

## Do Work Safely

**DOE Hanford Site Recovery Act Support to New Workers** 

Ted Giltz Hanford Site Recovery Act Project Manager 509.373.2134



## Ted Giltz Bio

- Currently assigned collateral responsibilities of Recovery Act Project Manager.
- Radiation Protection Training Program Manager, brings over 40 years of nuclear and radiological experience to HAMMER and its customers.
- Ted's experience includes the Navy Nuclear Program, DOD, DOE, State and commercial customers.
- Ted has a BS/MBA in Business as well as a MS in Environmental Sciences. As a Certified Manager through the Institute of Certified Professional Managers Ted has demonstrated his knowledge and abilities to provide successful leadership that meets the needs of various stakeholders and customers.

## **Objectives**

- Where and What is Hanford
- The Challenge Prepare several thousand new, sub-contractor, or retained workers to safely perform accelerated cleanup activities
- The Approach
- Current Status



### The DOE Hanford Site



#### Site Facts

**Size** - The site covers approximately 586 square miles.

**Employees** - DOE and its contractors employed approximately 12,000 workers in 2007.

**Mission** The Hanford Site mission is to safely clean up and manage the site's facilities and waste, and reduce the size of the site by releasing the land for other uses.

**Site Management** - DOE's Richland Operations Office and Office of River Protection jointly manage the central portion of the Hanford Site through several contractors and their subcontractors.

**Dominant Features** - Rattlesnake Mountain on the Fitzner/Eberhardt Arid Lands Ecology Reserve Unit of the Hanford Reach National Monument rises 3,525 feet above sea level, and the Columbia River flows through the northern part of the site.

## HAMMER Training Facility

The Department of Energy's Volpentest HAMMER Training and Education Center specializes in blended learning, and is a VPP Star Site.

- HAMMER stands for <u>Ha</u>zardous <u>Materials Management and <u>Emergency Response</u>
  </u>
- HAMMER has played an integral role in providing worker health and safety training, and preparing those workers and emergency responders to safely conduct work
- HAMMER, with its partner training providers, has expanded training capacity to meet the requests of Site Contractors





## The Challenge

Hanford Contractors will hire or retain up to 4000 jobs as the result of the Recovery Act. Site received \$1.961B (\$1.631B to RL; \$326M to ORP).

- Feb 09 HAMMER forms
   Management team
- Mar 09 Integrated Staffing
   Team Formed as a result of CEO Summit
- April 09 Training Strategy and Scheduling in Place
- April 27<sup>th</sup> First Recovery Act New Hires Start Training
- Today About 900 people in training ~500 Done



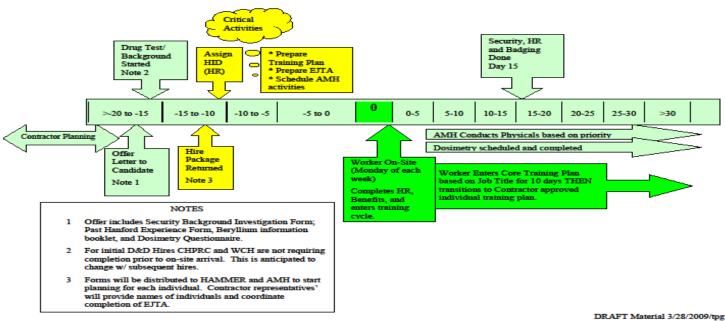
# Successful Team Effort from the Start!!

- Collaboration of Training Managers from each Hanford Contractor established key policies and needs based on Contractor Direction
- Recognition that safety was 1<sup>st</sup> priority and workers were 'new' to DOE
- Integrated Approach and Support from
  - Human Resources
  - Advanced Med Hanford (AMH)
  - Procurement
  - Construction Trades
  - International Union Grantees

- Security
- Dosimetry (PNNL)
- Training Providers
- Hanford Labor

## Developed Integrated Plan

#### **New Hire Timeline** (In Working Days)





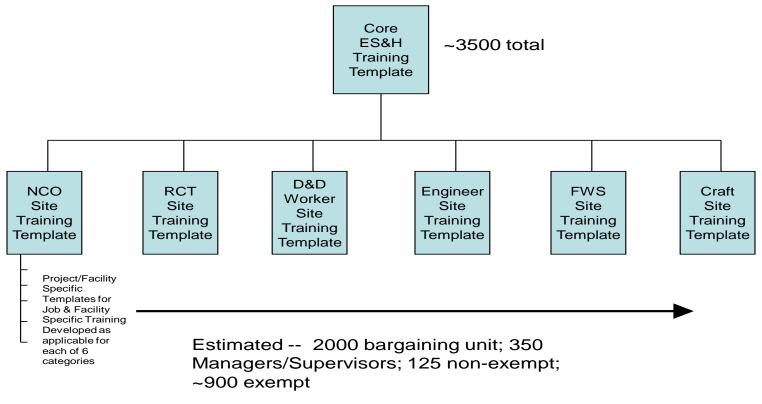
## Key Integration Elements

#### Hanford would not 'streamline' Recovery Act training.

- Same Safety & Health Training would be provided as that received by an existing Hanford Worker using standardized core curriculum
- Helped management understand time demand for training
- Block scheduling of training utilized. Coordination of activities
- Did not change existing business processes
- Implemented creative facility utilization and coordination



#### Hanford Training Approach for ARRA New Hires



## Sample Schedule

Student: Frank R Flask, NCO

HID# h0012345

Group: NCO Group 1

	Monday		Tuesday		Wednesday		Thursday		Friday	
	Hire In	Safety 1	HR Benefits	CBT/Phy	CBT/Phy	CBT/Phy	HGET	Fall Hazard	CBT/Phy	CBT/Phy
	Lock & Tag 1/2 of group		Lock & Tag ½ of group		OSHA Power Cord		Asb Aware	CBT/Open	CBT/Open	CBT/Open
	HOLIDAY		CBT/Open	CBT/Open	Respiratory Initial		40 Hr HAZWOPER - USW			
CBT/Open C		CBT/Open			40 Hr HAZWO	PER – USW			CBT/Open	CBT/Open
	RW II						CBT/Open	CBT/Open	CBT/Open	CBT/Open
					•					

NCO FUNDAMENTALS - START - WEEK!

VOLPENTEST



## New 'Do Work Safely'

### Course

Focus on providing "foundation" for achieving Safety expectations.

- Introduction of key safety tools and systems
  - o Stop Work
  - o 10 CFR 851
  - o Lessons Learned
- Introduced Worker Safety Representatives
- ISM approach to work
- Human Performance Improvement and Conduct of Operations Introduction
- Exercise in teamwork to complete a Hanford procedure safely





## Hands-On Training

- New 2 day course providing "hands-on" skill development for new Deactivation & Decommission hires in lieu of field on-the-job-training
- Training provided by select experienced field workers



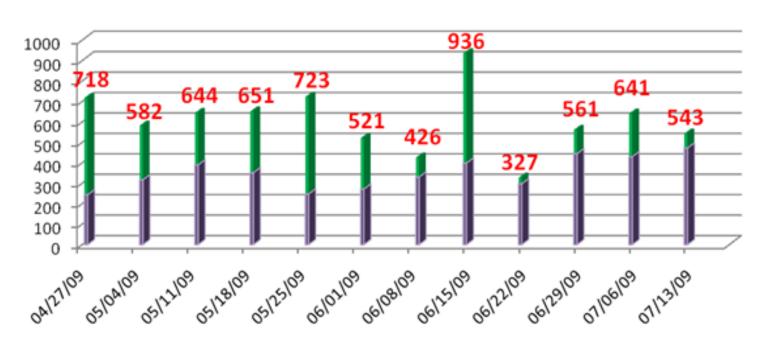




# Training Completions Doubled

## Recovery Act Training Completions as of 07/17/2009







## Large Block Training

- Block training used for Decontamination & Decommission Workers, Nuclear Chemical Operators and Radiological Control Technicians (groups of ~25)
  - Aided scheduling and coordination
  - Simplified menu of needed training
  - Doesn't work for general population or returning workers



## Challenges

- Contractor Human Resource hiring information a continuing challenge – Need information to establish classes
- Staff Burnout
- Lack of information regarding sub-contractors and contract labor
  - Timely estimates of numbers
  - No planning time
  - Each tends to require different training