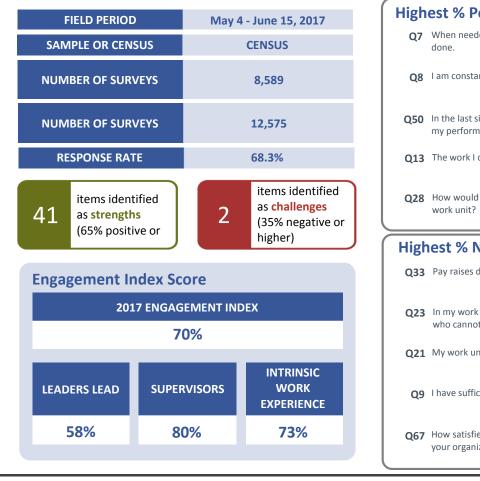
# 2017

(۱)) Federal Employee Vlewpoint Survey

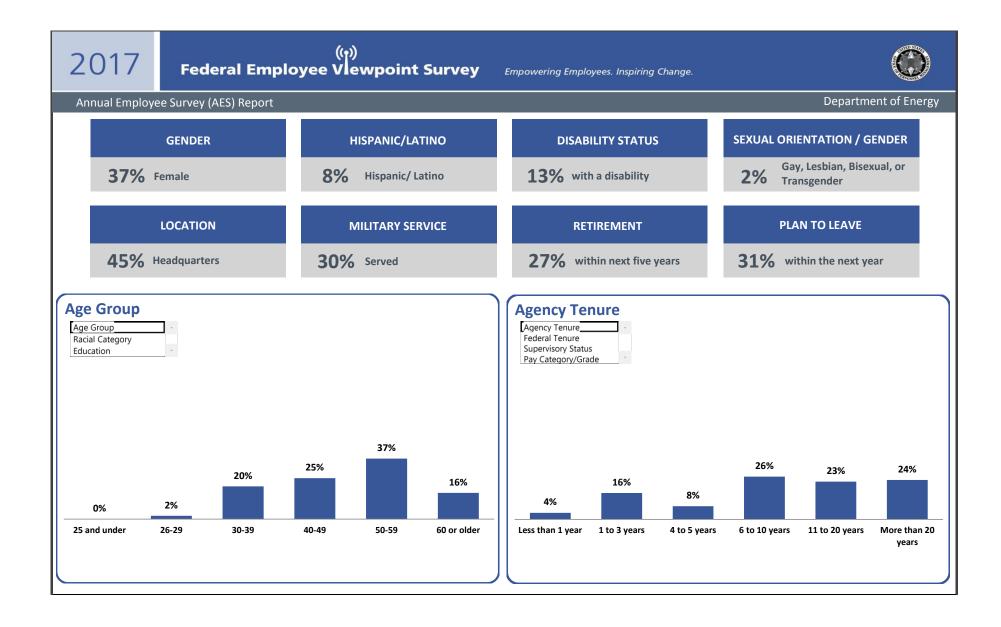
Empowering Employees. Inspiring Change.



Annual Employee Survey (AES) Report







2017 Federal Em	((၇)) ployee Vlewpoint Survey Empowering En	nployees. In	spiring Ci	hange.		
Annual Employee Survey (AES) Report						Department of Energy
Select: Largest Increases since 2016	Q55 Supervisors work well with employees of different backgrounds.	2014 60%	2015 60%	<b>2016</b> 65%	2017 72%	Percentage Point Change
Largest Increases in Percent Positive	Q25 Awards in my work unit depend on how well employees perform their jobs.	35%	39%	45%	50%	+5
since 2016	Q31 Employees are recognized for providing high quality products and services.	42%	46%	52%	57%	+5
66 items increased since 2016	<ul><li>Q32 Creativity and innovation are rewarded.</li><li>Q58 Managers promote communication among different work units.</li></ul>	32%	35%	41%	46%	+5
		46%	49%	55%	60%	+5
Select: Largest Decreases since 2016	Q21 My work unit is able to recruit people with the right skills.	2014 37%	2015 42%	2016 47%	2017 44%	Percentage Point Change -3
Largest Decreases in Percent Positive	Q9 I have sufficient resources to get my job done.	47%	48%	52%	51%	-1
since 2016						
2 items decreased since 2016						

Response Type	Item	ltem Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	ltem Response Total** N	Do Not Know/ No Basis to Judge N
Agree	1	*I am given a real opportunity to														
-disagree		improve my skills in my organization.	71.13%	26.32%	44.81%	13.86%	10.46%	4.55%	15.01%	2,310	3,825	1,175	886	380	8,576	N/A
Agree	2	I have enough information to do my job														
-disagree		well.	72.70%	20.80%	51.90%	13.70%	10.28%	3.32%	13.60%	1,809	4,432	1,160	880	280	8,561	N/A
Agree	3	I feel encouraged to come up with new and better ways of doing things.														
-disagree		, , ,	66.08%	27.68%	38.40%	15.37%	12.10%	6.46%	18.56%	2,401	3,262	1,296	1,019	540	8,518	N/A
Agree -disagree	4	My work gives me a feeling of personal accomplishment.														
-	-		73.67%	31.63%	42.04%	13.62%	7.82%	4.89%	12.71%	2,742	3,578	1,149	666	408	8,543	N/A
Agree -disagree	5	I like the kind of work I do.														
-	6	I know what is expected of me on the	83.99%	40.27%	43.72%	10.53%	3.50%	1.99%	5.48%	3,451	3,723	891	299	166	8,530	N/A
Agree -disagree	0	job.		22.524			6.670/	0.070/	0 7 40/	0.000						
-	7	When needed I am willing to put in the	79.12%	30.68%	48.45%	11.14%	6.67%	3.07%	9.74%	2,639	4,115	944	569	254	8,521	N/A
Agree -disagree	,	extra effort to get a job done.	06.240/	CE 220/	21.010/	2 210/	0.010/	0.050/	1 4 6 0/	5.000	2 (12	100		53	0 5 4 7	NI / A
Agree	8	I am constantly looking for ways to do	96.24%	65.23%	31.01%	2.31%	0.81%	0.65%	1.46%	5,626	2,613	190	66	52	8,547	N/A
-disagree	Ũ	my job better.	90.86%	49.22%	41.64%	7.32%	1.19%	0.64%	1.82%	4,249	3,531	619	99	51	8,549	N/A
Agree -disagree	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	51.07%	12.36%	38.72%	16.58%	20.53%	11.82%	32.35%	1,063						
Agree	10	*My workload is reasonable.	51.07%	12.30%	56.72%	10.58%	20.55%	11.82%	32.33%	1,005	3,309	1,404	1,775	1,003	8,554	19
-disagree	10	workload is reasonable.	62.11%	12.89%	49.21%	15.98%	14.88%	7.04%	21.92%	1,103	4,205	1,341	1,287	594	8,530	16
Agree	11	*My talents are used well in the	02.1170	12.0570	45.2170	13.50%	14.0070	7.0470	21.5270	1,105	4,205	1,541	1,207		0,550	10
-disagree		workplace.	62.86%	18.65%	44.21%	15.78%	12.97%	8.39%	21.36%	1,598	3,719	1,321	1,095	695	8,428	38
Agree	12	*I know how my work relates to the								,		,	,		-, -	
-disagree		agency's goals and priorities.	84.75%	35.02%	49.73%	8.77%	4.02%	2.46%	6.48%	3,031	4,211	730	336	203	8,511	36
Agree -disagree	13	The work I do is important.	88.88%	48.30%	40.57%	7.62%	2.10%	1.40%	3.50%	4,139	3,419	635	180	116	8,489	32
Agree -disagree	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	71.62%	26.28%	45.34%	13.11%	9.80%	5.46%	15.27%	2,261	3,828	1,111	853	474		
Agree	15	My performance appraisal is a fair	. 1.02,0				2.30/0			2,231	3,320				0,027	
-disagree		reflection of my performance.	72.13%	27.23%	44.90%	13.81%	8.13%	5.94%	14.07%	2,346	3,784	1,155	682	490	8,457	107
Agree -disagree	16	I am held accountable for achieving results.	84.03%	31.34%	52.69%	11.26%	3.16%	1.55%	4.71%	2,711	4,453	946		128		
Agree -disagree	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	68.99%	32.18%	36.81%	15.50%	7.29%	8.21%	15.50%	2,694	3,013	1,242				

				-			1	1								
Agree -disagree	18	My training needs are assessed.	57.44%	18.49%	38.95%	21.16%	13.94%	7.46%	21.40%	1,607	3,321	1,780	1,176	619	8,503	63
Agree -disagree	19	In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	64.80%	25.32%	39.47%	14.36%	11.90%	8.94%	20.85%	2,163	2 205	1,201	1,007	744	8 420	164
Agree	20	*The people I work with cooperate to	64.80%	25.32%	39.47%	14.36%	11.90%	8.94%	20.85%	2,163	3,305	1,201	1,007	/44	8,420	164
-disagree	20	get the job done.	82.06%	35.43%	46.63%	9.70%	6.11%	2.13%	8.24%	3,038	3,996	829	526	183	8,572	N/A
Agree	21	My work unit is able to recruit people	02.0070	55.4570	40.0370	5.7070	0.1170	2.1370	0.2470	3,030	3,350	025	520	105	0,372	11/7
-disagree		with the right skills.	43.59%	10.23%	33.36%	23.14%	21.13%	12.14%	33.27%	868	2,783	1,893	1,761	998	8,303	274
Agree	22	Promotions in my work unit are based	1010070	1012070	5515674	2012170	21120/0	121217/0	5512776		2,700	2,000	1,7.01		0,000	27.
-disagree		on merit.	42.43%	11.67%	30.76%	27.79%	15.74%	14.03%	29.78%	957	2,461	2,169	1,235	1,081	7,903	658
Agree -disagree	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.														
		· · ·	36.35%	8.72%	27.64%	28.86%	19.13%	15.66%	34.79%	673	2,105	2,157	1,452	1,169	7,556	997
Agree -disagree	24	*In my work unit, differences in performance are recognized in a meaningful way.														
Agroo	25		40.71%	10.06%	30.65%	28.36%	18.79%	12.14%	30.93%	822	2,455	2,238	1,494	951	7,960	582
Agree -disagree	25	Awards in my work unit depend on how well employees perform their jobs.	49.90%	12.80%	37.10%	24.96%	13.64%	11.50%	25.14%	1,040	2,949	1.062	1,069	889	7,909	630
Agree	26	Employees in my work unit share job	49.90%	12.80%	37.10%	24.96%	13.04%	11.50%	25.14%	1,040	2,949	1,962	1,069	889	7,909	630
-disagree		knowledge with each other.	80.16%	30.37%	49.79%	10.40%	5.91%	3.53%	9.44%	2,597	4,239	878	507	295	8,516	28
Agree	27	The skill level in my work unit has	00.1070	30.3770	43.7570	10.4070	5.5170	3.3370	5.4470	2,337	-,235	0/0	507	255	0,510	20
-disagree		improved in the past year.	60.72%	20.59%	40.14%	25.52%	9.05%	4.70%	13.75%	1,738	3,318	2,102	748	381	8,287	273
Good	28	How would you rate the overall quality									-,				-,:	
-poor		of work done by your work unit?	88.78%	49.49%	39.29%	9.00%	1.51%	0.71%	2.22%	4,264	3,355	760	127	59	8,565	N/A
Agree -disagree	29	*The workforce has the job-relevant knowledge and skills necessary to														
		accomplish organizational goals.	75.02%	18.32%	56.71%	15.01%	7.29%	2.68%	9.97%	1,558	4,759	1,228	606	220	8,371	143
Agree -disagree	30	Employees have a feeling of personal empowerment with respect to work														
		processes.	50.85%	12.45%	38.40%	23.43%	17.35%	8.38%	25.72%	1,056	3,204	1,927	1,437	686	8,310	197
Agree -disagree	31	Employees are recognized for providing high quality products and services.	57.14%	15.01%	42.14%	21.74%	13.72%	7.40%	21.11%	1,281	3,512	1,782	1,139	600	8,314	177
Agree -disagree	32	Creativity and innovation are rewarded.	46.42%	12.71%	33.71%	27.55%	16.42%	9.61%	26.03%	1,074	2,785	2,249	1,340	774	8,222	261
Agree	33	Pay raises depend on how well														
-disagree		employees perform their jobs.	28.20%	6.62%	21.58%	29.69%	23.39%	18.71%	42.10%	544	1,720	2,287	1,804	1,424	7,779	693
Agree -disagree	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).														
		-	61.38%	18.79%	42.59%	25.17%	7.40%	6.04%	13.44%	1,503	3,353	1,982	579	458	7,875	605
Agree -disagree	35	Employees are protected from health and safety hazards on the job.	85.80%	34.78%	51.02%	8.63%	3.49%	2.07%	5.56%	2,967	4,252	720	290	171	8,400	98

Agree -disagree	36	My organization has prepared employees for potential security threats.	02.049/	27.02%	FF 200/	10 720/	4 20%	2.07%	6.26%	2.250	4 6 1 4	996	200	100	0 205	70
Agree -disagree	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	61.04%	27.63%	55.28% 39.07%	10.73%	9.68%	2.07% 9.75%	6.36%	2,356	4,614	1,529	768	764	8,385	70 499
Agree -disagree	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.														
Agree	39	My agency is successful at	72.31%	29.26%	43.05%	16.39%	5.35%	5.95%	11.30%	2,318	3,326	1,244	399	445	7,732	726
-disagree		accomplishing its mission.	80.55%	26.55%	54.01%	14.11%	3.67%	1.67%	5.34%	2,266	4,509	1,145	300	133	8,353	145
Agree -disagree	40	*I recommend my organization as a good place to work.	68.56%	26.46%	42.10%	17.54%	9.29%	4.60%	13.90%	2,274	3,582	1,480	786	387	8,509	N/A
Agree -disagree	41	*I believe the results of this survey will be used to make my agency a better place to work.	44.87%	15.42%	29.44%	25.29%	16.54%	13.30%	29.84%	1,269	2,396	2,011	1,319	1,044	8,039	474
Agree -disagree	42	My supervisor supports my need to balance work and other life issues.	88.07%	52.71%	35.36%	6.37%	3.02%	2.54%	5.56%	4,504	2,983	532	252	207	8,478	33
Agree -disagree	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	74.36%	37.58%	36.78%	13.59%	7.17%	4.88%	12.05%	3,227	3,093	1,130	601	405	8,456	33
Agree -disagree	44	Discussions with my supervisor about my performance are worthwhile.	70.68%	33.58%	37.10%	14.78%	8.27%	6.27%	14.54%	2,863	3,102	1,238	691	519	8,413	60
Agree -disagree	45	My supervisor is committed to a workforce representative of all segments of society.	73.75%	36.18%	37.56%	19.20%	3.74%	3.30%	7.05%	2,826	2,901	1,453	282	244	7,706	766
Agree -disagree	46	My supervisor provides me with constructive suggestions to improve my job performance.	68.79%	30.89%	37.90%	16.85%	8.93%	5.43%	14.36%	2,645	3,188	1,406	749	451	8,439	35
Agree -disagree	47	Supervisors in my work unit support employee development.	76.03%	35.90%	40.13%	13.09%	6.21%	4.67%	10.88%	3,063	3,363	1,079	509	379	8,393	97
Agree -disagree	48	My supervisor listens to what I have to say.	82.81%	45.54%	37.27%	8.57%	5.55%	3.07%	8.62%	3,909	3,145	724	465	250	8,493	N/A
Agree -disagree	49	My supervisor treats me with respect.	86.15%	50.93%	35.23%	7.43%	3.69%	2.73%	6.42%	4,355	2,951	626	310	223	8,465	N/A
Agree -disagree	50	In the last six months, my supervisor has talked with me about my performance.	89.76%	47.68%	42.08%	4.94%	3.49%	1.81%	5.30%	4,085	3,547	412	290	145	8,479	N/A
Agree -disagree	51	I have trust and confidence in my supervisor.	75.14%	44.39%	30.74%	12.66%	6.54%	5.66%	12.20%	3,815	2,593	1,059	553	469	8,489	N/A
Good -poor	52	Overall, how good a job do you feel is being done by your immediate supervisor?	77.40%		29.77%	13.78%	5.15%	3.67%	8.82%	4,075	2,521	1,158	434	304	8,492	N/A

Agree	53	In my organization, senior leaders														
-disagree		generate high levels of motivation and														
		commitment in the workforce.	44.93%	13.15%	31.78%	24.10%	18.04%	12.93%	30.97%	1,126	2,657	1,972	1,482	1,054	8,291	172
Agree	54	My organization's senior leaders	44.5570	13.1370	51.7070	24.1070	10.0470	12.5570	50.5770	1,120	2,057	1,572	1,402	1,034	0,231	172
-disagree	5.	maintain high standards of honesty and														
		integrity.	57 4 00/	10.05%	27.220/	22.240/	0.74%	0 7 40/	10 400/	1 ( 11	2.000	1 010	757	754	7.024	F10
Agroo		Supervisors work well with employees	57.18%	19.95%	37.22%	23.34%	9.74%	9.74%	19.48%	1,641	2,966	1,819	757	751	7,934	516
Agree -disagree	55	Supervisors work well with employees of different backgrounds.														
		5	71.60%	23.82%	47.77%	17.86%	5.79%	4.74%	10.54%	1,949	3,832	1,404	454	366	8,005	414
Agree	56	*Managers communicate the goals and														
-disagree		priorities of the organization.	66.02%	19.39%	46.63%	17.03%	10.29%	6.66%	16.95%	1,671	3,888	1,403	857	540	8,359	77
Agree	57	Managers review and evaluate the														
-disagree		organization's progress toward meeting														
		its goals and objectives.	66.15%	19.90%	46.24%	20.26%	7.98%	5.60%	13.59%	1,622	3,662	1,581	630	431	7,926	497
Agree	58	Managers promote communication														
-disagree		among different work units (for														
		example, about projects, goals, needed														
		resources).	60.03%	18.41%	41.63%	19.01%	12.52%	8.44%	20.96%	1,560	3,432	1,545	1,028	679	8,244	203
Agree	59	Managers support collaboration across	00.0370	10.41/0	41.0570	15.0170	12.5270	0.4470	20.5070	1,500	5,452	1,545	1,020	075	0,244	203
-disagree		work units to accomplish work														
		objectives.	64.420/	20.400/	42 720/	40.400/	40.470/	7 5 20/	47 700/	4 700	2 606	4 477	0.25	602	0.244	202
Good	60	Overall, how good a job do you feel is	64.12%	20.40%	43.73%	18.18%	10.17%	7.52%	17.70%	1,723	3,606	1,477	835	603	8,244	202
-poor	00	being done by the manager directly														
poor		above your immediate supervisor?														
-			64.38%	28.62%	35.76%	21.22%	7.45%	6.94%	14.40%	2,349	2,909	1,707	593	547	8,105	355
Agree	61	I have a high level of respect for my														
-disagree		organization's senior leaders.	55.32%	21.47%	33.84%	23.80%	11.63%	9.26%	20.88%	1,835	2,825	1,955	964	758	8,337	120
Agree	62	Senior leaders demonstrate support for														
-disagree		Work/Life programs.	66.86%	26.33%	40.53%	21.13%	6.80%	5.21%	12.01%	2,078	3,135	1,608	521	394	7,736	722
Satisfied	63	*How satisfied are you with your														
-dissatisfi		involvement in decisions that affect														
ed		your work?	58.95%	18.32%	40.63%	20.33%	14.54%	6.18%	20.72%	1,584	3,430	1,703	1,216	512	8,445	N/A
Satisfied	64	*How satisfied are you with the														
-dissatisfi		information you receive from														
ed		management on what's going on in														
		your organization?	FC 710/	17 700/	20.000/	21 1 20/	15 650	6 520/	22.170/	1 5 2 0	2 202	1 744	1 217	F 41	0.425	NI / A
Satisfied	65	*How satisfied are you with the	56.71%	17.70%	39.00%	21.12%	15.65%	6.52%	22.17%	1,530	3,303	1,744	1,317	541	8,435	N/A
-dissatisfi	co	recognition you receive for doing a														
ed		good job?														
			57.63%	18.79%	38.83%	22.56%	12.98%	6.83%	19.81%	1,619	3,273	1,882	1,087	559	8,420	N/A
Satisfied	66	How satisfied are you with the policies														
-dissatisfi ed		and practices of your senior leaders?														
eu			47.34%	13.09%	34.25%	29.25%	15.63%	7.78%	23.41%	1,137	2,905	2,430	1,300	643	8,415	N/A
Satisfied	67	How satisfied are you with your														
-dissatisfi	1	opportunity to get a better job in your														
ed		organization?	38.11%	11.88%	26.22%	29.67%	18.52%	13.70%	32.23%	1,027	2,210	2,488	1,559	1,138	8,422	N/A
Satisfied	68	How satisfied are you with the training								,	,	,	,	,	-, -	
-dissatisfi		you receive for your present job?														
ed			E0 6484	10 500/	41 0 49/	22 010/	12 550/	E 909/	19 250/	1 500	2 450	1 0 / 1	1 0 1 /	401	0 415	NI / A
			59.64%	18.59%	41.04%	22.01%	12.55%	5.80%	18.35%	1,599	3,450	1,841	1,044	481	8,415	N/A

Satisfied -dissatisfi	69	*Considering everything, how satisfied are you with your job?														
ed			71.51%	25.35%	46.15%	15.15%	9.29%	4.06%	13.35%	2,157	3,895	1,262	782	334	8,430	N/A
Satisfied -dissatisfi	70	Considering everything, how satisfied are you with your pay?														
ed			68.05%	22.66%	45.40%	14.73%	11.65%	5.57%	17.22%	1.947	3,834	1,230	969	465	8,445	N/A
Satisfied -dissatisfi	71	*Considering everything, how satisfied are you with your organization?														
ed			63.78%	20.06%	43.72%	18.93%	11.65%	5.64%	17.29%	1,725	3,692	1,583	970	469	8,439	N/A
Satisfied -dissatisfi ed	79	How satisfied are you with the following Work/Life programs in your agency? Telework														
			82.77%	41.23%	41.54%	10.02%	5.57%	1.64%	7.21%	2,085	2,070	503	282	79	5,019	82
Satisfied -dissatisfi ed	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	94.57%	57.52%	37.06%	3.72%	1.02%	0.69%	1.71%	2,506	1,596	157	42	30	4,331	. 50
Satisfied -dissatisfi ed	81	How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	85.42%	34.21%	51.21%	11.08%	2.85%	0.65%	3.51%	882	1,300	278	72	16	2,548	
Satisfied -dissatisfi ed	82	How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	84.10%	32.69%	51.41%	12.48%	2.27%	1.15%	3.42%	346	527	130	24	12	1,039	
Satisfied -dissatisfi ed	83	How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	80.29%	46.38%	33.91%	18.15%	0.92%	0.65%	1.56%	86	65	35				
Satisfied -dissatisfi ed	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example,	80.29%	46.38%	33.91%	18.15%	0.92%	0.65%	1.56%	86	65	35	2	1	189	81
		support groups, speakers)	67.15%	33.03%	34.12%	30.44%	1.78%	0.62%	2.40%	55	59	51	3	1	169	80

\* AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

\*\* Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

The Dashboard only includes items 1-71.

Percentages are weighted to represent the Agency's population.

# Work Life-Telework

2. Have you been notified whether or not you are eligible to telework?	Ν	%
Yes, I was notified that I was eligible to telework.	6,121	72.12%
Yes, I was notified that I was not eligible to telework.	987	12.15%
No, I was not notified of my telework eligibility.	831	10.10%
Not sure if I was notified of my telework eligibility.	469	5.63%
Total	8,408	100.00%
3. Please select the response below that BEST describes your current teleworking situation.	Ν	%
I telework 3 or more days per week.	193	2.33%
I telework 1 or 2 days per week.	1,511	18.08%
I telework, but no more than 1 or 2 days per month.	929	10.85%
I telework very infrequently.	2,458	28.70%
I do not telework because I have to be physically present on the		
job.	1,025	12.84%
I do not telework because I have technical issues.	230	2.76%
I do not telework because I did not receive approval to do so.	638	7.65%
I do not telework because I choose not to telework.	1,439	16.78%
Total	8,423	100.00%
4. Do you participate in the following Work/Life programs? Alternative Work Schedules	Ν	%
Yes	4,375	51.30%
No	3,439	41.43%
Not available to me	592	7.28%
Total	8,406	100.00%
5. Do you participate in the following Work/Life programs? Health and Wellness Programs	Ν	%
Yes	2,644	31.86%
No	5,197	61.67%
Not available to me	561	6.48%
Total	8,402	100.00%
	N	%
6. Do you participate in the following Work/Life programs? Employee Assistance Program		,-

Work Life-Telework

No	7,125	84.89%
Not available to me	159	2.01%
Total	8,366	100.00%
77. Do you participate in the following Work/Life programs? Child Care Programs	N	%
Yes	203	2.38%
No	6,997	83.58%
Not available to me	1,183	14.04%
Total	8,383	100.00%
78. Do you participate in the following Work/Life programs? Elder Care Programs	N	%
Yes	190	2.27%
No	7,099	84.66%
Not available to me	1,102	13.07%
Total	8,391	100.00%

Percentages are weighted to represent the Agency's population.

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Where do you work?	Ν	%
Headquarters	3,786	45.18%
Field	4,594	54.82%
Total	8,380	100.00%
What is your supervisory status?	Ν	%
Non-Supervisor	5,567	66.34%
Team Leader	1,104	13.16%
Supervisor	1,047	12.48%
Manager	433	5.16%
Senior Leader	240	2.86%
Total	8,391	100.00%
Are you:	Ν	%
Male	5,159	62.66%
Female	3,074	37.34%
Total	8,233	100.00%
Are you Hispanic or Latino?	N	%
Yes	645	7.95%
No	7,470	92.05%
Total	8,115	100.00%
Please select the racial category or categories with which you most closely identify.	Ν	%
American Indian or Alaska Native	114	1.46%
Asian	329	4.21%
Black or African American	649	8.30%
Native Hawaiian or Other Pacific Islander	20	0.26%
White	6,392	81.74%
Two or more races	316	4.04%
Total	7,820	100.00%
What is the highest degree or level of education you have completed?	N	%
Less than High School	4	0.05%

# Demographics

High School Diploma/GED or equivalent	239	2.89%
Trade or Technical Certificate	231	2.79%
Some College (no degree)	837	10.11%
Associate's Degree (e.g., AA, AS)	482	5.82%
Bachelor's Degree (e.g., BA, BS)	2,909	35.14%
Master's Degree (e.g., MA, MS, MBA)	2,819	34.05%
Doctoral/Professional Degree (e.g., Ph.D., MD, JD)	757	9.14%
Total	8,278	100.00%
What is your pay category/grade?	Ν	%
Federal Wage System	342	4.13%
GS 1-6	36	0.43%
GS 7-12	1,699	20.50%
GS 13-15	5,077	61.25%
Senior Executive Service	288	3.47%
Senior Level (SL) or Scientific or Professional (ST)	46	0.55%
Other	801	9.66%
Total	8,289	100.00%
		0/
How long have you been with the Federal Government (excluding military service)?	N	<b>%</b>
Less than 1 year	144	1.73%
1 to 3 years	727	8.76%
4 to 5 years	448	5.40%
6 to 10 years	2,038	
11 to 14 years	1,041	
15 to 20 years	1,162	
More than 20 years	2,742	
Total	8,302	100.00%
How long have you been with your current agency (for example, Department of Justice, Environmental		
Protection Agency)?	Ν	
Less than 1 year	299	3.61%
1 to 3 years	1,350	16.28%

# Demographics

4 to 5 years	634	7.65%
6 to 10 years	2,146	25.89%
11 to 20 years	1,902	22.94%
More than 20 years	1,959	23.63%
Total	8,290	100.00%
Are you considering leaving your organization within the next year, and if so, why?	N	%
No	5,684	68.56%
Yes, to retire	541	6.53%
Yes, to take another job within the Federal Government	1,159	13.98%
Yes, to take another job outside the Federal Government	500	6.03%
Yes, other	406	4.90%
Total	8,290	100.00%
am planning to retire:	Ν	%
Within one year	340	4.11%
Between one and three years	959	11.60%
Between three and five years	937	11.33%
Five or more years	6,032	72.96%
Total	8,268	100.00%
Self-Identify as:	Ν	%
Heterosexual or Straight	6,464	83.10%
Gay, Lesbian, Bisexual, or Transgender	187	2.40%
I prefer not to say	1,128	14.50%
Total	7,779	100.00%
What is your US military service status?	Ν	%
No Prior Military Service	5,732	70.12%
Currently in National Guard or Reserves	122	1.49%
Retired	733	8.97%
Separated or Discharged	1,588	19.43%
Total	8,175	100.00%

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Are you an individual with a disability?	N	%
Yes	1,072	13.06%
No	7,136	86.94%
Total	8,208	100.00%
Vhat is your age group?	Ν	%
25 and under	34	0.40%
26-29	214	2.49%
30-39	1,717	19.99%
40-49	2,112	24.59%
50-59	3,150	36.67%
_60 or older	1,362	15.86%
Total	8,589	100.00%

Percentages for demographic questions are unweighted.

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	ltem Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2017	1	*I am given a real opportunity to improve my skills in my organization.	71.13%	13.86%	15.01%	8,576	N/A
Agree-disagree	2017	2	I have enough information to do my job well.	72.70%	13.70%	13.60%	8,561	N/A
Agree-disagree	2017	3	I feel encouraged to come up with new and better ways of doing things.	66.08%	15.37%	18.56%	8,518	N/A
Agree-disagree	2017	4	My work gives me a feeling of personal accomplishment.	73.67%	13.62%	12.71%	8,543	N/A
Agree-disagree	2017	5	I like the kind of work I do.	83.99%	10.53%	5.48%	8,530	N/A
Agree-disagree	2017	6	I know what is expected of me on the job.	79.12%	11.14%	9.74%	8,521	N/A
Agree-disagree	2017	7	When needed I am willing to put in the extra effort to get a job done.	96.24%	2.31%	1.46%	8,547	N/A
Agree-disagree	2017	8	I am constantly looking for ways to do my job better.	90.86%	7.32%	1.82%	8,549	N/A
Agree-disagree	2017	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	51.07%	16.58%	32.35%	8,554	19
Agree-disagree	2017	10	*My workload is reasonable.	62.11%	15.98%	21.92%	8,530	16
Agree-disagree	2017	11	*My talents are used well in the workplace.	62.86%	15.78%	21.36%	8,428	38
Agree-disagree	2017	12	*I know how my work relates to the agency's goals and priorities.	84.75%	8.77%	6.48%	8,511	36
Agree-disagree	2017	13	The work I do is important.	88.88%	7.62%	3.50%	8,489	32
Agree-disagree	2017		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	71.62%	13.11%	15.27%	8,527	19
Agree-disagree	2017	15	My performance appraisal is a fair reflection of my performance.	72.13%	13.81%	14.07%	8,457	107
Agree-disagree	2017	16	I am held accountable for achieving results.	84.03%	11.26%	4.71%	8,505	38
Agree-disagree	2017	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	68.99%	15.50%	15.50%	8,180	364
Agree-disagree	2017	18	My training needs are assessed.	57.44%	21.16%	21.40%	8,503	63
Agree-disagree	2017		In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	64.80%	14.36%	20.85%	8,420	164
Agree-disagree	2017	20	*The people I work with cooperate to get the job done.	82.06%	9.70%	8.24%	8,572	N/A
Agree-disagree	2017		My work unit is able to recruit people with the right skills.	43.59%	23.14%	33.27%	8,303	274
Agree-disagree	2017		Promotions in my work unit are based on merit.	42.43%	27.79%	29.78%	7,903	658
Agree-disagree	2017		In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	36.35%	28.86%	34.79%	7,556	997
Agree-disagree	2017	24	*In my work unit, differences in performance are recognized in a meaningful way.	40.71%	28.36%	30.93%	7,960	582
Agree-disagree	2017		Awards in my work unit depend on how well employees perform their jobs.	49.90%	24.96%	25.14%	7,909	630
Agree-disagree	2017		Employees in my work unit share job knowledge with each other.	80.16%	10.40%	9.44%	8,516	28
Agree-disagree	2017		The skill level in my work unit has improved in the past year.	60.72%	25.52%	13.75%	8,287	273
Good-poor	2017		How would you rate the overall quality of work done by your work unit?	88.78%	9.00%	2.22%	8,565	N/A
Agree-disagree	2017	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish	00.7070	5.0070	2.2270	0,505	11/2
			organizational goals.	75.02%	15.01%	9.97%	8,371	143
Agree-disagree	2017	30	Employees have a feeling of personal empowerment with respect to work processes.	50.85%	23.43%	25.72%	8,310	197

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Agree-disagree	2017	31	Employees are recognized for providing high quality products and services.	57.14%	21.74%	21.11%	8,314	177
Agree-disagree	2017	32	Creativity and innovation are rewarded.	46.42%	27.55%	26.03%	8,222	261
Agree-disagree	2017	33	Pay raises depend on how well employees perform their jobs.	28.20%	29.69%	42.10%	7,779	693
Agree-disagree	2017	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	61.38%	25.17%	13.44%	7,875	605
Agree-disagree	2017	35	Employees are protected from health and safety hazards on the job.	85.80%	8.63%	5.56%	8,400	98
Agree-disagree	2017	36	My organization has prepared employees for potential security threats.	82.91%	10.73%	6.36%	8,385	70
Agree-disagree	2017	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	61.04%	19.54%	19.42%	7,986	499
Agree-disagree	2017	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	72.31%	16.39%	11.30%	7,732	726
Agree-disagree	2017	39	My agency is successful at accomplishing its mission.	80.55%	14.11%	5.34%	8,353	145
Agree-disagree	2017	40	*I recommend my organization as a good place to work.	68.56%	14.11%	13.90%	8,509	145 N/A
Agree-disagree	2017	40	*I believe the results of this survey will be used to make my agency a better place to work.	44.87%	25.29%	29.84%	8,039	474
Agree-disagree	2017	42	My supervisor supports my need to balance work and other life issues.	88.07%	6.37%	5.56%	8,039	
Agree-disagree	2017	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	74.36%	13.59%	12.05%	8,478	33
Agree-disagree	2017	44	Discussions with my supervisor about my performance are worthwhile.	70.68%	14.78%	14.54%	8,430	33 60
Agree-disagree	2017	45	My supervisor is committed to a workforce representative of all segments of society.	73.75%	19.20%	7.05%	7,706	766
Agree-disagree	2017	46	My supervisor provides me with constructive suggestions to improve my job performance.	68.79%	16.85%	14.36%	8,439	
Agree-disagree	2017	40	Supervisors in my work unit support employee development.	76.03%				35 97
Agree-disagree	2017	48	My supervisor listens to what I have to say.	82.81%	13.09% 8.57%	10.88% 8.62%	8,393	
Agree-disagree	2017	49	My supervisor treats me with respect.	82.81%		6.42%	8,493	N/A
Agree-disagree	2017	50	In the last six months, my supervisor has talked with me about my performance.		7.43%	5.30%	8,465	N/A
Agree-disagree	2017	51	I have trust and confidence in my supervisor.	89.76% 75.14%	4.94%	12.20%	8,479 8,489	N/A N/A
Good-poor	2017	52	Overall, how good a job do you feel is being done by your immediate supervisor?	75.14%	13.78%	8.82%	8,489	N/A
Agree-disagree	2017	53	In my organization, senior leaders generate high levels of motivation and commitment in the	77.40%	15.76%	0.02/0	0,492	N/A
			workforce.	44.93%	24.10%	30.97%	8,291	172
Agree-disagree	2017	54	My organization's senior leaders maintain high standards of honesty and integrity.	57.18%	23.34%	19.48%	7,934	516
Agree-disagree	2017	55	Supervisors work well with employees of different backgrounds.	71.60%	17.86%	10.54%	8,005	414
Agree-disagree	2017	56	*Managers communicate the goals and priorities of the organization.	66.02%	17.03%	16.95%	8,359	77
Agree-disagree	2017	57	Managers review and evaluate the organization's progress toward meeting its goals and objectives.	66.15%	20.26%	13.59%	7,926	497
Agree-disagree	2017	58	Managers promote communication among different work units (for example, about projects, goals, needed resources).	60.03%	19.01%	20.96%	8,244	203
Agree-disagree	2017	59	Managers support collaboration across work units to accomplish work objectives.	64.12%	18.18%	17.70%	8,244	202
Good-poor	2017	60	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	64.38%	21.22%	14.40%	8,105	355
Agree-disagree	2017	61	I have a high level of respect for my organization's senior leaders.	55.32%	23.80%	20.88%	8,337	120
Agree-disagree	2017	62	Senior leaders demonstrate support for Work/Life programs.	66.86%	21.13%	12.01%	7,736	722
Satisfied	2017	63	*How satisfied are you with your involvement in decisions that affect your work?				.,	. ==
-dissatisfied				58.95%	20.33%	20.72%	8,445	N/A

Satisfied -dissatisfied	2017	64	*How satisfied are you with the information you receive from management on what's going on in your organization?	FC 710/	21.120/	22.170/	0.425	N/A
Satisfied	2017	65	*How satisfied are you with the recognition you receive for doing a good job?	56.71%	21.12%	22.17%	8,435	N/A
-dissatisfied	2017	05	now satisfied are you with the recognition you receive for doing a good job:	F7 (20)		10.010/	0.420	
Satisfied	2017	66	How satisfied are you with the policies and practices of your senior leaders?	57.63%	22.56%	19.81%	8,420	N/A
-dissatisfied	2017	00	The satisfied are you with the policies and practices of your senior leaders:					
Satisfied	2017	67	How satisfied are you with your opportunity to get a better job in your organization?	47.34%	29.25%	23.41%	8,415	N/A
-dissatisfied	2017	07			<b>a</b> a <b>a a a a a a a a a</b>			
Satisfied	2017	68	How satisfied are you with the training you receive for your present job?	38.11%	29.67%	32.23%	8,422	N/A
-dissatisfied	2017	08	The satisfied are you with the training you receive for your present job:	50 6 404	22.040/	40.050/	0.445	
Satisfied	2017	69	*Considering everything, how satisfied are you with your job?	59.64%	22.01%	18.35%	8,415	N/A
-dissatisfied	2017	09				10.050		
	2017	70	Considering eventhing how satisfied are you with your pay?	71.51%	15.15%	13.35%	8,430	N/A
Satisfied -dissatisfied	2017	70	Considering everything, how satisfied are you with your pay?					
	2017	74		68.05%	14.73%	17.22%	8,445	N/A
Satisfied -dissatisfied	2017	71	*Considering everything, how satisfied are you with your organization?					
	2017	70		63.78%	18.93%	17.29%	8,439	N/A
Satisfied -dissatisfied	2017	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
	2017			82.77%	10.02%	7.21%	5,019	82
Satisfied -dissatisfied	2017	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)					
				94.57%	3.72%	1.71%	4,331	50
Satisfied -dissatisfied	2017	81	How satisfied are you with the following Work/Life programs in your agency? Health and					
			Wellness Programs (for example, exercise, medical screening, quit smoking programs)	85.42%	11.08%	3.51%	2,548	125
Satisfied	2017	82	How satisfied are you with the following Work/Life programs in your agency? Employee					
-dissatisfied			Assistance Program (EAP)	84.10%	12.48%	3.42%	1,039	120
Satisfied	2017	83	How satisfied are you with the following Work/Life programs in your agency? Child Care					
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)	80.29%	18.15%	1.56%	189	81
Satisfied	2017	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)	67.15%	30.44%	2.40%	169	80
Agree-disagree	2016	1	*I am given a real opportunity to improve my skills in my organization.	69.96%	13.95%	16.09%	8,065	N/A
Agree-disagree	2016	2	I have enough information to do my job well.	71.64%	13.96%	14.40%	8,021	N/A
Agree-disagree	2016	3	I feel encouraged to come up with new and better ways of doing things.	64.06%	15.85%	20.09%	7,974	N/A
Agree-disagree	2016	4	My work gives me a feeling of personal accomplishment.	73.44%	13.47%	13.09%	8,016	N/A
Agree-disagree	2016	5	I like the kind of work I do.	83.57%	10.59%	5.84%	7,996	N/A
Agree-disagree	2016	6	I know what is expected of me on the job.	76.83%	12.35%	10.82%	7,995	N/A
Agree-disagree	2016	7	When needed I am willing to put in the extra effort to get a job done.	95.70%	2.66%	1.63%	8,020	N/A
Agree-disagree	2016	8	I am constantly looking for ways to do my job better.	89.75%	7.84%	2.40%	8,029	N/A
Agree-disagree	2016	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	51.86%	15.33%	32.81%	8,039	15
Agree-disagree	2016	10	*My workload is reasonable.	59.40%	16.18%	24.42%	8,001	15
Agree-disagree	2016	11	*My talents are used well in the workplace.	60.61%	15.92%	23.47%	7,864	33
Agree-disagree	2016	12	*I know how my work relates to the agency's goals and priorities.	83.44%	9.65%	6.91%	7,992	24
Agree-disagree	2016	13	The work I do is important.	88.14%	7.99%	3.87%	7,939	26

Agree-disagree	2016	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)					
			allow employees to perform their jobs well.	70.03%	13.42%	16.55%	8,013	20
Agree-disagree	2016	15	My performance appraisal is a fair reflection of my performance.	68.86%	14.55%	16.59%	7,932	98
Agree-disagree	2016	16	I am held accountable for achieving results.	82.53%	11.78%	5.69%	7,975	33
Agree-disagree	2016	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	65.74%	15.66%	18.60%	7,678	333
Agree-disagree	2016	18	My training needs are assessed.	55.07%	21.95%	22.99%	7,965	61
Agree-disagree	2016	19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	61.62%	15.39%	22.99%	7,930	134
Agree-disagree	2016	20	*The people I work with cooperate to get the job done.	80.47%	10.22%	9.31%	8,062	N/A
Agree-disagree	2016	21	My work unit is able to recruit people with the right skills.	47.20%	22.40%	30.39%	7,791	261
Agree-disagree	2016	22	Promotions in my work unit are based on merit.	41.08%	27.18%	31.75%	7,423	599
Agree-disagree	2016	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	34.13%	29.08%	36.78%	7,126	906
Agree-disagree	2016	24	*In my work unit, differences in performance are recognized in a meaningful way.	36.89%	28.36%	34.75%	7,545	491
Agree-disagree	2016	25	Awards in my work unit depend on how well employees perform their jobs.	44.53%	25.19%	30.28%	7,450	568
Agree-disagree	2016	26	Employees in my work unit share job knowledge with each other.	78.04%	10.95%	11.01%	8,010	29
Agree-disagree	2016	27	The skill level in my work unit has improved in the past year.	58.47%	26.21%	15.32%	7,732	305
Good-poor	2016	28	How would you rate the overall quality of work done by your work unit?	86.89%	10.42%	2.68%	8,050	N/A
Agree-disagree	2016	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	73.90%	14.92%	11.18%	7,834	143
Agree-disagree	2016	30	Employees have a feeling of personal empowerment with respect to work processes.	47.94%	22.86%	29.20%	7,788	183
Agree-disagree	2016	31	Employees are recognized for providing high quality products and services.	51.75%	22.76%	25.49%	7,786	163
Agree-disagree	2016	32	Creativity and innovation are rewarded.	41.47%	28.20%	30.33%	7,684	249
Agree-disagree	2016	33	Pay raises depend on how well employees perform their jobs.	24.01%	28.89%	47.11%	7,323	609
Agree-disagree	2016	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	59.16%	26.11%	14.73%	7,381	583
Agree-disagree	2016	35	Employees are protected from health and safety hazards on the job.	84.68%	9.55%	5.77%	7,848	94
Agree-disagree	2016	36	My organization has prepared employees for potential security threats.	81.90%	10.77%	7.34%	7,869	65
Agree-disagree	2016	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not					
			tolerated.	57.58%	19.94%	22.48%	7,478	470
Agree-disagree	2016	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any				,	
			employee/applicant, obstructing a person's right to compete for employment, knowingly					
			violating veterans' preference requirements) are not tolerated.	68.98%	16.98%	14.04%	7,236	673
Agree-disagree	2016	39	My agency is successful at accomplishing its mission.	77.86%	15.57%	6.57%	7,796	159
Agree-disagree	2016	40	*I recommend my organization as a good place to work.	65.92%	18.09%	15.99%	7,965	N/A
Agree-disagree	2016	41	*I believe the results of this survey will be used to make my agency a better place to work.	42.71%	25.50%	31.79%	7,467	506
Agree-disagree	2016		My supervisor supports my need to balance work and other life issues.	85.99%	7.65%	6.36%	7,943	30
Agree-disagree	2016	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	72.15%	14.12%	13.73%	7,919	29
Agree-disagree	2016		Discussions with my supervisor about my performance are worthwhile.	67.35%	16.35%	16.30%	7,848	66
Agree-disagree	2016	45	My supervisor is committed to a workforce representative of all segments of society.	71.04%	20.80%	8.16%	7,131	806
Agree-disagree	2016	46	My supervisor provides me with constructive suggestions to improve my job performance.	66.11%	18.14%	15.75%	7,903	33
Agree-disagree	2016	47	Supervisors in my work unit support employee development.	73.83%	14.23%	11.94%	7,851	106
Agree-disagree	2016	48	My supervisor listens to what I have to say.	80.80%	9.69%	9.52%	7,958	N/A
Agree-disagree	2016	49	My supervisor treats me with respect.	84.45%	8.43%	7.12%	7,932	N/A

Agree-disagree	2016	50	In the last six months, my supervisor has talked with me about my performance.	88.85%	5.44%	5.71%	7,946	N/A
Agree-disagree	2016		I have trust and confidence in my supervisor.	72.80%	13.02%	14.18%	7,949	N/A
Good-poor	2016	52	Overall, how good a job do you feel is being done by your immediate supervisor?	74.80%	15.43%	9.78%	7,951	N/A
Agree-disagree	2016	53	In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	42.35%	23.33%	34.33%	7,834	109
Agree-disagree	2016	54	My organization's senior leaders maintain high standards of honesty and integrity.	53.91%	23.10%	22.99%	7,509	417
Agree-disagree	2016	55	Supervisors work well with employees of different backgrounds.	65.47%	21.00%	13.53%	7,359	505
Agree-disagree	2016	56	*Managers communicate the goals and priorities of the organization.	63.70%	18.17%	18.13%	7,818	65
Agree-disagree	2016	57	Managers review and evaluate the organization's progress toward meeting its goals and					
			objectives.	63.81%	21.09%	15.10%	7,390	501
Agree-disagree	2016	58	Managers promote communication among different work units (for example, about projects,					
			goals, needed resources).	55.01%	20.79%	24.19%	7,714	201
Agree-disagree	2016	59	Managers support collaboration across work units to accomplish work objectives.	59.85%	20.14%	20.00%	7,711	208
Good-poor	2016	60	Overall, how good a job do you feel is being done by the manager directly above your					
			immediate supervisor?	61.78%	22.24%	15.97%	7,586	339
Agree-disagree	2016	61	I have a high level of respect for my organization's senior leaders.	52.65%	23.67%	23.68%	7,848	73
Agree-disagree	2016	62	Senior leaders demonstrate support for Work/Life programs.	64.42%	21.90%	13.68%	7,408	535
Satisfied	2016	63	*How satisfied are you with your involvement in decisions that affect your work?					
-dissatisfied				55.84%	20.14%	24.01%	7,914	N/A
Satisfied	2016	64	*How satisfied are you with the information you receive from management on what's going on					
-dissatisfied			in your organization?	54.39%	21.33%	24.28%	7,892	N/A
Satisfied	2016	65	*How satisfied are you with the recognition you receive for doing a good job?					-
-dissatisfied				53.33%	22.07%	24.60%	7,881	N/A
Satisfied	2016	66	How satisfied are you with the policies and practices of your senior leaders?				,	
-dissatisfied				44.67%	27.95%	27.38%	7,885	N/A
Satisfied	2016	67	How satisfied are you with your opportunity to get a better job in your organization?				,	,
-dissatisfied				37.75%	28.51%	33.74%	7,888	N/A
Satisfied	2016	68	How satisfied are you with the training you receive for your present job?				.,	
-dissatisfied				59.19%	22.57%	18.24%	7,889	N/A
Satisfied	2016	69	*Considering everything, how satisfied are you with your job?	0011070	110770	1012 170	,,	,
-dissatisfied				68.89%	16.05%	15.06%	7,893	N/A
Satisfied	2016	70	Considering everything, how satisfied are you with your pay?	00.0570	10.0570	13.0070	7,000	19/4
-dissatisfied				65.34%	15.43%	19.23%	7,891	N/A
Satisfied	2016	71	*Considering everything, how satisfied are you with your organization?	05.5470	13.4570	13.2370	7,051	11/7
-dissatisfied	2010			60.54%	19.67%	19.79%	7,903	N/A
Satisfied	2016	79	How satisfied are you with the following Work/Life programs in your agency? Telework	00.34%	19.07%	19.79%	7,905	N/A
-dissatisfied	2010	, ,		70 46%	12.16%	8.38%	1 = 1 0	71
Satisfied	2016	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work	79.46%	12.10%	0.38%	4,518	71
-dissatisfied	2010	00	Schedules (AWS)	02.0464	4 2 2 0/	1 720/	4.100	20
Satisfied	2016	Q1	How satisfied are you with the following Work/Life programs in your agency? Health and	93.94%	4.33%	1.73%	4,196	30
-dissatisfied	2010	01	Wellness Programs (for example, exercise, medical screening, quit smoking programs)	00.1711	40 -004	4.0004		
				83.15%	12.52%	4.33%	2,483	120

Satisfied -dissatisfied	2016	82	How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)					
		~~		79.09%	17.88%	3.03%	997	147
Satisfied	2016	83	How satisfied are you with the following Work/Life programs in your agency? Child Care					
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)	75.21%	22.00%	2.79%	192	89
Satisfied	2016	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)	69.06%	27.76%	3.19%	173	69
Agree-disagree	2015	1	*I am given a real opportunity to improve my skills in my organization.	64.92%	15.55%	19.53%	8,455	N/A
Agree-disagree	2015	2	I have enough information to do my job well.	69.28%	15.11%	15.62%	8,413	N/A
Agree-disagree	2015	3	I feel encouraged to come up with new and better ways of doing things.	58.27%	17.97%	23.76%	8,336	N/A
Agree-disagree	2015	4	My work gives me a feeling of personal accomplishment.	69.13%	14.88%	15.99%	8,410	N/A
Agree-disagree	2015	5	I like the kind of work I do.	81.47%	12.06%	6.48%	8,326	N/A
Agree-disagree	2015	6	I know what is expected of me on the job.	74.79%	12.80%	12.40%	8,391	N/A
Agree-disagree	2015	7	When needed I am willing to put in the extra effort to get a job done.	95.74%	2.62%	1.64%	8,423	N/A
Agree-disagree	2015	8	I am constantly looking for ways to do my job better.	89.32%	8.34%	2.34%	8,439	N/A
Agree-disagree	2015	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	47.95%	16.16%	35.89%	8,420	24
Agree-disagree	2015	10	*My workload is reasonable.	56.27%	17.08%	26.66%	8,404	13
Agree-disagree	2015	11	*My talents are used well in the workplace.	56.34%	16.48%	27.18%	8,152	34
Agree-disagree	2015	12	*I know how my work relates to the agency's goals and priorities.	81.22%	10.77%	8.01%	8,384	28
Agree-disagree	2015	13	The work I do is important.	86.53%	9.12%	4.35%	8,297	20
Agree-disagree	2015	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)				-, -	
			allow employees to perform their jobs well.	69.25%	13.44%	17.30%	8,403	17
Agree-disagree	2015	15	My performance appraisal is a fair reflection of my performance.	64.25%	15.49%	20.26%	8,319	94
Agree-disagree	2015	16	I am held accountable for achieving results.	81.12%	12.10%	6.79%	8,373	32
Agree-disagree	2015	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	61.55%	16.99%	21.46%	8,050	367
Agree-disagree	2015	18	My training needs are assessed.	50.93%	23.21%	25.86%	8,370	62
Agree-disagree	2015	19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	57.13%	15.59%	27.28%	8,313	139
Agree-disagree	2015	20	*The people I work with cooperate to get the job done.	77.20%	12.05%	10.75%	8,453	N/A
Agree-disagree	2015	21	My work unit is able to recruit people with the right skills.	42.08%	23.47%	34.45%	8,163	293
Agree-disagree	2015	22	Promotions in my work unit are based on merit.	36.74%	27.08%	36.18%	7,864	546
Agree-disagree	2015	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	30.43%	27.99%	41.58%	7,565	860
Agree-disagree	2015	24	*In my work unit, differences in performance are recognized in a meaningful way.	32.10%	28.01%	39.89%	7,894	539
Agree-disagree	2015	25	Awards in my work unit depend on how well employees perform their jobs.	39.12%	25.92%	34.96%	7,854	571
Agree-disagree	2015	26	Employees in my work unit share job knowledge with each other.	75.09%	12.85%	12.05%	8,400	29
Agree-disagree	2015	27	The skill level in my work unit has improved in the past year.	52.08%	29.81%	18.10%	8,155	286
Good-poor	2015		How would you rate the overall quality of work done by your work unit?	85.11%	12.04%	2.85%	8,443	N/A
Agree-disagree	2015	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish	05.1176	12.0470	2.0370	0,445	11/7
			organizational goals.	70 5 20/	16 22%	12 160/	0 207	170
Agree-disagree	2015	30	Employees have a feeling of personal empowerment with respect to work processes.	70.52%	16.32%	13.16%	8,207	170
			Employees are recognized for providing high quality products and services.	41.39%	24.81%	33.80%	8,178	189
Agree-disagree	2015		Creativity and innovation are rewarded.	45.62%	24.86%	29.53%	8,178	169
Agree-disagree	2015			34.99%	29.88%	35.14%	8,069	260
Agree-disagree	2015	33	Pay raises depend on how well employees perform their jobs.	21.29%	28.10%	50.61%	7,743	562

Agree-disagree	2015	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	56.39%	26.96%	16.65%	7,679	676
Agree-disagree	2015	35	Employees are protected from health and safety hazards on the job.	82.53%	10.46%	7.01%	8,251	107
Agree-disagree	2015	36	My organization has prepared employees for potential security threats.	81.58%	11.26%	7.17%	8,277	67
Agree-disagree	2015	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not				-,	
			tolerated.	52.16%	22.28%	25.56%	7,810	518
Agree-disagree	2015	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any				.,	
			employee/applicant, obstructing a person's right to compete for employment, knowingly					
			violating veterans' preference requirements) are not tolerated.	66.07%	17.76%	16.17%	7,585	724
Agree-disagree	2015	39	My agency is successful at accomplishing its mission.	74.76%	17.56%	7.67%	8,175	184
Agree-disagree	2015	40	*I recommend my organization as a good place to work.	60.04%	21.01%	18.95%	8,368	N/A
Agree-disagree	2015	41	*I believe the results of this survey will be used to make my agency a better place to work.	35.66%	27.90%	36.44%	7,732	645
Agree-disagree	2015	42	My supervisor supports my need to balance work and other life issues.	84.31%	8.18%	7.51%	8,337	29
Agree-disagree	2015	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	68.15%	16.01%	15.84%	8,332	24
Agree-disagree	2015	44	Discussions with my supervisor about my performance are worthwhile.	62.07%	18.13%	19.80%	8,240	62
Agree-disagree	2015	45	My supervisor is committed to a workforce representative of all segments of society.	66.79%	23.54%	9.67%	7,467	870
Agree-disagree	2015	46	My supervisor provides me with constructive suggestions to improve my job performance.	61.15%	19.88%	18.98%	8,304	31
Agree-disagree	2015	47	Supervisors in my work unit support employee development.	68.54%	16.31%	15.16%	8,234	116
Agree-disagree	2015	48	My supervisor listens to what I have to say.	77.74%	11.37%	10.89%	8,354	N/A
Agree-disagree	2015	49	My supervisor treats me with respect.	81.77%	9.58%	8.65%	8,331	N/A
Agree-disagree	2015	50	In the last six months, my supervisor has talked with me about my performance.	86.62%	6.94%	6.44%	8,333	N/A
Agree-disagree	2015	51	I have trust and confidence in my supervisor.	67.79%	15.92%	16.30%	8,346	, N/A
Good-poor	2015	52	Overall, how good a job do you feel is being done by your immediate supervisor?	70.94%	17.30%	11.76%	8,343	, N/A
Agree-disagree	2015	53	In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	35.88%	24.74%	39.38%	8,213	119
Agree-disagree	2015	54	My organization's senior leaders maintain high standards of honesty and integrity.	48.52%	24.61%	26.87%	7,845	482
Agree-disagree	2015	55	Supervisors work well with employees of different backgrounds.	60.16%	24.23%	15.61%	7,645	601
Agree-disagree	2015	56	*Managers communicate the goals and priorities of the organization.	57.96%	20.18%	21.86%	8,230	63
Agree-disagree	2015	57	Managers review and evaluate the organization's progress toward meeting its goals and					
			objectives.	57.95%	24.42%	17.63%	7,707	565
Agree-disagree	2015	58	Managers promote communication among different work units (for example, about projects,				, -	
			goals, needed resources).	49.48%	21.96%	28.56%	8,079	218
Agree-disagree	2015	59	Managers support collaboration across work units to accomplish work objectives.	54.09%	22.08%	23.83%	8,083	230
Good-poor	2015	60	Overall, how good a job do you feel is being done by the manager directly above your				-,	
			immediate supervisor?	56.01%	24.22%	19.77%	7,960	359
Agree-disagree	2015	61	I have a high level of respect for my organization's senior leaders.	48.12%	25.51%	26.38%	8,228	82
Agree-disagree	2015	62	Senior leaders demonstrate support for Work/Life programs.	58.45%	25.05%	16.50%	7,662	649
Satisfied	2015	63	*How satisfied are you with your involvement in decisions that affect your work?				.,	
-dissatisfied				51.19%	22.40%	26.41%	8,295	N/A
Satisfied	2015	64	*How satisfied are you with the information you receive from management on what's going on	51.1570		_0.11/0	3,233	
-dissatisfied			in your organization?	48.37%	23.22%	28.41%	8,285	N/A

2015	65 66	*How satisfied are you with the recognition you receive for doing a good job? How satisfied are you with the policies and practices of your senior leaders?	47.54%	24.51%	27.95%	8,284	N/A
	66	How satisfied are you with the policies and practices of your senior leaders?	47.54%	24.51%	27.95%	0,204	
	00	now satisfied are you with the policies and practices of your senior readers:					
015			20.55%	20.400/	24.270	0.074	
.015	67	How extinction are you with your expectivity to get a better job in your ergenization?	38.55%	30.18%	31.27%	8,271	N/A
	67	How satisfied are you with your opportunity to get a better job in your organization?					
045	60		32.18%	29.88%	37.94%	8,277	N/A
015	68	How satisfied are you with the training you receive for your present job?					
			53.80%	24.82%	21.38%	8,277	N/A
2015	69	*Considering everything, how satisfied are you with your job?					
			64.07%	18.25%	17.69%	8,270	N/A
015	70	Considering everything, how satisfied are you with your pay?					
			62.84%	16.88%	20.28%	8,287	N/A
015	71	*Considering everything, how satisfied are you with your organization?					
			54.05%	22.61%	23.34%	8,293	N/A
015	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
			77.97%	12.57%	9.47%	4.331	85
015	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work				/	
		Schedules (AWS)	92 76%	4 79%	2 45%	4 4 1 9	42
015	81	How satisfied are you with the following Work/Life programs in your agency? Health and	52.7070	117 570	2.15/0	1,115	
			82 52%	12 25%	1 1 1 %	2 712	144
015	82	How satisfied are you with the following Work/Life programs in your agency? Employee	82.3376	13.35%	4.11/0	2,712	144
.015			70.400/	40 700/	2.429/	4 4 0 7	476
015			78.10%	18.79%	3.12%	1,197	176
.015							
045			73.41%	24.50%	2.09%	203	99
015							
			72.20%	26.10%	1.70%	170	86
014	1		60.66%	17.09%	22.25%	6,507	N/A
	2		67.85%	15.14%	17.01%	6,448	N/A
014	3	I feel encouraged to come up with new and better ways of doing things.	56.65%	17.47%	25.88%	6,409	N/A
014	4	My work gives me a feeling of personal accomplishment.	66.59%	15.41%	18.00%	6,458	N/A
014	5	I like the kind of work I do.	79.98%	12.52%	7.50%	6,390	N/A
014	6	I know what is expected of me on the job.	73.25%	13.37%	13.38%	6,443	N/A
2014	7	When needed I am willing to put in the extra effort to get a job done.	95.44%	2.68%	1.88%	6,465	N/A
014	8	I am constantly looking for ways to do my job better.	89.20%	8.76%	2.03%	6,485	N/A
014	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	46.87%	15.62%	37.50%	6,483	18
014	10	*My workload is reasonable.	54.90%	17.33%	27.77%	6,442	12
014	11	*My talents are used well in the workplace.					26
014	12	*I know how my work relates to the agency's goals and priorities.			8.65%		23
014	13						21
014						.,	
			67 36%	14 71%	17 93%	6 172	19
014							83
	015       015       015       015       015       015       015       015       015       015       015       015       015       015       014	115       69         115       70         115       71         115       71         115       71         115       71         115       79         115       80         115       81         115       82         115       83         115       84         114       1         114       2         114       3         114       4         114       5         114       6         114       7         114       10         114       11         114       12         114       13         114       13	915       69       *Considering everything, how satisfied are you with your job?         915       70       Considering everything, how satisfied are you with your pay?         915       71       *Considering everything, how satisfied are you with your organization?         915       71       *Considering everything, how satisfied are you with your organization?         915       79       How satisfied are you with the following Work/Life programs in your agency? Telework         915       80       How satisfied are you with the following Work/Life programs in your agency? Alternative Work         915       81       How satisfied are you with the following Work/Life programs in your agency? Health and         915       81       How satisfied are you with the following Work/Life programs in your agency? Engloyee         915       82       How satisfied are you with the following Work/Life programs in your agency? Child Care         916       83       How satisfied are you with the following Work/Life programs in your agency? Child Care         917       84       How satisfied are you with the following Work/Life programs in your agency? Elder Care         918       83       How satisfied are you with the following Work/Life programs in your agency? Elder Care         917       84       How satisfied are you with the following Work/Life programs in your agency? Elder Care         918       84       How s	No.     No.     Solution     Solution     Solution       No.     Solution     Solution	n     n     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n     n     n     n       15     n     n     n     n     n	10     10     63     24.82%     21.38%       115     64     * Considering everything, how satisfied are you with your pay?     6.07%     18.25%     18.25%       115     70     Considering everything, how satisfied are you with your organization?     6.07%     22.61%     23.34%       115     71     * Considering everything, how satisfied are you with your organization?     54.05%     22.61%     23.34%       115     70     How satisfied are you with the following Work/Life programs in your agency? Telework.     70,77%     12.57%     94.7%       115     81     How satisfied are you with the following Work/Life programs in your agency? Telework.     92.76%     4.79%     2.45%       115     82     How satisfied are you with the following Work/Life programs in your agency? Engloyee     71.35%     13.35%     4.11%       115     81     How satisfied are you with the following Work/Life programs in your agency? Employee     78.40%     18.7%     13.35%     4.11%       115     82     How satisfied are you with the following Work/Life programs in your agency? Employee     78.40%     18.7%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50%     24.50% <td>Ins         Same         24.82%         21.38%         82.771           15         69         * Considering everything, how satisfied are you with your pay?         64.07%         18.25%         17.68%         20.82%         82.787           15         70         Considering everything, how satisfied are you with your organization?         62.84%         16.88%         20.82%         82.793           15         71         * Considering everything, how satisfied are you with your organization?         22.61%         23.34%         82.933           15         70         How satisfied are you with the following Work/Life programs in your agency? Telework         71.97%         21.57%         94.7%         4.331           15         80         How satisfied are you with the following Work/Life programs in your agency? Health and         92.66%         4.79%         2.45%         4.11%         2.712           15         81         How satisfied are you with the following Work/Life programs in your agency? Health and         92.66%         4.11%         2.712         4.11%         2.712           15         82         How satisfied are you with the following Work/Life programs in your agency? Employee         73.04%         1.8.79%         3.12%         1.1197           15         84         How satisfied are you with the following Work/Life program</td>	Ins         Same         24.82%         21.38%         82.771           15         69         * Considering everything, how satisfied are you with your pay?         64.07%         18.25%         17.68%         20.82%         82.787           15         70         Considering everything, how satisfied are you with your organization?         62.84%         16.88%         20.82%         82.793           15         71         * Considering everything, how satisfied are you with your organization?         22.61%         23.34%         82.933           15         70         How satisfied are you with the following Work/Life programs in your agency? Telework         71.97%         21.57%         94.7%         4.331           15         80         How satisfied are you with the following Work/Life programs in your agency? Health and         92.66%         4.79%         2.45%         4.11%         2.712           15         81         How satisfied are you with the following Work/Life programs in your agency? Health and         92.66%         4.11%         2.712         4.11%         2.712           15         82         How satisfied are you with the following Work/Life programs in your agency? Employee         73.04%         1.8.79%         3.12%         1.1197           15         84         How satisfied are you with the following Work/Life program

014 16	I am held accountable for achieving results.	79.20%	13.62%	7.18%	6,446	26
014 17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	59.21%	17.96%	22.82%	6,205	267
014 18	My training needs are assessed.	46.09%	23.60%	30.31%	6,429	54
014 19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
	performance levels (for example, Fully Successful, Outstanding).	55.26%	16.42%	28.32%	6,407	95
014 20	*The people I work with cooperate to get the job done.	75.01%	13.39%	11.60%	6,499	N/A
014 21	My work unit is able to recruit people with the right skills.	36.91%	24.51%	38.58%	6,261	237
014 22	Promotions in my work unit are based on merit.	34.41%	27.99%	37.61%	6,020	456
014 23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	29.67%	27.70%	42.63%	5,865	613
014 24	*In my work unit, differences in performance are recognized in a meaningful way.	28.56%	29.09%	42.35%	6,138	342
014 25	Awards in my work unit depend on how well employees perform their jobs.	34.86%	27.22%	37.92%	5,976	491
014 26	Employees in my work unit share job knowledge with each other.	72.86%	13.73%	13.41%	6,463	22
014 27	The skill level in my work unit has improved in the past year.	49.09%	30.40%	20.51%	6,273	221
014 28	How would you rate the overall quality of work done by your work unit?	83.52%	13.88%	2.60%	6,490	N/A
014 29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
	organizational goals.	68.56%	17.81%	13.64%	6,299	135
014 30	Employees have a feeling of personal empowerment with respect to work processes.	38.43%	24.53%	37.05%	6,297	124
014 31	Employees are recognized for providing high quality products and services.	41.94%	24.77%	33.29%	6,277	137
014 32	Creativity and innovation are rewarded.	32.04%	29.47%	38.49%	6,241	168
014 33	Pay raises depend on how well employees perform their jobs.	19.14%	27.15%	53.72%	5,982	402
014 34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
	and women, training in awareness of diversity issues, mentoring).	54.50%	28.25%	17.24%	5,917	497
014 35	Employees are protected from health and safety hazards on the job.	80.83%	11.82%	7.35%	6,319	86
014 36	My organization has prepared employees for potential security threats.	74.58%	15.26%	10.17%	6,311	95
014 37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not					
	tolerated.	50.49%	22.15%	27.35%	6,039	368
014 38	Prohibited Personnel Practices (for example, illegally discriminating for or against any					
	employee/applicant, obstructing a person's right to compete for employment, knowingly					
	violating veterans' preference requirements) are not tolerated.	63 62%	18 83%	17 56%	5 830	546
014 39	My agency is successful at accomplishing its mission.					121
						N/A
014 41						566
						44
						40
	Discussions with my supervisor about my performance are worthwhile.					55
	My supervisor is committed to a workforce representative of all segments of society.					716
						33
						96
						N/A
014 49	My supervisor treats me with respect.	79.77%	10.83%	9.40%	6,385	N/A
014 50	In the last six months, my supervisor has talked with me about my performance.	84 48%	7 ()9%	843%	6 381	
014 50 014 51	In the last six months, my supervisor has talked with me about my performance. I have trust and confidence in my supervisor.	84.48% 64.83%	7.09%	8.43% 18.28%	6,381 6,392	N/A N/A
	014       17         014       18         014       19         014       20         014       21         014       21         014       21         014       21         014       21         014       21         014       21         014       23         014       24         014       25         014       26         014       27         014       28         014       30         014       31         014       32         014       33         014       35         014       36         014       37         014       38         014       39         014       40         014       41         014       42         014       42         014       41         014       42         014       43         014       44         014       45         014       46 <td< td=""><td>114       17       *1 can disclose a suspected violation of any law, rule or regulation without fear of reprisal.         114       18       My training needs are assessed.         114       19       In ym ost recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).         114       12       My work unit is able to recruit people with the right skills.         114       12       Promotions in my work unit are based on merit.         114       12       Nm work unit, steps are taken to deal with a poor perform their jobs.         114       24       *In my work unit differences in performance are recognized in a meaningful way.         114       25       Awards in my work unit able on how well employees perform their jobs.         114       26       Employees in my work unit has improved in the past year.         114       28       How would you rate the overall quality of work done by your work unit?         114       29       *The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.         114       29       *The workforce has the job relevant knowledge and skills necessary to accomplish organization as prepared employees perform their jobs.         114       30       Employees are recognized for providing high quality products and services.         114       31       &lt;</td><td>114     17     *1 can disclose a suspected violation of any law, rule or regulation without fear of reprisal.     59.21%       114     18     My training needs are assessed.     46.09%       12     In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).     55.26%       12     20     *The people i work with cooperate to get the job done.     75.01%       12     21     My work unit is able to recruit people with the right skills.     36.51%       12     24     Yn work unit, steps are taken to deal with a poor performer who cannot or will not improve.     28.56%       124     24     In my work unit, atteps are taken to deal with a poor perform their jobs.     34.86%       124     25     Awards in my work unit afferences in performance are recognized in a meaningful way.     28.56%       125     Awards in my work unit has inposed in the past year.     72.86%       126     Employees in my work unit has inpose perform their jobs.     38.32%       127     The skill level in my work unit as inpose perform their jobs.     38.43%       128     How would you rate the overall quality of work done by your work unit?     83.52%       129     The skillevel in my work unit as imposed in the past year.     49.09%       120     The skillevel in my work unit as imposed and services.     38.43%       <t< td=""><td>114     17     *1 can disclose a suspected violation of any law, rule or regulation without fear of reprisal.     59.21%     17.96%       114     18     My training needs are assessed.     46.09%     23.60%       114     10     In my work recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).     55.26%     16.42%       114     20     *The people I work with cooperate to get the job done.     75.01%     13.39%       114     21     My work unit is able to recruit people with the right stills.     36.91%     24.51%       114     22     In my work unit steps are taken to deal with a poor performer who cannot or will not improve.     29.67%     27.27%       114     24     In my work unit depend on how well employees perform their jobs.     34.86%     27.22%       114     25     The skill level in my work unit apond on how well employees perform their jobs.     34.86%     27.22%       114     26     Employees in my work unit share job knowledge with act oh ther.     72.66%     13.73%       114     27     The skill level in my work unit apond on how well employees perform their jobs.     38.83%     24.53%       114     28     Employees in are work nowledge with act oh ther.     72.66%     13.73%       114     29     The workforce has the job-relevant knowledge and</td><td>14       17       ************************************</td><td>111       12       12       12       12       12       12       12       12       12       12       12       12       12       13       14       <t< td=""></t<></td></t<></td></td<>	114       17       *1 can disclose a suspected violation of any law, rule or regulation without fear of reprisal.         114       18       My training needs are assessed.         114       19       In ym ost recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).         114       12       My work unit is able to recruit people with the right skills.         114       12       Promotions in my work unit are based on merit.         114       12       Nm work unit, steps are taken to deal with a poor perform their jobs.         114       24       *In my work unit differences in performance are recognized in a meaningful way.         114       25       Awards in my work unit able on how well employees perform their jobs.         114       26       Employees in my work unit has improved in the past year.         114       28       How would you rate the overall quality of work done by your work unit?         114       29       *The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.         114       29       *The workforce has the job relevant knowledge and skills necessary to accomplish organization as prepared employees perform their jobs.         114       30       Employees are recognized for providing high quality products and services.         114       31       <	114     17     *1 can disclose a suspected violation of any law, rule or regulation without fear of reprisal.     59.21%       114     18     My training needs are assessed.     46.09%       12     In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).     55.26%       12     20     *The people i work with cooperate to get the job done.     75.01%       12     21     My work unit is able to recruit people with the right skills.     36.51%       12     24     Yn work unit, steps are taken to deal with a poor performer who cannot or will not improve.     28.56%       124     24     In my work unit, atteps are taken to deal with a poor perform their jobs.     34.86%       124     25     Awards in my work unit afferences in performance are recognized in a meaningful way.     28.56%       125     Awards in my work unit has inposed in the past year.     72.86%       126     Employees in my work unit has inpose perform their jobs.     38.32%       127     The skill level in my work unit as inpose perform their jobs.     38.43%       128     How would you rate the overall quality of work done by your work unit?     83.52%       129     The skillevel in my work unit as imposed in the past year.     49.09%       120     The skillevel in my work unit as imposed and services.     38.43% <t< td=""><td>114     17     *1 can disclose a suspected violation of any law, rule or regulation without fear of reprisal.     59.21%     17.96%       114     18     My training needs are assessed.     46.09%     23.60%       114     10     In my work recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).     55.26%     16.42%       114     20     *The people I work with cooperate to get the job done.     75.01%     13.39%       114     21     My work unit is able to recruit people with the right stills.     36.91%     24.51%       114     22     In my work unit steps are taken to deal with a poor performer who cannot or will not improve.     29.67%     27.27%       114     24     In my work unit depend on how well employees perform their jobs.     34.86%     27.22%       114     25     The skill level in my work unit apond on how well employees perform their jobs.     34.86%     27.22%       114     26     Employees in my work unit share job knowledge with act oh ther.     72.66%     13.73%       114     27     The skill level in my work unit apond on how well employees perform their jobs.     38.83%     24.53%       114     28     Employees in are work nowledge with act oh ther.     72.66%     13.73%       114     29     The workforce has the job-relevant knowledge and</td><td>14       17       ************************************</td><td>111       12       12       12       12       12       12       12       12       12       12       12       12       12       13       14       <t< td=""></t<></td></t<>	114     17     *1 can disclose a suspected violation of any law, rule or regulation without fear of reprisal.     59.21%     17.96%       114     18     My training needs are assessed.     46.09%     23.60%       114     10     In my work recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).     55.26%     16.42%       114     20     *The people I work with cooperate to get the job done.     75.01%     13.39%       114     21     My work unit is able to recruit people with the right stills.     36.91%     24.51%       114     22     In my work unit steps are taken to deal with a poor performer who cannot or will not improve.     29.67%     27.27%       114     24     In my work unit depend on how well employees perform their jobs.     34.86%     27.22%       114     25     The skill level in my work unit apond on how well employees perform their jobs.     34.86%     27.22%       114     26     Employees in my work unit share job knowledge with act oh ther.     72.66%     13.73%       114     27     The skill level in my work unit apond on how well employees perform their jobs.     38.83%     24.53%       114     28     Employees in are work nowledge with act oh ther.     72.66%     13.73%       114     29     The workforce has the job-relevant knowledge and	14       17       ************************************	111       12       12       12       12       12       12       12       12       12       12       12       12       12       13       14 <t< td=""></t<>

Agree-disagree	2014	53	In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	32.39%	24.73%	42.88%	6,282	89
Agree-disagree	2014	54	My organization's senior leaders maintain high standards of honesty and integrity.	45.42%	24.73%	29.57%	6,034	336
Agree-disagree	2014	55	Supervisors work well with employees of different backgrounds.	60.43%	22.98%	16.59%	5,903	403
Agree-disagree	2014	56	*Managers communicate the goals and priorities of the organization.	55.99%	21.05%	22.96%	6,283	403 71
Agree-disagree	2014	57	Managers review and evaluate the organization's progress toward meeting its goals and objectives.	54.88%	25.98%	19.14%	5,882	466
Agree-disagree	2014	58	Managers promote communication among different work units (for example, about projects, goals, needed resources).	46.29%	24.17%	29.54%	6,153	198
Agree-disagree	2014	59	Managers support collaboration across work units to accomplish work objectives.	51.78%	23.50%	24.72%	6,171	182
Good-poor	2014	60	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	52.72%	27.01%	20.28%	6,042	318
Agree-disagree	2014	61	I have a high level of respect for my organization's senior leaders.	44.26%	25.30%	30.44%	6,300	63
Agree-disagree	2014	62	Senior leaders demonstrate support for Work/Life programs.	54.21%	27.39%	18.40%	5,763	593
Satisfied -dissatisfied	2014	63	*How satisfied are you with your involvement in decisions that affect your work?	48.26%	23.25%	28.49%	6,333	N/A
Satisfied -dissatisfied	2014	64	*How satisfied are you with the information you receive from management on what's going on in your organization?	44.62%	23.52%	31.86%	6,324	N/A
Satisfied -dissatisfied	2014	65	*How satisfied are you with the recognition you receive for doing a good job?	42.47%	26.07%	31.46%	6,300	N/A
Satisfied -dissatisfied	2014	66	How satisfied are you with the policies and practices of your senior leaders?	35.84%	30.70%	33.46%	6,311	N/A
Satisfied -dissatisfied	2014	67	How satisfied are you with your opportunity to get a better job in your organization?	29.31%	29.81%	40.88%	6,304	N/A
Satisfied -dissatisfied	2014	68	How satisfied are you with the training you receive for your present job?	50.02%	25.01%	24.97%	6,310	N/A
Satisfied -dissatisfied	2014	69	*Considering everything, how satisfied are you with your job?	60.17%	20.57%	19.26%	6,312	N/A
Satisfied -dissatisfied	2014	70	Considering everything, how satisfied are you with your pay?	60.21%	17.70%	22.09%	6,326	N/A
Satisfied -dissatisfied	2014	71	*Considering everything, how satisfied are you with your organization?	49.84%	23.63%	26.53%	6,318	N/A
Satisfied -dissatisfied	2014	79	How satisfied are you with the following Work/Life programs in your agency? Telework	74.31%	14.76%	10.92%	3,190	
Satisfied -dissatisfied	2014	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	92.95%	5.08%	1.97%	3,416	39
Satisfied -dissatisfied	2014	81	How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	82.24%	13.74%	4.01%	2,139	142
Satisfied -dissatisfied	2014	82	How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	77.19%	19.34%	3.48%	952	160
Satisfied -dissatisfied	2014	83	How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	77.70%	19.82%	2.49%	174	79

Satisfied	2014	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)	74.39%	24.58%	1.03%	171	68
Agree-disagree	2013	1	*I am given a real opportunity to improve my skills in my organization.	62.33%	16.72%	20.95%	6,699	N/A
Agree-disagree	2013	2	I have enough information to do my job well.	68.87%	15.77%	15.36%	6,663	N/A
Agree-disagree	2013	3	I feel encouraged to come up with new and better ways of doing things.	60.03%	16.89%	23.09%	6,617	N/A
Agree-disagree	2013	4	My work gives me a feeling of personal accomplishment.	68.51%	16.01%	15.48%	6,665	N/A
Agree-disagree	2013	5	I like the kind of work I do.	80.95%	12.55%	6.50%	6,625	, N/A
Agree-disagree	2013	6	I know what is expected of me on the job.	74.16%	14.53%	11.31%	6,638	N/A
Agree-disagree	2013	7	When needed I am willing to put in the extra effort to get a job done.	96.16%	2.19%	1.65%	6,664	N/A
Agree-disagree	2013	8	I am constantly looking for ways to do my job better.	89.53%	8.75%	1.72%	6,684	N/A
Agree-disagree	2013	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	47.63%	17.82%	34.55%	6,692	10
Agree-disagree	2013	10	*My workload is reasonable.	58.54%	17.10%	24.36%	6,657	7
Agree-disagree	2013	11	*My talents are used well in the workplace.	55.35%	17.75%	26.90%	6,494	37
Agree-disagree	2013	12	*I know how my work relates to the agency's goals and priorities.	80.95%	10.84%	8.20%	6,646	28
Agree-disagree	2013	13	The work I do is important.	86.87%	8.94%	4.20%	6,597	24
Agree-disagree	2013	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)					
			allow employees to perform their jobs well.	70.14%	14.08%	15.78%	6,673	14
Agree-disagree	2013	15	My performance appraisal is a fair reflection of my performance.	63.20%	17.47%	19.33%	6,609	70
Agree-disagree	2013	16	I am held accountable for achieving results.	80.28%	13.17%	6.55%	6,647	27
Agree-disagree	2013	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	62.73%	17.53%	19.74%	6,392	285
Agree-disagree	2013	18	My training needs are assessed.	49.13%	23.17%	27.71%	6,624	63
Agree-disagree	2013	19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	57.78%	16.06%	26.16%	6,599	96
Agree-disagree	2013	20	*The people I work with cooperate to get the job done.	76.34%	12.89%	10.77%	6,696	N/A
Agree-disagree	2013	21	My work unit is able to recruit people with the right skills.	42.21%	25.26%	32.53%	6,490	201
Agree-disagree	2013	22	Promotions in my work unit are based on merit.	36.72%	28.25%	35.03%	6,248	418
Agree-disagree	2013	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	31.37%	27.00%	41.63%	6,055	611
Agree-disagree	2013	24	*In my work unit, differences in performance are recognized in a meaningful way.	30.66%	28.43%	40.92%	6,362	321
Agree-disagree	2013	25	Awards in my work unit depend on how well employees perform their jobs.	36.66%	26.76%	36.58%	6,275	402
Agree-disagree	2013	26	Employees in my work unit share job knowledge with each other.	73.33%	14.10%	12.57%	6,655	21
Agree-disagree	2013	27	The skill level in my work unit has improved in the past year.	52.50%	28.90%	18.60%	6,460	223
Good-poor	2013	28	How would you rate the overall quality of work done by your work unit?	84.93%	12.13%	2.94%	6,683	N/A
Agree-disagree	2013	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	71.20%	16.94%	11.86%	6,479	115
Agree-disagree	2013	30	Employees have a feeling of personal empowerment with respect to work processes.	42.09%	24.80%	33.12%	6,471	126
Agree-disagree	2013	31	Employees are recognized for providing high quality products and services.	46.08%	24.46%	29.46%	6,484	95
Agree-disagree	2013	32	Creativity and innovation are rewarded.	35.76%	29.58%	34.66%	6,437	151
Agree-disagree	2013	33	Pay raises depend on how well employees perform their jobs.	19.09%	28.67%	52.24%	6,140	425
Agree-disagree	2013	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	58.82%	26.35%	14.82%	6,178	418
Agree-disagree	2013	35	Employees are protected from health and safety hazards on the job.	85.46%	9.50%	5.04%	6,521	70
Agree-disagree	2013	36	My organization has prepared employees for potential security threats.	78.81%	14.23%	6.95%	6,502	73

A 11	2012							
Agree-disagree	2013	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	53.69%	21.23%	25.08%	6,234	357
Agree-disagree	2013	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly					
			violating veterans' preference requirements) are not tolerated.	67.34%	17.53%	15.13%	5,931	633
Agree-disagree	2013	39	My agency is successful at accomplishing its mission.	75.87%	16.86%	7.27%	6,456	128
Agree-disagree	2013	40	*I recommend my organization as a good place to work.	60.73%	21.92%	17.34%	6,591	N/A
Agree-disagree	2013	41	*I believe the results of this survey will be used to make my agency a better place to work.	34.11%	29.17%	36.72%	6,047	551
Agree-disagree	2013	42	My supervisor supports my need to balance work and other life issues.	83.64%	9.26%	7.10%	6,533	31
Agree-disagree	2013	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	67.29%	16.12%	16.59%	6,548	19
Agree-disagree	2013	44	Discussions with my supervisor about my performance are worthwhile.	61.12%	19.21%	19.67%	6,498	40
Agree-disagree	2013	45	My supervisor is committed to a workforce representative of all segments of society.	65.36%	25.04%	9.60%	5,920	632
Agree-disagree	2013	46	My supervisor provides me with constructive suggestions to improve my job performance.	60.67%	20.32%	19.01%	6,523	23
Agree-disagree	2013	47	Supervisors in my work unit support employee development.	66.89%	17.49%	15.62%	6,496	52
Agree-disagree	2013	48	My supervisor listens to what I have to say.	77.07%	11.92%	11.01%	6,559	N/A
Agree-disagree	2013	49	My supervisor treats me with respect.	80.53%	10.55%	8.93%	6,540	N/A
Agree-disagree	2013	50	In the last six months, my supervisor has talked with me about my performance.	85.79%	7.11%	7.10%	6,551	N/A
Agree-disagree	2013	51	I have trust and confidence in my supervisor.	67.63%	16.37%	16.00%	6,547	N/A
Good-poor	2013	52	Overall, how good a job do you feel is being done by your immediate supervisor?	69.77%	18.41%	11.82%	6,551	N/A
Agree-disagree	2013	53	In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	38.36%	26.39%	35.24%	6,487	38
Agree-disagree	2013	54	My organization's senior leaders maintain high standards of honesty and integrity.	53.90%	22.48%	23.62%	6,313	202
Agree-disagree	2013	55	Supervisors work well with employees of different backgrounds.	61.80%	22.74%	15.47%	6,175	312
Agree-disagree	2013	56	*Managers communicate the goals and priorities of the organization.	58.45%	21.00%	20.55%	6,475	37
Agree-disagree	2013	57	Managers review and evaluate the organization's progress toward meeting its goals and					
			objectives.	59.54%	23.55%	16.90%	6,163	342
Agree-disagree	2013	58	Managers promote communication among different work units (for example, about projects,				-,	
			goals, needed resources).	51.28%	22.49%	26.23%	6,367	139
Agree-disagree	2013	59	Managers support collaboration across work units to accomplish work objectives.	56.14%	21.82%	22.04%	6,370	132
Good-poor	2013	60	Overall, how good a job do you feel is being done by the manager directly above your	0012170	22:02/0	1210 170	0,010	101
			immediate supervisor?	57.60%	23.58%	18.82%	6,254	241
Agree-disagree	2013	61	I have a high level of respect for my organization's senior leaders.	49.68%	23.88%	26.45%	6,453	46
Agree-disagree	2013	62	Senior leaders demonstrate support for Work/Life programs.	58.79%	24.73%	16.47%	6,019	482
Satisfied	2013	63	*How satisfied are you with your involvement in decisions that affect your work?	56.7570	21.7570	10.1770	0,015	102
-dissatisfied				51.73%	22.87%	25.40%	6,486	N/A
Satisfied	2013	64	*How satisfied are you with the information you receive from management on what's going on					
-dissatisfied			in your organization?	48.35%	23.10%	28.55%	6,480	N/A
Satisfied	2013	65	*How satisfied are you with the recognition you receive for doing a good job?					,,,
-dissatisfied				45.80%	25.67%	28.53%	6,461	N/A
Satisfied	2013	66	How satisfied are you with the policies and practices of your senior leaders?	.0.0070	_3.0770	20.0070	5,101	, A
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	1 1							
Satisfied -dissatisfied	2013	67	How satisfied are you with your opportunity to get a better job in your organization?	22 740/	20.20%	26.07%	6 450	N1 ( A
	2012	60		32.74%	30.29%	36.97%	6,459	N/A
Satisfied -dissatisfied	2013	68	How satisfied are you with the training you receive for your present job?					
	2012	60	*Considering constitution because it for a second in the second is bo	50.13%	25.87%	24.00%	6,469	N/A
Satisfied -dissatisfied	2013	69	*Considering everything, how satisfied are you with your job?					
				63.92%	19.17%	16.91%	6,464	N/A
Satisfied	2013	70	Considering everything, how satisfied are you with your pay?					
-dissatisfied				60.91%	17.04%	22.05%	6,468	N/A
Satisfied	2013	71	*Considering everything, how satisfied are you with your organization?					
-dissatisfied				55.61%	21.83%	22.56%	6,480	N/A
Satisfied	2013	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
-dissatisfied				75.13%	15.11%	9.76%	3,112	80
Satisfied	2013	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work					
-dissatisfied			Schedules (AWS)	93.75%	4.56%	1.69%	3,606	31
Satisfied	2013	81	How satisfied are you with the following Work/Life programs in your agency? Health and					
-dissatisfied			Wellness Programs (for example, exercise, medical screening, quit smoking programs)	84.65%	12.05%	3.30%	2,298	118
Satisfied	2013	82	How satisfied are you with the following Work/Life programs in your agency? Employee	0.10070	12.0070	010070	2,230	110
-dissatisfied			Assistance Program (EAP)	80.44%	17.00%	2.56%	965	139
Satisfied	2013	83	How satisfied are you with the following Work/Life programs in your agency? Child Care	00.4470	17.00%	2.3070	505	155
-dissatisfied	2010	00	Programs (for example, daycare, parenting classes, parenting support groups)	76.269/	20.93%	2 710/	170	00
Satisfied	2013	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care	76.36%	20.93%	2.71%	170	89
-dissatisfied	2015	04	Programs (for example, support groups, speakers)	70 570/	22 50%	2.040/	470	60
	2012	1	*I am given a real opportunity to improve my skills in my organization.	73.57%	23.59%	2.84%	170	69
Agree-disagree	2012	1		65.83%	15.80%	18.37%	6,461	N/A
Agree-disagree	_	2	I have enough information to do my job well.	71.66%	14.16%	14.18%	6,448	N/A
Agree-disagree	2012	3	I feel encouraged to come up with new and better ways of doing things.	60.93%	17.37%	21.70%	6,426	N/A
Agree-disagree	2012	4	My work gives me a feeling of personal accomplishment.	70.65%	14.00%	15.35%	6,449	N/A
Agree-disagree	2012	5	I like the kind of work I do.	82.77%	10.70%	6.53%	6,421	N/A
Agree-disagree	2012	6	I know what is expected of me on the job.	75.21%	13.09%	11.71%	6,408	N/A
Agree-disagree	2012	7	When needed I am willing to put in the extra effort to get a job done.	96.84%	1.98%	1.18%	6,444	N/A
Agree-disagree	2012	8	I am constantly looking for ways to do my job better.	90.83%	7.59%	1.58%	6,448	N/A
Agree-disagree	2012	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	51.30%	16.63%	32.07%	6,437	19
Agree-disagree	2012	10	*My workload is reasonable.	60.72%	16.69%	22.59%	6,437	10
Agree-disagree	2012	11	*My talents are used well in the workplace.	56.93%	16.27%	26.80%	6,340	42
Agree-disagree	2012	12	*I know how my work relates to the agency's goals and priorities.	82.41%	10.06%	7.53%	6,412	24
Agree-disagree	2012	13	The work I do is important.	87.54%	8.52%	3.94%	6,394	19
Agree-disagree	2012	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)					
			allow employees to perform their jobs well.	71.62%	13.06%	15.32%	6,432	17
Agree-disagree	2012	15	My performance appraisal is a fair reflection of my performance.	63.77%	16.70%	19.53%	6,377	76
Agree-disagree	2012	16	I am held accountable for achieving results.	81.88%	12.13%	5.99%	6,413	27
Agree-disagree	2012	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	62.91%	17.87%	19.22%	6,124	307
Agree-disagree	2012	18	My training needs are assessed.	50.58%	22.71%	26.71%	6,388	67

Agree-disagree	2012	19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	57.56%	15.71%	26.73%	6,352	103
Agree-disagree	2012	20	*The people I work with cooperate to get the job done.	76.52%	12.57%	10.91%	6,455	N/A
Agree-disagree	2012	21	My work unit is able to recruit people with the right skills.	45.54%	24.58%	29.88%	6,240	215
Agree-disagree	2012	22	Promotions in my work unit are based on merit.	37.52%	27.13%	35.35%	6,051	396
Agree-disagree	2012	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	30.41%	27.73%	41.86%	5,856	584
Agree-disagree	2012	24	*In my work unit, differences in performance are recognized in a meaningful way.	31.97%	27.77%	40.26%	6,070	375
Agree-disagree	2012	25	Awards in my work unit depend on how well employees perform their jobs.	39.63%	25.30%	35.07%	6,064	378
Agree-disagree	2012	26	Employees in my work unit share job knowledge with each other.	74.14%	12.97%	12.88%	6,429	20
Agree-disagree	2012	27	The skill level in my work unit has improved in the past year.	54.06%	28.14%	17.80%	6,227	223
Good-poor	2012	28	How would you rate the overall quality of work done by your work unit?	85.98%	11.45%	2.57%	6,439	N/A
Agree-disagree	2012	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish				,	
			organizational goals.	73.24%	16.03%	10.73%	6,244	105
Agree-disagree	2012	30	Employees have a feeling of personal empowerment with respect to work processes.	44.81%	24.40%	30.79%	6,238	126
Agree-disagree	2012		Employees are recognized for providing high quality products and services.	49.55%	23.21%	27.24%	6,235	116
Agree-disagree	2012	32	Creativity and innovation are rewarded.	39.50%	27.81%	32.69%	6,187	157
Agree-disagree	2012	33	Pay raises depend on how well employees perform their jobs.	21.50%	28.36%	50.14%	5,951	396
Agree-disagree	2012		Policies and programs promote diversity in the workplace (for example, recruiting minorities	11.00/0	2010070	0012170	0,001	
			and women, training in awareness of diversity issues, mentoring).	60.83%	25.29%	13.88%	5,946	395
Agree-disagree	2012	35	Employees are protected from health and safety hazards on the job.	85.92%	9.28%	4.80%	6,282	66
Agree-disagree	2012		My organization has prepared employees for potential security threats.	80.45%	13.00%	6.55%	6,274	80
Agree-disagree	2012		Arbitrary action, personal favoritism and coercion for partisan political purposes are not	0011070	1010070	0.0070	0,271	
			tolerated.	53.69%	21.35%	24.96%	5,993	354
Agree-disagree	2012	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any	55.0570	21.55%	21.50%	3,333	551
5 5			employee/applicant, obstructing a person's right to compete for employment, knowingly					
			violating veterans' preference requirements) are not tolerated.	67.88%	17.80%	14.32%	5,778	551
Agree-disagree	2012	39	My agency is successful at accomplishing its mission.	77.46%	15.93%	6.61%	6,214	115
Agree-disagree	2012	40	*I recommend my organization as a good place to work.	63.56%	19.82%	16.62%	6,342	N/A
Agree-disagree	2012	41	*I believe the results of this survey will be used to make my agency a better place to work.	35.84%	31.09%	33.08%	5,710	634
Agree-disagree	2012	42	My supervisor supports my need to balance work and other life issues.	83.14%	8.89%	7.97%	6,293	32
Agree-disagree	2012	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	67.57%	15.88%	16.55%	6,294	21
Agree-disagree	2012	44	Discussions with my supervisor about my performance are worthwhile.	61.35%	18.44%	20.21%	6,250	51
Agree-disagree	2012	45	My supervisor is committed to a workforce representative of all segments of society.	66.00%	24.56%	9.44%	5,690	619
Agree-disagree	2012	46	My supervisor provides me with constructive suggestions to improve my job performance.	60.76%	20.02%	19.22%	6,269	34
Agree-disagree	2012	47	Supervisors in my work unit support employee development.	67.64%	16.92%	15.44%	6,223	75
Agree-disagree	2012	48	My supervisor listens to what I have to say.	76.94%	11.76%	11.30%	6,304	N/A
Agree-disagree	2012	49	My supervisor treats me with respect.	80.49%	10.29%	9.22%	6,298	N/A
Agree-disagree	2012		In the last six months, my supervisor has talked with me about my performance.	86.14%	6.60%	7.26%	6,294	N/A
Agree-disagree	2012	51	I have trust and confidence in my supervisor.	66.37%	17.04%	16.59%	6,299	N/A
Good-poor	2012		Overall, how good a job do you feel is being done by your immediate supervisor?	69.51%	18.56%	11.93%	6,295	N/A
Agree-disagree	2012	53	In my organization, senior leaders generate high levels of motivation and commitment in the				1,230	
			workforce.	40.49%	25.57%	33.94%	6,209	54
Agree-disagree	2012	54	My organization's senior leaders maintain high standards of honesty and integrity.	55.33%	22.03%	22.65%	6,091	169

Agree-disagree	2012	55	Supervisors work well with employees of different backgrounds.	63.50%	21.57%	14.93%	5,955	291
Agree-disagree	2012	56	*Managers communicate the goals and priorities of the organization.	61.20%	19.80%	18.99%	6,210	37
Agree-disagree	2012	57	Managers review and evaluate the organization's progress toward meeting its goals and					
			objectives.	62.01%	23.09%	14.90%	5,906	344
Agree-disagree	2012	58	Managers promote communication among different work units (for example, about projects,					
			goals, needed resources).	52.75%	21.57%	25.68%	6,114	135
Agree-disagree	2012	59	Managers support collaboration across work units to accomplish work objectives.	58.11%	20.79%	21.10%	6,117	128
Good-poor	2012	60	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	58.75%	23.22%	18.03%	6,028	221
Agree-disagree	2012	61	I have a high level of respect for my organization's senior leaders.	51.03%	23.16%	25.81%	6,200	46
Agree-disagree	2012	62	Senior leaders demonstrate support for Work/Life programs.	59.60%	23.50%	16.90%	5,785	452
Satisfied	2012	63	*How satisfied are you with your involvement in decisions that affect your work?					
-dissatisfied				53.00%	22.59%	24.41%	6,229	N/A
Satisfied -dissatisfied	2012	64	*How satisfied are you with the information you receive from management on what's going on in your organization?		/			
	2012			48.18%	23.62%	28.20%	6,221	N/A
Satisfied -dissatisfied	2012	65	*How satisfied are you with the recognition you receive for doing a good job?	48.42%	23.33%	28.25%	6,210	N/A
Satisfied -dissatisfied	2012	66	How satisfied are you with the policies and practices of your senior leaders?	10.000/	20.45%	20.070/	6.242	
Satisfied	2012	67	How satisfied are you with your opportunity to get a better job in your organization?	40.88%	30.15%	28.97%	6,213	N/A
-dissatisfied	2012	67	How satisfied are you with your opportunity to get a better job in your organization?	34.56%	29.97%	35.47%	6,206	N/A
Satisfied	2012	68	How satisfied are you with the training you receive for your present job?	54.50%	29.97%	55.47%	0,200	N/A
-dissatisfied	2012	00		53.69%	23.93%	22.38%	6,214	N/A
Satisfied -dissatisfied	2012	69	*Considering everything, how satisfied are you with your job?	65.57%	17.56%	16.87%	6,205	N/A
Satisfied	2012	70	Considering everything, how satisfied are you with your pay?	00.0770	17.0070	1010770	0,200	,,,
-dissatisfied				62.67%	16.96%	20.37%	6,209	N/A
Satisfied	2012	71	*Considering everything, how satisfied are you with your organization?					
-dissatisfied				56.69%	22.63%	20.68%	6,204	N/A
Satisfied	2012	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
-dissatisfied				74.38%	15.81%	9.81%	2,641	108
Satisfied -dissatisfied	2012	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	92.83%	5.22%	1.94%	3,538	25
Satisfied	2012	81	How satisfied are you with the following Work/Life programs in your agency? Health and	52.0570	5.2270	1.5470	3,330	23
-dissatisfied	2012	01	Wellness Programs (for example, exercise, medical screening, quit smoking programs)	84.91%	12.31%	2.78%	2,279	82
Satisfied	2012	82	How satisfied are you with the following Work/Life programs in your agency? Employee					
-dissatisfied			Assistance Program (EAP)	81.23%	15.77%	3.00%	927	92
Satisfied	2012	83	How satisfied are you with the following Work/Life programs in your agency? Child Care				-	
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)	71.03%	24.18%	4.79%	142	68
Satisfied	2012	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)	70.79%	28.58%	0.63%	176	56
Agree-disagree	2011	1	*I am given a real opportunity to improve my skills in my organization.	65.72%	15.93%	18.35%	5,611	N/A

		_						
Agree-disagree	2011	2	I have enough information to do my job well.	70.96%	15.03%	14.01%	5,597	N/A
Agree-disagree	2011	3	I feel encouraged to come up with new and better ways of doing things.	60.06%	18.02%	21.92%	5,598	N/A
Agree-disagree	2011	4	My work gives me a feeling of personal accomplishment.	68.86%	15.56%	15.58%	5,602	N/A
Agree-disagree	2011	5	l like the kind of work l do.	81.94%	11.53%	6.53%	5,603	N/A
Agree-disagree	2011	6	I know what is expected of me on the job.	73.52%	14.26%	12.22%	5,590	N/A
Agree-disagree	2011	7	When needed I am willing to put in the extra effort to get a job done.	96.65%	2.15%	1.20%	5,600	N/A
Agree-disagree	2011	8	I am constantly looking for ways to do my job better.	90.52%	7.63%	1.85%	5,592	N/A
Agree-disagree	2011	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	50.79%	17.75%	31.46%	5,592	14
Agree-disagree	2011	10	*My workload is reasonable.	59.43%	16.79%	23.78%	5,590	11
Agree-disagree	2011	11	*My talents are used well in the workplace.	55.41%	16.80%	27.79%	5,531	59
Agree-disagree	2011	12	*I know how my work relates to the agency's goals and priorities.	80.54%	11.39%	8.08%	5,561	33
Agree-disagree	2011	13	The work I do is important.	86.79%	8.77%	4.44%	5,562	30
Agree-disagree	2011	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)					
			allow employees to perform their jobs well.	70.59%	13.68%	15.73%	5,583	18
Agree-disagree	2011	15	My performance appraisal is a fair reflection of my performance.	63.37%	16.53%	20.10%	5,524	78
Agree-disagree	2011	16	I am held accountable for achieving results.	81.55%	13.04%	5.41%	5,561	27
Agree-disagree	2011	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	62.27%	17.90%	19.83%	5,334	263
Agree-disagree	2011	18	My training needs are assessed.	48.28%	24.03%	27.70%	5,497	76
Agree-disagree	2011	19	In my most recent performance appraisal, I understood what I had to do to be rated at different				-, -	
			performance levels (for example, Fully Successful, Outstanding).	59.78%	15.01%	25.21%	5,527	68
Agree-disagree	2011	20	*The people I work with cooperate to get the job done.	76.82%	12.55%	10.63%	5,301	N/A
Agree-disagree	2011	21	My work unit is able to recruit people with the right skills.	45.30%	24.75%	29.94%	5,408	, 194
Agree-disagree	2011	22	Promotions in my work unit are based on merit.	36.96%	28.09%	34.95%	5,246	351
Agree-disagree	2011	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	28.23%	28.95%	42.81%	5,133	470
Agree-disagree	2011	24	*In my work unit, differences in performance are recognized in a meaningful way.	32.48%	29.64%	37.88%	5,319	283
Agree-disagree	2011	25	Awards in my work unit depend on how well employees perform their jobs.	40.49%	26.05%	33.46%	5,266	326
Agree-disagree	2011	26	Employees in my work unit share job knowledge with each other.	72.60%	13.96%	13.44%	5,567	27
Agree-disagree	2011	27	The skill level in my work unit has improved in the past year.	53.78%	29.40%	16.82%	5,420	164
Good-poor	2011	28	How would you rate the overall quality of work done by your work unit?	82.95%	14.14%	2.91%	5,587	N/A
Agree-disagree	2011	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish				- /	,
			organizational goals.	72.74%	16.16%	11.10%	5,423	101
Agree-disagree	2011	30	Employees have a feeling of personal empowerment with respect to work processes.	44.49%	25.72%	29.79%	5,402	121
Agree-disagree	2011	31	Employees are recognized for providing high quality products and services.	50.13%	24.23%	25.64%	5,449	75
Agree-disagree	2011	32	Creativity and innovation are rewarded.	38.86%	29.79%	31.36%	5,391	120
Agree-disagree	2011	33	Pay raises depend on how well employees perform their jobs.	22.95%	29.18%	47.88%	5,196	326
Agree-disagree	2011	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities	22.5570	23.10/0	17.0070	3,130	520
			and women, training in awareness of diversity issues, mentoring).	60.55%	25.40%	14.04%	5,209	309
Agree-disagree	2011	35	Employees are protected from health and safety hazards on the job.	86.19%	8.82%	5.00%	5,209	509
Agree-disagree	2011	36	My organization has prepared employees for potential security threats.	80.70%	13.35%	5.00%	5,466	50
Agree-disagree	2011	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not	80.70%	13.33%	5.94%	5,457	50
ABICC GISGBICC	2011	57	tolerated.	52 4464	22 520/	25.200/	5 255	255
				52.11%	22.52%	25.36%	5,255	255

Agree-disagree	2011	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any					
			employee/applicant, obstructing a person's right to compete for employment, knowingly					
			violating veterans' preference requirements) are not tolerated.	66.99%	18.45%	14.56%	5,073	428
Agree-disagree	2011	39	My agency is successful at accomplishing its mission.	78.01%	15.79%	6.20%	5,415	79
Agree-disagree	2011	40	*I recommend my organization as a good place to work.	63.14%	20.69%	16.18%	5,500	N/A
Agree-disagree	2011	41	*I believe the results of this survey will be used to make my agency a better place to work.	37.11%	31.09%	31.80%	5,080	430
Agree-disagree	2011	42	My supervisor supports my need to balance work and other life issues.	81.65%	10.15%	8.20%	5,450	37
Agree-disagree	2011	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	66.01%	17.41%	16.59%	5,461	19
Agree-disagree	2011	44	Discussions with my supervisor about my performance are worthwhile.	59.77%	19.91%	20.33%	5,448	33
Agree-disagree	2011	45	My supervisor is committed to a workforce representative of all segments of society.	65.42%	24.83%	9.75%	4,982	488
Agree-disagree	2011	46	My supervisor provides me with constructive suggestions to improve my job performance.	59.75%	20.73%	19.52%	5,451	22
Agree-disagree	2011	47	Supervisors in my work unit support employee development.	66.87%	17.78%	15.36%	5,419	46
Agree-disagree	2011	48	My supervisor listens to what I have to say.	75.88%	12.40%	11.72%	5,473	N/A
Agree-disagree	2011	49	My supervisor treats me with respect.	80.31%	10.25%	9.43%	5,458	N/A
Agree-disagree	2011	50	In the last six months, my supervisor has talked with me about my performance.	83.26%	7.51%	9.23%	5,468	N/A
Agree-disagree	2011	51	I have trust and confidence in my supervisor.	65.69%	17.18%	17.13%	5,438	N/A
Good-poor	2011	52	Overall, how good a job do you feel is being done by your immediate supervisor?	68.06%	19.21%	12.73%	5,454	N/A
Agree-disagree	2011	53	In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	39.03%	26.38%	34.60%	5,382	48
Agree-disagree	2011	54	My organization's senior leaders maintain high standards of honesty and integrity.	53.59%	22.94%	23.46%	5,267	161
Agree-disagree	2011	55	Supervisors work well with employees of different backgrounds.	61.15%	22.86%	15.98%	5,220	214
Agree-disagree	2011	56	*Managers communicate the goals and priorities of the organization.	60.29%	19.81%	19.89%	5,382	36
Agree-disagree	2011	57	Managers review and evaluate the organization's progress toward meeting its goals and					
			objectives.	62.49%	22.51%	15.01%	5,153	270
Agree-disagree	2011	58	Managers promote communication among different work units (for example, about projects,					
			goals, needed resources).	51.88%	21.77%	26.35%	5,302	123
Agree-disagree	2011	59	Managers support collaboration across work units to accomplish work objectives.	55.43%	22.37%	22.20%	5,261	134
Good-poor	2011	60	Overall, how good a job do you feel is being done by the manager directly above your					
			immediate supervisor?	54.13%	25.08%	20.79%	5,254	161
Agree-disagree	2011	61	I have a high level of respect for my organization's senior leaders.	49.35%	23.74%	26.91%	5,374	40
Agree-disagree	2011	62	Senior leaders demonstrate support for Work/Life programs.	54.62%	25.42%	19.96%	5,007	406
Satisfied	2011	63	*How satisfied are you with your involvement in decisions that affect your work?					
-dissatisfied				51.30%	23.47%	25.23%	5,399	N/A
Satisfied	2011	64	*How satisfied are you with the information you receive from management on what's going on				-,	,
-dissatisfied			in your organization?	47.60%	24.24%	28.16%	5,404	N/A
Satisfied	2011	65	*How satisfied are you with the recognition you receive for doing a good job?			2012070	0,101	,,,
-dissatisfied				49.28%	24.46%	26.26%	5,399	N/A
Satisfied	2011	66	How satisfied are you with the policies and practices of your senior leaders?	+5.20%	24.40/6	20.2070	5,555	1975
-dissatisfied				40.29%	29.25%	30.46%	5,391	N/A
Satisfied	2011	67	How satisfied are you with your opportunity to get a better job in your organization?	40.29%	23.23/0	30.40%	2,291	IN/A
-dissatisfied	2011	0,		24.240/	20 75%	25.029/	F 400	NI / A
				34.34%	29.75%	35.92%	5,400	N/A

Satisfied -dissatisfied	2011	68	How satisfied are you with the training you receive for your present job?	52.4694	24.60%	22.240/	5 200	
	2011	<u> </u>		53.16%	24.60%	22.24%	5,396	N/A
Satisfied -dissatisfied	2011	69	*Considering everything, how satisfied are you with your job?					
	2011	70		65.48%	17.85%	16.67%	5,384	N/A
Satisfied -dissatisfied	2011	70	Considering everything, how satisfied are you with your pay?					
				66.80%	16.64%	16.56%	5,395	N/A
Satisfied	2011	71	*Considering everything, how satisfied are you with your organization?					
-dissatisfied				57.31%	21.08%	21.60%	5,384	N/A
Satisfied	2011	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
-dissatisfied				66.46%	18.75%	14.80%	1,943	111
Satisfied	2011	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work					
-dissatisfied			Schedules (AWS)	92.86%	4.72%	2.42%	3,109	26
Satisfied	2011	81	How satisfied are you with the following Work/Life programs in your agency? Health and					
-dissatisfied			Wellness Programs (for example, exercise, medical screening, quit smoking programs)	84.59%	12.05%	3.35%	1,948	53
Satisfied	2011	82	How satisfied are you with the following Work/Life programs in your agency? Employee					
-dissatisfied			Assistance Program (EAP)	86.77%	11.16%	2.07%	731	71
Satisfied	2011	83	How satisfied are you with the following Work/Life programs in your agency? Child Care					
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)	72.99%	24.61%	2.40%	109	51
Satisfied	2011	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)	67.63%	32.37%	0.00%	132	51
Agree-disagree	2010	1	*I am given a real opportunity to improve my skills in my organization.	67.36%	15.49%	17.14%	6,639	N/A
Agree-disagree	2010	2	I have enough information to do my job well.	72.42%	14.57%	13.01%	6,636	N/A
Agree-disagree	2010	3	I feel encouraged to come up with new and better ways of doing things.	61.97%	17.17%	20.86%	6,625	N/A
Agree-disagree	2010	4	My work gives me a feeling of personal accomplishment.	70.83%	15.02%	14.15%	6,641	N/A
Agree-disagree	2010	5	I like the kind of work I do.	82.05%	11.38%	6.57%	6,631	N/A
Agree-disagree	2010	6	I know what is expected of me on the job.	74.92%	13.63%	11.45%	6,623	N/A
Agree-disagree	2010	7	When needed I am willing to put in the extra effort to get a job done.	96.69%				N/A
Agree-disagree	2010	8	I am constantly looking for ways to do my job better.		2.16%	1.15% 1.75%	6,624 6,625	
Agree-disagree	2010	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	89.94%	8.31%			N/A
Agree-disagree	2010	10	*My workload is reasonable.	52.20%	16.94%	30.87% 24.42%	6,617	20
Agree-disagree	2010	10	*My talents are used well in the workplace.	59.06% 57.94%	16.52% 16.80%	25.26%	6,619 6,561	21
Agree-disagree	2010	12	*I know how my work relates to the agency's goals and priorities.	81.99%		6.61%	6,612	52
Agree-disagree	2010	13	The work I do is important.		11.40%			23 32
Agree-disagree	2010	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)	87.35%	8.85%	3.80%	6,563	32
Agi ee-uisagi ee	2010	14	allow employees to perform their jobs well.		4 <b>- -</b> 4 <b>4</b>			
	2010	45		71.47%	13.74%	14.79%	6,613	30
Agree-disagree	2010	15	My performance appraisal is a fair reflection of my performance.	63.03%	15.41%	21.56%	6,567	67
Agree-disagree	2010	16	I am held accountable for achieving results.	82.00%	12.32%	5.68%	6,593	33
Agree-disagree	2010	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	61.71%	19.33%	18.97%	6,321	305
Agree-disagree	2010	18	My training needs are assessed.	50.41%	24.23%	25.37%	6,530	59
Agree-disagree	2010	19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	59.18%	14.77%	26.05%	6,592	46
Agree-disagree	2010	20	*The people I work with cooperate to get the job done.	77.08%	12.92%	10.00%	6,468	N/A

Agree-disagree	2010	21	My work unit is able to recruit people with the right skills.	47.29%	24.91%	27.80%	6,390	245
Agree-disagree	2010	22	Promotions in my work unit are based on merit.	39.15%	27.80%	33.05%	6,239	395
Agree-disagree	2010	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	29.03%	29.19%	41.78%	6,067	562
Agree-disagree	2010	24	*In my work unit, differences in performance are recognized in a meaningful way.	34.80%	28.56%	36.64%	6,276	350
Agree-disagree	2010	25	Awards in my work unit depend on how well employees perform their jobs.	41.49%	25.51%	33.00%	6,287	336
Agree-disagree	2010	26	Employees in my work unit share job knowledge with each other.	72.87%	14.19%	12.94%	6,589	37
Agree-disagree	2010	27	The skill level in my work unit has improved in the past year.	55.77%	28.16%	16.06%	6,366	243
Good-poor	2010	28	How would you rate the overall quality of work done by your work unit?	83.31%	13.98%	2.71%	6,623	N/A
Agree-disagree	2010	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	73.81%	16.38%	9.81%	6,474	100
Agree-disagree	2010	30	Employees have a feeling of personal empowerment with respect to work processes.	46.76%	25.63%	27.60%	6,408	171
Agree-disagree	2010	31	Employees are recognized for providing high quality products and services.	51.35%	25.01%	23.65%	6,463	115
Agree-disagree	2010	32	Creativity and innovation are rewarded.	40.38%	30.54%	29.07%	6,396	174
Agree-disagree	2010	33	Pay raises depend on how well employees perform their jobs.	26.12%	29.12%	44.76%	6,200	377
Agree-disagree	2010	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	63.01%	24.52%	12.47%	6,205	364
Agree-disagree	2010	35	Employees are protected from health and safety hazards on the job.	86.24%	9.32%	4.43%	6,514	53
Agree-disagree	2010	36	My organization has prepared employees for potential security threats.	80.49%	13.72%	5.80%	6,488	76
Agree-disagree	2010	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not					
			tolerated.	53.30%	22.81%	23.89%	6,210	354
Agree-disagree	2010	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any					
			employee/applicant, obstructing a person's right to compete for employment, knowingly					
			violating veterans' preference requirements) are not tolerated.	66.81%	19.25%	13.93%	6,044	511
Agree-disagree	2010	39	My agency is successful at accomplishing its mission.	77.33%	16.03%	6.64%	6,396	101
Agree-disagree	2010	40	*I recommend my organization as a good place to work.	66.49%	20.36%	13.15%	6,558	N/A
Agree-disagree	2010	41	*I believe the results of this survey will be used to make my agency a better place to work.	37.05%	32.52%	30.43%	5,952	616
Agree-disagree	2010	42	My supervisor supports my need to balance work and other life issues.	80.95%	10.81%	8.24%	6,510	43
Agree-disagree	2010	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	67.00%	16.80%	16.21%	6,510	37
Agree-disagree	2010	44	Discussions with my supervisor about my performance are worthwhile.	61.04%	18.94%	20.02%	6,488	57
Agree-disagree	2010	45	My supervisor is committed to a workforce representative of all segments of society.	65.93%	24.10%	9.97%	5,907	641
Agree-disagree	2010	46	My supervisor provides me with constructive suggestions to improve my job performance.	58.58%	21.63%	19.79%	6,500	38
Agree-disagree	2010	47	Supervisors in my work unit support employee development.	67.84%	17.92%	14.25%	6,463	73
Agree-disagree	2010	48	My supervisor listens to what I have to say.	76.62%	12.36%	11.03%	6,552	N/A
Agree-disagree	2010	49	My supervisor treats me with respect.	80.61%	10.48%	8.92%	6,540	N/A
Agree-disagree	2010	50	In the last six months, my supervisor has talked with me about my performance.	83.02%	8.16%	8.82%	6,539	N/A
Agree-disagree	2010	51	I have trust and confidence in my supervisor.	66.61%	16.81%	16.58%	6,522	N/A
Good-poor	2010	52	Overall, how good a job do you feel is being done by your immediate supervisor?	68.58%	18.84%	12.58%	6,540	N/A
Agree-disagree	2010	53	In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	40.50%	27.30%	32.20%	6,425	64
Agree-disagree	2010	54	My organization's senior leaders maintain high standards of honesty and integrity.	54.45%	23.83%	21.72%	6,288	206
Agree-disagree	2010	55	Supervisors work well with employees of different backgrounds.	62.90%	22.62%	14.48%	6,220	274
Agree-disagree	2010	56	*Managers communicate the goals and priorities of the organization.	62.31%	20.00%	17.69%	6,426	57

				-				
Agree-disagree	2010	57	Managers review and evaluate the organization's progress toward meeting its goals and objectives.	63.48%	22.62%	13.90%	6,140	331
Agree-disagree	2010	58	Managers promote communication among different work units (for example, about projects,	03.4070	22.02/0	13.3070	5,140	551
0 0			goals, needed resources).	52.69%	23.03%	24.28%	6,328	158
Agree-disagree	2010	59	Managers support collaboration across work units to accomplish work objectives.	57.27%	22.97%	19.75%	6,294	162
Good-poor	2010	60	Overall, how good a job do you feel is being done by the manager directly above your					
			immediate supervisor?	55.35%	25.66%	18.99%	6,252	223
Agree-disagree	2010	61	I have a high level of respect for my organization's senior leaders.	50.61%	24.33%	25.07%	6,349	61
Agree-disagree	2010	62	Senior leaders demonstrate support for Work/Life programs.	56.06%	26.98%	16.96%	5,919	552
Satisfied	2010	63	*How satisfied are you with your involvement in decisions that affect your work?					
-dissatisfied				54.11%	23.35%	22.53%	6,473	N/A
Satisfied	2010	64	*How satisfied are you with the information you receive from management on what's going on					
-dissatisfied			in your organization?	48.47%	25.02%	26.51%	6,476	N/A
Satisfied	2010	65	*How satisfied are you with the recognition you receive for doing a good job?					
-dissatisfied				51.92%	23.25%	24.83%	6,470	N/A
Satisfied	2010	66	How satisfied are you with the policies and practices of your senior leaders?					
-dissatisfied				41.88%	29.75%	28.37%	6,467	N/A
Satisfied	2010	67	How satisfied are you with your opportunity to get a better job in your organization?					
-dissatisfied				38.40%	30.30%	31.30%	6,455	N/A
Satisfied	2010	68	How satisfied are you with the training you receive for your present job?					
-dissatisfied				53.53%	25.62%	20.85%	6,468	N/A
Satisfied	2010	69	*Considering everything, how satisfied are you with your job?					
-dissatisfied				67.72%	17.93%	14.34%	6,468	N/A
Satisfied	2010	70	Considering everything, how satisfied are you with your pay?					
-dissatisfied				72.74%	14.88%	12.39%	6,466	N/A
Satisfied	2010	71	*Considering everything, how satisfied are you with your organization?					
-dissatisfied				59.91%	20.69%	19.40%	6,462	N/A
Satisfied	2010	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
-dissatisfied							0	0
Satisfied	2010	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work					
-dissatisfied			Schedules (AWS)				0	0
Satisfied	2010	81	How satisfied are you with the following Work/Life programs in your agency? Health and					
-dissatisfied			Wellness Programs (for example, exercise, medical screening, quit smoking programs)				0	0
Satisfied	2010	82	How satisfied are you with the following Work/Life programs in your agency? Employee					
-dissatisfied			Assistance Program (EAP)				0	0
Satisfied	2010	83	How satisfied are you with the following Work/Life programs in your agency? Child Care					
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)				0	0
Satisfied	2010	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)				0	0

\* AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

\*\* Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

The Dashboard only includes items 1-71.

Percentages are weighted to represent the Agency's population.

The rows above do not include results for any item or year when there were fewer than 10 completed surveys.

#### Trend Work Life-Telework

Interfor fregnations         8.80<	72. Have you been notified whether or not you are eligible to telework?	2017	2016	2015	2014	2013	2012	2011
Wey was notified that I was notified that I was notified that I was notified that I was notified on y telework (eiglisity);       12,15%       13,25%       12,25%       -       -         Not I was notified on y telework (eiglisity);       5,55%       6,15%       5,25%       2,27%       -       -         Total       00,008       100,008 <t< td=""><td></td><td>8,408</td><td>7,882</td><td>8,259</td><td>6,300</td><td></td><td></td><td></td></t<>		8,408	7,882	8,259	6,300			
Pair and notified if my detwork eighbils:         10.108         10.108         10.108         10.108         10.108         10.108         10.108         10.108         10.008	Yes, I was notified that I was eligible to telework.	72.12%	69.44%	63.87%	62.17%			
Note of 1 vas sortified of my tablework eligibility.         5.6%         6.1%         7.0%         8.27%         8	Yes, I was notified that I was not eligible to telework.	12.15%	11.38%	12.07%	12.72%			
Total         100.00%	No, I was not notified of my telework eligibility.	10.10%	13.04%	16.19%	16.84%			
2. Please solect the response below that BST describes pour current teleworking situation.         2017         2016         2015         2014         2013         2014         2015         2014         2015         2014         2015         2016         2017         2016         2017         2016         2017         2016         2017         2016         2017         2016         2017         2016         2017         2016         2017         2016         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2	Not sure if I was notified of my telework eligibility.	5.63%	6.15%	7.87%	8.27%			
point control televoxific and tensor         2017         2018         2018         2012         2011           Number of respondents         8,43         7,881         8,275         6,36         6,305         5,305           I televoxifi or more days per week.         1,334<	Total	100.00%	100.00%	100.00%	100.00%			
point control televoxification         2016         2015         2014         2012         2011           Number of respondents         8.43         7.88         8.275         6.436         6.135         5.035           I televoxifi sor more days per week.         1.334         1.334         1.334         1.334         1.334         1.334         1.334         1.3355         1.335         1.3355 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
Number of respondents         8,423         7,84         8,27         6,275         6,316         6,190         5,195           I telework 3 or more days per week.         16,004         15,914         13,318         13,328         1,024         5,035           I telework, but on more than 1 or 2 days per month.         11,024         2,8274	•							
1 relevork 3 or more days per week.       2.33 %       1.52 %       1.60 %       1.39 %       1.41 %       0.23 %       0.23 %         1 relevork 1 or 2 days per week.       1.88 %       1.59 %       1.41 %       1.38 %       1.02 %       9.90 %       6.73 %         1 relevork very infrequently.       2.87 %       2.87 %       2.82 %       2.55 %       2.52 %       2.55 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %       4.00 %<								
I below 1 or 2 days per week.       18.08%       15.91%       4.13%       13.08       10.28       0.28       10.38       10.28       0.28       10.38       10.28       0.28       10.38       10.28       <						· · ·		
I begowit, buch no more than 1 of 2 days per month.       10 80%       10.28%								
I belework wery infrequently.       28.70%       28.57%       25.57%       25.27%								
1 do not telework because have to be physically present on the job.       12.34%       12.34%       12.34%       15.51%       14.94%       15.29%       16.29%         1 do not telework because I dat on treelwe approval to do so.       7.65%       9.29%       10.09%       12.31%       12.34%       12.31% </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
the job.       12 84%       12 84%       15 51%       14 94%       15 29%       16 000       18 15%         1 do not telework because I do not receive approal to do so.       76 5%       30.3%       32.5%       3.63%       4.35%       12.84%         1 do not telework because I do not receive approal to do so.       16.78%       18.71%       91.91%       12.51%       12.09%       12.24%       15.15%       12.09%       12.24%       15.15%       12.09%       12.24%       15.15%       10.00%       10	I telework very infrequently.	28.70%	28.25%	25.79%	25.55%	26.27%	23.21%	22.87%
1 do not telework because 1 have technical issues.       2.76%       3.03%       3.25%       3.05%       3.63%       4.35%       4.30%         1 do not telework because 1 di not recive approval to do so.       7.65%       9.29%       10.00%       12.71%       12.81%       12.81%         1 do not telework because 1 di not recive approval to do so.       100.00% <td>I do not telework because I have to be physically present on</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	I do not telework because I have to be physically present on							
I do not telework because I did not receive approval to do so.       7,65%       9,29%       10,09%       12.71%       12.89%       15.81%       21.87%         I do not telework because I dinose not to telework.       100.00%       <								
I do not telework because I choose not to telework.       16.78%       18.71%       19.17%       18.51%       20.50%       21.28%       18.76%         Total       100.00%       100.00		2.76%	3.03%	3.25%	3.50%	3.63%	4.35%	4.80%
Total         100.00%	I do not telework because I did not receive approval to do so.	7.65%	9.29%	10.09%	12.71%	12.89%	15.81%	21.85%
74. Do you participate in the following Work/Life programs? Atternative Work Schedules         2017         2016         2015         2014         2013         2012         2011           Number of respondents         8,406         7,857         8,259         6,304         6,429         6,194         5,388           Yes         51.30%         52,45%         53.34%         54,76%         56.02%         57,49%         58.21%           No         41.43%         39.31%         37,64%         36.37%         36.17%         35.07%         34.207         7.81%         7.41%         7.59%           Not available to me         7.28%         8.23%         9.02%         8.87%         7.41%         7.59%           Total         100.00%         1	I do not telework because I choose not to telework.	16.78%	18.71%	19.17%	18.51%	20.50%	21.28%	18.76%
Alternative Work Schedules       2017       2016       2013       2013       2013       2013         Number of respondents       8,406       7,857       8,259       6,304       6,429       6,134       5,388         Yes       51.30%       52.4%       53.34%       54.76%       56.07%       56.07%       58.21%         No       41.43%       39.31%       37.64%       36.37%       36.17%       35.07%       34.20%         Not available to me       7.28%       8.23%       9.02%       8.87%       7.81%       7.44%       7.59%         Total       100.00%	Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Alternative Work Schedules       2017       2016       2013       2014       2013       2012       2011         Number of respondents       8,406       7,857       8,259       6,304       6,429       6,194       5,388         Yes       51.30%       52.4%       53.34%       54.7%       56.37%       36.17%       35.07%       34.20%         No       41.43%       39.31%       37.64%       36.37%       36.17%       35.07%       34.20%         No available to me       7.28%       8.23%       9.02%       8.87%       7.81%       7.44%       7.59%         Total       100.00% <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>								
Number of respondents         8,406         7,857         8,259         6,304         6,429         6,194         5,388           Yes         51.30%         52.45%         53.34%         54.76%         56.02%         57.49%         58.21%           No         41.43%         39.31%         37.64%         36.37%         36.17%         35.07%         34.20%           Not available to me         7.28%         8.23%         9.020%         8.87%         7.81%         7.81%         7.81%         7.81%         7.81%         7.81%         7.81%         7.59%           Total         100.00%<		2017	2016	2015	2014	2012	2012	2011
Yes         51.30%         52.45%         53.34%         54.76%         56.02%         57.49%         58.21%           No         41.43%         39.31%         37.64%         36.37%         36.17%         35.07%         34.20%           Not available to me         7.28%         8.23%         9.02%         8.87%         7.81%         7.44%         7.59%           Total         100.00%								
No         41.43,         39.31,         37.64,         36.37,         36.77,	· · · · · · · · · · · · · · · · · · ·		-	-		· · ·		
Not available to me         7.28%         8.23%         9.02%         8.87%         7.81%         7.44%         7.59%           Total         100.00%<								
Total         100.00%								
75. Do you participate in the following Work/Life programs?         Health and Wellness Programs       2017       2016       2015       2014       2013       2012       2011         Number of respondents       8,402       7,847       8,233       6,264       6,432       6,172       5,368         Yes       31.86%       32.95%       34.29%       35.58%       36.70%       38.00%       36.82%         No       61.67%       60.49%       59.70%       58.24%       57.86%       56.77%       57.13%         Not available to me       6.48%       6.55%       6.01%       6.18%       5.44%       5.23%       6.05%         Total       100.00%       1								
Health and Wellness Programs       2017       2016       2014       2013       2012       2011         Number of respondents       8,402       7,847       8,233       6,264       6,432       6,172       5,368         Yes       31.86%       32.95%       34.29%       35.58%       36.70%       38.00%       36.82%         No       61.67%       60.49%       59.70%       58.24%       5.45%       56.77%       57.13%         Not available to me       64.86%       6.56%       6.01%       6.18%       5.44%       5.23%       6.05%         Total       100.00%	TOTAL	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Health and Wellness Programs       2017       2016       2014       2013       2012       2011         Number of respondents       8,402       7,847       8,233       6,264       6,432       6,172       5,368         Yes       31.86%       32.95%       34.29%       35.58%       36.70%       38.00%       36.82%         No       61.67%       60.49%       59.70%       58.24%       5.45%       56.77%       57.13%         Not available to me       64.86%       6.56%       6.01%       6.18%       5.44%       5.23%       6.05%         Total       100.00%	75. Do you participate in the following Work/Life programs?							
Number of respondents       8,402       7,847       8,233       6,264       6,432       6,172       5,368         Yes       31.86%       32.95%       34.29%       35.58%       36.70%       38.00%       36.82%         No       61.67%       60.49%       59.70%       58.24%       57.86%       56.77%       57.13%         Not available to me       64.86%       6.56%       6.01%       5.44%       5.23%       6.05%         Total       100.00%<		2017	2016	2015	2014	2013	2012	2011
Yes       31.86%       32.95%       34.29%       35.58%       36.70%       38.00%       36.82%         No       61.67%       60.49%       59.70%       58.24%       57.86%       56.77%       57.13%         Not available to me       6.48%       6.56%       6.01%       6.18%       5.44%       5.23%       6.05%         Total       100.00%								
No       61.67%       60.49%       59.70%       58.24%       57.86%       56.77%       57.13%         Not available to me       6.64%       6.56%       6.01%       6.18%       5.44%       5.23%       6.05%         Total       00.00%       10.00%								
Not available to me       6.48%       6.56%       6.01%       6.18%       5.24%       6.05%         Total       100.00%       <		61.67%	60.49%			57.86%	56.77%	57.13%
Total       100.00	Not available to me						5.23%	
76. Do you participate in the following Work/Life programs?         Employee Assistance Program       2017       2016       2013       2012       2011         Number of respondents       8,366       7,799       8,175       6,215       6,380       6,149       5,358         Yes       13.10%       13.56%       15.51%       16.09%       15.58%       15.95%       14.35%         No       84.89%       83.91%       82.10%       81.45%       82.20%       81.97%       83.06%         Not available to me       2.01%       2.52%       2.39%       2.46%       2.22%       2.08%       2.60%								
Employee Assistance Program         2017         2016         2014         2013         2012         2011           Number of respondents         8,366         7,799         8,175         6,215         6,380         6,149         5,358           Yes         13.10%         13.56%         15.51%         16.09%         15.58%         15.95%         14.35%           No         84.89%         83.91%         82.10%         81.45%         82.20%         81.97%         83.06%           Not available to me         20.11%         2.52%         2.46%         2.22%         2.08%         2.06%								
Number of respondents         8,366         7,799         8,175         6,215         6,380         6,149         5,358           Yes         13.10%         13.56%         15.51%         16.09%         15.58%         15.95%         14.35%           No         84.89%         83.91%         82.10%         81.45%         82.20%         81.97%         83.06%           Not available to me         2.01%         2.52%         2.39%         2.46%         2.22%         2.08%         2.60%	76. Do you participate in the following Work/Life programs?							
Yes13.10%13.56%15.51%16.09%15.58%15.95%14.35%No84.89%83.91%82.10%81.45%82.20%81.97%83.06%Not available to me2.01%2.52%2.39%2.46%2.22%2.08%2.60%	Employee Assistance Program	2017	2016	2015	2014	2013	2012	2011
No         84.89%         83.91%         82.10%         81.45%         82.20%         81.97%         83.06%           Not available to me         2.01%         2.52%         2.39%         2.46%         2.22%         2.08%         2.60%	Number of respondents	8,366	7,799	8,175	6,215	6,380	6,149	5,358
Not available to me 2.01% 2.52% 2.39% 2.46% 2.22% 2.08% 2.60%	Yes	13.10%	13.56%	15.51%	16.09%	15.58%	15.95%	14.35%
	Νο	84.89%	83.91%	82.10%	81.45%	82.20%	81.97%	83.06%
Total 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%	Not available to me	2.01%	2.52%	2.39%	2.46%	2.22%	2.08%	2.60%

77. Do you participate in the following Work/Life programs?	2017	2016	2015	2014	2013	2012	2011
Child Care Programs							2011
Number of respondents	8,383	7,861	8,245	6,296	6,442	6,183	5,350
Yes	2.38%	2.87%	2.98%	3.50%	3.32%	2.89%	2.25%
No	83.58%	82.17%	81.30%	80.76%	81.86%	82.24%	82.56%
Not available to me	14.04%	14.96%	15.72%	15.74%	14.81%	14.87%	15.19%
Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
78. Do you participate in the following Work/Life programs?							
Elder Care Programs	2017	2016	2015	2014	2013	2012	2011
Number of respondents	8,391	7,871	8,256	6,303	6,450	6,181	5,347
Yes	2.27%	2.57%	2.52%	3.34%	3.13%	3.19%	2.53%
No	84.66%	82.82%	82.11%	81.47%	82.25%	81.99%	82.40%
Not available to me	13.07%	14.61%	15.37%	15.19%	14.62%	14.82%	15.08%

Percentages are weighted to represent the Agency's population.

The rows above do not include results for any item or year when there were fewer than 10 completed surveys.