



## ADR Lunchtime Series



**Guest Speaker:**  
**Sarah Read**  
President, The Communications Center, Inc.

### Facilitation Analytics™: Tools to Help You Unpack, Analyze, and Navigate Conflict

Have you ever been frustrated when the parties won't get to the point? Ignore the obvious solutions? Just don't seem to understand what the other is saying? When the same types of conflicts continue to occur? In this program an experienced mediator and lawyer will share frameworks and metrics that can help you analyze and resolve conflicts more efficiently and effectively, and even help to prevent future conflicts. Conflicts - particularly complex conflicts -- occur within systems and relationships and are filtered through an individual's past experiences and understandings. Learning how to identify where these factors intersect and how they influence communication will help you to more effectively interpret and translate between the parties and help them to chart a path to resolution. Specific examples of how to use the tools presented will be integrated throughout the presentation.

### Interagency ADR Working Group

The Interagency Alternative Dispute Resolution (ADR) Working Group was established by Presidential Memorandum dated May 1, 1998, to assist Federal agencies in developing and implementing ADR programs. The Working Group's members are ADR professionals in agencies across the Federal Government. The President appointed the Attorney General as the leader of the Interagency Working Group. The Interagency ADR Working Group is the central forum and resource for information about the Federal government's use of ADR. The working group advances the use of ADR through coordination of multi-agency initiatives, promotion of best practices and programs, and dissemination of policy and guidance.

**Wednesday, July 26, 2017**

**Time: noon-1:30 pm EST**

**Location: U.S. Department of Energy**

1000 Independence Ave, SW

Room GE-086

(Forrestal Main Auditorium)

Washington D.C. 20585

Broadcast in-house - Channel 3 (FORS)

& Channel 97 (GTN)

**To Listen via Phone:**

Call 1-650-479-3208

access code 999 088 360

(press # for Attendee ID)

Submit questions to

[elizabeth.bissell@fema.dhs.gov](mailto:elizabeth.bissell@fema.dhs.gov)

**To Attend via WebEx:**

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"I will call in" audio option  
offers better connectivity

To submit questions for the  
speaker use WebEx online chat

The Alternative Dispute Resolution (ADR) Office is the Department of Energy's representative on the Working Group and its Workplace Conflict Management Section. These ADR Lunchtime Series are hosted by DOE and coordinated by ADR Office staff.

For more information, DOE staff and contractors should contact the ADR Office at [ADROffice@hq.doe.gov](mailto:ADROffice@hq.doe.gov) or 202-586-4002.