3 government, I'm here to help, you know how well
4 that works. So there are ISACs that help, but
5 independent third parties where the information
6 would be shared and distributed seem to make a lot
7 of sense but one of the reasons why people don't
8 involve themselves in information sharing is that
9 the risk of letting loose something that they
10 preferred not be let loose. There are some very
11 real privacy concerns in involved in this. And
12 some of it might have to do with economic reasons,
13 some it might have to do with well if somebody
14 sees my system is doing this then I might be
15 inferred to be in violation of something or other
16 and I could get in trouble, so there are reason
17 why people don't want to share information. There
18 are technologies one can develop that help that by
19 doing anonymization and privacy protection, it's
20 important you do this in ways that you can prove
21 the properties that you've got from the techniques
22 that you apply. Because just a heuristic, I will

1 do this, I will remove personally identifiable
2 information from this is not enough because
3 breaking privacy is a matter of triangulation. You
4 have some anonymized data it has enough things in
5 there so you can correlate with other indicated
6 outside of your space that say because of the
7 things I see and hear the only thing that matches
8 that is this entity out there therefore that's
9 what this entity is and so there's some challenges
10 there and so some research is needed there.

11 In CREDC we have been focusing a lot on
12 protecting the grid and trying to manage things
13 when the intruder does come in, again that's
14 another point that I want to echo that Carl made,
15 you know I think that you have to assume that the
16 bad one can get inside when you have nation state
17 actors that bad one will get inside and so if
18 we're going to approach it from the point of view
19 of really protecting these critical assets you
20 know you have to A) raise the bar so it's harder
21 to get inside but B) be prepared to deal with the
22 intruder when the intruder is inside. So that

1 means that if the intruder gets inside the
2 intruder may actually cause some damage to happen
3 and so the challenge then becomes how do you
4 recover quickly from that and that's what the
5 RADICS program is about but I will at least say
6 that I don't see a lot of that happening right
7 now, elsewhere aside from the RADICS program and I
8 think there's some real challenges there but I
9 think there's some promising technologies as well.
10 One of those would be virtualization and so if you
11 imagine having your processes and your network is
12 running industrial control system be virtualized
13 that means that you can wipe them. Say, I think
14 this device here might be compromised, I can bring
15 in a gold standard, I can, you're gone, new gold
16 standard is in there. And so there's possibility
17 there that you could do this quickly. Less clear
18 what you could do about data that you're gathering
19 on the fly that your system is running but again
20 there are some things that you might be able to do
21 that involves starrng data so that you can
22 recover it very quickly. But the point that I

1 wanted to get to is that I think the recovery
2 aspect of cyber intrusions is being underserved
3 and we need to be able to that -- and this is
4 another place to get back to, a place that they
5 made earlier, is that we need to close the gap
6 between expert knowledge or expert technology
7 that's detecting when things are wrong and
8 replacing things when they're wrong. But the
9 people that are doing this, they need to do it now
10 and they haven't got PhD's and so you need to be
11 able to translate this highly technical stuff into
12 actions that can be made by ordinary people right
13 now and that remains a challenge.

14 Other areas that need attention, and I
15 believe is my last slide, is assessment. Again I
16 want to not suggest that there isn't activity
17 going on, in assessment the IC2M2 program is
18 showing the way there but assessment is our tool
19 to be able to try and reason about some of these
20 tradeoffs so there again, there are emerging
21 technologies, the industrial internet of things,
22 cloud computing, a lot of really good driving

1 economic reasons to use this stuff and they will
2 improve productivity and they will improve
3 capacity and they increase the attack surface and
4 so there's this trade off, you have to understand
5 what the attack surface is, you have to protect
6 yourself with the knowledge of what that new
7 attack surface is, you have to be able to assess,
8 the question is should I allow someone who's doing
9 maintenance to combine with their iPad and connect
10 to my thing using a wireless connection? Well,
11 the answer's probably no but at least without some
12 kind of protection but the point is, that you need
13 a way to be able to ask and answer those kind of
14 questions and at the end of the day it comes down
15 to dollars. At the end of the day when it comes to
16 decision makers they'll say, what does it cost,
17 what does it cost me if I do this, what does it
18 cost me if I don't do this? How do I reason about
19 this?

20 And then finally I think that there's
21 work in improved trust and communications in
22 prominence in digital artifacts. I'll just give

1 you two examples, current example to illustrate
2 the point. So you will remember that of the steps
3 in the STUCKS Net Attack there was a USB key that
4 put into a laptop and there was a piece of
5 software on the USB key that represented itself to
6 the laptop as a driver. And it proved that it was
7 a driver because the software on there was signed
8 and the private key that associated with the
9 signature belonged to a Taiwanese manufacturer.
10 And so the operating system did what operating
11 systems do, they say here's a signed artifact I
12 will do my cryptographic check. Check. It's the
13 driver. It installs it; except it wasn't. It was
14 something else. And the problem there was there
15 was only one check. And so the solution in that
16 particular case is maybe to have some more checks,
17 to raise the bar to make it harder to fool systems
18 when digital artifacts are presented. I'll give
19 another example and that is in the 2015 attack on
20 Ukraine, the way the attackers got from the
21 business side to the operational technology side
22 was through a VPN tunnel that they got by

1 purloined credentials; stole them, used them, and
2 after that they were good. They were checked once,
3 only once against, you know, one set of checks and
4 never again. And so there are ways one can deal
5 with this and the challenge is how do you do this
6 in a way that doesn't disturb the system, how do
7 you increase the number of checks that you make
8 without slowing everything down, what should you
9 check, how should you check it, what should the
10 (inaudible) be? And so on and so
11 forth. So that's it. I hope you
12 think that
13 maybe there's an echo in here, hitting
14 on a lot of the same points. So I'll pass the
15 talking stick on to the next guy.

16 MR. GRIECO: Did I do that? Impressive.
17 All right, my name is Anthony Grieco. I'm from
18 Cisco. I appreciate the opportunity to be here
19 amongst this distinguished audience and then the
20 distinguished panel. It's really humbling to look
21 at the depth of knowledge that's brought to bear
22 in the context of the power community that we all

1 depend on in this room today.

2 When I look at this conversation and
3 think about it, I'd like to give it a little
4 context. Many of you know Cisco as maybe a
5 networking provider in the context of
6 communication systems that you have today inside
7 of your enterprises. Some of you may have some of
8 our products and services deployed in the context
9 of your power distribution systems as well, but
10 there's a different lens that I want to bring from
11 a Cisco perspective into this conversation and
12 it's really focused around security and IOT.

13 In particular, when we look at the
14 global conversation that's happening around
15 security and IOT, we are helping our customers
16 globally think about and understand cybersecurity
17 risks as it relates to IOT as they look to
18 digitize their environment. So while you may know
19 us as a communications company, realize that as a
20 part of the recent history of Cisco, we have
21 really expanded what we're in doing in the context
22 of cybersecurity.

1 But there's a rich history here that I
2 think we are looking for ways and encouraging
3 others think about as it relates to resilience of
4 the infrastructure itself. It's no secret that
5 the internet itself is something that is critical
6 for communications not just for your networks and
7 the environments that you operate, but also many
8 other critical infrastructures around the globe.
9 And for years, we have been building into those
10 routers and switches and the things that
11 facilitate those communications, a series of
12 things that really look to address the fundamental
13 ideas that have been expressed by a number of the
14 other colleagues here today.

15 How do we talk about resilience and
16 robustness in the face of attacks? And so when we
17 think about this conversation and the context of
18 the power infrastructure, we think there's a lot
19 of similarities that apply to certain areas that
20 we should be looking to explore how we can share
21 information and knowledge about these things.

22 The first discussion for this topic for

1 me is a realization that the game has changed. I
2 have the privilege of being at Cisco for 18 years.
3 I am a cybersecurity person. I'm not a power
4 person. I have lived in the cybersecurity world
5 for the past 15 years and the acceleration of
6 importance of cybersecurity over those past 15
7 years is undeniable. It is the number one
8 conversation that I have with every customer in
9 every vertical around the globe.

10 I have the privilege of going around and
11 speaking with governments and critical
12 infrastructure providers around the globe, and
13 their number one concern is cybersecurity. So
14 this conversation in the context of the power
15 vertical is something that is really critical for
16 this discussion, but realize that you are not
17 alone, but ultimately, when I look at the power
18 vertical today, one of the critical things that I
19 think is important that you all probably are aware
20 of, but is really important to emphasize in the
21 context of this conversation, from my perspective,
22 the game has changed.

1 The maturity of adversarial activity
2 over the past five years in this space has
3 accelerated beyond anything that we had seen in
4 the previous decades. And in fact, we see
5 adversarial activity that is really looking
6 forward, something that everyone needs to be aware
7 of. First and foremost we see adversaries
8 attacking not just the individual providers, but
9 also people who are providing services to those
10 providers.

11 It's not just about an individual target
12 at a, say, a cooperative that is providing power
13 distribution. They're also looking at the
14 ecosystem of people who they may be doing business
15 with as part of delivering those services. So
16 whether it's an HR partner or a finance partner or
17 any of those others, those are avenues that
18 adversaries are considering as a part of their
19 direction.

20 Second major thing that we are seeing
21 that is illustrated by what happened in Ukraine,
22 but we see it across the board in the

1 cybersecurity space, there is an immense interest
2 in destruction of service. It is no longer the
3 idea that we're just going to look for adversaries
4 to steal information or otherwise look for
5 intellectual property. The goal in many cases
6 we're seeing is an increased emphasis on just
7 destroying services.

8 The motivations behind that are many,
9 but ultimately, it's a real outcome that we think
10 about. It's not just about taking information or
11 stealing information. In many cases we're looking
12 at destruction of service.

13 In every one of these instances we look
14 at adversaries using the latent risk that exists
15 within existing systems. They come in through IT
16 systems. They are exploiting weaknesses that in
17 many cases are well-known and well understood in
18 the IT infrastructure, and using the IT
19 infrastructure footprint as a place to then go and
20 begin to compromise OT and operations systems.

21 Ultimately, this use of very well-known
22 and very well understood vulnerabilities gets to

1 some of the points that some of my other panelists
2 have talked about which is there are some good
3 hygiene and basic things that we should be
4 thinking about making sure are happening in the
5 context of the infrastructures that you're
6 operating, that ensure that we are not exposing
7 the low-hanging fruit that would allow adversaries
8 these activities.

9 In particular, I'll give you a data
10 point that is stunning to me, and it's very
11 telling in the context of this latent risk
12 conversation. We've scanned the internet and
13 looked for Cisco infrastructure devices. No
14 particular knowledge because they're our own
15 devices, but just looking on the internet and
16 looking for them, we've found, you know, 110,000
17 devices that are routers and switches that are
18 sitting out there that are at the core of
19 infrastructure of somebody's business, potentially
20 yours, that are out there accessible on the
21 internet in a way that we can observe what's going
22 on in them. And 92 percent of them have known

1 vulnerabilities, 92 percent of them have known
2 vulnerabilities.

3 On average, there are 26 vulnerabilities
4 across that total population of devices. It's
5 stunning the lack of basic hygiene that we see in
6 the context of our customers today, and a
7 particular, I think it's an important
8 consideration to understand how this organization
9 and group can really look to focus on those basics
10 of better hygiene as a key focus area for this
11 conversation.

12 The other transition, I mentioned I get
13 to go talk to people all over the world about this
14 topic. One of the key things that is undeniable,
15 and it was mentioned earlier as well, you're not
16 putting this genie back in the bottle. Everything
17 you are doing is going to be communicated to a
18 communications network in order to facilitate the
19 business that you're operating. Whether it's
20 enhancements around digitization to get more
21 sensor data to do analytics on it, whether it's to
22 do predictive maintenance, there's many different

1 reasons why you are going to go down this path in
2 every aspect of your business.

3 And ultimately, that transition of
4 digitization is one that is going to disrupt
5 what's happening. I will tell you that when we
6 see the attempt to put the genie back in the
7 bottle, to use that analogy, there is not a single
8 instance where I've seen a company or a customer
9 try to say, no, no, no, we're not going to
10 digitize this. We're not going to bring that
11 sensor data back, where the line of business or
12 the operations people that were getting the
13 benefit out of that enhancement have not found a
14 way around the controls that have been put in
15 place.

16 So do it because they're digitizing
17 their business because it makes sense. And the
18 same thing's happening in the power space.
19 They're doing it because it makes sense to the
20 business. And so as we look at that trend,
21 there's a really important cultural shift that
22 needs to happen to it that I'll talk a little bit

1 about in the future.

2 Finally, this latent risk idea is
3 something that's really critically important. I
4 cannot emphasize enough when we look at everything
5 that's happened in Ukraine, you look at Stuxnet
6 and you're talking about IT compromises that are
7 happening not just in the power industry, but
8 happening across financials and many other
9 verticals where you talk about compromise of
10 systems targeting administrators and looking at
11 them and using their credentials, in many cases,
12 in order to infiltrate the operational side of the
13 network. This is really fundamental operational
14 tactics that in many cases, the damage from or the
15 opportunity to even exploit are preventable with
16 the deployment of the basic hygiene capabilities
17 that we know how to do today.

18 So looking forward, when I think about
19 recommendations there's really something cultural
20 and fundamental that I think is -- needs to be
21 taken into many industries and as I did research
22 in before coming to this panel, I think it really

1 is fundamental. There are great number of
2 technology advancements that can be deployed to
3 help the overall cybersecurity posture of the
4 environments that you operate, but I would
5 encourage you to think about a couple of things
6 slightly differently.

7 You need to think about security as a
8 part of how you are embedding it into your
9 business as an enabler for the growth and
10 profitability of your business. Ultimately, when
11 we look at security, we see it used as a whipping
12 post, something that scares people, something that
13 scares them away, and stops them from doing
14 something. I just told you that you are not going
15 to stop the digitization. You're not going to
16 stop the connectivity. You're not going to stop
17 the deployment of OIT. You're not going to stop
18 the analytics.

19 And so it's critical that mentally we
20 begin to immediately shift into this idea that
21 security done properly can be the enabler for
22 growth in the context of your businesses. So we

1 did a study of a 1,000 CIOs and CISOs across a
2 bunch of different verticals including the power
3 vertical. And we asked them how many of them were
4 embarking on major digitization activities and 78,
5 80 percent of them said they had at least one
6 major transformational activity where they were
7 looking to leverage IOT data and analytics to
8 transform their business.

9 Yet that same group of people had almost
10 percent, percent of them had stopped one of

11 those major initiatives that were there
12 to transform their business because of
13 cybersecurity concerns. So you see this tension
14 happening, and what we see customers, the most
15 successful customers are the ones that are
16 transforming how they're thinking about
17 cybersecurity as being an enabler, not something
18 to stop the conversation.

19 And that goes to a second point which is
20 really critical. I'm a technologist by background
21 so it's interesting for me to focus so much on
22 some of these nontechnology activities here, but

1 and I will tell you I've seen it in spades as I've
2 been involved in the limited amounts within the
3 power industry. Changing the culture around
4 security is going to be critical.

5 I grew up in cybersecurity. I've been
6 doing cybersecurity for quite some time, and for
7 so many years, we were the special people that
8 were kind of cordoned off in the corner of the
9 room with tinfoil hats on and those are the
10 special cybersecurity people, and nobody really
11 deals with them because they're the ones that have
12 to worry about the cybersecurity.

13 If you are not finding way to train and
14 educate everyone inside of your organizations to
15 their role in cybersecurity and what it means to
16 be aware of cybersecurity threats, you're doing
17 yourself a disservice. Effectively, it's not that
18 everybody has to be a cybersecurity expert, but
19 everybody needs to have some basic understandings
20 of what their role is in the context of building a
21 more resilient and robust environment.

22 The other thing that we focus on quite a

1 bit and I believe you all have a tremendous
2 opportunity to do this within the context of the
3 power grid given the maturity of many of the
4 different risk models that you have is think about
5 how you embed security into all the
6 decision-making that you do. There's not one in
7 here that -- an organization here that can't tell
8 you the impact of a downstream power distribution
9 system that goes 180 degrees out of phase to the
10 overall power grid. But I bet money many of you
11 cannot talk about changes that you're making on
12 the power side or changes you're making on the IT
13 side and what its downstream impacts are going to
14 be from cybersecurity perspective. I think that
15 level of maturity that you've reached in how you
16 manage the grid needs to be thought about bringing
17 a parallel in the context of the cybersecurity and
18 communications infrastructure that supports that
19 grid.

20 And then finally, I would argue that
21 there really needs to be a rethink of resilience.
22 A couple of my colleagues mentioned this idea,

1 ultimately, when you think about destruction of
2 service attacks, and you think about destruction
3 of service as a primary goal, recovery is going to
4 be critical, and recovery not just of the power
5 systems, but also the dependent communication
6 systems that support those.

7 It's not just about getting power back
8 up. You need to also think about how do you go
9 back operationally at the full scale of the
10 communication systems that support that power
11 system. So with that, I'll end there, and look
12 forward to the questions further, and pass it off
13 to my next panelist.

14 MR. HOUSE: Thank you, Anthony. Hi
15 there, it's good to see you all. Thank you for
16 inviting me. A very impressive panel, I've
17 learned a lot this morning.

18 It's probably good that I came last
19 because I don't recognize in the work I do a lot
20 what you've heard up till this point. No echo. I
21 find that I live in a quite different world so had
22 I led off it would have been disrupting. Now I

1 can -- you can take this solid base that you've
2 had which is very informative, and I think I'll be
3 a bit of an aberration to it.

4 It's good to see you all. I'm glad
5 you're all working in the field of cybersecurity.
6 It needs all the help it can get. I was asked to
7 speak about a couple of things. One was the
8 experience in Connecticut of the regulation of
9 public utilities, how we created a cybersecurity
10 strategy and put it into an action plan.
11 Secondly, based on the success of that plan, how
12 the state itself has created a cybersecurity
13 strategy. Third, what work we do with the federal
14 government. Fourth, fusion centers; how they
15 work, what they do, and then finally, response and
16 recovery.

17 So a few points on all that and I'm also
18 looking forward to the panel discussion because
19 that will be a lot of fun. My going into
20 cybersecurity is rather simple. My last -- I did,
21 as was pointed out, I've done a bunch of different
22 things in the private sector, national security,

1 and so forth. My last incarnation in Washington
2 was with the Director of National Intelligence and
3 with the National Geospatial Intelligence Agency.
4 I decided to go back home.

5 I'm from Connecticut. Went back home
6 2012, and to be Chairman of the Public Utilities
7 Regulatory Authority, and when I left, colleagues
8 at Department of Energy, especially FERC, but also
9 in the intelligence community kind of pulled me
10 aside and said, look. The United States has a
11 profound vulnerability to cyberattack and most of
12 it is in the states. But the feds don't have
13 anything to do with that and that's a problem.

14 All the regulation of natural gas,
15 electricity, water that is distributed within the
16 states is under the purview of the states. It's
17 like the insurance industry. The insurance
18 industry is regulated by the 50 states, same with
19 the public utilities. And they pointed out that
20 the regulators of public utilities are
21 overwhelmed. They do gas, water, electricity,
22 telecoms, they're responsible for law,

1 engineering, finance, mergers and acquisitions,
2 rate cases, and they have 30 or 40 people. A lot
3 of them are former legislators, great people, but
4 they don't have a cybersecurity staff.

5 And you're saying and on top of all of
6 that, you want me to do what? There were, when I
7 was there, there was about 400 regulators for all
8 the states. I'm sorry, 200. Four of us had
9 security clearances. I had mine because I was
10 coming from the world of intelligence. The other
11 three were retired military.

12 So the states were not equipped to take
13 this on. They said we've got to have one state
14 get out there and start doing things. If you can
15 do it, that would be terrific because that will
16 point out some of the things to be done. My
17 governor, Governor Dannel Malloy, of Connecticut,
18 I talked to him about that. We used -- in
19 Connecticut we get hurricanes and ice storms.
20 It's been going on ever since the Earth cooled.

21 We ought to be able to handle them.
22 They're predictable. There will be ice coming in

1 Connecticut this winter. Hurricanes happen in the
2 United States. We should be able to manage those
3 as utilities and recover from them because it's
4 happened. Ever since I was a kid I can remember
5 hurricanes coming up.

6 All right. We've never done a
7 cybersecurity attack. It has not happened. So
8 the governor said, yeah, please put together a
9 strategy. I did, and in 2014 issued, all this is
10 available online and I'd be glad to give you
11 guidance as to how to get there, issued a
12 strategy, and I worked with utilities, put it
13 together, sent them copies, said what do you think
14 of this?

15 It came out. The governor announced it
16 in the presence of the CEOs of the utilities in
17 the general assembly, in the media, and one of
18 those he called for was an action plan to actually
19 take steps to assess and take remedial action on
20 cybersecurity. Now as a utility regulator, most
21 of the times what we do is we have what's called
22 dockets and formal sessions. You come in,

1 everybody in the room stands up, you simply -- oh,
2 please be seated. They sit down. The lawyers
3 plead. It's all recorded. Motions are made and
4 in our august wisdom we then retreat and render a
5 decision and thus it is and it shall be the law of
6 the land.

7 Well, I said to him, you know, how do
8 you want to do this because they had resisted. A
9 lot of them said everything's fine. Let me just
10 stop and make a point here. There are a large
11 number of utilities in the United States that have
12 been or are now penetrated by foreign powers, and
13 they could pull the trigger if they wanted to.

14 Now I think a lot of people don't
15 understand that. They don't accept that. This is
16 not a matter of defending against. The
17 penetration has taken place and the trigger could
18 be pulled if a nation-state decided to do so.

19 Now we sat down with the utilities and
20 they had put forth a number of the arguments, the
21 error gaps and this and that. And at one point,
22 it was a private meeting. I just slapped the

1 table and I said this is bullshit. You are
2 telling me things that are not true. Let me tell
3 you four ways you can bridge and error gap, and I
4 want through them. And these guys are looking at
5 me and they didn't have security clearances and a
6 lot of them were -- they were technicians but this
7 was a conversation that had never even taken place
8 before.

9 And I said how do you want to proceed?
10 The action plan calls for this happening. Do you
11 want us to have a formal docket and we'll lay down
12 the law and tell you what to do or, I said, can we
13 work it out? I said, I would rather work with you
14 and design something that you like and that you're
15 going to accept and make successful, and they
16 agreed. So we had what's called technical
17 meetings.

18 It looked like the design here. No
19 lawyers, no recordings, no formal motions. We
20 wore suits. It was serious, and we got gas,
21 electricity, water, and telecommunications, and
22 talked about an action plan.

1 Now three of the four decided to move
2 forward; gas, electricity, and water. Telecoms
3 refused and they refused to this day. The
4 telecommunications, cable and broadband, are not
5 effectively regulated by the federal government
6 nor are they regulated by the states, and they saw
7 cooperation in cybersecurity as the slippery slope
8 toward reregulation. So they said we're not going
9 to play ball on this.

10 The others did. We came up and very
11 simply we agreed on three things. One, there
12 would be annual reviews of the cybersecurity
13 defense capacity, and improvements of their
14 defense in the state of Connecticut, annual.
15 Secondly, the utility -- and they'd be private
16 meetings. The utilities could bring whomever they
17 wanted. Bring your technology, your finance,
18 anybody you want, any consultants you want, but
19 from the state, because we're talking about the
20 very sensitive defenses of a utility, there would
21 be four people. Two representing the regulatory
22 authority and two emergency managers, that's the

1 second point.

2 Third, we said okay, you can pick the
3 standard by which you will be judged. And it
4 turns out there were, because now all the
5 electricity companies own all the gas companies,
6 there are four utilities. Eversource of on-grid
7 Connecticut water and acquiring, each one
8 independently chose the cybersecurity capabilities
9 maturity model known as C2M2.

10 So we launched this past year. We held
11 those meetings. They started in February. They
12 ended in April. In-depth, and I can say Anthony
13 made a very good point about it's so hard to
14 change culture. I could tell you there's been a
15 remarkable cultural change in those utilities in
16 2016, 2017 from when I started in 2012.

17 We met with them. We had very thorough
18 meetings, and by agreement, the report has to be
19 approved by both those four players, and the
20 utilities. I wrote it. Three of the four said
21 yep, it's good, and the fourth has said, let's
22 pretty good. Give us another week. This'll come

1 out by the end of September. This is, I think,
2 the first time in the United States, I'm told by
3 the media, that a state authority has met with
4 utilities to review in-depth the technical details
5 of a cybersecurity program.

6 And so when it comes out, if it's of use
7 to any of you, take it. Run with it. Plagiarism
8 is good in this field. The more we learn the less
9 we have to reinvent the wheel. Okay.

10 The reviews, they made impressive gains,
11 frankly. And it was all done voluntarily rather
12 than a docket and sitting up there and hearing
13 motions and this and that, we sat around the table
14 and said what makes sense? And I got to tell you,
15 that was a breakthrough, and I'm so glad we did it
16 because cooperating with the utilities; the CEOs
17 would come down to the meetings sometimes. The
18 boards of directors knew this was happening and
19 the boards said we want to know what happens in
20 those meetings. So we've caused a significant
21 breakthrough.

22 Now based on that, the governor of

1 Connecticut, we got some national media attention
2 for all this sort of stuff and he said what is all
3 this kind of thing? What is going...? I said,
4 Governor, you announced it. You ran it. Yeah,
5 yeah, yeah, but I'm reading the stuff in the
6 paper, and I go to conferences and people say
7 Connecticut's doing great stuff. What is it?

8 And I reviewed it with him, and he said,
9 well, that's great. I don't want you to stay in
10 as Chairman of the Public Utilities authority
11 anymore. I want you to put a plan together for
12 the whole state of Connecticut. Well, I used to
13 have a staff of 75. I don't have a staff anymore.
14 You know, when I walked in the room everybody
15 stood up. Nobody gives a damn when this chief
16 cybersecurity officer walks in. It's a lonely job
17 but it's an awful lot of fun, I got to tell you.

18 So we started last October, put a
19 strategy together, and the Governor is really
20 ambitious. He said five areas I want you to
21 cover, state government, municipal government,
22 private business, higher education, and law

1 enforcement. So we did.

2 I came down and talked to my old buddies
3 in the intelligence community and defense. And I
4 said when you see Connecticut for private
5 business, what do you see? What are the
6 priorities? And they said three things. The
7 first is what we see in every state, the critical
8 infrastructure of the public utilities. Okay.
9 We're working on that one.

10 Secondly, the defense industry, you make
11 nuclear-powered submarines, Pratt & Whitney jet
12 aircraft engines, Sikorsky helicopters, things
13 like that. Okay. Third, you do a lot of
14 insurance up there in Connecticut so insurance and
15 the financial services industry.

16 So we worked with all of them. We came
17 up with a strategy, and the governor announced it
18 on July 10th of 2017. We got some work to do.
19 Simple things, like just as an example, there's a
20 heat map, and you can look at your state and see
21 what the gap is between what business community is
22 asking for in terms of cybersecurity warriors,

1 people who can come in and help build
2 cybersecurity defenses, and what's being provided.
3 In Virginia just since we're in Virginia, there
4 are 16,000 cybersecurity jobs now going vacant.
5 The total for the United States is 350,000.

6 Connecticut's a small state, 4,000. But
7 when we looked at the education system, are they
8 being produced? We talked to business. They say
9 we like a two-year degree. Give somebody the
10 technical ability to look for malware, to fix the
11 system, to clean it up, to make it safe, we'll
12 teach them the rest. Coming out of the
13 Connecticut community college system in 2016 there
14 were about 20 graduates.

15 Throughout the state for the state
16 universities, we also have some small ones like
17 Yale and Wesleyan and Trinity and so forth, but
18 the state university system there were a total of
19 300 students studying computer sciences,
20 cybersecurity, that sort of stuff. In other
21 words, we're not making it. We're not there.
22 That's what the action plan has to be.

1 My job now is take that strategy and
2 turn it into an action plan. How are we going to
3 fill that gap? There are few others. An obvious
4 example is how do you investigate a cybercrime?
5 Most states do not have an investigations unit
6 anywhere in the state.

7 If something happens, you can call the
8 Secret Service or the FBI. Now if it's a bank,
9 and it's a million bucks, the Secret Service and
10 the FBI will be all over it. But if it's the
11 local real estate agent, or a store, or a law firm
12 or something, they like to be told that it's
13 happening, but they can't get involved in a
14 \$100,000 heist from a small unit. They just
15 can't.

16 So we agreed we have to create a
17 cybersecurity investigations unit probably coming
18 out of the state police and it has to be able to
19 provide services to municipal police forces
20 because, you know, a while ago you stopped chasing
21 horse thieves and created a highway patrol. Well,
22 law enforcement does this and they went after

1 drugs, and they've gone after gangs. Law
2 enforcement constantly adapts to new challenges.

3 Well, the cybercrime is the fastest
4 growing crime in the world right now, but most
5 states do not have an investigations unit. Now
6 that leads me to the question I was asked to talk
7 about regarding fusion centers. What is a fusion
8 center?

9 A fusion center basically is a crime
10 investigations unit normally set up with the state
11 police which shares intelligence. And they share
12 intelligence with the feds and with other states.
13 And naturally, because it's police-run they focus
14 on crime. They do a lot of work on things like
15 oh, in New England there's a drug shipment going
16 out of New York. We tapped these two vans.
17 Here's where they're headed. Look out for them.
18 Drug shipments, gang activity, terrorism activity,
19 the kinds of things that you would think of a
20 police force would be useful for. They basically
21 do not get into cybersecurity.

22 Finally, in Connecticut we have an

1 outstanding cybersecurity intelligence analyst.
2 We need more. Every state needs more. We do not
3 take the intelligence that is available for
4 cybersecurity violations, break them down to basic
5 police work, and when you do one of the points
6 made is yeah, but how do you do attributions?
7 Some of these crimes come from outside the
8 country.

9 Three weeks ago there was a cyber
10 hacking activist arrested in Romania for
11 cybercrimes in the United States. My point is
12 this can happen, and at least you got to fight
13 back. You have to know where the crimes are. You
14 have to warn your citizens about what's happening.
15 If you see something happening, tell people.
16 Beware of this. Around April of every year you
17 start getting all these IRS scams that come out,
18 and when you see them in intelligence you should
19 tell people that they're there.

20 Kansas, Kansas has a great fusion center
21 unlike anything else in the United States. What
22 happened was they were funded by the utilities out

1 there. So you literally have a wall. When I say
2 literally, there is a wall. It's a structure
3 between the normal fusion center that does the
4 cops and robbers and this other fusion center
5 which has a JWICS wire, that's another acronym,
6 Joint Worldwide Intelligence Communications, from
7 the Pentagon. In other words, they have
8 top-secret stuff coming in there. They have
9 within the utility which pays for this working
10 with the National Guard cleared personnel who can
11 look at where threats are coming.

12 It's worked. They have both fed the
13 system with threats that they have discovered, and
14 they've also received them and been able to thwart
15 them. Now Kansas, there's only one.

16 It's controversial. There are those in
17 the federal government right now who say you can't
18 do this. It's wrong. It's structurally improper.
19 You cannot devolve intelligence to the state level
20 to the private sector. That is the purview of
21 intelligence and defense.

22 Others say if it's helping to make the

1 country strong, let's go ahead and do it. We in
2 New England have tried to set one up regionally
3 for New England in the state of New Hampshire and
4 we're trying to get -- make a go of that. But
5 there it is. Whether it's going to spread or
6 whether it's going to be snuffed out, it's too
7 soon to tell.

8 I was asked to speak about overlapping
9 the work of the federal government. There are a
10 couple. One is because our state is the first to
11 have a strategy and an action plan for public
12 utilities, and secondly, because we also did one
13 for the state itself, after the attacks in Europe,
14 the State Department AID went to the National
15 Association of Regulated Utility Companies, NARUC,
16 and said we need a taskforce to help those
17 countries to create strategies and action plans.

18 The National Labs are outstanding. I
19 think the best one you've got is Andy Bachman who
20 is of the Idaho National Labs, terrific
21 strategist. So they picked Bachman. Connecticut
22 is out in front and I was the guy who both wrote a

1 strategy and turned it into an action plan. So I
2 got selected.

3 So I've been working intensely with
4 Ukraine, with Armenia, Georgia, Moldova in -- it
5 was out there -- we were out there in November.
6 We were out there again in April and just a few
7 days ago I met with the cybersecurity team from
8 Ukraine. They have put together, the Black Sea
9 countries have put together good strategies and
10 they're moving forward on all this.

11 One thing I think is very sobering,
12 you've heard about hygiene. You've heard about
13 best practice and all that, and some of the early
14 penetrations were exactly as the professor
15 described them. They were very harrowing. They
16 were spearfishing attacks, and one of the things
17 they learned in Ukraine was that if you do a
18 targeted spearfishing attack toward not just
19 sending out something broadcast but, you know,
20 going right at it, you, Tom, sitting over there,
21 okay? Tom Weaver, now if I know what church you
22 go to, if I know what university you attended, if

1 you have children living in certain places, and I
2 send one to you, suppose you had kids in school.
3 And I'd say from, you know, Calvin Public School,
4 you're more apt to click on that.

5 If I've got something a zoning ordinance
6 in your hometown, you know, I get 120, 150 emails
7 a day, and I got to go through, yes/no, yes/no,
8 yes/no. It's a pain in the neck, and something
9 that's got my daughter's name on it, or something
10 about my school, or my community, or something,
11 I'm far more likely to click through.

12 What they found in Ukraine was if you do
13 three targeted spearfishing attacks you have a
14 50/50 chance of getting through, and that's how
15 they got through. They got through and steal the
16 credentials.

17 What I find far more frightening, and
18 this underscores the basic point, cybersecurity is
19 a matter of offense. The offense is it's an
20 offense paradise. The defenses are very, very
21 restricted. They're very limited and they are
22 unable to provide adequate defense. I mean, that,

1 you know, the 11-foot ladder is constantly beating
2 the 10-foot wall.

3 What happened, the third attack in
4 Ukraine which wasn't mentioned, this was in June,
5 and far more frightening than the first two. It
6 was a new form. It was crash over, is what it
7 was, something like that. Sorry?

8 MR. NICOL: Crash override.

9 MR. HOUSE: Crash override. You know,
10 it's like the names of the rock and roll bands.
11 Some of these are fantastic, crash override,
12 that's right. And when, I mean, that malware was
13 so powerful and so new it knocked out everything
14 and kind of spilled over and did some
15 communications and others things as well.

16 The utilities that were affected, and
17 this was frightening, the ones who had cyber
18 hygiene had built up both a culture of defense,
19 software, consultants, and everything else, did
20 all the right things, got wiped out just as
21 quickly as everybody who hadn't. And that's very
22 discouraging because you go around and you say

1 you've got to do all these things to strengthen
2 yourself. This malware was new and it was so
3 powerful that it wiped them out.

4 So yes, I work with the State Department
5 AID on Ukraine. I work with the commander of the
6 Cyber National Mission Force. If you think of it
7 in this way, the United States Navy has two jobs.
8 One is to protect the United States from a naval
9 invasion by another country. The other is to
10 protect sea power around the world.

11 Now quite frankly, you don't -- you're
12 not very worried about a naval invasion in the
13 United States. I mean, that hasn't happened in
14 several years, but that is in their job
15 description. Cybersecurity, if you're head of the
16 Cyber National Mission Force, you also are in
17 charge of not only waging cyberwarfare on behalf
18 of the United States, but also protecting the
19 homeland, and there are attacks on the United
20 States every single day, every single hour.

21 And so because of the work we've done in
22 Connecticut, I am working with the commander of

1 the National Mission Force. There's some other
2 states I'm putting also and also the National
3 Guard.

4 A word about response and recovery, this
5 is -- it goes beyond the norm of what we've had.
6 One of the standard scenarios that people run, and
7 these are just for all over the country, for the
8 northeast, say New Jersey, New York on up, and the
9 six New England states, one of the basic scenarios
10 you run frequently is this. There's a gas
11 pipeline coming out of Philadelphia called the
12 Colonial Pipeline.

13 Gas is far more vulnerable than
14 electricity. So you knock the pipeline out. Now
15 that means you can no longer refine gasoline,
16 heating oil, and diesel in New Jersey. It does a
17 number on New York City of course once you don't
18 have natural gas coming in.

19 In New England, 50 percent of the
20 electricity in New England is now generated by
21 natural gas. What would happen if that were to
22 take place; several new things that are not like

1 the tornado or the hurricane or the ice storm.
2 Number one is there is mass panic usually. People
3 -- what's happened? And the security forces, they
4 are conservative. They're very -- they go by the
5 book and they want to know what's going on before
6 you communicate. With a cyberattack you cannot do
7 that.

8 You have to communicate immediately and
9 say here's what we know, here's what we don't
10 know. Stay tuned. We'll be giving bulletins
11 every two hours about what's happening, but this
12 is what we know right now. And that's -- there's
13 a gap there between the emergency managers and the
14 natural inclination of the police not to talk
15 about stuff like that.

16 Secondly, the usual breakdowns will
17 happen without electricity. The cellphones are
18 the first to go because, you know, if you can't
19 charge your cell phone. Food, electricity to
20 hospitals, to, you know, nursing homes, all that
21 kind of stuff. Where does the break come?

22 Where do you have a fundamental

1 breakdown in order and a whole new magnitude of
2 talent? Anybody know? Water. After about two
3 weeks you would be shutting down water
4 purification plants throughout New England, and
5 what happens then when they do the gaming of it is
6 that people will migrate. You can put on an extra
7 blanket if it's cold in the winter, or put a fire
8 in a fireplace.

9 You can open an extra can of soup that
10 you were holding in reserve. In other words, it's
11 not the food. It's not the heat. It's, you know,
12 but if you don't have drinkable water you'll
13 leave. And the prognostications are that if that
14 Gulf pipeline were cut and we're out for more than
15 two weeks, you would have mass migrations.

16 And my state has -- we have three and a
17 half million people. We would lose between seven
18 and eight hundred thousand would just go to where
19 the water was, or if this took place in other
20 states, there would be mass migrations coming into
21 the state as well. That's what we're working on.
22 That's what we're doing.

1 As far as overlapping with the feds, I'd
2 say basically we don't have any. I mean, ever
3 since I've been doing this, I have a lot of
4 cooperation from the FERC. They like knowing what
5 we're doing. They like exchanging information,
6 and they've been a huge support. But aside from
7 that, I like receiving intelligence briefings. I
8 like what's going on, but until that calamity
9 strikes and we have to do emergency management
10 with FEMA and so forth, the states are largely on
11 their own.

12 The provision of emergency services does
13 not come from the federal government. Where does
14 it come from? Every state has a clause that
15 allows its governor to, in martial law, seize
16 facilities, take over a refinery depot, deliver
17 diesel fuel to a hospital to those kinds of
18 things. So that FEMA will help you recover but
19 the management of this after a short period of
20 time is in the hands of the governors, and that's
21 why we, in the states, are trying to get our act
22 together and become more active, not only

1 prevention, but also in recovery. Thank you.

2 MS. BROWN: Thank you. That was
3 excellent, excellent information. I'm now going
4 to make a call for questions if anybody has any
5 questions. Okay, Paul?

6 MR. HUDSON: So my frame of reference is
7 from a competitive market's perspective. I think
8 Carl and David and Arthur clearly talked about
9 public utilities and utilities repeatedly in your
10 presentations. But last I looked; we've got an
11 extraordinary number of distressed IPPEs attached
12 to the system. At the other end of the network
13 you've got this outgrowth of microgrid activity
14 and others that are connected to the network.

15 I wonder if you could just speak to how
16 the DOE and how the National Labs and others are
17 addressing those sort of nonregulated actors and
18 their proliferation of nonregulated actors kind of
19 touching portions of Tom's network, for example?

20 MR. IMHOFF: I'll go first. So the
21 Department is well-engaged with investor-owned as
22 well as the public utilities working with the

1 NRECA and APPA. So they cover the full scope of
2 the utility population. Vendors are very much
3 engaged in many of the validation efforts, field
4 validation efforts, there are industrial partners.
5 Typically it's 50 percent cost-share. The vendor
6 community is very much engaged and I would argue
7 that same vendor community is touching a lot of
8 third-party IPPEs and other entities.

9 And the other response I had mentioned,
10 Paul, Paul is that correct, Paul? Is when it
11 comes to microgrid issues, the DOE has a
12 substantial engagement with microgrid development,
13 with controller development, security issues
14 around microgrids, working with the states in
15 terms of tools to help assess and value and look
16 for investment strategies, for instance, remote
17 communities and rural areas in Hawaii and Alaska
18 and other places.

19 So for some of those distributed
20 resources that are separate on the customer side,
21 or separate from the utility organizations, DOE
22 does have a strong basis of engagement with them

1 on microgrid activities that benefits from some of
2 the cyber issues. So there are touch points.
3 They may not be connecting everywhere, but through
4 the vendor and the third-party IPPEs get touched.
5 They are involved in demonstrations and DOE has a
6 very rigorous microgrid agenda that does get into
7 the third-party provider community as well.

8 MR. NICOL: So we're interested in
9 microgrids in part because you think this is one
10 vehicle towards resiliency as you distribute the
11 generation capabilities, and so then the questions
12 become related to the trust that you have or the
13 resilience in connecting them together on and off,
14 or have a microgrid connecting to the main. And
15 so we have, I'm thinking of one research activity
16 in particular that's looking at issues ensuring
17 that commands that are used to engage or disengage
18 the microgrid are sensible in the physical context
19 in which they're being issued.

20 In short, whether commands that might be
21 malicious to cause harm are being issued and you
22 can check and say if I were to do this what would

1 happen? This doesn't make sense in the context of
2 the state right now. And so it's, I think, an
3 emerging area for research and not neglected.

4 MR. HOUSE: Just three points from our
5 perspective. I talked about the regular
6 utilities. Micro is terrific. It's
7 decentralized, and a grid goes down, things go
8 down, you've got a microgrid somewhere, terrific,
9 all the more resilient you are.

10 There's also a discussion going on about
11 nuclear power. Two crosses that and one is
12 environmental that it does not leave a carbon
13 footprint. It's clean, and secondly, it is not
14 because it is self-contained that if you cut a
15 pipeline you still have electricity being pumped
16 out. So there is both an environmental and a
17 security argument made for it.

18 Two other points, one is in looking at
19 the businesses in Connecticut, the defense
20 industry was by far the most resilient. Why?
21 Three things. They screen their employees. They
22 always have but now they screen them very, very

1 carefully for all kinds of things before you go to
2 work at Electric Boat, or Sikorsky, or United
3 Technology.

4 Secondly, they have to have a
5 need-to-know to work on a particular area which is
6 just not the case in other businesses. Secondly,
7 there is an association of about 70 defense
8 contractors, the big ones, Lockheeds and so on,
9 and they meet every so often, and they exchange
10 threats with each other. What are you guys
11 finding? What kind of cyber threats are coming in
12 to you? What sorts of risks are you facing? What
13 are the new ones? And they collegially share that
14 information.

15 Third, there is a structured way in
16 which, excuse me, the defense industry can receive
17 threat information from the intelligence community
18 in the United States. So you got it from your
19 employees coming in, from the bottom up, you've
20 got it horizontally with other companies, you've
21 got it coming down.

22 Now we've got to get to that state in

1 utilities. Now it won't be the same but of lot of
2 utilities, they don't do background checks on
3 people if they hire people. They don't even --
4 whatever. I talked to one independent system
5 operator about cybersecurity, and I said how do
6 you ensure the safety of your personnel? They
7 said, oh, we got it covered. Don't worry about
8 it. I said, I know, but what do you do? We check
9 police records every two years. And I said I've
10 never heard or met a terrorist with a police
11 record, and he looked at me like I had just
12 insulted him which I guess I had. But I mean, my
13 point is that utilities do not do background
14 checks and so forth to the extent that is
15 necessary.

16 They also have to have access to
17 intelligence. Right now utilities, even a couple
18 of people go up to the secret level. They know
19 when you talk to utilities, they know that they
20 don't -- they aren't cleared to learn what's going
21 on and they want to. And there's got to be some
22 way that that takes place. We're doing an awful

1 lot of ad hoc intelligence briefings with the
2 utilities here in Washington, a one-off, to tell
3 you kind of what's going on, but the flow is not
4 structured.

5 And finally, I'd just say this that in
6 today's political climate, it is becoming more and
7 more difficult for a politician to say I don't
8 know. If you ask a governor how's our state?
9 What's the state of our cybersecurity in our, you
10 know, he can't say it beats me or she can't say
11 beats me. You go to a legislature, the chairman
12 of the committee and saying what is your committee
13 doing to oversee the cybersecurity strength of our
14 state? She cannot say I don't know.

15 So that's one of the reasons I was asked
16 to do the strategy and the action plan because now
17 what they can say is I receive an annual update
18 summary briefing of what's going on. And
19 according to the last one, it's seven pages long,
20 I can give it to you, but a rigorous review did
21 take place and this was what they found.

22 MS. BROWN: Thank you.

1 MR. HUDSON: Can I follow-up, please?
2 Maybe I didn't ask the question in as nuanced a
3 way as I might have because the fact is trying to
4 do things from a top-down perspective from DOE or
5 a public utility commission I don't think touches
6 some of the actors that I'm talking about. And
7 some of the actors that I'm talking about are
8 thinly staffed; the IPP community has been
9 stretched financially for probably five or six
10 years now. And I think that there are some
11 significant - call it holes - in touching many of
12 those actors out there. And perhaps the vendor
13 community does a good job in kind of
14 cross-communicating, but I think that there is a
15 gap.

16 MR. HOUSE: I got it. Let me give one
17 thought on that and my colleague can respond.
18 Yes, I think you're absolutely right.

19 I think that for businesses in general,
20 but especially for businesses with a security
21 dimension, one of two things is going to take
22 place in the next ten years. Either we're going

1 to have cybersecurity audits the way we have
2 financial audits, or there will be some kind of
3 public-private partnership such as we formed in
4 Connecticut. But because those gaps exist, and
5 because the companies are not right now called to
6 report on them, they continue, and they bother
7 people.

8 So I could foresee, for example, just as
9 you have a financial audit, and if you're a big
10 company, you get KPMG, Peat Marwick, or Deloitte &
11 Touche. If you're a small one you get your local
12 accountant, but we can't go in and examine the
13 finances of a company. But we can get an
14 auditor's opinion, and I think the same thing is
15 going to happen in cybersecurity that there will
16 be cybersecurity audit firms that will come in and
17 will review across the board, gap, the personnel
18 gaps, the system gaps, the software gaps, the
19 corporate culture, and can issue a letter of
20 opinion as to how they are.

21 Whether through voluntary work and
22 cooperation we can get there, or whether it will

1 be decreed that you have to have an audit, I don't
2 know, but I very much agree those gaps exist and
3 they're serious.

4 MR. GRIECO: Just to follow up on that,
5 I think the insurance industry is also looking at
6 ways that they can help assess the risks for those
7 individual entities, and tie that to a broad range
8 of activities in the insurance space itself that I
9 think can help with some of those things. But I
10 would also highlight particularly microgrids and
11 those other distributed systems, they create
12 interconnection points, and just the same way you
13 think about how they're connecting from a power
14 perspective into other systems, larger networks,
15 other networks and look at and defining what those
16 interconnection points are crisply and
17 understanding how they would impact the power
18 generation and the other characteristics of power,
19 the communications side and the cybersecurity side
20 needs to be thought about in a very similar way.

21 Those provide boundaries for you to
22 look, monitor, understand, and really control

1 what's going on. That notion of federation in the
2 communications infrastructure I think is a very
3 similar one that could be applied to this problem
4 of distributed systems in the power
5 infrastructure.

6 MS. BROWN: Thank you. John, I'm
7 looking at you from a time check perspective. Do
8 we have --

9 CHAIRMAN ADAMS: I propose we run a
10 little late on this one if that's all right with
11 the group that I think this is a very useful
12 discussion.

13 MS. BROWN: So we can take the questions
14 on the table?

15 CHAIRMAN ADAMS: Please take the
16 questions.

17 MS. BROWN: Yeah, and so, John, I think
18 you're next.

19 CHAIRMAN ADAMS: Well, I have a whole
20 series of them so any time you want to cut me off,
21 my very first one I'm going to address it to Carl.
22 You indicated that we needed to bring the IT

1 security together with the operations group. I've
2 been noticing that, too. Operations is kind of in
3 a silo away from cybersecurity, and although I've
4 actively been trying to get us briefed, I'm really
5 not quite sure why I'm doing that. Is there
6 really a need for the people operating the grid to
7 know about our attacks?

8 MR. IMHOFF: I think it's more an issue
9 of the enterprise awareness of the overall risk
10 profile and understanding what risks are seen on
11 the IT side and the OT side. And there are some
12 common issues in terms of tools and analytics that
13 can work on both sides as well.

14 So it's more of a leverage and having a
15 comprehensive sense of your risk profile. It's
16 not that there's interconnection physically
17 between the operations and the IT side. It's more
18 of as an enterprise are you managing your entire
19 risk profile effectively? And there is some
20 opportunity to leverage from each side to be more
21 effectively at the integrated holes.

22 CHAIRMAN ADAMS: I'm just going to be

1 sure I understand that. So we're not saying that
2 the operators controlling the grid have to be in
3 the loop on the day-to-day cybersecurity issues as
4 long as the management that controls both of them
5 is being sure that the risk profile is being
6 controlled?

7 MR. IMHOFF: That's my sense.

8 CHAIRMAN ADAMS: Okay.

9 MR. GRIECO: If I may?

10 MR. IMHOFF: Go ahead.

11 MR. GRIECO: I can tell you we've seen
12 very specific examples where people have taken the
13 OT operations center folks and put them with the
14 cyber operation folks. And just pragmatically the
15 activities that unfold on a day-to-day basis are
16 the people monitoring the IT security systems see
17 some alert somewhere in some IT security systems.
18 But they don't have any context of what it means
19 most of the time, and the context of what the
20 implications of that might be on the OT side.

21 And that human interaction between that,
22 between the two organizations, is what we've seen

1 of the most value when you bring those two bodies
2 together. It's not about operationally tying them
3 together in such a rigorous way. It's about
4 sitting them next to one another where when the IT
5 security alert goes off there's someone on the OT
6 side that you can sit there and say what could
7 this mean? That has -- I'm aware of two utilities
8 that have done that and done that very
9 successfully.

10 And one of the ways that they measure it
11 is mean time detection, mean time to repair of
12 cybersecurity incidents that are happening in
13 that. And that has helped them understand what's
14 most important and what they should tackle.

15 MR. HOUSE: I'd just say absolutely. I
16 mean, absolutely IT and operations technologies
17 have to be brought together. There are some
18 utilities who say the more important of those two
19 is the operations but we need to keep the IT folks
20 informed; that kind of to put it backwards and
21 huh.

22 Look, we just heard what happened in

1 Ukraine. They came in through the IT system,
2 jumped over to operations and shut it down. I
3 mean, if ever there were a case study laid out for
4 the world to see that operations technology and
5 information technology are just part of the same
6 cybersecurity thing, it was demonstrated for us
7 right there. So I think the answer is absolutely.

8 There are people out there right now who
9 are saying cybersecurity is not an IT problem.
10 It's an operations problem.

11 MR. NICOL: And if I would add I agree
12 with everything that's been said and add that the
13 problem is worse than stated. That on the
14 operation technology side you can have some
15 siloing as well. You have the networking people
16 who aren't talking to the IT people who aren't
17 talk to the security people who aren't talking to
18 the compliance people, and so things fall
19 in-between the gaps.

20 CHAIRMAN ADAMS: You know, I've got a
21 much later question but I'm just -- because you
22 brought up NERC, is the NERC, and I'm really thing

1 DOE communications, National Labs communications,
2 is that good at the moment?

3 MR. IMHOFF: My perception is it's very
4 strong.

5 CHAIRMAN ADAMS: Good.

6 MR. IMHOFF: They're --

7 CHAIRMAN ADAMS: That's all I need to
8 know. Carl, you had a list of fundamental
9 research one through I'm not sure how, I got down
10 seven and with slides. Was that prioritized?

11 MR. IMHOFF: No, it was not.

12 CHAIRMAN ADAMS: It kind of --

13 MR. IMHOFF: It was not prioritized. It
14 was just a smorgasbord.

15 CHAIRMAN ADAMS: It would be worthwhile
16 prioritizing I think.

17 MR. IMHOFF: Was that a request?

18 CHAIRMAN ADAMS: I think it is more
19 important than the Labs and DOE have that
20 prioritization than I have it, but right, I mean,
21 laundry lists are difficult because we can't do
22 everything.

1 MR. IMHOFF: Well, that's why on the
2 next slide I tried to winnow it down to the four,
3 what I felt were the priority areas on that next
4 slide.

5 CHAIRMAN ADAMS: The key questions which
6 --

7 MR. IMHOFF: At the bottom of the slide,
8 the technical or S&T priorities.

9 CHAIRMAN ADAMS: We talked about, you
10 know, we need to design the architecture with
11 resiliency and performance. This was actually
12 David's comment. I'm sitting here going, well,
13 are there commercially available systems that are
14 designed for both performance and resiliency? And
15 in my mind, I'm thinking resistance to
16 cyberattacks when I'm hearing resiliency. Are
17 those available today? Can I go out and buy one?

18 MR. IMHOFF: There are systems today
19 that are newly designed for, like, DERMs
20 applications and other things. They reflect, I
21 think, today's resilience attributes, sort of best
22 practice for today. But I think they fall short

1 of what the system is going to need five years
2 from now and ten years from now.

3 I think they are -- so they are moving
4 in that direction, but I think there's some
5 fundamental opportunity -- they are basically
6 doing today's practices in a more secure fashion.
7 But there's an opportunity, I think, to look at
8 tomorrow's practices that are inherently more
9 resilient and those are not yet available to my
10 knowledge. Others might disagree.

11 MR. NICOL: No, I won't disagree. The
12 systems are designed for performance. That's
13 something that people take -- expect but they're
14 not expecting security, and so systems tend not to
15 be designed for that, and it tends to be an --
16 there are exceptions of course, but I think as a
17 trend, it's not there.

18 MR. GRIECO: I would just comment too
19 that the resilience conversation to me is very
20 similar to the defense conversation. It is one in
21 the cybersecurity space that will continue to
22 evolve. The state-of-the-art for today for

1 resilience will need to be evolved in the next
2 five years.

3 We've seen that in the communications
4 infrastructure. It will be consistent across all
5 domains that cybersecurity touches. The things
6 that we did ten years ago to make a product
7 resilient pale in comparison to what we're doing
8 today because of what we know the attack surface
9 is, what adversaries are doing, and what the risks
10 are.

11 So I think one of the important kind of
12 twists here is resilience is not a destination.
13 It is a journey and you will continually be on it
14 and need to be thinking about it consistently.

15 CHAIRMAN ADAMS: Well, as part of that
16 journey, yeah, I worked for an ISO. We had new IT
17 systems every week. In fact, I've had a statement
18 made every day. Is there a checklist for our
19 project managers that hey, we should be checking
20 off that penetration of this system will be
21 inherently limited in our exposure? Does that
22 checklist exist? Is there something y'all can

1 hand me that I can take back and say we ought this
2 to our project management flowchart that we are
3 examining for cybersecurity.

4 MR. GRIECO: So I would comment that
5 there is a set of best practices that should be a
6 part of any project assessment that you're doing
7 including risk frameworks that can help you think
8 about the National Institute of Standards and
9 Technology (NIST), the Cybersecurity Framework is
10 a great way to think through risks inherently
11 within a project itself. There is no magic
12 checklist of if you do these five things you are
13 secure.

14 There is a checklist of things that will
15 help you make sure that you understand the risks
16 that you're taking on from a cybersecurity
17 perspective. And that can be mixed into your
18 overall business and technological approach to
19 what you're doing.

20 MS. BROWN: John, if you don't mind if I
21 could jump in and ask a question that builds off
22 of --

1 CHAIRMAN ADAMS: Sure.

2 MS. BROWN: -- and that is, Your Honor,
3 I think about it from a communications
4 perspective. I think there is the intent to build
5 and design it such that it sort of has future
6 proven capabilities. You know, that it can scale,
7 et cetera. And I'm just curious as you look at
8 what's being designed today or systems that are
9 designed today if they factor in, and maybe what
10 are the elements so that they have the capability
11 to adapt for kind of future issues.

12 MR. GRIECO: At least from our
13 perspective on the communications side there is a
14 focus in two major areas. One is foundational
15 security capabilities that provide resilience at a
16 really elemental level that provide an ability to
17 recover, an ability to defend. And then
18 secondarily, there's a flexibility being built on
19 top of that foundation which allows for resistance
20 to defense that is indeed in many cases
21 programmable. But again, I would encourage the
22 thought process here to be one of this is going to

1 evolve as adversarial activities evolve and
2 threats evolve.

3 MR. IMHOFF: Just a really quick
4 response. The grid architecture research is
5 looking at an issue where today most new
6 distributors source concepts, or outage management
7 concepts, or other things they bring with them
8 their own communication functions. And they're
9 looking at in a highly distributed world, are
10 there better ways to build communication layers
11 that will they be more effective at being able to
12 be made secure and will it be easier for
13 regulators to rate-base get cost recovery for that
14 core communication layer that will serve multiple
15 functions in a distributed utility future.

16 So there are considerations of new
17 business models that would provide more inherent
18 upgradability and future flexibility.

19 MS. BROWN: Great, thanks. Okay.
20 Mladen?

21 MR. KEZUNOVIC: Okay, well, this topic
22 is fascinating. You know, there's never an end to

1 it, and I really enjoyed the discussion. You
2 know, the priorities are always an issue. It's
3 not that you put the right priorities, it's that
4 you have a priority and they are right, you know.
5 They always have something else.

6 So I would like to make a comment about
7 the priorities and obviously with a view of DOE,
8 not the entire world out there. One priority is
9 the cyber physical security and why I'm adding
10 this physical part because those two interact.
11 And that is not explored to the extent it needs to
12 be explored. You can bring the system down by
13 messing with generation, messing with load,
14 inducing folds, which is all subject to malicious
15 events easily.

16 And at the same time, do something in
17 the cyber area, and it becomes extremely
18 complicated to detect, because all we care is at
19 the end of the day is detection. Okay? Because
20 you have to know that something is going on before
21 you can do anything about it, right? It gets
22 really complicated.

1 And there's a lot of research out there,
2 there are a lot of demonstrations, this and that,
3 but I think the space for DOE in that area is
4 still solid. So and that would be -- that's my
5 opinion. Now I would like to hear back if we have
6 the time, if not, that would be my recommendation
7 if somebody asked me tomorrow.

8 The second part is the open source
9 software. As much as open source software is a
10 vehicle for innovation and whatever else it is,
11 you have to put it in a context. We come into an
12 industry that is not used to it, and has to get
13 used to how to verify open source software and how
14 to deal with it. How to distribute it, I mean,
15 the word says open source software. I'm going
16 there. I'm getting a license for Berkeley license
17 or whatever other license, do changes; put it back
18 in, what is the mechanism today that exists within
19 the DOE or anybody else to think about how to deal
20 with all of this?

21 And so that's something that is being
22 done by DOE entities at the moment, being promoted

1 by the DOE entities at the moment, so I would ask
2 the question how that is going to be secure? So
3 that would be the second comment.

4 And the third one is something about
5 security by design, okay, by design. And what I'm
6 referring to and everybody else mentioned this and
7 not only here but everywhere else, the legacy
8 systems are there for 50 plus years. EMS and
9 other stuff is there forever, okay?

10 Yes, we change them every, you know, 15,
11 years with the new technology, this and that,

12 but conceptually they are the same,
13 right? So if I were to learn about how these
14 things operate, I have plenty of history of how I
15 can learn they operate, and how I can mess them
16 up. And they are vulnerable by design because
17 when they were designed, cyber security was not
18 the issue period.

19 So you know, DOE can have a role in
20 advancing the new concepts of design, security by
21 design. And I don't need to go into how this can
22 be done. There are plenty of ideas how this can

1 be done particularly we are adding things like
2 these microgrids and (inaudible) and whatnot, what
3 is relatively new, but also with the grid itself.
4 So that would be another third recommendation.

5 Now you know the time is a factor here.
6 It would be nice to hear back but if we can't hear
7 back this is not questions. This is straight
8 comments, okay?

9 MS. BROWN: I'm looking at John to keep
10 me -- time for a response?

11 CHAIRMAN ADAMS: Yes.

12 MR. GRIECO: So I'll comment on two of
13 them. The open source software comment is a
14 really important one. I would encourage thought
15 here that the power vertical is not the only one
16 grappling with the open source software and the
17 security implications of it. There are models
18 that can be looked at that I think do a really
19 good job of managing risk.

20 I think there's also a real role that
21 all of you all in the room play in the context of
22 procurement and ensuring that as a part of the

1 requirements that you are issuing to vendors that
2 are providing you capabilities that those risks
3 are also managed upstream of you when you procure
4 or buy equipment or software that may be using
5 things such as open source or others.

6 And that goes to the second point of
7 involving security by design. Again, lots of talk
8 about that in other verticals that can be
9 leveraged in the context of it, it's the same
10 statement though. A lot of this has to come from
11 the procurement side to make sure that those are
12 requirements as a part of what you will buy and
13 when you buy it, you expect those sorts of
14 capabilities to be built in.

15 MR. HOUSE: Just two quick points. One
16 is open source software is open and it's open to
17 good guys and bad guys. And somebody who gets an
18 open source and can start doing some work in how
19 to penetrate it, so if I were going to use an open
20 source, and I were in charge of cybersecurity for
21 a company, I'd say that's very good.

22 Now this is open. The whole world knows

1 about it. What have you done to make it safe for
2 us to use? Secondly, DOE role, I mean, I come
3 back to the fact that this is the federal system
4 of the United States.

5 DOE itself does not have a role to play
6 in the states which are major factors here. I
7 think the collaboration is excellent. I think --
8 or can be improved. It can be a resource. The
9 fact that I was invited here today to talk about
10 things that DOE does not do indicates that there
11 needs to be communication and rapport.

12 But in discussing what the DOE can do,
13 please don't fall into the assumption that that
14 solves the problem for the United States.
15 Unfortunately, because of our federal system it's
16 far more complex than that and you've got a whole
17 lot of individual players out there some of whom
18 aren't doing a darn thing about cybersecurity.
19 And as long as that's the case, then the United
20 States does face a vulnerability.

21 MR. NICOL: So you'll find you have an
22 ally in me on your first point. I think that the

1 area of looking at a combination of a physical and
2 cyberattacks to cause bad things to happen is
3 underserved. One of the great risks I think with
4 cyber is the possibility of doing coordinated
5 attacks at places that are distributed. This is
6 what makes it different from tornadoes and
7 hurricanes and things like that.

8 And so if you have a distributed,
9 coordinated physical attack, and then deny
10 situational awareness on the cybersecurity side
11 then you just put the system in a state where it's
12 going to chew itself up. And so I think that
13 that's a good area to look at.

14 Open source has been talked about.
15 We're very much in agreement that security by
16 design is important and we're working on that. I
17 think also it's important to, you know, we have
18 legacy systems and for the next 20 years you'll
19 still have legacy systems. And to be able to
20 protect those somehow, and so I think that on
21 that, that's an area that needs attention as well.

22 MR. IMHOFF: Just quickly, Mladen, the

1 issue of cyber physical is what I was alluding to
2 in terms of the solutions have to have the full
3 system perspective, and we need to look at the
4 impacts of IT and OT cyber responses and how they
5 impact things like control and protection. You
6 know, everything's connected and the protection
7 relays and others are great examples of piece --
8 components that would be very much involved in a
9 cyber physical sort of engagement. So I think
10 that's how you would mitigate some of those issues
11 by making sure you take that broad systems impact
12 across the entire system and look for the full
13 consequences.

14 In terms of open source, I think open
15 source is predominantly an early innovation
16 trigger. Utilities rarely use open source. They
17 -- typically it's picked up by vendors and we're
18 working with vendors now so that as they -- we try
19 to build in as much design for security into this
20 open source tools, but then we work on the
21 handoffs such that the vendors can then take that
22 and embed within the protection of their

1 commercial products. So because it's a very
2 important point and it's one that's being
3 considered and worked on to mitigate as best we
4 can some of those risks so.

5 MR. KEZUNOVIC: I just want to make a
6 comment for record that, you know, when I talk
7 about the recommendations to DOE, I assume that
8 DOE exists. What I mean by that is I'm not trying
9 to suggest whether somebody at the state level
10 should have that responsibility or somebody at the
11 federal level should have that responsibility.
12 The point is DOE exists, DOE has activities, and
13 what I was talking about is a suggestion that
14 those activities could be covered.

15 Now how someone takes experiences out of
16 all of that into the environment that is a state
17 environment and a company, private environment is
18 kind of a different discussion. It is the
19 knowledge issue and demonstration issue that
20 matters. And the resources, there are state
21 resources, as far as I know, on some of these
22 topics, don't simply have neither financial nor

1 human resources to address these issues, to learn,
2 not to take action, to learn. So that's -- I just
3 wanted to put that on record because this is going
4 on record.

5 MS. BROWN: Thank you.

6 CHAIRMAN ADAMS: I think we've run out
7 of time.

8 MS. BROWN: Yes.

9 CHAIRMAN ADAMS: I really thank the
10 panel. I could continue this all morning but I
11 think we need to take our break and reconvene
12 around 10:30. I want to thank the panel very
13 much, very enlightening, thank you.

14 MS. BROWN: Thank you.

15 (Recess)

16 CHAIRMAN ADAMS: I'd ask you to take
17 your chairs now. I put us 30 minutes behind so
18 I'd like to try and get started. We're now going
19 to turn to Hank Kenchington to talk to us about
20 the draft multiyear plan for energy sector
21 cybersecurity. Our Smart Grid Subcommittee under
22 Paul was asked to review this draft report back in

1 July. So we're also going to take a few minutes
2 after Hank to talk about that informal feedback
3 that we shared. Don't have any slides I'm going
4 to put up on that. Just going to talk to through
5 what we said because it wasn't official. It was
6 informal.

7 And then with a little time, I hope
8 we'll get -- ask Members to share your thoughts
9 about specific topics we might want to explore on
10 this, whether or not there's anything further for
11 us to do. Hank, thank you for coming and giving
12 us this briefing.

13 MR. KENCHINGTON: Thank you. Thank you,
14 sir. Thank you all for having me today. I
15 appreciate the opportunity. First of all, I have
16 to say, John, I got quite a stir coming in the
17 door this morning.

18 I came in at 8:01 and you all apparently
19 had started promptly at 8:00 and I looked at you
20 and I said, my, I didn't know Secretary Perry was
21 going to be here today. And I was like, oh boy;
22 I'm going to have to change these slides. I mean,

1 am I right or am I wrong? Huh?

2 CHAIRMAN ADAMS: It's the glasses.

3 MR. KENCHINGTON: Okay, thanks. Okay,
4 so my name is Hank Kenchington. I've been with
5 the Department since about 1995. I've been
6 involved in cybersecurity for energy systems since
7 about 2005, so about over 12 years now. I started
8 a program we called National SCADA Test Bed at
9 Idaho in 2005. We got some funding and been
10 working with the sector ever since, more involved
11 in some years, less involved in other years.

12 But kind of just to give you a
13 perspective from the Department, so kind of where
14 we're coming from, I'll just share with you a
15 story from the -- of the previous Administration.
16 So there was a general, one of the generals on
17 that was NSA or CYBERCOM, was up on the Hill, and
18 he said something like the Chinese are all over
19 the power grid. They're all in the power grid.

20 And I don't know if you all remember,
21 this is a true story. So this kind of rattled
22 around the press for a while, and then it got to

1 public affairs, and then, you know, Congress got
2 it, and they started writing letters, and
3 questions started being asked, and then it goes to
4 the White House. And the White House asks and the
5 White House says, and it comes to the Deputy
6 Secretary, and they say, DOE says, how secure is
7 the power grid? Do we have a problem or not?

8 And that floats down to Hank. So I'm
9 like oh my goodness, I guess so, so the National
10 Security Council is calling and they want to know.
11 So I gave them, you know, the first answer was the
12 attorney's answer right? It all depends, right?
13 It all depends on where you look, where you look.
14 So I got -- that wasn't acceptable of course. No,
15 we need to know. But if you really think about
16 that, you know, that if we have a massive, a large
17 outage even today it goes to top authorities. It
18 goes to the White House. It goes to the Secretary
19 of Energy, and the people are pointing the fingers
20 down, okay, so I'll just share that with you.

21 But what they came back was so we --
22 this is from the National Security Council, we

1 would like for you to hire the Department of
2 Defense to go out and do a red team on the power
3 grid. We want you to go find out and hire DOD to
4 go look into all these systems and tell us are the
5 Chinese in these networks.

6 We're like whoa. So what do you say?
7 Well, how do you go back to the lighthouse and I'm
8 like well, I don't think, you know, the -- let's
9 say the EPBs, the Electric Power Board in
10 Chattanooga or the municipals or the people who --
11 the private sector owners and operators who
12 actually run these systems, they may not like
13 that. But of course the White House doesn't want
14 to hear that.

15 So we say, well, what are you actually
16 trying to do? Well, what's the point? Well, you
17 know, we actually want to make sure that the grid
18 is adequately protected against cyberattacks. You
19 know, we just want to help and we want to improve
20 the -- if there's a hole, we want to fix it.
21 That's what we want to do.

22 So I thought, well, how about a maturity

1 model? How about if we developed a tool that
2 would help utilities asses their own system,
3 identify where they have holes, and help them
4 identify what their priorities should be, where
5 they should put their resources, and actually
6 benchmark against their peers so we can get this
7 kind of a market peer-driven way to enhance the
8 security. What do you think?

9 And after many discussions, yes, so
10 that's where the cybersecurity capability model
11 came from if anybody really wants to know. So
12 that was the evolution of that. We developed that
13 model working closely with the sector in about six
14 months and actually piloted it at about

15 utilities to come up for that model.
16 That model's being used today, APPA, NRECA,
17 they're using the model going out to help
18 utilities actually assess their performance
19 themselves, identify where their weaknesses are,
20 and continually improve.

21 So that just kind of gives you an
22 example of kind of where we're coming from and

1 just, by the way, then this framework that's so
2 popular, was the result of the capability maturity
3 model. So that actually -- so why don't -- it
4 was, okay, this was so successful in energy, why
5 don't we do this across all sectors? So that's
6 NIST's responsibility and they developed the
7 larger framework which is now applicable to all.

8 So be that as it may, let's move forward
9 to multiyear plan. So how did we do this
10 multiyear plan? First of all, we started working
11 with the -- do I have control here with this? Ah,
12 there we go.

13 So I actually got involved in 2005 and
14 started talking to utilities, started talking to
15 vendors, what are the challenges? I came from the
16 private sector. I'm a customer-oriented
17 results-focused kind of guy. And I said well,
18 maybe we should talk to the people actually that
19 own and operate these systems to find out what the
20 problems are.

21 So when I talked to the utilities, the
22 utilities were okay, well, these vendors guys they

1 don't make secure products. The products are
2 terrible. They're awful. I said, okay. So we
3 talked to the vendors saying the utilities say you
4 don't make good products. You've got wholes in
5 all your products. And they said, well, they
6 don't ask for security. They don't want it. They
7 don't want to pay for it.

8 So I went hmm. Where do we start?
9 Where do you start in this whole circle? One guy
10 is blaming this guy. This guy is blaming that
11 guy. So where do we start? So we actually
12 started testing systems at the National Security
13 test but it was clear from the beginning, is the
14 point I wanted to make, was that there was a
15 public-private role here.

16 We have a shared responsibility.
17 There's a point, I mean, our philosophy, and I'll
18 talk a little bit more about it when we get into
19 the plan, the private sector runs and operates
20 most of the majority of the energy infrastructure,
21 have the primary responsibility to ensure that
22 their systems are adequately protected. Now

1 shouldn't we expect the private sector to be able
2 to protect against let's just say a nuclear
3 incoming warhead missile from wherever? Should we
4 hold them accountable to protect those systems
5 from a nation state?

6 In a physical world one would usually
7 say no but is -- can we take that same logic over
8 to the private sector and say, well, are we
9 holding these utilities, the asset, the owners,
10 the energy sector, the oil and pipeline operators
11 accountable for protecting those systems against
12 the nation states? Does this make sense?

13 Where is the public -- where does the
14 government get involved? When does it become a
15 national security issue and when is it still a
16 private issue. That's I think are still open for
17 debate. But so we developed a working with the
18 private sector, so we have two groups involved,
19 public-private. What are we going to do?

20 I mean, if we have to work together we
21 need to be going to the same place, right? So
22 who's going to do what? You're going to do this,

1 I'm going to do this, and we're going to have a
2 plan. We need to have a plan. We have a plan.
3 We need to know where we're going. So we pulled
4 together a group back in 2005 and put together
5 this roadmap. We updated in 2011, but in the
6 roadmap we called for this vision here, resilient
7 energy systems designed, installed, operated, made
8 a survivor incident while sustaining critical
9 functions security designed in which is what the
10 gentleman spoke a little bit earlier I believe.

11 This was in 2005. 2005 these guys were
12 asking for resilient systems. So they're calling
13 it resilient systems before resiliency became this
14 government buzzword. So who put this together and
15 who pulled together the vision?

16 Well, I'll give you the groups. I won't
17 call out the names. Who participated in coming up
18 with this vision? And it's an electric institute,
19 ERCOT, independent electricity system operator
20 Ontario, British Petroleum, BP, El Paso, Ergon
21 Refining, Progress Energy which is now Duke, NERC,
22 DOE, Alyeska Pipeline, DHS, and Entergy. So this

1 was an industry, public-private group coming
2 together to put together this vision. This is
3 still relevant today.

4 We've been using this for the last 10,
5 years to guide what we do. We have, this is
6 great, you can't see anything I got
7 here. Okay, but give you a sense of the
8 milestones, but if you're going to make a
9 difference, you've got to have a plan. You've got
10 to have a way to measure your progress. You've
11 got to have a way to measure your performance, are
12 we making a difference, or not making a
13 difference? You need to know where you're going
14 and you need to work together to do this.

15 So this is the tool that we've used,
16 been using. We did an analysis, and I get a
17 little bit -- you can't see this either. I
18 apologize, but we currently have about 48 projects
19 underway and one Dave Nicol with the National Labs
20 and with the University of Illinois, Cisco is
21 involved in some. States are involved that
22 address some of the priorities in there.

1 We've actually commercialized over 30
2 technologies as a result of this that are out
3 being used today in all 50 states to help better
4 secure the system. There's new tools out there
5 that are available, that have been made available
6 over the last ten years. C2M2 is one. Failure
7 scenarios, which was developed by the Electric
8 Power Research Institute (EPRI) which DOE funding
9 through the National Electric Sector Cybersecurity
10 Organization Resource (NESCOR) is another great
11 document that actually gets to the process of how
12 to -- what security controls are needed to
13 adequately protect that AMI smart meter system.
14 Do I need to encrypt that data or not?

15 Does it need to be authenticated or not?
16 How do I do it? What are the requirements? So
17 we've come up with tools that were not available
18 ten years ago that actually help you design in the
19 security. So but the situation's changed. The
20 technology landscape has changed. The energy
21 landscape has changed. The policies have changed.
22 We have the CISA Information Sharing Act came out

1 last year, FAST Act came out designated DOE as the
2 SSA, our policies have changed, even our thinking,
3 and in particular, the threat has changed.

4 The capabilities of our adversaries has
5 significantly grown. We particularly in control
6 systems, this is a little timeline that focuses
7 just on control system attacks. It's not -- we're
8 not -- Equifax is not on here today, neither is
9 Target or Sony. But when you look at what's
10 happening from the Stuxnet to Metasploit to the
11 availability of tools that anyone can download
12 online to exploit these systems online, it becomes
13 much easier for an attacker to make an impact.

14 And in fact, nation states who don't
15 have a whole lot of money, small states for a few
16 thousand dollars can hire people. You don't have
17 to -- we used to have an intel model that we
18 measured people's capabilities, their
19 intelligence. Well, they don't have the
20 capability yet. Let's talk about Korea.

21 They don't have the capability to build
22 this missile and all of a sudden, boom, they do.

1 What happened? It used to be well, they're going
2 to need to make smart people. They're going to
3 have to develop these smart people. That world is
4 over.

5 The game has changed. As I said, the
6 technology landscape has changed. We have much
7 more distributed net generation, we have these
8 endpoints now that how do we protect those with
9 the same kind of protections that we need for the
10 bulk power system. How do we get that to the
11 distribution level? How do we get it to smart
12 meters? This whole how do we do -- this whole
13 system of systems, the IT, you go after
14 digitalization, everything these guys have said is
15 true. And we're not going to stop digitalization
16 because the benefits are too great. Economic
17 benefits are just too great.

18 We've got to find a way to manage the
19 risks. So about a year ago, well, let me back up
20 a little bit. I want to make the point that, and
21 go back to Tony from Cisco. He said the game has
22 changed, and I totally agree with him but maybe

1 for a different reason.

2 If we look at the breaches, look at how
3 much money is being spent on cybersecurity, and
4 how much resources are being invested in
5 cybersecurity today, it's growing at about a rate
6 anywhere between 8 to 15 percent. Our GDP is
7 growing from somewhere around two to three
8 percent. Cybersecurity resources is generally,
9 except for the companies that build things, a
10 nonvalue-added service. So there's going to be a
11 point where the costs, we're not going to be able
12 to afford all the protections to get the benefits
13 that they provide.

14 So we have that point. The other point
15 is the defend -- we have a totally asymmetric
16 ballgame here, right? Meaning that the defenders
17 have got to be 100 percent correct, right?
18 They've got to be able to patch every hole, and
19 the bad guys just have to -- all you have to do is
20 click on one link and that nation state is in the
21 PJM and all of a sudden, or not PJM in particular,
22 but any entity, all of a sudden, they own the

1 system, one click. Click a link. One link and
2 they win.

3 We are in a game we cannot win, right?
4 We got to change the game. Change the rules or
5 change the game. So about a year ago, we started
6 rethinking the way we -- what we were doing, are
7 we organized properly given this changing
8 landscape? Are we working on the right things?
9 Do we have the right people working on the right
10 things?

11 Have we -- are we leveraging the full
12 capabilities of the Department? The Department's
13 very unique and that we have ownership over I
14 think 27 national laboratories. That includes
15 things like at Oak Ridge is a spallation neutron
16 source that provides services to around the world
17 which is nothing really more than a process
18 control system. But we give access to people
19 around the world so we have control systems.

20 We monitor these networks. We have the
21 world-class cryptographic people, the National
22 Labs of scientists, the -- are we leveraging on

1 that all to the best that we can? And we're a
2 member of the intelligence community? Are we
3 bringing to bear our relationships, our
4 connections back with the high side and the
5 intelligence community, with the FBI, DOD, DHS,
6 all those folks? Are we bringing that to bear to
7 help solve the problem?

8 So that's kind of the basis why we
9 started rethinking what we were doing. Out of
10 that came this multiyear plan. I will say it's a
11 draft, okay? And I'll explain maybe a little bit
12 why but what we are now, I won't say in the
13 middle, we're at the end of getting comments. We
14 did get comments from the Smart Grid Subcommittee,
15 thank you very much. And they were very
16 thoughtful and I will take a minute to thank
17 personally Paul Centolella.

18 But so we are taking comments on that
19 but -- and in driving this forward, this is kind
20 of the process that we've used. We took that
21 roadmap. We did an assessment. We had a National
22 Labs. Each one of them go out and meet with their

1 reps around the country and the private sector
2 folks are already making progress to collect data.
3 Have we really made a difference on that roadmap?

4 And that's -- what we found is in the
5 plan that we can share that we made some
6 significant strides in some areas, and in some
7 areas none. I think one area where we made a big
8 difference the last ten years is executive
9 engagement. Ten years ago it was all the
10 technicians, the operators, those cybersecurity
11 guys that said this was a problem. Now it's the
12 CEOs that are saying it's a problem, okay?

13 We've got that engagement. There's a
14 number of tools, better tools out there to help
15 utilities design the security. There's some
16 advanced technologies that are out there that are
17 making it easier that actually are more secure and
18 cost-effective. So we have that list and we use
19 that to help inform this plan, this multiyear
20 plan. The plan is the Department's plan of what
21 we think we can do in the next five years in this
22 whole space.

1 As I said it's a public-private
2 partnership. We have a role. The utilities have
3 a role. The asset owners have a role. FERC has a
4 role, NERC has a role, EPRI has a role. They all
5 have a role in this but we wanted to be clearer
6 about bringing to bear the assets of the
7 Department and trying to address this problem.

8 So as you can see the energy, the
9 sector's needs feed into our plan. We have other
10 policies that we have to address. We have
11 priorities we have to address, and these fed into
12 these as well.

13 So and as the gentleman said earlier,
14 you can't make a difference unless with all these
15 things going on unless you prioritize. So how do
16 you prioritize? We're taking two basic legs to
17 this. First is we've got to win the game today.
18 We need to be able to better protect our systems
19 today, be more prepared, improve the way for
20 preparedness through exercises, better share
21 information in real-time, machine identify these
22 threats, and protect today's systems.

1 But as I said, that's a game that we
2 can't win. We've got to change the game. How are
3 we going to do that? Well, longer term research
4 and development, let's invest in the right things
5 to find ways to help change the game, and I'll
6 give you some examples of things that we're kind
7 of working on now that are close, and approaches
8 that we've been taken that may help us change the
9 game a little bit.

10 So we have those two pathways and our
11 goal is one, strengthening preparedness through
12 information sharing. We want to help look at the
13 supply chain risk, at the vendor risk. Number
14 two, better coordinate how we respond because we
15 will need to respond. We've already had to use
16 this in the last six months. How we respond
17 because there will be incidents, and so in
18 game-changing R&D working National Laboratories,
19 academia, industry, everyone who can contribute
20 something to the ballgame and find a better way to
21 do this.

22 So I'll just go through a few examples

1 of our goals. I will say we've shared this now
2 with the electric sector coordinating council.
3 We've gotten their comments. We shared it with
4 the oil and gas sector coordinating council.
5 We've gotten their comments. We've shared it with
6 a grid lab consortium. We've gotten their
7 comments. We've gotten comments from the EAC
8 Smart Grid Subcommittee and we've integrated
9 those.

10 I'll just say some of them are very,
11 very thoughtful. Much of them was a little bit
12 out of our scope. Not much, some were out of our
13 scope, but they really didn't change what we're
14 doing. No one really said that you're doing the
15 wrong thing, your focus is wrong, you should be
16 doing over here, you shouldn't be working on this,
17 you should be doing this, and those were the
18 questions we asked. We didn't ask can you please
19 edit this document? We said are we working on the
20 right things? Should we be working -- are these
21 the right priorities for DOE? And so it came back
22 we were pretty much I'd say 99 percent final with

1 those comments, and these are the priorities that
2 we've been able to lay out.

3 Example, well, hang -- there we go.
4 CRISP's cybersecurity information sharing program,
5 this is a program that leverages work that was
6 done by DOE starting back in 2003. We have
7 sensors on the DOE networks across all the DOE
8 labs, goes into to two central points. We're
9 looking at that data, looking for attacks.

10 2007 we said, hey, why can't we leverage
11 the same capability with the private sector?
12 Sounds easy, why not? Let's try it. Took us
13 seven years to 2014 to find a way to address all
14 the privacy issues, all the information sharing
15 issues, and now it's being managed by the ES, the
16 electric sector, ISAC, but they provide through
17 PNNL who is working with them to provide some of
18 the unclassified data analysis. The DOE, our
19 portion of this in this partnership is we provide
20 the classifying analysis, okay?

21 So what we do is we get the data. We
22 have our own team of analysts, energy sector

1 analysts, every day looking at data, looking
2 across the IC community. What's DOD -- what's NSA
3 seeing? What's DOD finding? What's the FBI
4 finding? Are we seeing these same actors playing
5 in our energy sector? So we're taking that
6 information, declassing it, getting down, sharing
7 it out through the ISAC, okay?

8 The problem we have it's very hard to
9 show our value proposition here because reports
10 that come out from the ISAC will not say where
11 that information came from. So you may get an
12 owner-operator, now you got a thing saying block
13 IP 1.3.4.X.XX and that's all it'll say. You won't
14 know where it's come from or how you got it. But
15 this has proven to be a very, very valuable tool,
16 and what we want to do is continue to improve that
17 tool.

18 Right now we're working with NSA and
19 ICITE which is called the Intelligence Community
20 IT Environment to share this information with
21 more, higher advanced threat analytics, and be
22 able to do it faster, cheaper, and provide more

1 value back to the utilities. So that's CATT, the
2 Cyber Analytics Tools and Techniques, share that
3 data in real-time machine to machine with the
4 utilities.

5 And CYOTE which is -- so the sensors
6 that we have today are deployed in the IT
7 networks, and of course, we're really concerned
8 about the operational technology networks. Well,
9 we have a pilot going on as we speak with four
10 utilities to say hey, is there a way that we can
11 get data from you guys, share it, enrich it
12 through our classify -- what we know, classify it,
13 and share information back? So that's one of our
14 next steps with that. Its focus, as I mentioned
15 earlier, some of the smaller utilities that may
16 not have their resources to do this adequately,
17 two years ago we put together cooperative
18 agreements with NRECA and APPA to do four things.
19 One was conduct cybersecurity risk assessments.
20 These were to do hands-on, to do onsite
21 vulnerability assessments on those systems.

22 You guys do it. We don't want to get

1 involved. We'll cost-share this with you but you
2 run the program. You do it. We don't need to see
3 information. You work with your two utilities and
4 help them improve their systems. This is going on
5 today, also to pilot emerging technologies and
6 develop ways for results to better share
7 information on threats.

8 One of the technologies we help actually
9 within NRECA that we'll be able to deploy some
10 information-sharing technologies, if all things
11 work out, across 1,000 to 2,000 utilities within
12 the next three years. So we have -- this is
13 really working great and these guys are doing a
14 fantastic job. We're going to continue to work
15 the cybersecurity maturity model provided to
16 really get this right -- you really need a third
17 party to come in and help you do an assessment.
18 That costs money so we're trying to support this
19 as well.

20 And incident response, one of the things
21 we did to be better able to bring to bear the
22 whole of government, when I say that I mean, you

1 know, things like the IC community, NSA, DOD,
2 those folks, when we have a challenge and what's
3 going on out there? Do you see it? Do I see it?
4 Yeah, I see it. Is this just a one-off? Is this
5 a nation state campaign? What's going on? And
6 how do we get that information from our IC
7 community out to utilities who can actually do
8 something about it?

9 So one of the things we're working on is
10 working because you're going to need teams when
11 things happen, to go out there and do triage with
12 the utilities. So we're developing teams at our
13 National Laboratories who will be able to respond
14 to these kinds of emergencies.

15 And then the last category is, because
16 it's 11:00, the R&D, the change in the game
17 aspect. And we're looking at this from two
18 perspectives, the legacy systems, what we can we
19 do about the legacy systems that are out there
20 today, and two, how do we develop these inherently
21 secure with security built-in systems for
22 tomorrow? So that's fundamental in the two

1 approaches there.

2 We have a portfolio projects that we've
3 been funding for over ten years. We've invested
4 over \$240 million in this work, commercialized
5 over 30 technologies that are out there being used
6 today. And it's also all across the United
7 States. But our approach is we work on the
8 longer-term research, the mid-term, and getting it
9 into the market, but we've got to bring the
10 utilities into the game because we want to get
11 something done and actually usable.

12 An example, this is software-defined
13 networking commercialized by Schweitzer in 2016,
14 last year. What they've done is, and this is
15 actually an evolution of a number of technologies.
16 There's whitelisting built-in, but they can also
17 -- what it does, it provides you -- the traffic
18 engineer, he can reroute his communications. If I
19 have a problem here he can reroute it, or he can
20 program it so it automatically reroutes. So I
21 don't have to go out in the field and do this type
22 of communications.

1 So I can automatically send something
2 and detect it and go around it. This gets to the
3 resilience aspect. How do I -- if I fail here,
4 how do I turnover? How do I reroute to my other
5 system? But it has to be the whitelisting
6 capabilities which is particularly suited for the
7 OT network. So this is designed for a substation
8 to control center communications, but the real
9 beauty of this and the reason why it's flying off
10 the shelves is it improves security and it saves
11 you money. It reduces your operations maintenance
12 cost.

13 If you can hit that sweet spot, you'll
14 greater and greater adoption. That's where we
15 want to be. And that's why we're working closely
16 with the utilities and the guys who actually use
17 these things, who know the problems, who install
18 them, who can say, yeah, that'll work or that
19 won't work.

20 Another example, this is intrusion
21 detection system that was commercialized by ACS.
22 This kind of evolved out of the Recovery Act where

1 they're proving an intrusion detection for
2 wireless, for AMI, and for DA. It's kind of the
3 security layer for your other vendors that you're
4 working with. This is being deployed now at least
5 four major utilities.

6 This is a relatively new technology.
7 This is getting at let's change the game, do it a
8 little bit differently. Let's assume the IT
9 network is going to be hacked. Assume the
10 adversary is going to get in. Well, I'm going to
11 leverage my power system because power flows
12 according to known physical laws, right? So what
13 I'm saying here is if I get a command in, ABB has
14 done this, built it into their firmware, into
15 their relays, their RTUs, that they cooperate.
16 That's why it's called, excuse me, collaborative,
17 collaborative defense.

18 So I get a command in my substation to
19 go do X, I automatically go out and fast, less
20 than

21 milliseconds, go out and determine well,
22 that put me in an unstable condition or not.

1 Should I take that? Should I actually do that or
2 not, okay? And then you can tell it do I want it
3 to alarm, do I not to do that?

4 So this is using the physics of the grid
5 to defend itself against an attack. This is in
6 the process of being commercialized by ABB.

7 This is a little bit more of a
8 longer-term research working with Los Alamos and
9 Oak Ridge on quantum key encryption. The beauty
10 of quantum key encryption is if anyone tries to
11 tamper with it you will see it undeniably. We can
12 use this for really critical assets. You wouldn't
13 use this everywhere. But where there are really
14 critical assets this could be part of the
15 ballgame.

16 We hope to, we just -- one of the
17 projects we just launched with Oak Ridge and with
18 Los Alamos is hopefully we'll be able to build a
19 network from Los Alamos to Oak Ridge with this
20 technology built-in to test it out. This has come
21 a long way that we're trying to show here is it
22 was this big and they're trying to get it down to

1 this big and reduce the cost at the same time.

2 We are working with the National
3 Laboratories, and I'm not going to go all through
4 the list, and in a number of ways the laboratories
5 have unique capabilities. Each one is unique but
6 each one's the same in some ways. But we're
7 trying to build kind of core capabilities at each
8 one of the Laboratories. I know that they would
9 each one say that this is not all I do if I just
10 gave them one line, for example, Argonne does
11 power systems and applications that are cyber
12 aware. They would say oh, we do much more than
13 that and I agree.

14 But we tried to get it on one slide.
15 But we are working with them actively, and someone
16 mentioned the projects, and we just awarded, I
17 think they came out Tuesday? Tuesday they were
18 announced. We are -- this kind of happened pretty
19 fast because we're at the end of the year.
20 Funding was a little bit delayed and we've got to
21 get it done. So these are titles of the projects
22 that we're working on. Some of the challenges

1 that these are designed to address are one -- are
2 devices that are on the internet that are open
3 just as the gentleman with Cisco said.

4 I can go out there and do a scan and
5 find these devices and routers that are out there.
6 They have known abilities and they're not even
7 password protected. How do we design tools to
8 better determine so utilities and energy sector
9 and others, oil and gas guys can say, yep. I know
10 I have nothing really exposed. That's one of the
11 problems. Getting into distributed energy
12 resources, how do I provide the security down at
13 that level, at the distribution level?

14 Some of these are addressed at that.
15 Another one is at the firmware issue, how do I
16 ensure that the firmware on a PLC on the end is
17 what it's supposed to be and nothing else? That's
18 a challenge without pulling it out while it's
19 operating. We've got a couple of projects that
20 are going to do that. The UUDECs problem at PNNL
21 is looking at the ICCP. We've tried -- since I
22 remember we started a project in 2005 to find a

1 way to better secure ICCP which is the inner
2 control center protocol across all the utilities.
3 And we haven't been able to find a way, a good way
4 to do it. PGP, PJK, I forget what the technology
5 was but it's all deployed differently, although it
6 is a standard it's deployed and implemented
7 differently.

8 So we're going to start from scratch.
9 Start over, start a whole way of doing it
10 differently. So these are some of the projects.
11 These are a little bit in flux as far as the
12 partners. They all have industry partners. They
13 all have laboratories. We want the -- we've got
14 to have those industry guys involved upfront to
15 put skin in the game because we're not going to
16 work on things that just aren't going to go
17 anywhere. This will help us ensure adoption at
18 the end. So I'll close with that. Thank you.
19 Thirty-five minutes.

20 CHAIRMAN ADAMS: Thank you, Hank. I
21 want to just ask, are there any questions for Hank
22 now? I wanted to share -- I've got the comments

1 that were made or a summary of the comments we
2 gave back to you earlier. I felt like I should
3 share them with the group. But any questions for
4 Hank before I do so? Please.

5 MR. WEAVER: Just a quick question on
6 could you speak just a little bit on coordination
7 between DOE and DHS? Reason for my question is we
8 spent some time this year answering questions from
9 DHS. I think they were called the seven steps to
10 cybersecurity. I'm sure that's probably somewhat
11 relative to your cybersecurity maturity model.
12 Just briefly, could you explain that?

13 MR. KENCHINGTON: Well, actually I think
14 we came out with -- what was it, was it seven
15 steps was a DOE document for SCADA security that
16 we published in 2003? Yeah, it's available.
17 There's a number of those but your question is
18 really about coordinating through DHS, right?

19 MR. WEAVER: Yeah, and relative to the
20 questions that came out this year after the
21 Ukrainian incident that really were an evaluation
22 that we could use internally and cause us to take

1 some actions to close some gaps.

2 MR. KENCHINGTON: Okay, so the Ukraine
3 incident, we helped lead a team that went over
4 there, okay, with the ISAC, with FBI, with DHS.
5 So we're all part of that team and we work with
6 them to determine, you know, what did you find,
7 what did you see? As a result of that, through
8 the ISAC and through some folks actually at Idaho
9 National Lab, we developed the -- this is what
10 happened, right?

11 It's actually on the ES-ISAC website
12 right? Here's what happened, I forget what it's
13 called. It's kind of like the DOD or used case.
14 So we worked with them to develop that. We also
15 worked with the ISAC to conduct training courses
16 on what happened there and what to do about it
17 with DHS. They were all part of the process.

18 But from -- I'll just say from a higher
19 level we work through the whole -- went through
20 the electric sector coordinating council, the oil
21 and gas coordinating council with DHS which is
22 under their framework. They are part of that. So

1 at a higher level, we engage with them and more
2 from, I would say, from a -- I think multiple
3 levels really, all the way from the Secretaries
4 down and working trying to coordinate through that
5 national infrastructure protection model where
6 we're the SSA. They're the overarching ones.

7 So there's going to be some overlap.
8 They have some resources that we don't have and we
9 have resources they don't have. So it's trying to
10 coordinate those is a challenge for all of us.

11 MR. WEAVER: Thank you.

12 CHAIRMAN ADAMS: Hank, I want to thank
13 you, and I want to make something that I have been
14 slow to recognize is your ability to plant seeds
15 of protection. I mean, it isn't just a single
16 thread that you're working on; it's a whole lot of
17 seeds of protection you're planting.

18 MR. KENCHINGTON: Yeah, our philosophy
19 is, you know, there's a hole here. Okay. There's
20 a vulnerability there, yeah, okay, what are you
21 going to do? No, we don't lift all boats. Where
22 can we -- it's a return on investment (ROI) thing.

1 Where do we spend the least amount of money to get
2 the biggest bang, right?

3 How do we lift all boats? What can we
4 do to improve the security of the whole sector?
5 It's not just about onesie-twosie. If we focus on
6 onesie-twosie we'd all be nuts, more nuts than we
7 already are.

8 CHAIRMAN ADAMS: Thank you very much.

9 MR. KENCHINGTON: Sure, thank you,
10 appreciate it.

11 CHAIRMAN ADAMS: At this point I'm going
12 to go up to the podium and share what was fed back
13 at least in summary. And I'll turn over the chair
14 to Ramteen for a few minutes. Thank you.

15 CHAIRMAN ADAMS: First, I want to give
16 credit to this to Paul, who led the Smart Grid
17 Subcommittee, gathered comments, gave feedback,
18 and was recognized by Hank. I'm going to be very
19 brief. Paul wanted to point out that the threats
20 to the power system are dynamic and asymmetric and
21 that the operation of the power grid requires
22 stability which is nonlinear. Actions impacting

1 frequency or voltage could disrupt operations, and
2 the grid's fundamentally an open system and
3 changes in demand can disrupt system operations.
4 So we're interdependent with gas pipelines. An
5 incident on a pipeline could leave a large region
6 without power, so there's a lot of integration
7 into the system that needs to be protected
8 against. We are dependent upon real time
9 visibility and communications. Recent attacks,
10 combined simultaneous attacks on power grid and
11 communications have a cumulative effect. So we
12 just pointed these items out. They're
13 geographically dispersed. We're geographically
14 dispersed, which leaves us vulnerable to a
15 combination of cyberattack and physical attack.
16 The war game statement, you know, if you try and
17 guard everything, you guard nothing. You can't be
18 everywhere at once.

19 Utility workforce, cybersecurity
20 expertise is limited. That was pointed out in one
21 of the earlier presentations. The resources just
22 aren't there at the moment, and we're dependent

1 upon purchasing technology that's coming through a
2 global supply chain. I think it's in the news
3 today, Kaspersky being limited in governmental
4 purchases. So the services that are being sold
5 are actually global services and we often don't
6 know exactly what the source of the some of the
7 materials we're using are.

8 So there are industrial control systems.
9 This was pointed out earlier that we've got
10 infrastructure that's been built up over 50 years,
11 100 years. It may not have been designed with
12 cybersecurity in mind, and some of that legacy
13 material is still in service. I think the
14 statement was made, I was going to ask about this,
15 percent interfacing seems to be
16 vulnerable. I'm not sure if I got that number
17 right. I was actually going to ask about it.

18 So control systems could be used to
19 damage equipment that could take months or years
20 to replace. Buying a substation transformer can
21 have very long lead times. So these are all --
22 this is just all background information. It's

1 been pointed out that the responsibility is now
2 split amongst more than 3,200 electric utilities,
3 including entities that may have limited available
4 resources and this gets back to the educational
5 system. How many experts are we producing? I
6 like Hank's approach to trying to create multiple
7 growth of protection that are somewhat
8 independent, but there is an issue in that the
9 commercial entities that are responsible to this
10 protection are not necessarily the ones that will
11 bear the brunt of the damage. There is
12 potentially a dislocation between the costs of an
13 attack and the corporate responsibility for the
14 attack. I'm going to use the Equifax example
15 where, okay, a lot of their information was stolen
16 and certainly they're being damaged, but are they
17 being damaged more than the customers whose
18 information was stolen? So there is a potential
19 disconnect in the value of protection to the
20 company that has control and the potential damages
21 to the society.

22 Oversight we felt was fragmented.

1 Regulation of electric utilities divided between
2 FERC and states. So the oversight of security is
3 split between multiple entities. The Fast Act
4 gave DOE responsibility to protect or restore the
5 reliability of the electric system in an
6 emergency, so that is there and it gives DOE at
7 least some leverage into this process. The
8 evolving threats may support placing greater
9 emphasis on the security of the power grid, making
10 sure that DOE's research meets the national
11 cybersecurity need and assessing DOE's partnership
12 model. Is this the proper model for these levels
13 of threat? Those are basically the observations
14 that the Smart Grid Subcommittee made on the
15 multiyear program plan.

16 I wanted to open up a little discussion
17 on, all right, we've talked about cybersecurity
18 all morning. Do we have any comments on what EAC
19 should be doing, if anything? And I open that up
20 for discussion.

21 Well, then, I am done. Any questions?
22 Thank you. We're now back on schedule almost.

1 We've got an update from the DOE on grid security.
2 This is the staff grid study, Travis Fisher,
3 senior advisor to DOE-OE is available to make this
4 presentation. Thank you, Travis.

5 MR. FISHER: Thanks. I'm putting myself
6 on a stopwatch here. I don't want to extend the
7 overtime.

8 So thanks for the opportunity. I think
9 upfront I just want to say let's make this
10 interactive because I have a bunch of slides that
11 we could either spend a lot of time on a few
12 slides or just breeze right through and then go
13 straight to questions. So if you have a question,
14 I'll try to see you. Just raise your hand and do
15 the vertical card thing and we'll go that way.

16 Is there a laser feature with this
17 thing? No? Okay.

18 So these were the three main bullet
19 points in the April 14th memo from the Secretary
20 to Brian McCormick, the Chief of Staff. These
21 were the areas that we were asked to examine, and
22 I'll be the first to admit each one of these could

1 be its own staff report and each one of these
2 could take days on its own to do. We attempted to
3 answer all three questions in the 60-day timeframe
4 and it took us twice that long to do it any
5 justice.

6 So the three areas, these ended up being
7 the three meatiest sections of the staff report.
8 The evolution of wholesale electricity markets,
9 which turned into section five of the report.
10 Compensation for resilience, reliability, sort of
11 the physics of the grid, what does resilience
12 mean, all of that is captured in section four.
13 Premature baseload power plant retirements. That
14 ended up being a very loaded set of words. That
15 ended up being a very large section three to try
16 to address that.

17 So the process and framework, first, I'd
18 like to note it was an incredibly collaborative
19 effort. There were a lot of DOE staff members
20 that chimed in on the report, and I do want to
21 take some time to note the folks in the room who
22 helped. First of all, the obvious question on

1 this slide is where is Alison Silverstein? She's
2 an imaginary dotted line. So we brought her on at
3 the suggestion of Bill Parks and that was a great
4 suggestion. I don't think the work would have
5 been possible without Alison, especially given the
6 amount of attention we were receiving from
7 external stakeholders. That was more my role to
8 be the more external facing and Alison was allowed
9 to do sort of the day-to-day work. And I have to
10 admit the group that we put together, you know, I
11 helped assemble it up front and Alison came in and
12 I would say she drove that group like a Cadillac.
13 So it was fun to watch. She was only on for part
14 of the process but her work was incredibly
15 important.

16 So here we have DOE leadership.
17 National Labs. I'll note we brought in the labs
18 for our May 4th meeting, and afterwards, they said
19 to me, you know, this is one of the first times
20 we've all been brought together for a project like
21 this. And I didn't think I was doing anything out
22 of the ordinary but we ended up getting a

1 contribution from seven different labs. I'll note
2 especially NREL, Berkeley, Argonne, all of these
3 labs had very good work, and Ryan Wiser and Chuck
4 Goldman in particular. Ryan actually kept at the
5 process and kept bugging us in the way that he
6 does it and, you know, we extended extra rounds of
7 review for Ryan and others, and we were trying to
8 get the lab input. We were trying to get the lab
9 fingerprint in the staff report.

10 FERC staff also had a round of edits.
11 I'm not sure if that was public knowledge, but
12 they had a small set of experts take a very
13 detailed look at the draft.

14 Stakeholder input. As you know, we
15 didn't solicit any stakeholder input but we
16 certainly got it and we paid attention to it and
17 we took into account everything we heard in the
18 meetings and everything like that. And the DOE
19 staff portion is the largest for a reason. We
20 had, at the end of the day I counted, over three
21 dozen folks that worked on it. So I'll just note
22 I've been bad at giving people credit so I just

1 wanted to jot down all the names.

2 I want to nod to David Meyer, several
3 folks at EIA that I probably can't name all of but
4 I'll name Bill Booth, the whole team at EPSA, and
5 the QER 1.2 process. You know, if we wanted to do
6 something quick, if we wanted to do something
7 worthwhile, we sort of stole some of the processes
8 from what QER 1.2 established. So a lot of the
9 same staff, a lot of the same everything from, you
10 know, citation styles and all of that, it was
11 well, you know, our sort of standard question was
12 how did QER 1.2 do it and let's do it that way.
13 Who am I missing? I already mentioned Bill Parks.
14 He was a big part of this. Larry Mansueti. I saw
15 Larry come in recently. There he is. Thanks,
16 Larry. The whole EERE team, so the SPEA team, the
17 policy folks at EERE. I see Kevin over there.
18 I'll note Steve Capanna, too. And I'm probably
19 going to forget people as I always do, but I just
20 want to say thanks to all the staff that worked on
21 it.

22 Scope. So we were pretty much allowed

1 to approach this however we wanted, and some of
2 the feedback with, you know, our conversations
3 with EIA, they, instead of starting at a nice
4 round number like the year 2000, they pushed back
5 and said we don't like the consistency of our data
6 around that time period. We're actually much more
7 comfortable with starting in 2002, and that's the
8 kind of feedback that we wanted to hear. So it
9 was a 15-year snapshot, and that was partly
10 because EIA was much more comfortable with
11 starting in 2002. Still, the 15-year timeframe
12 captures a lot of important events. There's
13 competition. There's the shale revolution.
14 There's the change in electricity demand growth.
15 There's higher variable renewable energy. I'm
16 just going to use VRE from now on out. And we
17 have -- we've seen a little bit of increase in
18 demand response and that's particularly important
19 on the capacity side, and that was on the later
20 end of the time period but it's also important.

21 This was the trickiest part. When you
22 do this kind of report you have to define things

1 clearly and it was very difficult to come up with
2 consensus on a few things. We approach baseload
3 in an operational sense and that's, you know, if I
4 had to sum it up it would be the 24/7 plan.
5 Something that can operate around the clock that
6 is controllable. The word "premature" is about as
7 loaded as you get. It's one of those things you
8 kind of -- you know it when you see it and you can
9 take a dozen different approaches and folks have
10 very different ideas on what that means. So if
11 you're a plant operator, if you're in a vertically
12 integrated world that's, you know, you still have
13 some returns that you could get on that plant. If
14 you're a nuclear plant operator, you still have
15 license years but you're not economic. So is it
16 premature if it's before the license term? We
17 introduced all of these different ways of
18 approaching it and said we're not exactly going to
19 take sides on this. They're all valid. I
20 wouldn't argue with any of them. And certainly,
21 in the "you know it when you see it" sense,
22 there's plants like the panda plant where if it's

1 basically a brand new shiny plant and then it
2 closes within, you know, five years of operation,
3 that would seem to be premature to me but that's
4 still -- it's a judgment that at the staff level
5 we decided not to settle on just one approach.

6 And these -- I'll go into all these in
7 more detail, so I'm just going to skim over them
8 now. Plant retirements, four key drivers -- gas,
9 low demand, environmental regs, and VRE. And each
10 one of these, you know, we didn't assign a
11 percentage to each in terms of, you know, who had,
12 you know, a specific amount of contribution to it.
13 We did identify gas as the primary driver. On the
14 reliability and resilience end, there is a lot
15 there and I would encourage folks to read -- well,
16 all of the report, but section four goes into
17 great detail on that. And sort of the changes,
18 the way we're going to have to approach things
19 differently in this new world of high VRE, high
20 gas, all of that.

21 The wholesale markets piece, that was
22 probably my favorite one. That's section five.

1 That's the, you know, what's going on with the
2 missing money problem. That was identified over a
3 decade ago. Sort of what's the new fun stuff
4 that's going on with that, and we talk about how
5 it's arguably getting worse now and we'll show the
6 supply curves and air cot and all of that. The
7 negative pricing is we bring it up, we raise it,
8 and it's another one of those things, incredibly
9 subjective. If you ask people generally you might
10 not get consensus answers about whether it's a
11 problem or not. If you ask very specific people,
12 if you ask operators of Quad Cities if it's a
13 problem, they're going to say yes. So it's one of
14 those in a blanket sense maybe not an alarming
15 trend; to specific folks, it is a big deal.

16 And the other thing, the way that states
17 and regions are playing with these markets, it's
18 obviously not just a marginal cost-driven
19 environment. That's sort of the underlying driver
20 in the market setting, but then states do whatever
21 they're going to do between, you know, RPS, X,
22 everything like that. So that's sort of a layer

1 on top of it that is probably driven by other
2 policy goals that aren't sort of the pure least
3 cost approach. That includes jobs and economic
4 development and national security and things like
5 that.

6 So I just want to spend a little time on
7 section three of the report. And nobody's stopped
8 me for questions yet; right?

9 So this, I have to give credit to Alison
10 and Bill Booth and all the folks who had keen
11 enough insights to break the 15-year window into
12 four different parts, and I think that highlights
13 sort of the -- we called the tranches. It's four
14 different time periods that capture different
15 effects. This first time period in the mid-2000s,
16 that's before the gas price drop that we saw. So
17 these are not driven by low gas prices; these are
18 driven by competition in a more pure sense. And
19 if you note, the ownership type is indicated by
20 the shape of the plant, sort of the size of the
21 thing is the size of the plant. A lot of
22 triangles here. A lot of merchant generation. A

1 lot of pockets in the competition areas where you
2 would expect with CAISO and ERCOT, PJM, New
3 England. As we advance, this is where we start
4 capturing the shale gas effect, the effect of some
5 regs, early regs, especially I would say signals
6 from the federal level that coal is out of style.
7 That sort of MATS versus EPA was a very strong
8 signal against investing in coal.

9 Now as we go, this I think captures the
10 MATS deadline which was a huge driver, especially
11 in the timing of the closure of a lot of coal
12 plants. So you see a lot of circles here. These
13 are the vertically integrated plants that either
14 closed or switched to gas. And a lot of these are
15 coal but not all. This is actually all fuel types
16 lumped together. And finally, I think if there's
17 a takeaway from 2016 onward it's that no one is
18 safe. I mean, if you talk to folks trying to
19 operate in these markets, it's a tough go. And so
20 I'll just breeze through these quickly again.

21 Triangles. More triangles. Lots of
22 circles. And now it's everybody. So, and I'll

1 just note, too, there's just a lot of these. And
2 I think this captures everything above one
3 megawatt, but still, this is a lot of a closures.

4 This was put together by EPSA, the
5 policy shop within DOE, not the John Shelk shop.
6 Between the two bars, that's the snapshot of the
7 2002 fleet. And you can see what happened to it.
8 The red is retired. Orange is still operating but
9 announced to be retired. And the light blue is
10 operating with no announced plans to retire. So
11 that just gives you a snapshot of what's going on
12 with the 2002 fleet. And specifically because
13 it's broken up by region, you see that there's a
14 lot going on in CAISO. There's a lot of turnover
15 in CAISO. And at the same time there's a lot of
16 additions as well. So the dark blue is additions.
17 You see some demand response in that paler blue
18 and some planned additions that haven't come on
19 line yet. And it's the same in CAISO. They've
20 retired a lot but they're building a lot. ERCOT
21 is kind of the same thing.

22 The other thing to note is the total

1 capacity additions are much higher than the total
2 capacity retirements and I think that has a lot to
3 do with this is nameplate, this isn't prorated for
4 capacity value, but I think if you did prorate for
5 capacity value they would be similar because I
6 think what's happening here is there's a lot of
7 VRE on this right end and higher nameplate
8 capacity, not necessarily the same capacity
9 factor. So I think that's what's happening there.
10 So you'll see actually like fleet average capacity
11 factor is dropping.

12 If you go by fuel type and by year, it's
13 pretty obvious that 2015, the Mercury and Air
14 Toxin Standards (MATS). The first MATS deadline
15 is a key driver here. I don't think that's going
16 to be a surprise to anyone here. I mean, it's the
17 highest year. It's the highest year ever, and I
18 think that was one of the things that started
19 getting folks' attention in this space is, you
20 know, when you have a peak retirement year, that
21 sort of raises the question of sort of what's
22 going on? Is this worth looking into?

1 The other thing I'll note here, in the
2 graphic that we stole from QER 1.2 shows net
3 additions. And one thing that gets masked if you
4 look at net additions is if you collapse
5 everything by fuel type though, the closures of
6 gas steam plants are completely overwhelmed by
7 additions of combined cycle gas. But here you'll
8 see there's actually a lot of gas steam that came
9 offline in the 2000s. And that was a surprise to
10 me. You know, folks ask, what did you learn?
11 Were there any surprises? That was the one thing
12 that I was pretty genuinely surprised by. I
13 didn't know the sheer amount of gas steam that
14 came off the grid.

15 This gets at the other question of, you
16 know, if we're talking about baseload retirements,
17 we're not talking specifically about coal and nuke
18 plants. And in fact, a lot of the coal plants
19 that retired, this is a snapshot of what -- of how
20 the coal plants are operating. The ones that
21 closed in 2014, how they're operating in the years
22 leading up to it. And I'll single out 2013

1 because I think the blip up in 2014 is just you
2 know you're going to close the plant so you sort
3 of run it without maintenance and sort of run it
4 into the ground. The 13 percent, that's the fleet
5 average for the coal units closing in 2014. That
6 is obviously not a baseload unit if it's running
7 at a 13 percent CF. So that's one thing that we
8 noted. The net retirement figure, there actually
9 was some coal still coming online in the early
10 2000s, and I think the last one was something like
11 2014. So the net retirement figure is smaller
12 than the total.

13 And here's the trends where we see coal
14 on a pretty consistent downtick in terms of
15 capacity factor and gas on an uptick and they
16 actually pass each other. The same with total
17 generation in 2016, which is yet another reason to
18 evaluate these things and say what's going on?
19 There's something interesting here. Coal for the
20 first time was not the top source in 2016 even
21 though I think -- I don't want to do any
22 projections or anything like that, but I think

1 coal is expected to be the top generation source
2 again in 2017. But the point is there they're
3 actually tied now which is kind of, you know, for
4 the first time ever that's a big deal.

5 This gets at the other question, you
6 know, what is premature? Is a nuke plant
7 retirement premature for what reason? And I think
8 this is the license point of view. There's a lot
9 of -- so the red X is the plant closure date. The
10 blue bar is the license term. If you add it all,
11 all of the blue bar to the right of the red X's,
12 that's just a lot of potential operating years
13 that we're not going to realize. So that in
14 itself is an interesting thing. The Bloomberg New
15 Energy Finance (BNEF) report saying half the
16 plants are in the red, some folks have said that's
17 an overestimate. I think it's probably spot on,
18 and especially once some of these plants are out
19 of their contracts and have to face, you know,
20 markets again, that's only going to drive more
21 retirements. So this is just one other way to
22 view a premature retirement.

1 We've already talked about the key
2 drivers. I'm going to go into each one in detail.
3 This I think gets the gas snap shot, and I think
4 the top left is something that everybody knows. I
5 mean, shale gas is incredible. We just have an
6 incredible amount and prices falling. And the
7 thing that I think is a surprising bit and maybe I
8 should have known this, this is something else,
9 there was a lot in the process that was kind of a
10 surprise to me the magnitude of it. I was unaware
11 of just how much more efficient gas plants were
12 becoming in terms of the fleet average. So the
13 fleet average heat rates for gas units you can see
14 that's just more and more efficient in terms of
15 turning a gas BTU into a kilowatt hour. And coal
16 and nukes are very stable. So that only doubles
17 down in terms of the production costs. Not only
18 are fuel costs dropping but the plants are using
19 less fuel to generate a certain amount of kilowatt
20 hours.

21 The demand piece, again, I think
22 everybody knows this. It's essentially flat since

1 2005, and we've seen economic activity pick up and
2 haven't seen total quantity demanded. It's not in
3 lock step as it was in the past. And if we have
4 any economics nerds, I'm not talking about a
5 demand curve. I'm talking about total quantity
6 demanded. You can chime in with nerdy questions
7 at any point.

8 This I think is the more important piece
9 of the demand equation. This is the expectations
10 of future demand. We've been consistently wrong
11 about this and I think that has contributed
12 somewhat to an oversupply based on plants coming
13 online expecting to satisfy a certain amount of
14 demand. That just hasn't shown up. And I'm not
15 picking on EIA. The way they do this is they
16 project current trends outward, and so the annual
17 energy outlook in the early years, that's in
18 orange, pretty consistently above actual. And
19 then, you know, for each year in between it's
20 still every year is above actual. So I think that
21 highlights one of the problems here is that we not
22 only have seen a flattening demand but we have at

1 every turn expected demand to come back and it
2 just hasn't. And if there's a positive spin on
3 this it's that the DOE is doing its job in terms
4 of energy efficiency standards. But what that
5 means on the power sector side is, you know, we
6 still have in general an oversupply issue based on
7 demand predictions.

8 Environmental regs piece. I tend to
9 focus on MATS just because that's the biggest
10 driver but we see it across the board. There's
11 just increases in costs, even things at the
12 margin. Sort of the variable costs increase due
13 to compliance. Every little bit counts and I
14 think that's been one of the key drivers in terms
15 of not just shutting down coal plants but
16 increasing their operating costs. And you see
17 that of the retired and switched to gas there is
18 actually quite a bit. And in the no change
19 category there were a lot of states and regions
20 that required the same kind of equipment, so in
21 terms of the compliance piece there's only a small
22 piece.

1 This again, this isn't news to anyone,
2 but with VRE rising and sort of the -- so all the
3 text is really small, so the orange piece is wind
4 and the yellow piece is solar. And the large
5 chunk being hydro, then biomass and geothermal.
6 Those three have stayed relatively flat
7 throughout. They're certainly not growing. And
8 then wind has seen incredible growth and solar is
9 on the cusp of the same kind of incredible growth.
10 And I think the, you know, there's two different
11 ways to see it. There's the looking backward at
12 existing data, so the LBNL chart here, that is
13 maybe not the most intuitive way to do it, but the
14 gist is if you're going to try to plot a line on
15 that -- I don't know if there's a line that fits
16 on that. And the outlier obviously is -- we've
17 seen a lot of retirements in VRE and CAISO, but in
18 general we haven't seen the kind of correlation
19 that you might expect. I do expect this to
20 probably change in the future but, you know, we
21 have to go with the data and they don't indicate a
22 correlation.

1 So this gets to section four of the
2 report. And this is where we leaned extensively
3 on NERC. You know, we're not trying to --

4 MS. JEREZA: Sorry, we have a question.

5 CHAIRMAN ADAMS: This gets into -- you
6 have the reliability adder in ERCOT and maybe
7 you're about to get into that, which is a little
8 bit different approach than anything - - anywhere
9 else -- I think anywhere else anywhere. And we
10 don't have a capacity market and there's certainly
11 a different capacity value of VRE resources, I
12 think. I think, that's opinion, than of a
13 traditional just fuel-based resource. And I
14 admit, I've read a little bit of the report; I
15 have not read all of it. Do you discuss anywhere
16 the --

17 MR. FISHER: First of all, I expected
18 everybody to read all 187 pages and I am very
19 disappointed. Go on.

20 CHAIRMAN ADAMS: I am, too. Do you
21 discuss those approaches anywhere? Was that in
22 the scope of this report at all, the different --

1 the market approaches versus capacity market
2 approaches versus reliability adders? Is that in
3 scope? Can you discuss it at all?

4 MR. FISHER: You're teeing me up for
5 sections four and five that I'm going to get into.
6 So this is perfect. Thank you.

7 So the capacity value question is huge
8 and that's captured in section four, and that's
9 more of an engineering calculation, and section
10 five is the next thing we'll go into which is the
11 markets piece which I will never say anything bad
12 about ERCOT. I think they're doing it right. I
13 think in this report we don't take a side on
14 capacity markets versus not. Each region is going
15 to have its own approach to that. Yeah. You teed
16 that up. It's a few slides away.

17 CHAIRMAN ADAMS: Oh, I got what I
18 wanted. Thank you.

19 MR. FISHER: So we do have to change the
20 approach somewhat based on changes we have seen on
21 the ground. The idea that the portfolio is
22 changing, that in itself isn't necessarily a

1 problem. In this section we tend to key on the
2 existing NERC reports and also stuff from PJM and
3 other RTOs. And we don't see a reliability issue
4 with sort of high gas penetration, high VRE. I
5 think that does raise new resilience questions. I
6 think those are worth addressing, and that's sort
7 of where the attention is now on the margin. And
8 the other thing to point out is -- and this is yet
9 a further section. This is the affordability
10 section, section six, which is very thin. It gets
11 to the question of if we're -- if markets are set
12 up to give us a least cost very efficient answer,
13 you know, from a policy point of view we have to
14 ask if that's giving us all the other things that
15 we also want. So is that giving us a reliable
16 grid? I think it is just based on the work that
17 utilities and FERC and NERC are already doing.
18 Open question as to whether the new resource mix
19 from the generation side is also resilient. So
20 that's sort of the new approach.

21 I should have noted we got two very good
22 notes from -- one from NERC and one from PJM and

1 they were on the same day on May 9th, and they
2 essentially said we noticed you're working on this
3 thing. Here's what we'd like to focus on. And
4 it's the stuff you might expect -- ERS,
5 flexibility, fuel security, new transmission. And
6 I think that gets back to the previous slide
7 about, you know, if we want to build a system
8 that's reliable, resilient, and has all these
9 other characteristics, like fuel security, those
10 things tend to come at a cost. And so it's
11 important to note that, you know, if we want an
12 affordable grid it may not be exactly the same as
13 a resilient grid. And there's some tradeoff
14 between those two.

15 MR. KEZUNOVIC: I have a question. So
16 when you were talking to NERC, is this the
17 definition of what reliability and resiliency is
18 that you have adopted? Because, you know, we have
19 flexibility, adequacy. We have many things to
20 look at for reliability and resiliency. But there
21 are things that are not in this to look at.

22 MR. FISHER: Oh, yeah. So --

1 MR. KEZUNOVIC: So in answering the
2 question that was posed originally by the memo,
3 were you directed in any way how to define
4 reliability and resiliency before you would try to
5 give an answer or --

6 MR. FISHER: No, we didn't get direction
7 on the definitions, and in fact, we borrowed
8 NERC's definition of reliability, and NERC itself
9 borrows -- I forget who it is but they, in fact,
10 don't use their own resilience terms. So that's
11 -- it's been interesting to try to define those
12 terms. And I guess one thing that I'll point out
13 that we get into this later is, you know, I've
14 gotten the question a lot, what's the difference
15 between reliability and resilience? And it is
16 defined in SERC terms in the report and I don't
17 recall the exact wording but I think the
18 fundamental difference is you can have a very
19 reliable grid that is not resilient. You can have
20 in sort of the abstract -- if you had a 100
21 percent gas grid that was fueled by, you know,
22 non-firm contracts, by single pipelines, that

1 would be in sort of the day-to-day operations,
2 that would be a reliable system but it wouldn't be
3 resilient to a polar vortex type event.

4 MR. KEZUNOVIC: Yeah, what I was
5 referring to is, you know, there are different
6 sizes of this as you said. And in order to give
7 an answer one has to kind of put the reference out
8 there so that one knows what one talks about. And
9 I'll just reflect on one aspect of this that I
10 don't see necessarily here but the infrastructure
11 itself in the United States is on average pretty
12 old. Those are the assets infrastructure. And
13 the value ranges from 850 billion to a trillion or
14 whatever it is. So it's one issue there that the
15 assets may contribute to the resilience and
16 reliability.

17 So some of these views here may or may
18 not relate entirely to the issue of the assets
19 even though the generation resources and things
20 like that are part of the picture. But the grid
21 itself, the wires and the iron and stuff like that
22 is another component which leads into reliability

1 and maintenance and other things. So I'm just
2 trying to get an understanding how much of this
3 complex issue have you grasped so that one can
4 understand how compulsive the answer is?

5 MR. FISHER: So we can take a deep dive
6 on this. I think the way to define reliability,
7 you already split it into two different parts.
8 There's the operational piece and then there's the
9 resource adequacy piece. So I think in both cases
10 we are doing very well and the term that NERC uses
11 is the word adequate. So we have adequate
12 resources and in operational terms we have all the
13 things that we need currently. So that's the sort
14 of two-part approach to the reliability question.

15 The resilience question, I think the
16 fact that we don't have very clear answers on how
17 to define that, that's exactly why we care about
18 this space because I think it is important for,
19 especially at the RTO and FERC level, to start
20 trying to wrap our minds around exactly what we
21 mean. And --

22 MR. KEZUNOVIC: In the interest of time

1 I'll ask one more question and I'll kind of let it
2 go. I'll read the report if I need to understand
3 more. But have you looked at the outages in the
4 grid? Are the outages in the United States in the
5 last decade, 10, 15, 20 years, are they going up
6 in time and frequency? Or are they going down?

7 MR. FISHER: Well, then we have to take
8 yet another slightly deep dive. When we talk
9 about the grid, I think the only major outages on
10 the bulk powers system that we've seen, you know,
11 as you know, between Alison and David we have the
12 authors of the 2004 report reflecting on what
13 happened in 2003. That was clearly a major outage
14 at the bulk power system level. Most of the
15 outages that we focus on are actually on the
16 distribution level. So that was not necessarily
17 beyond the scope of this report. We just don't
18 spend time on it because we have to draw scope
19 lines somewhere. And so I think the bigger
20 question -- I think in both cases we're doing very
21 well. I don't think there's a trend upward in
22 either but I'm not sure. We didn't look at the

1 distribution level outages for purposes of this
2 report, and all of the bulk level outages are
3 obviously very well known. And also very
4 infrequent for a reason. So in terms of the
5 trends, I think your question is more on the
6 distribution level and we didn't take a deep dive
7 on that.

8 MS. ABDEL-KARIM: So I work with NERC --

9 MS. JEREZA: I'm sorry; we have to
10 prioritize the comments and questions from the
11 Committee first and then we'll have public
12 opportunity afterwards.

13 MS. ABDEL-KARIM: All right. I'll maybe
14 follow up later on the NERC piece.

15 CHAIRMAN ADAMS: So we need to get you
16 to sign up for public comments as well. Thank
17 you.

18 MS. ABDEL-KARIM: Thanks.

19 MR. FISHER: I will note -- so I don't
20 want to respond out of line but I will just say
21 there's info in the slides from something that she
22 authored, so I just want to point that out.

1 As you go, this is also a NERC diagram.
2 I think this gets at the flexibility piece and it
3 tees up the economic piece that I'll get into in a
4 second, is if you just compare the load curve on
5 the top, which is the original that's just demand
6 by itself, the load curve without any netting of
7 VRE, that's a relatively smooth curve. The dotted
8 line, you're already sort of moving away from that
9 and changing the shape of it. That's with wind,
10 and I can't remember the amount of wind
11 penetration that that assumes. Changes the curve
12 but only slightly. I think the more interesting
13 effects happen with an increase in solar. So
14 everybody knows about the duck curve, et cetera.
15 This is somewhat the same where the shift in the
16 peak, of course it goes later in the day. This is
17 net load, so this is load net of wind and solar.
18 So as you increase solar, you're not decreasing
19 the net peak load as much as you go and that's
20 indicated by the colored lines.

21 And the other thing to note here is just
22 if you compare the blue line to the black one at

1 the top, the black one is relatively smoother and
2 the blue one is a little more jagged and you can
3 see why we're talking about the flexibility of the
4 system. You need to meet sort of a shakier net
5 load.

6 And we're stealing more from NERC here.
7 This is the resource adequacy piece on the left,
8 and that's sort of a -- you need to get an
9 accurate picture of capacity value if you're doing
10 resource adequacy analysis. And then the thing on
11 the right is, what is the capacity value of solar
12 as you get more and more of it? And you can see
13 it drops off pretty significantly. And I think
14 that's an important piece. And I believe we stole
15 that from NOAA's piece. So thank you.

16 But even at the five percent level which
17 we're already seeing in CAISO, the capacity value
18 of new solar is, I mean, it's fallen from 40
19 percent to eight percent. So that needs to be
20 taken into account and that sort of changes the
21 analysis of how do we think about new capacity?
22 How do we think about resource adequacy? And I'll

1 note there's other changes on the other end where
2 maybe we don't have to think about capacity in the
3 same way if we also have demand response. So if
4 demand itself is flexible that also changes the
5 equation. So there's a whole bunch of new,
6 interesting stuff in this space.

7 On this one we lean on PJM and I'm sure
8 every RTO has their own take on this. The PJM
9 take we thought was important. This is from a
10 March 2017 report. And we highlighted the red
11 boxes. We just wanted to highlight how the
12 attributes can complement each other. So if you
13 compare nuclear to solar -- sorry, to storage,
14 they actually have very -- I would say they're
15 very complementary in terms of the attributes that
16 they bring. So there's a column that talk about
17 ERS, fuel assurance, and the text is kind of
18 small. It goes ERS, fuel assurance, flexibility,
19 and other. And for example, if you focus on rep
20 capability or flexibility, storage has everything
21 you need, nuclear doesn't have anything. But the
22 thing that nuclear does bring to the table,

1 obviously, if you key on the fuel assurance
2 column, nuclear does very well and storage
3 doesn't.

4 So I think that gets to the idea that we
5 don't just need a diverse grid; we need to be
6 smart about the kinds of pairings that we have.
7 And this actually indicates to me, I mean, the
8 idea that you would pair a nuclear plant with a
9 pump storage facility that kind of goes hand in
10 hand, you can see why those are -- they just go
11 very well together.

12 And as the fuel mixes change, so we're
13 -- obviously, our focus in terms of reliability
14 and resilience has been on the generation side and
15 we get a lot of questions about why was the focus
16 so much on the generation piece. I think it's
17 just because it's the new shiny object. It's the
18 thing that's changing the most, and I think that
19 merits the amount of attention that we've given
20 it. And as you can see, we do a snapshot. This
21 is national level. Each region is very different.
22 And we actually do -- EIA gave us a regional

1 breakdown. Each of the nine regions that we split
2 the U.S. into we go into great detail on things
3 like this. And that's in Appendix A of the
4 report. But this is a national level thing. In
5 2002, 09-16, you can see it changing. So all of
6 the blue is some type of gas. So it's pretty
7 obvious that we're getting into a more gas-heavy
8 grid.

9 The other interesting thing is if you
10 just look at the generation share, nuke has stayed
11 constant at 20 in that timeframe.

12 And the one key takeaway is the focus
13 shouldn't be on diversity per se. It should be on
14 what diversity gives you. So if we want
15 reliability or resilience, we should focus on
16 those things themselves instead of the abstract
17 idea of are we diverse. Because we certainly are
18 more diverse now than we have been in the past.

19 MR. KEZUNOVIC: Quick question. Was
20 there any discussion about whether the centralized
21 generation versus distributed generation has a
22 role in this?

1 MR. FISHER: We didn't get into
2 distributed that much. I think when you go down
3 that route it ends up being in practice mostly
4 solar PV. And I think that if anything, we could
5 go back to the PJM piece where solar obviously
6 brings a lot of attributes and that's the way I
7 would answer that question. We didn't parse
8 distributed versus not in terms of their
9 characteristics.

10 And in terms of just answering the
11 question, what was the difference between
12 reliability and resilience, I think PJM answered
13 that question pretty well in that March report
14 when they said we took 98 hypothetical portfolios.
15 And they were all considered in terms of
16 reliability, they were all considered desirable.
17 What happens when we subject all of those 98
18 portfolios against a simulated polar vortex type
19 event? You lose two-thirds of them. There's only
20 one-third that ends up resilient to that kind of
21 test. And I think that's an important test that
22 each region is obviously going to have a very

1 different test that they need to do. It makes
2 sense for PJM to do a polar vortex type test and
3 as we go through, if you're a gas-heavy region, it
4 makes sense to focus on sort of the gas
5 interdependence with the grid and storage
6 concerns, new pipeline concerns. For our part,
7 you know, we encourage new builds of both
8 transmission wires and gas pipelines, and that's
9 always going to be part of the answer.

10 The extreme event question. So for
11 Northeast and PJM, it makes sense to test against
12 a polar vortex type event. A lot of these things
13 are very hard to predict, obviously. The polar
14 vortex, nobody saw that coming. Super Storm
15 Sandy, very hard to predict. Hurricanes are
16 perhaps easier to predict and more common. At the
17 same time, who knew that we were going to get with
18 two back to back after 10 years of just not seeing
19 any? So now the folks in Florida, the outages, a
20 third of customers don't have power. And again,
21 that's on the distribution level for the most
22 part, and I think the interesting there, and this

1 is a sad note, I saw in the paper this morning
2 that there was a nursing home with a generator
3 outage and some folks died because they couldn't
4 get the AC running. And if anything, it just
5 highlights the importance of, you know, what
6 utilities bring to everyday life. I mean, that's
7 obviously the kind of thing that we would very
8 much like to avoid in the future.

9 So this is my favorite part, the
10 wholesale markets part. And I have a FERC
11 background so this actually does get me excited
12 which is, I know, that's weird.

13 So this I think addresses the question
14 of what's happening with energy versus capacity
15 and how you address the missing money problem and
16 things like that. A lot of regions have gone the
17 capacity route, and if you talk to Joe Baring at
18 PJM he's going to say, look, we expect as low
19 marginal cost units, low fuel cost units are
20 increasing so you know, gas and VRE and PJM, this
21 green section, the energy price, the energy
22 revenue to a plant, that's going to shrink and the

1 capacity piece is going to grow and that's his
2 answer to it. I think the remarkable thing to me
3 is that people don't have -- you talk to experts,
4 people who have lived this and they don't have
5 consensus over what the right structure might be.
6 And obviously there's an ERCOT structure which
7 includes, you know, you take away price caps and
8 you sort of use an energy price only with the
9 operating reserve demand curve. And there's a
10 bunch of different answers to this question but
11 this is the question and it is changing because
12 we're seeing an increase in VRE and a lowering of
13 fuel prices. And this is what it looks like.
14 This was amazing to me, and Alison just left, but
15 this was kind of her idea with Bill Booth and it
16 was just a question of if you build a dispatch
17 curve, what happens with just changes in the fuel
18 prices? So these are actual fuel prices and
19 actual units in ERCOT. And I'm not saying they're
20 all available all the time but this is the
21 hypothetical dispatch curve that you would get if
22 they were all available.

1 And this is pretty amazing. I mean, I'm
2 a more visual person so this stood out to me as,
3 look, in 2005 with the gas prices we had then, you
4 get a very steep curve. You can see how you would
5 get a price spoke in the demand range of

6 gigs. You would be getting sort of the
7 \$80 price range. And I think that's amazing,
8 especially when you compare it to in 2011 in that
9 same range you're looking at prices in the \$30s.
10 And again, falling even more in 2015, those prices
11 are around \$20. So that's the -- that's sort of a
12 summary of what's been going on with fuel prices.

13 And I think the other thing to note, if
14 fuel prices ever went back, if you ever had sort
15 of the lack of shale resources, we would have a
16 supply curve again that looks more like 2005. And
17 while that might be good on the producer end, I'm
18 not sure that that's what we'd want to see. And
19 also, in 2015, the thing to note, especially
20 compared to 2011, so the coal section of the curve
21 is all by itself, one notch lower than even cc gas
22 in 2011. And then in 2015, it's exactly mixed.

1 So you have gas being dispatched before coal and
2 things like that. So that's just -- I think this
3 captures a lot and this is sort of just a visual
4 snapshot of what was going on with the fuel cost
5 changes.

6 And it also indicates that if you're
7 relying on price spikes to drive your missing
8 money solution, in the absence of transmission
9 constraints, you're just not really going to get
10 them. And the ERCOT folk will tell me there are
11 plenty of transmission constraints. So that's --
12 some folks are very comfortable with the way it's
13 set up even with this very flat supply curve.

14 We address negative pricing only
15 briefly. Again, it's kind of -- when you take a
16 broad view, there's no reason to panic. If you
17 talk to very specific pockets, if you say, you
18 know, if you're on a nuclear bus, again, if you're
19 Quad Cities, it's a very acute problem for some
20 areas, and system wide, I'll note the Hogan-Pope
21 paper on ERCOT saying there is a price suppressive
22 effect and the presence of the PTC does

1 incentivize when to sort of power through the
2 negative pricing events. But in general, I mean,
3 in the LBNL sense, two percent of total hours in
4 real-time markets in 2016.

5 This is the piece that we didn't dive
6 into as much as I'd like, and I think it's just a
7 product of there isn't as much out there as I was
8 expecting. We do want to answer questions about
9 affordability. We want to be able to say, you
10 know, what is sort of a bulk power system that's
11 affordable? What does that look like? We don't
12 even necessarily have good metrics for it. If you
13 just look at LNP, obviously, it attracts gas and
14 in the higher gas price world, in the early part
15 of the 2000s up to 2008, you have wholesale prices
16 on one set of normal within a range and then
17 post-shale boom you have wholesale prices on a new
18 lower normal. I think the puzzling thing for me
19 is if you have, you know, starting around 2010,
20 very low whole sale prices, what's taking so long
21 for that to be reflected in retail prices? Is it
22 just a very long lag or is there something

1 structural that's preventing it? Or is it just
2 100 percent compensation from the costs that
3 you're lowering on the generation side? Are they
4 being made up -- are the costs increasing that
5 much on the transmission side, for example? But
6 that's all going on on the bulk power system. And
7 then, you know, even if you're just looking at
8 generation and transmission and not the
9 distribution load-serving piece of it, we don't
10 have a good snapshot of how to talk about that
11 affordability. You know, it might be something
12 like a system-wide LCOE that takes into account
13 cost of generation plus transmission, and we just
14 haven't really seen a very good metric for that.
15 And the blue bars are just, you know, resale price
16 changes. You know, if wholesale prices were going
17 up, this would be a very positive thing that you
18 don't really see them reflected in resale price
19 increases. You also don't really see retail price
20 decreases with wholesale prices either.

21 And finally, if you were in the media
22 meeting that we had the day we published the

1 report, this was the section that you flipped
2 right to. Section seven is policy recs. This is
3 one where, for the most part, for DOE's piece,
4 we're going to keep going. We're going to do the
5 things that we've always been doing, shifting
6 focus. We're going to prioritize things, sort of
7 the regulatory reform angle, executing the EOs,
8 things like that.

9 One very recent example, I think it was
10 Tuesday morning, we announced some awards from the
11 Office of Electricity. And I can't speak to the
12 specifics of those, but it was a \$50 million total
13 -- potential total I should say. Sorry, Katie.
14 And obviously, some go outside the scope of DOE.
15 And again, this was a staff report to the
16 Secretary. It wasn't a DOE official stamp of
17 approval on all of these policies. But we do look
18 to FERC to speed up what they are doing on energy
19 price formation, sort of the valuation of new ERS
20 to sort of tweak the way they've approached that.
21 And again, in most cases it's not something brand
22 new. It's just we've been talking about these

1 problems for years and I think it's a fair
2 question to ask now. What's the hold up? Let's
3 get moving.

4 And some look to EPA. There's, you
5 know, even on the gas side it says allow
6 coal-fired power plants to improve efficiency.
7 There are regs that affect the existing fleet and
8 it's not just the coal side; it's also the gas
9 side. And we think especially if they are
10 environmental regs, it's backwards that an
11 environmental reg would have negative
12 environmental consequences. So that is, again, we
13 thought a more obvious sort of policy rec. And
14 the Office of Nuclear Energy wanted to talk about
15 revisiting NRC regs and I think that is important,
16 certainly important to them. That's not my
17 expertise so I can't really speak to those.

18 Further research areas. This, I think
19 it is more where there's a pivot. What are we
20 paying attention to? What kinds of things are we
21 studying? I think if there's a change in focus,
22 it's partly to move away from a designed

1 transition. You know, there's the -- just in the
2 title of QER 1.2 it was transforming. With sort
3 of the implication being that it was the DOE that
4 was going to be do the transforming. I think with
5 a market-based approach it's more of a allow the
6 transforming, monitor the transforming, try to
7 figure out if the transformation is what we want
8 and what we need in terms of reliability,
9 resilience, et cetera. And especially, I'm going
10 to keep going back to the cost and affordability
11 question. We don't have very good answers for,
12 you know, what things cost or what a low-cost
13 portfolio would be, what a least-cost portfolio
14 would be. And what that would give you on a
15 baseline is if you want to move away from that, if
16 you wanted to guarantee, for example, that the
17 existing nuclear fleet stayed on for longer, that
18 would allow you to put a price tag on those
19 policies. I don't think we have a very good
20 concept of the cost of doing certain policies.
21 And from the point of view of a staff report, or
22 if my job as an advisor is to advise policy, when

1 those policy questions come up it would be nice to
2 say you can go that route if you go that route in
3 sort of the if-then statement. If you go that
4 route, then it will cost X. But we don't have a
5 very good concept of that. And we expect to keep
6 an open dialogue with FERC.

7 You know, just as an anecdote, when I
8 was getting briefed about all the different DOE
9 programs, the thing that stood out to me was I saw
10 some overlap based on my experience at FERC and
11 then hearing about what DOE is doing. And I would
12 ask, I mean, at some point I was kind of tired of
13 asking, you know, well, do you talk to FERC about
14 this? Is this the kind of thing that you meet
15 with FERC? I mean, how much interaction is there?
16 And the answer 99 percent of the time was none.
17 We don't interact. We don't talk to them. And
18 the answer was they're an independent agency.
19 Yes, they're independent but that doesn't mean we
20 can't talk to them. So I'm going to try to keep
21 those lines more open than they have been in the
22 past.

1 And again, 187 pages. But at the same
2 time, I encourage you to read the whole thing.
3 And if you have input on a voluntary basis --
4 we're not soliciting input, but if you have input,
5 we have a site set up for that. And these are
6 hyperlinks if you go to this on the EAC page. And
7 I'm just going to open it up to questions.

8 CHAIRMAN ADAMS: Any questions or
9 comments? Jeff?

10 MR. MORRIS: Thank you. There was an
11 earlier question about, you know, looking at the
12 distribution system, and part of what I'm
13 concerned about when you get a lot of input from
14 some of the system operators is that there's a
15 competing view of thought out there in the policy
16 world that, you know, the change in the business
17 model at the distribution service level and going
18 away from volumetric sales. So when you start
19 seeing a fully integrated DER process where, you
20 know, community solar is being matched with EV
21 charging stations and park-and-rides are shared,
22 commercial solar because the commercial rate class

1 is one that with their peak and so forth during
2 the day. You're seeing the levelized cost on a
3 15-year shared commercial solar be cheaper than
4 what the rates are for the sticks and wires.

5 I've got some cooperatives out in my
6 neck of the woods that 92 percent of the cost that
7 they charge their customers are the sticks and
8 wires, and eight percent is the cost of
9 electricity. Now, we have cheap electricity in
10 the Northwest, but the people that service them on
11 a customer basis are saying, hey at some point we
12 may have to supply a farm managing management
13 system with propane generation and PV as a service
14 and not have them connected to a distribution
15 system anymore.

16 Where I'm going with all this is that
17 the erosion that's going to happen in the business
18 model at the distribution level is going to cause,
19 I think, a cascading failure up to the high
20 voltage system when you start seeing that amount
21 of demand drop off. So it's almost the opposite
22 view I think of what you got from the NERC

1 perspective. And I just think it's a mistake not
2 to take that, you know, devolving business
3 volumetric business model into account when we're
4 looking at this.

5 And I think the other comment, too, is
6 that if you look at the amount of retirements in
7 state-regulated portfolios for regulated utilities
8 around 2030, that's going to be a huge kind of
9 watershed range where all those third generation
10 coal plants are scheduled to be decommissioned.
11 They can still operate but obviously, that's where
12 they are booked out to be decommissioned at some
13 time, that 2030 to 2035 range. You know, I think
14 that's from the state policy perspective. We're
15 having lots of discussions. Okay, what's going to
16 happen with the high voltage system at that point?
17 Are we going to have the same discussion we're
18 starting to have with the distribution system
19 where all the activity is going to be there and
20 there's not going to be as much in the interface,
21 which is what the paper that's being written on
22 the transmission distribution interface by one of

1 the Subcommittees I think is just critically
2 important to start looking how that relationship
3 is going to evolve. So I guess it's just more of
4 a comment that there's, you know, if you talk to
5 folks on the distribution side, I think you might
6 get a different picture. You know, the customers
7 are going to be driving these changes as much.
8 And once you see that distribution model move away
9 from volumetric, then the high voltage system is
10 not going to be able to be supported by a
11 volumetric one.

12 MR. FISHER: Yeah, I agree with that
13 completely. And we certainly got that perspective
14 from the California folks. That's sort of the
15 extreme end of the current set of examples that
16 you can study. I think the important thing where
17 you and I would certainly overlap, which is the
18 idea that if we're in this very dynamic space and
19 we're not sure exactly how things are going to
20 shape up, it makes even more sense to go on a more
21 fundamental level in terms of pricing and getting
22 prices right instead of all the things that in the

1 past had been bundled. You know, you have your
2 ERS and energy itself and the way you approach
3 even the capacity value of a power plant, all of
4 that analysis in the past was relatively
5 straightforward. And now it's getting more
6 complicated but I think it's worth looking into
7 parsing all of that out so that we can be, you
8 know, we talk a lot about being resilient to
9 weather events and attacks and things like that.
10 I think the regulatory structure itself should be
11 more resilient to those kinds of changes. They
12 should reflect, for example, the pricing should
13 reflect if things fundamentally change, if fuel
14 prices fundamentally change. If we have a lot of
15 increase in things like net metering, et cetera,
16 we should be able to not just have to react to
17 that on a process that takes five years. We
18 should set it up now and figure out a way to be
19 resilient to a handful of changes that we could
20 foresee or even not foresee. So it gets to the
21 regulatory environment and the lag that we're
22 seeing and sort of the bogged down nature of a lot

1 of the stakeholder processes and how long
2 everything takes. I think if we're still stuck in
3 this reactive environment a few years from now, I
4 think it's going to be very difficult to react
5 quickly enough to capture all these changes. I
6 think there's going to be a lot of economic
7 efficiency lost if we don't react quicker.

8 CHAIRMAN ADAMS: Any other questions or
9 comments or discussion of that last issue? I'm
10 wondering what should we be doing now, I guess I
11 want to ask that, to make ourselves more
12 resilient?

13 MR. FISHER: So I think specifically,
14 you know, the staff report tees up a lot of
15 issues. I think almost every -- every time you
16 talk about what you might specifically do, I think
17 that's a policy call. I think it's just a matter
18 of, you know, what's the standard you want to
19 meet? What is of the most importance? You know,
20 like Hank said, you can't be everywhere at all
21 times, so you have to prioritize something over
22 another. And ultimately, that's a policy call.

1 So what we were trying to do with the staff report
2 was arm Secretary Perry with the best information
3 on sort of the state of things and, you know, if
4 his policy answer is, you know, we need to keep
5 existing nuclear plants around, that's sort of
6 like one example that gets thrown around, you
7 know, ultimately, it's up to him to make that
8 policy call but the answer to that question, sort
9 of what should we be doing now, I think that rests
10 with the policy folks at FERC and at DOE and at
11 others. And at the state level, too.

12 CHAIRMAN ADAMS: Okay. Thank you,
13 Travis. We're running a little behind, so I want
14 to move us on to our Subcommittee reports.

15 Laney, I believe you're up first with
16 Smart Grid.

17 MS. BROWN: Yep. Thank you. Just to
18 provide a little bit of background for new
19 Committee members, in terms of the origin or the
20 -- maybe not -- the basis of the Subcommittee
21 itself, it does have a statutory basis coming from
22 the EISA. And in terms of our role to advise the

1 DOE, it's focused on the development of smart grid
2 technologies that transition to applied use of the
3 smart grid technologies, as well as development of
4 technical standards in areas such as
5 interoperability and intercommunication. And then
6 also, the optimum use of federal funds basically
7 to encourage such progress. And so that is, as we
8 go about our business in terms of the
9 Subcommittee, that is, you know, we need to keep
10 in mind.

11 In terms of what we have been focused on
12 over the course of the last nine months, we have,
13 I think as you heard today, and actually, a
14 culmination of a lot of the work today comes from
15 the Smart Grid Subcommittee, obviously, the focus
16 around cybersecurity. I had previously mentioned
17 and referenced the Internet of Things panel,
18 whether it relates both to the elements around the
19 development of smart grid technologies
20 interconnection and grid edge, but also from a
21 Subcommittee perspective, meeting on the
22 discussion of the cybersecurity issues as it

1 relates to the IOT and power grid.

2 We heard a little bit today from Hank,
3 obviously around the multiyear plan from a
4 cybersecurity perspective. So I think you heard a
5 lot of that discussion. Carol had also talked
6 about new trends around grid edge and IOT. Some
7 of the examples that Hank had presented around
8 industry-led initiatives that were discussed on
9 that call, and really, I think that from that
10 perspective the discussion and focus has led to
11 what you've realized or seen today. Feedback on
12 that multiyear plan for the energy sector,
13 cybersecurity. John presented out on our feedback
14 from that as well as the panel that we presented
15 today. And I think then, you know, queuing up
16 really and I think John had maybe done some
17 recruiting. I will also say we're definitely
18 looking for Subcommittee members. But the areas
19 that we are looking to further consider and
20 develop are around cybersecurity and Internet of
21 Things. So evaluating some of the information
22 that we heard today from the panel. And

1 additional, maybe building off of the feedback
2 that was provided for the MYP work, as well as
3 looking at considerations around infrastructure
4 investment in the grid.

5 I will just say that these are concepts,
6 and I think we are absolutely interested in folks'
7 input in developing further ideas. Either these
8 ideas further or additional areas. So definitely
9 an opportunity for Subcommittee Members, or new
10 Subcommittee Members, to provide input onto the
11 developments going forward for the Subcommittee.

12 Any questions? Thanks.

13 CHAIRMAN ADAMS: The next report is on
14 Power Delivery which I will deliver. I need help
15 in getting my -- ah, there we go. I am fortunate
16 in leading the Power Delivery Subcommittee that
17 does not have statutory obligations to deliver
18 products. So what we're working on at the moment
19 is a look at the transmission distribution
20 interface with increasing amounts of distributed
21 energy resources. Heather Sanders, who could not
22 make it today, is leading that effort, so I get to

1 stand up here and take credit for her work. With
2 the help of ICF and DOE, we created a list of the
3 documentation of DOE activities in this space and
4 they've actually done quite a bit. One of the
5 reasons I haven't read the last report is I'm
6 still trying to get through the other reports on
7 this particular issue.

8 Our intent is to try and examine the
9 differing conditions across mostly the United
10 States, different regulatory and physical
11 paradigms. Turns out that ERCOT is not exactly
12 like California, and neither one of us is exactly
13 like PJM or Southern Company. So what we've done
14 is we've generated a list of proposed topics --
15 oh, I'm sorry, a lists of regions and selected
16 interviews -- interviewees from each region. What
17 we did is we went to people from different parts
18 of the country that knew people in those regions
19 and asked them to propose people we could
20 interview on this topic, experts in their
21 particular area. I provided a couple from ERCOT.
22 We got some from California, the West, from the

1 Midwest, from the organized markets over on the
2 East Coast, and then from what I'm calling the
3 non-organized, the more traditional utility
4 structures. And finally, we had some
5 international. And we selected interviewees from
6 each of these regions and have been going through
7 a process of phone interviews, the intent being to
8 examine the differing conditions across the
9 different regulatory and physical paradigms and
10 consider the DOE activities in light of these
11 different regional differences.

12 So we've done three interviews. So far,
13 boy, each one of those regions had two, so I guess
14 I can do the -- two, four, six, eight, 10, 12.
15 We've got 12. So we're three- twelfths done. Got
16 Heather's leadership on that, and I'm carefully
17 not saying we'll have a product in February,
18 although we'd like to.

19 We're also working to define our next
20 Work Product. I had a list of six things for us
21 to look at. I was hoping that we would close it
22 and select one. We had a meeting yesterday before

1 this meeting began. It was unsuccessful.
2 Successfully crossed off of those six, crossed off
3 four, and I've since had, because of our
4 discussions over the last two days, I've added
5 one. So two steps forward, one step back is where
6 we're at. Anxious to get new Membership onto the
7 Committee, so I'm continuing to recruit for all
8 the Committees. If you have not signed up for a
9 Subcommittee, please do so. And we preferred to
10 defer making that final selection until we had new
11 members signed up.

12 So are there any questions? Boy, we're
13 just powering through. Thank you. And now
14 Ramteen will address the Storage Subcommittee.

15 MR. SIOSHANSI: All right. So I'm
16 Ramteen Sioshansi, the new Chair of the Energy
17 Storage Subcommittee. And I'm just going to go
18 really briefly through.

19 We currently have four Work Products in
20 various stages of development, and so I'm
21 basically just going to give a quick background
22 and sort of what the status and next steps are for

1 each of these four.

2 So to start with we have this Work
3 Product on energy storage for resilience and
4 reliability. And the basic premise here is that
5 there's a recognition that storage has a potential
6 role to play in improving or, yeah, in addressing
7 resiliency or reliability needs of electricity
8 service, at the same time also serving sort of the
9 system's more routine needs. And so the purpose
10 of the Work Product is sort of to survey the sort
11 of potential use case where you're on a day-
12 to-day basis using storage for addressing
13 day-to-day grid needs but also having this
14 resource available to help with resilience and
15 reliability issues.

16 The Work Product actually is building
17 off of a day- long workshop that was held in the
18 June 2017 EAC meeting for folks who were here back
19 in June. So we suffered a temporary setback with
20 this which was that the three primary people who
21 were working on this Work Product -- Janice Lin,
22 Ake, and Laney Brown -- two have come off the EAC

1 since the June meeting. However, I've confirmed
2 as of yesterday or last night that both Ake and
3 Janice have volunteered to continue providing
4 their time and effort in getting this Work Product
5 completed. And Laney has also volunteered to
6 basically be the lead EAC Member in developing the
7 Product.

8 So basically, in terms of progress and
9 next steps, workshop material, transcripts, and
10 notes from the June 2017 meeting have been
11 compiled, and basically Laney is leading drafting
12 of the Work Product for team review, meaning the
13 broader Subcommittee. And the hope is to have the
14 Work Product ready -- this is not a typo -- for
15 the February 2018 EAC meeting. So we're keeping
16 our fingers crossed that that progresses along
17 that timeline.

18 Second Work Product has to do with
19 alternate storage technologies. So this was also
20 a Work Product proposed originally by Ake, but Jim
21 Lazar has taken the reins on it. As a little bit
22 of background, Subcommittee Members felt as though

1 the EAC has sort of historically focused on
2 electricity and electricity out storage, and so
3 the purpose of this Work Product is mainly to be a
4 relatively brief definitional and scoping document
5 on alternative storage technologies that don't
6 sort of fit that electricity-in electricity-out
7 characteristic. So it's going to be very limited
8 in scope. The idea is that we would later have
9 follow-on work products that would provide more
10 concrete recommendations to the Department,
11 identify opportunities, challenges, so on and so
12 forth for the Department to pursue.

13 So at this point in terms of the
14 progress made and next steps, Jim has put together
15 a scoping memo that basically highlights alternate
16 storage technologies. You circulated that amongst
17 the Energy Storage Subcommittee. I know that a
18 few people have given him feedback and he's in the
19 process of revising that. And then we're also
20 having discussions within the Energy Storage
21 Subcommittee as to if there are other technologies
22 or other things that we want to address in this

1 limited Work Product or if we're happy with the
2 scope that we've identified so far.

3 Next, we have a Work Product looking at
4 rate tariff regulatory market design for energy
5 storage. This was actually proposed by Tom
6 Sloane, who is a former EAC Member, and I have
7 taken the lead on getting this -- pushing this
8 product through. So the basic premise is that
9 sort of the traditional regulatory approach that
10 treats assets as being either market-based or
11 rate-based for cost recovery and other purposes
12 may not be suitable for energy storage that can
13 potentially cross these boundaries. And so what
14 we're aiming to do in this Work Product is
15 basically raise some of the issues that energy
16 storage may face from a regulatory market design
17 perspective. Try and survey what has been done.
18 So what has happened at the state and federal
19 level and in different RTO and ISO markets and
20 what have different utilities done to try and
21 address these issues. So sort of to raise a lot
22 of questions, survey a little bit of what's been

1 done, and then leave recommendations to the
2 Department as to, you know, what it can do to help
3 facilitate addressing these issues going forward.

4 So, so far we do have a working group.
5 We've drafted a starting list of sort of topics
6 and issues that should be raised or pertinent in
7 the Work Product. I think at this point we need
8 to probably pare that back a little bit because I
9 think we've sort of -- we put everything and the
10 kitchen sink on that list and we're running the
11 risk that this Work Product may take 20 or 30
12 years to write, which is a little bit longer than
13 I want to wait. We're also trying to schedule a
14 conversation with some people in DOE to see how
15 the list should be refined or expanded so that we
16 actually provide a Work Product that's useful to
17 them and that should be happening shortly after
18 following this week.

19 Final Work Product. So we have a 2018
20 Biennial Storage Review. This is one of the few
21 EAC Work Products that actually does have a
22 statutory requirement. So I've excerpted two

1 subsections of the EISA and the one that is
2 highlighted in red is the one that applies to this
3 Work Product. So basically, the Energy Storage
4 Subcommittee every five years is supposed to
5 develop sort of a forward-looking plan for how the
6 Department should address energy storage, research
7 development, and deployment, and then every two
8 years we're supposed to do more of a, I'd say,
9 backward looking, how has the Department been
10 performing in addressing, you know, the goals that
11 were established at the last five-year period.

12 Incidentally, a quirk of math, five and
13 two are not divisible by one another so there are
14 occasions that you end up doing three of these
15 Work Products three years in a row. We actually
16 decided in the 2016 Work Product to combine the
17 two- and five-year requirements so that we didn't
18 have to do the five-year goal-setting document
19 this year. So we actually turned in our homework
20 a year early which is always nice.

21 So as far as this Work Product is
22 concerned, the progress so far is none and that's

1 intentional. That's in large part because we have
2 not gotten a response from DOE to the 2016 review
3 document that we provided them at the end of 2016.
4 My opinion is I would personally rather wait if we
5 can to get a response to that so that, you know,
6 we're sort of on the same page before we begin
7 working on the 2016 review. My understanding is
8 that hopefully a response should be coming fairly
9 soon.

10 Now, ultimately, I would say that by
11 probably November of this year at the latest,
12 regardless of whether we have that response from
13 DOE, we really do need to begin working on this
14 Product and that's just because the 2016
15 assessment really did take about a year to get it
16 all buttoned up and everything. Thank you to
17 people who have scheduled next year's meetings.
18 We actually have an extra month because instead of
19 a September 2018 meeting, we have an October 2018
20 meeting. So we can reasonably wait until November
21 to start on this and be able to get the Work
22 Product hopefully ready for a formal vote and

1 approval in that October 2018 meeting.

2 That finishes it. Any questions?
3 Comments? Or agreement?

4 CHAIRMAN ADAMS: Ramteen, I've just got
5 one. You've got a lot of parallel Work Products
6 going on. Is it reasonable for you to consider,
7 and you don't need to answer this, turning one of
8 those into -- deferring one into a later time
9 period?

10 MR. SIOSHANSI: It's certainly an option
11 that I've kicked around in my head at a few
12 points. I'm of the opinion that I think we can
13 get these Work Products finished. I realize that
14 it is a fair amount and we're relying on people to
15 volunteer their time. So clearly, the fourth one
16 we can't because that, you know, we want to get --
17 we want to provide DOE with what we're supposed to
18 by the end of next year. And the first two I am
19 -- I don't want to speak too much for you, Laney,
20 but I feel like the first two -- well, the first
21 one you've told me that early next year is when
22 you're targeting for that to be complete, and then

1 the second Work Product, again, I think because
2 we've identified a relatively limited scope for
3 it, I'm also hopeful that that's not going to be a
4 huge investment of time. So the only question
5 becomes the third Work Product. I'm of the
6 opinion that it's a very important issue so
7 deferring it for a few years is probably just
8 going to be detrimental to the industry as a
9 whole.

10 MS. BROWN: Yeah, I was just going to
11 comment. I think they're at different stages
12 which allows the completion to be done. Even
13 though they seem like they're happening
14 simultaneously, because they're at different
15 stages, so I think it's --

16 MR. SIOSHANSI: That's certainly very
17 true. So the first two Work Products are much
18 further down the pipeline. The fourth one,
19 nothing has happened. And the third one is very
20 much in the preliminary stage.

21 CHAIRMAN ADAMS: Thank you. Are there
22 any other questions from the Committee?

1 We have arrived at our public comment
2 portion of the meeting, and we actually have two
3 people signed up. Theresa Pugh, are you
4 available? You have the podium for five minutes.

5 MS. PUGH: Thank you for allowing me to
6 speak. I don't need the full five minutes.

7 I'm Theresa Pugh with Theresa Pugh
8 Consulting. I come from the electric utility
9 industry and have some background in oil and gas,
10 including pipelines.

11 I wanted to encourage at future meetings
12 that you might look at some localized
13 infrastructure issues that might have localized
14 and not grid impacts, but might be significant
15 enough that merit some additional discussion by
16 your group or contractors to your group on other
17 types of solutions, such as the possibility of
18 using LNG and other forms of gas storage across
19 the country in states where the geology is
20 ill-suited for natural gas storage in those
21 particular states. I wish every state, Mr.
22 Chairman, was like my home state of Texas, and

1 yours. You know, it's a bowl of spaghetti of a
2 wide variety of product pipelines under the ground
3 that have served the oil and gas industry and the
4 electric industry beautifully. And I hope that
5 works in every state. But there are going to be
6 some transition issues in natural gas -- in the
7 move to natural gas that need to be looked at.
8 And again, I am not predicting grid failure or
9 anything crazy like that. I'm talking about
10 pretty much localized issues. But, if you're the
11 power plant on a pipeline that's serving you and
12 it's up for some type of repair under an EPA
13 regulation or a FMSA regulation, or you're being
14 served by a storage field, well, facility,
15 whatever you want to call it in various locations
16 it has a different name, that may merit some
17 additional communication between the electric
18 utility industry and the natural gas provider.
19 Some of that is not in the system the way we think
20 of the electric utility industry today. There
21 were lots of discussion that were fascinating and
22 way over my pay grade yesterday about new tools

1 and methodologies for communications between
2 electric utilities in terms of cyber and other
3 things. We may need to start to be creative about
4 similar types of communication systems and
5 routinize systems between the gas providers and
6 the electric utility industry. You may not be
7 aware that FMSA has a whole slew of regulations or
8 new requirements of the storage industry for
9 natural gas, and it's not clear to me whether all
10 of the existing, 300 or so existing storage
11 locations across the country will meet all of
12 those standards immediately or whether or not they
13 have to be under some form of repair. I'm not in
14 any way suggesting that there's a big problem. It
15 might be a tiny issue. But wouldn't it be nice if
16 we all knew that?

17 And lastly, I'd like to offer a
18 recommendation for some suggestions as a follow-up
19 to the hurricanes. I do work and am familiar with
20 one electric utility. I'd rather not say who.
21 But they are dealing with some issues right now as
22 a follow-up to the hurricane and I'd like to give

1 you this example. This particular utility had
2 some higher sulfur diesel fuel in a tank. This
3 community has not has gasoline available for any
4 trucks or any individual cars in that community
5 since Saturday. This utility reached out to US
6 EPA and asked if they could use the higher sulfur
7 content diesel not in generation but to power the
8 trucks to get the lights back on. EPA said we'll
9 get back to you. To EPA's credit, they were very
10 efficient. They came back and said there was a
11 precedent set on this under Super Storm Sandy.
12 You cannot. So I just would like to point out
13 that there are some other issues that may be
14 learning experiences for us after the hurricanes,
15 both of them in two states -- three states, excuse
16 me, Louisiana -- that may merit some additional
17 disclosure or education in the same way that DHS
18 and FEMA have improved their systems.

19 I just wanted to mention that the only
20 consequence to using that higher sulfur diesel in
21 those trucks is it was going to tear up the
22 catalysts. The utility was willing to take on

1 that responsibility. They would have replaced
2 their catalysts. They sure would like to get the
3 power on as fast as possible. That air pollution,
4 human health consequence is pretty negligible for
5 a few days in a town where people need their air
6 conditioning as we have very much heard in the
7 last hours about that elderly center in a
8 different location. Thank you for your time.

9 CHAIRMAN ADAMS: Thank you very much,
10 Theresa. I appreciate your comments.

11 Alison Silverstein. Is Alison still
12 here? I know she had another commitments and I
13 think she was not able to stay for the public
14 comments.

15 I want to be sure, are there any other
16 people that signed up for public comments?

17 Thank you very much. I think we're
18 ready for our wrap-up. Are there any other
19 comments from any Members? I wanted to ask the
20 Committee for permission to do something. We had
21 a roll off of a lot of our Leadership, somewhat
22 unexpectedly. Amongst them were Sue, who was

1 mentioned in her contributions to several other
2 reports; and Paul and Carl. I'd like the informal
3 approval of the group to draft a letter of thanks
4 to our Leadership that has rolled off just so they
5 know we appreciated them.

6 Is there anyone that objects to my
7 taking that action?

8 Thank you very much. I thought we had a
9 very worthwhile meeting. I'm just amazed at the
10 quality of the presentations of the various
11 panels. I do hope we will think about, all right,
12 we've gotten this information. Now what are we
13 going to do with it? And I'm going to repeat
14 again my recruiting efforts for the Subcommittees.
15 Please, all of you, be signed up for a
16 Subcommittee.

17 Thank you for coming and participating.
18 If there's no objections, I'm prepared to adjourn.

19 We are adjourned. Thank you.

20 (Whereupon, at 12:50 p.m., the
21 PROCEEDINGS were adjourned.)

22 * * * * *

1 CERTIFICATE OF NOTARY PUBLIC

2 COMMONWEALTH OF VIRGINIA

3 I, Carleton J. Anderson, III, notary
4 public in and for the Commonwealth of Virginia, do
5 hereby certify that the forgoing PROCEEDING was
6 duly recorded and thereafter reduced to print under
7 my direction; that the witnesses were sworn to tell
8 the truth under penalty of perjury; that said
9 transcript is a true record of the testimony given
10 by witnesses; that I am neither counsel for,
11 related to, nor employed by any of the parties to
12 the action in which this proceeding was called;
13 and, furthermore, that I am not a relative or
14 employee of any attorney or counsel employed by the
15 parties hereto, nor financially or otherwise
16 interested in the outcome of this action.

17

18 (Signature and Seal on File)

19 Notary Public, in and for the Commonwealth of
20 Virginia

21 My Commission Expires: November 30, 2020

22 Notary Public Number 351998