

Environmental Radiological Assistance Directory Web Conference

D&D Knowledge Management Information Tool

www.dndkm.org

June 27, 2012

Himanshu Upadhyay Research Scientist

Developed by:













A web-based knowledge management information tool custom-built for the D&D user community by FIU-ARC in collaboration with DOE, EFCOG, and the DOE ALARA Centers.

Developed by:













Collaborators

- Applied Research Center at Florida International University (FIU)
- Department of Energy (DOE EM)
- ALARA Center (Savannah River)
- Energy Facility Contractor Group (EFCOG)









Scope and Objectives



To prevent the loss of D&D knowledge and expertise that has been gained over the years by employees and contractors of DOE for the future workforce.



To collect, consolidate and share this valuable information in a universally available and easily usable system.



To provide single-point access into the collective knowledge-base of the D&D community within and outside of the U.S. Department of Energy

Developed by:









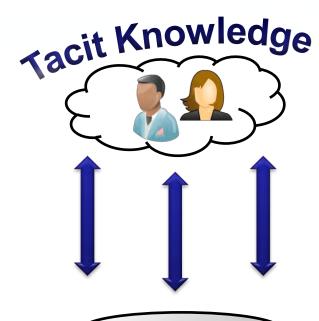


What is Knowledge?

<u>Data</u> represents observations or facts without context. <u>Information</u> results from placing data within some meaningful context. <u>Knowledge</u> is that which we believe and value, based on the meaningfully organized accumulation of information through experience, communication or inference.

<u>Tacit knowledge</u> is subconsciously understood and applied, difficult to articulate, developed from direct experience and action, and usually shared through highly interactive conversation and shared experience.

Explicit knowledge can be more precisely and formally articulated. It can be more easily codified, documented, transferred or shared.



Contextual Mental Processes Difficult to Transfer



Tangible
Systematic
Ease of
Transfer

Developed by:













What is Knowledge Management?

- Knowledge Management comprises of activities to identify, represent, disseminate, and utilize knowledge (information and experience).
- Knowledge Management system, therefore, refers to a system of managing knowledge. Such a system supports the creation, capture, storage and dissemination of information and enables users to have ready access to the base of facts, sources of information and solutions.









Importance of KM to EM

- A significant portion of the EM workforce (including DOE and contractors) is nearing retirement age.
- KM aids in the retention of knowledge and experience when employees leave providing cross-generational knowledge transfer to the future work force.
- KM provides a centralized location of data and information, improving time management of users.
- KM allows experiences to be captured and shared with Lessons Learned and Best Practices.
- KM reduces redundant work by helping users avoid re-inventing the wheel.
- KM allows the sharing of valuable information throughout the organization.

Developed by:



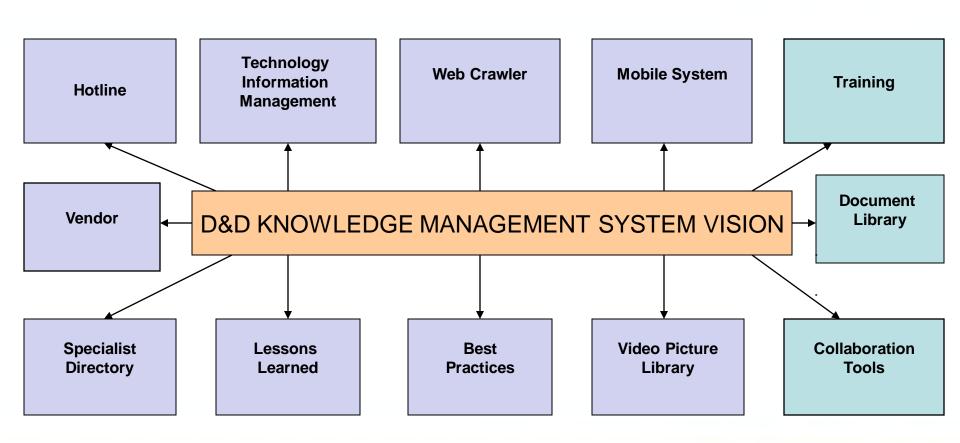








D&D Knowledge Management System Vision



Developed by:











D&D KM-IT is a web-based knowledge management information tool custom built with a modular approach for the D&D community. Various features of the system are as follows:

- **Hotline** Hotline allows the D&D community to post problems in a specific D&D area and get solutions from the subject matter specialists. Users can also search for previously published problems and their solutions.
- **Technology** -Technology provides information on D&D related technologies and any associated demonstrations. It provides technology descriptions, benefits, limitations, and associated links and documents. It also provides vendor information, technology and demonstration fact sheets, and search capabilities.

Developed by:

Applied Research
Center









- **Web Crawler-** Custom D&D web crawler searches and retrieve information from D&D related websites. The crawler provides the user with a list of the best-matching web pages, usually with a short summary containing the document's title or parts of the text.
- **Mobile System-** Mobile system provides access to important D&D KM-IT features through wireless devices. The D&D community users will be able to access the hotline, technology information, specialist directory, lessons learned titles, news/alerts, announcements, events calendar, and vendor information on their wireless devices. This can be accessed from https://m.dndkm.org
- **Training-** Training component will provide training videos related to D&D work, ALARA Centers' training material and custom training for the D&D community.













- Collaboration Tools -Collaboration tools will provide information-sharing mechanisms such as D&D news, events calendars, links, message boards, and frequently asked questions (FAQs), wikis and blogs. This will allow the D&D community to interact with fellow members.
- **Specialist Directory-** Specialist Directory provides a directory of D&D specialist in different areas along with their contact information. The user can search the Specialist Directory by name or by area of interest.
- **Lessons Learned-** Lessons Learned provides a repository of documents published by the D&D community users. This will allow them to share their experience with the community.

Developed by:











- **Best Practices** Best practices provides a repository of D&D best practices documents that the user community can upload to the system.
- **Video Picture Library-**Video/picture library allows community users to upload D&D technology and demonstration videos and pictures to the D&D KM-IT system. The videos and pictures could then be viewed by the D&D community.
- **Vendors** Vendor management provides a directory of D&D vendors along with their contact information and area of expertise.
- **Document Library-**Weekly reports published by the ALARA center include the status of the D&D activities that have taken place at various centers. It includes the list of ALARA center activities for consecutive weeks. This feature makes the reports available to the entire D&D user community.

Developed by:











D&D KM-IT Home Page



Developed by:



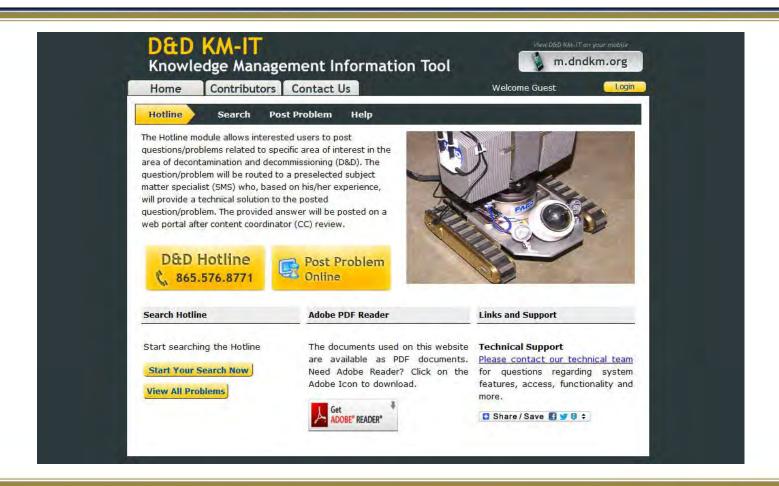








Hotline Home Page



Developed by:





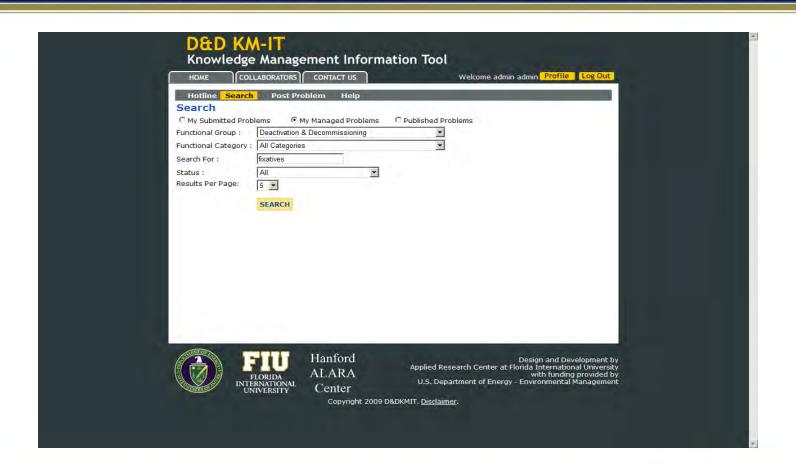








Hotline Search



Developed by:



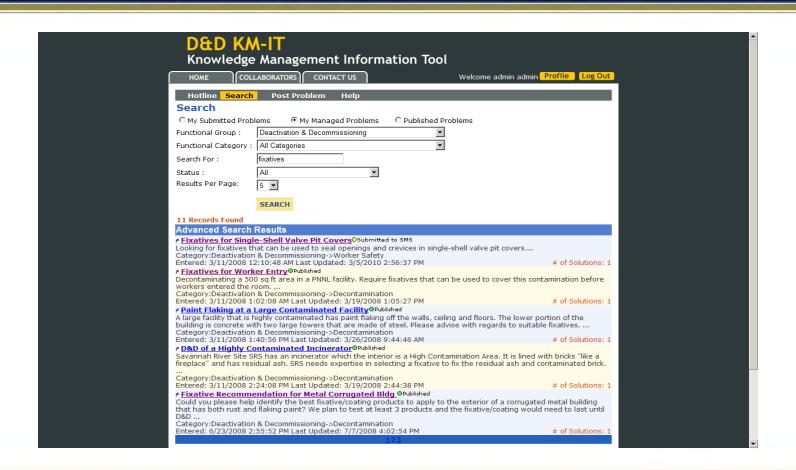








Hotline Search Results



Developed by:





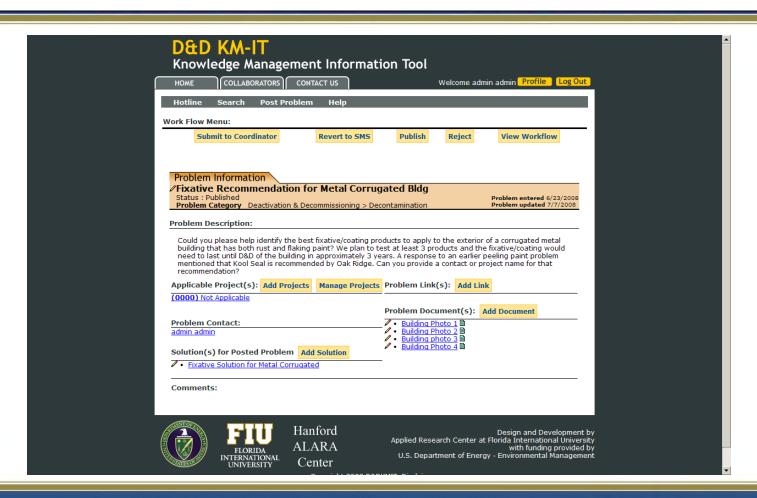








FIU FLORIDA INTERNATIONAL Hotline Problem Factsheet



Developed by:











FIU FLORIDA INTERNATIONAL UNIVERSITY Hotline Problem Picture



Developed by:





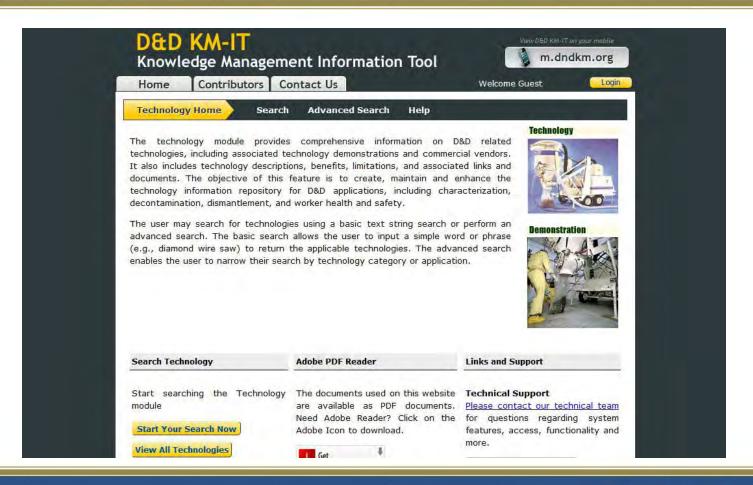








FIU FLORIDA INTERNATIONAL UNIVERSITY Technology Home Page



Developed by:





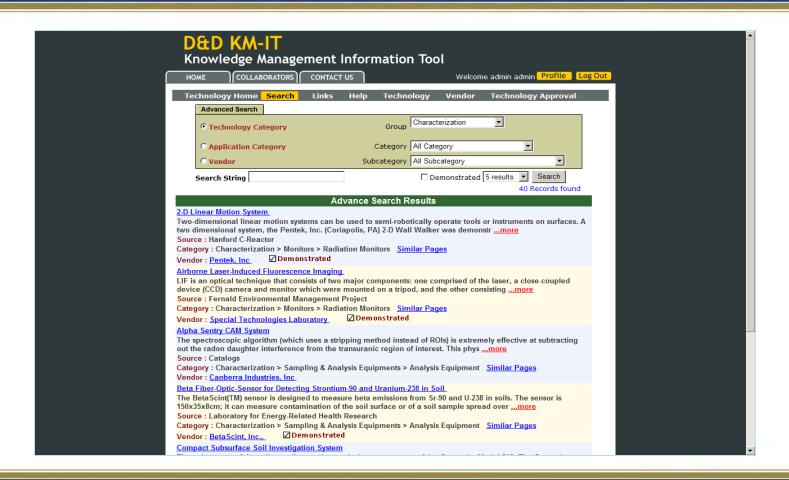








Technology Search



Developed by:





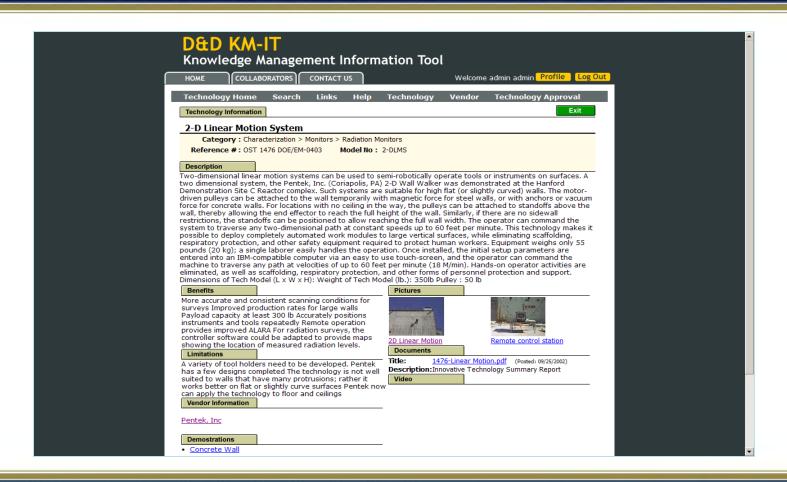








Technology Factsheet



Developed by:











Demo Factsheet



Developed by:





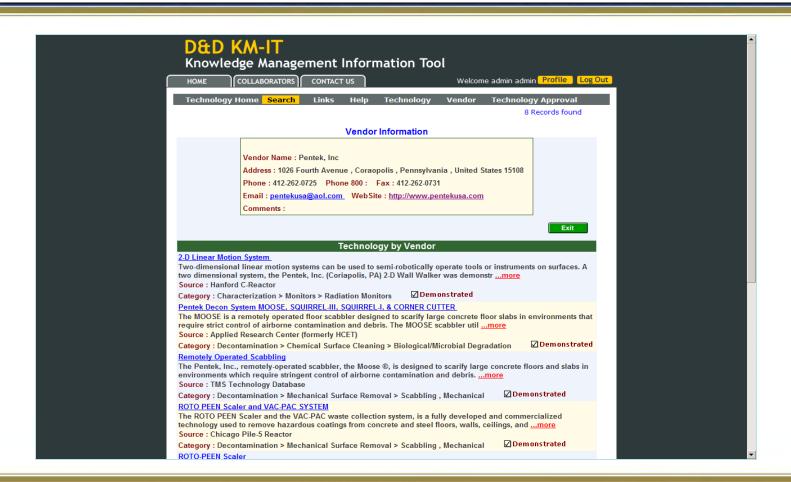








Vendor Factsheet



Developed by:





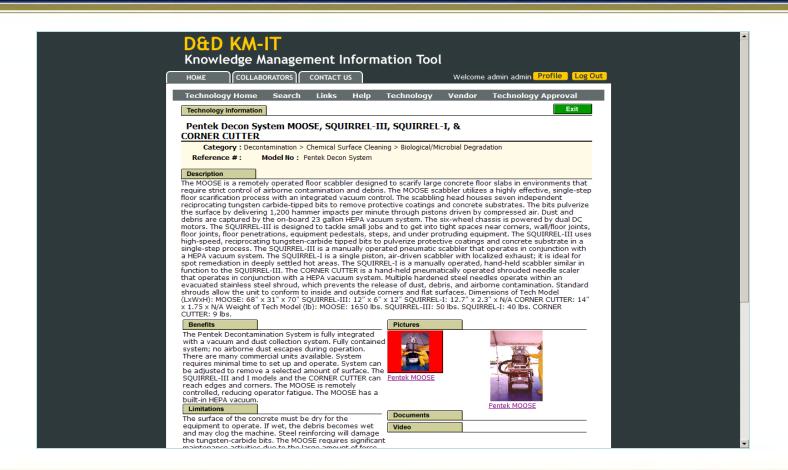








Technology Factsheet



Developed by:



In Collaboration with:



ALARA Centers





Technology Picture



Developed by:



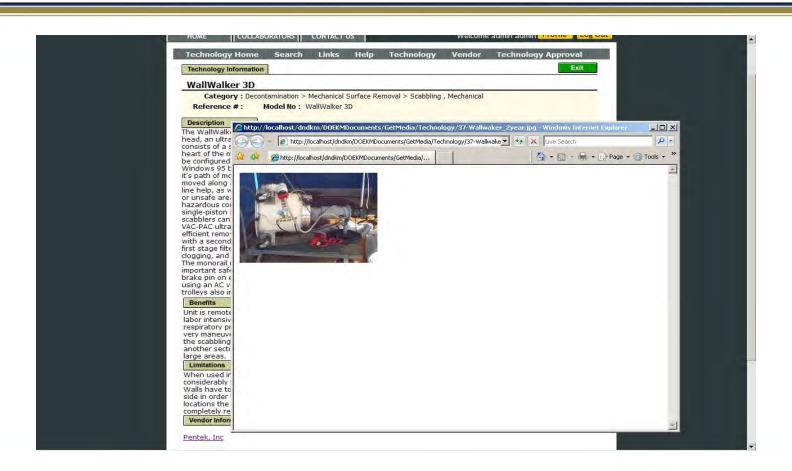








Technology Picture



Developed by:



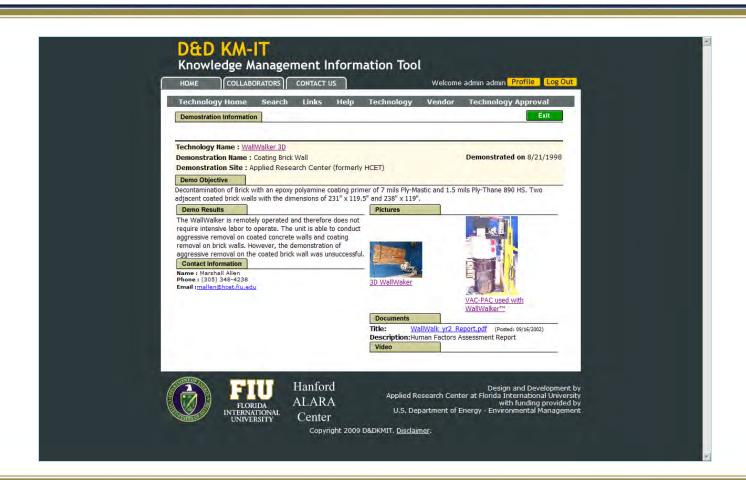








Demo Factsheet



Developed by:



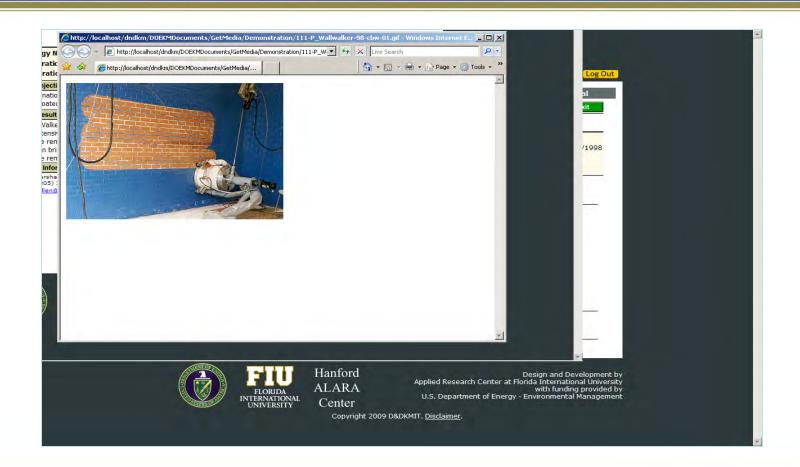








Demo Picture



Developed by:











Technology Manager

Technology Home Search Links Help Technology Vendor Technology Approval Technology Upload Media File Modify Media File Manage Der Click Technology list box to add or modify technology. Select Technology 2-D Linear Motion System Vendor Pentek, Inc Model Number 2-DLMS Reference No OST 1476 DOE/EM-0403 Group Characterization
Select Technology 2-D Linear Motion System Vendor Pentek, Inc Model Number 2-DLMS Reference No OST 1476 DOE/EM-0403
Technology Category Monitors Technology Sub Category Radiation Monitors Application Category Masonry Application SubCategory Concrete Technology Source Hanford C-Reactor
Technology Name 2-D Linear Motion System Two-dimensional linear motion systems can be used to semi- robotically operate tools or instruments on surfaces. A two dimensional system, the Pentek, Inc. More accurate and consistent scanning conditions for surveys

Developed by:











Technology Approval

D&D KM-IT	ant Information Tool		
	nent Information Tool CONTACT US Welcome adn	nin admin Pro	ofile Log Out
Technology Home Search	Links Help Technology Vendor Technology		
reciniology notifie Search	Links Help Technology Vendor Tec	шоюду арр	olovai
Technology Name	Description	Entered On	
150 Beacon Locating Equipment	The 150 Beacon Locating Equipment works with a wide range of Ditch Witch electronic locators to help	2/3/2010	<u>View</u> <u>Approve</u>
150R/T	The 150R/T can help up you locate underground utilities in order to avoid damage due to excavation.	2/3/2010	<u>View</u> <u>Approve</u>
2150GR Ground Penetrating Radar	The Ditch Witch 2150GR can detect both metallic and non-metallic pipes and cables to depths of up to	2/3/2010	View Approve
250R/T	The Ditch Witch 250R/T Locating System can be used for locating and avoiding buried telephone, CATV,	2/3/2010	<u>View Approve</u>
31" Shoulder-length Best® Heavyweight Neoprene Work Gloves	Best's shoulder-length gloves are created for demanding applications involving a wide array of chemi	1/19/2010	View Approve
3M Face Protection	The 3M face protection are designed to be used with other 3M™ Safety Products. When properly used, t	11/3/2009	View Approve
3M Hearing Protection	3M's full-line of Hearing Protection Products feature solutions that help reduce noise exposures by	11/3/2009	<u>View</u> <u>Approve</u>
480B Pipe & Cable LocatorTM	The 480 B can be used for locating pipes and cables The base model includes: transmitter, receiver	2/5/2010	<u>View</u> <u>Approve</u>
505 "GO-FER" Pipe and Cable Locator	This type of locator is widely used by gas distribution, pipeline and power companies to locate and	2/8/2010	View Approve
810 Classic Model 810 Pipe & Cable Locator	The 810 classic model is used for locating pipes and cables. This product includes a transmitter, re	2/8/2010	<u>View</u> <u>Approve</u>
850 Pipe and Cable Locator™	The 850 is a pipe and cable locator which includes a transmitter, receiver, conductor attachments, g	2/8/2010	View Approve
880B Ferromagnetic Metal Detector	The 8808 Ferromagnetic Metal Detector is a pipe and cable locator which includes a receiver, soft ca	2/8/2010	View Approve
910R Pipe and Cable Locator	The 910R can be used for locating pipe, cable, or non-directional beacons. It comes standard with up	2/3/2010	<u>View</u> <u>Approve</u>
950R/T Pipe and Cable Locator System	The 950R/T system includes three modes and more than 20 frequencies, which help you to quickly locat	2/3/2010	<u>View</u> <u>Approve</u>
9860DLXT Dual Frequency Line Locato	r The 9860DLXT Dual Frequency Line Locator is a pipe and cable locator, sonde locator, and fiber optic	2/8/2010	<u>View</u> <u>Approve</u>
Abrasive Blasting Technique	This technology consists of a portable blast cleaning system, normally used to prepare concrete surf	10/13/2009	View Approve

Developed by:













Vendor Home Page



Developed by:





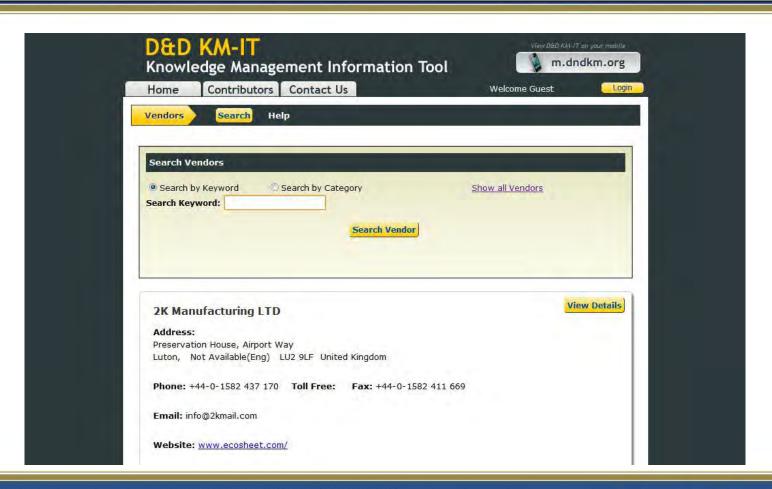








Vendor Search



Developed by:



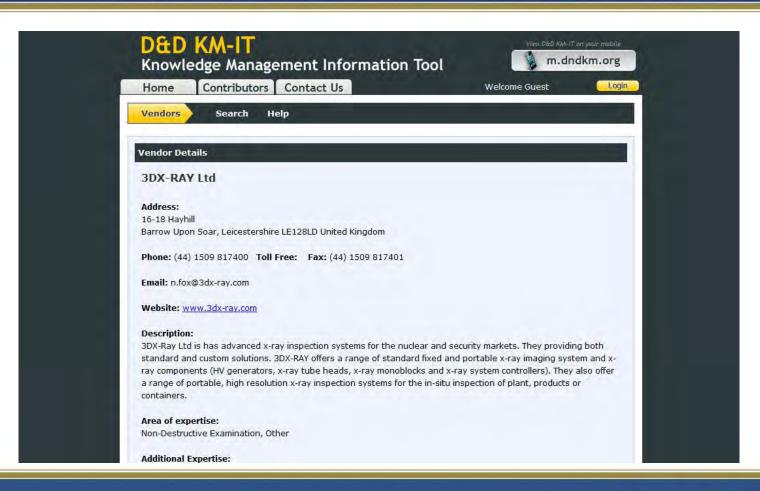








Vendor Details



Developed by:



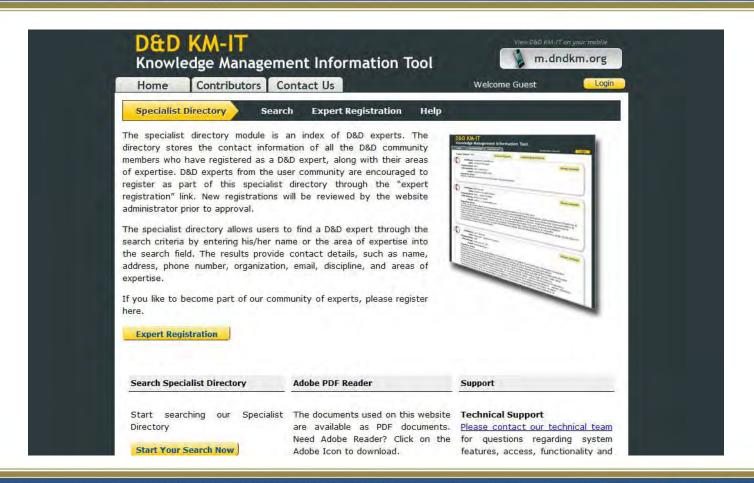








FIU FLORIDA INTERNATIONAL Specialist Directory Home



Developed by:



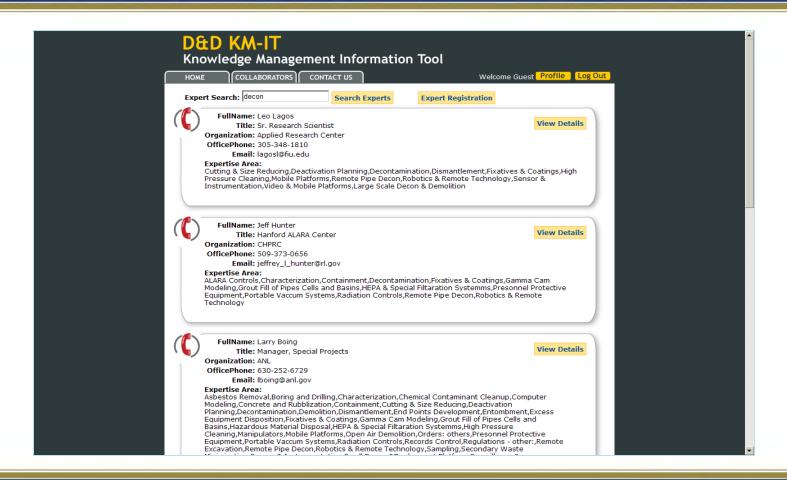








FIU FLORIDA INTERNATIONAL Specialist Directory Search UNIVERSITY



Developed by:



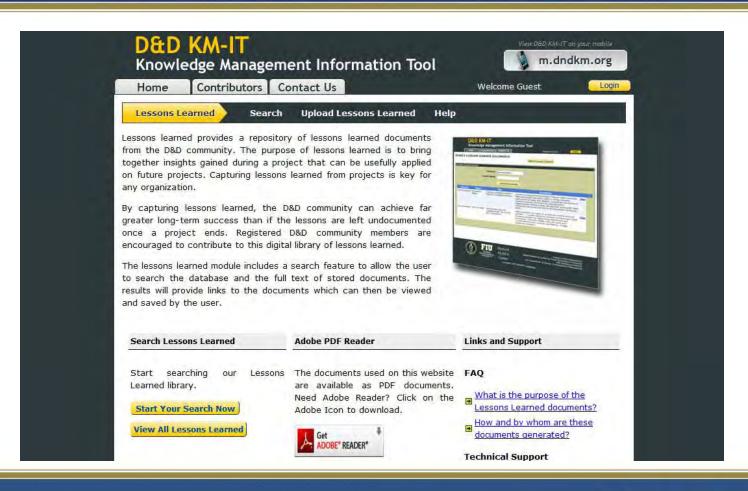








FIU FLORIDA INTERNATIONAL UNIVERSITY Lessons Learned Home Page



Developed by:



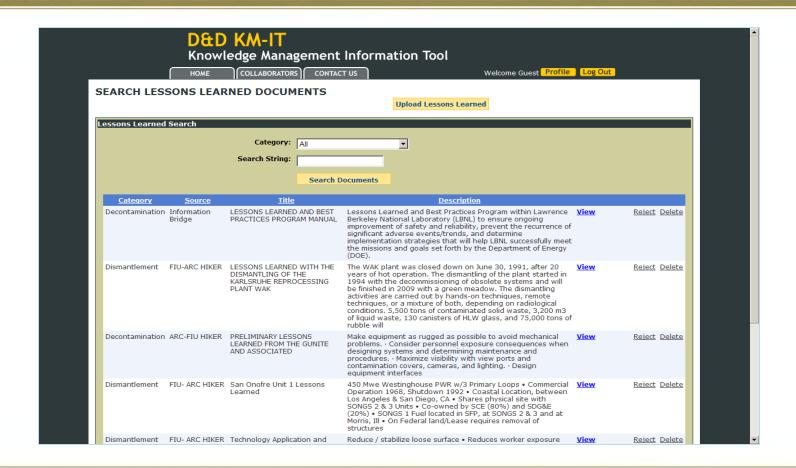








FIU FLORIDA INTERNATIONAL Search Lessons Learned



Developed by:



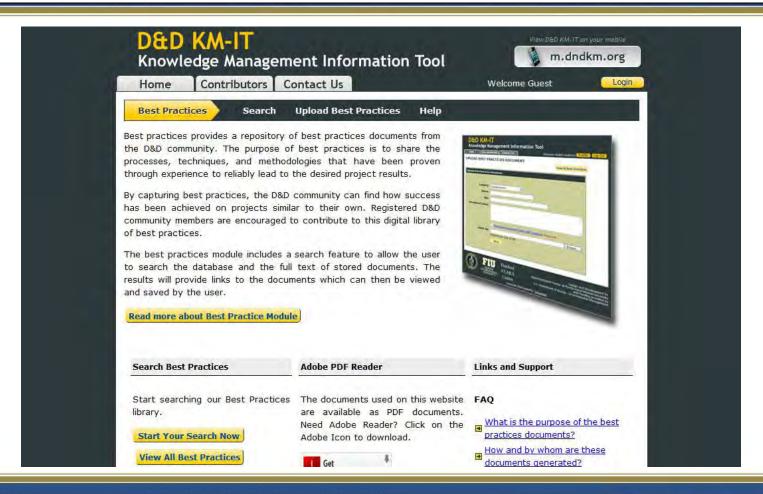








FIU FLORIDA INTERNATIONAL UNIVERSITY Best Practices Home Page



Developed by:



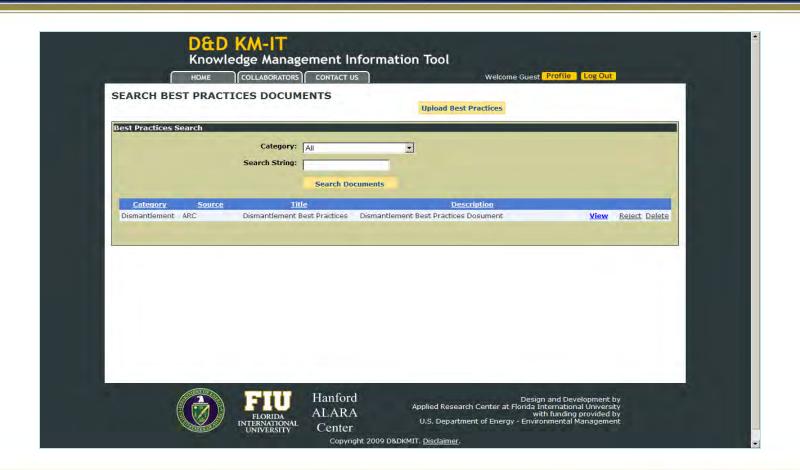








Search Best Practices



Developed by:



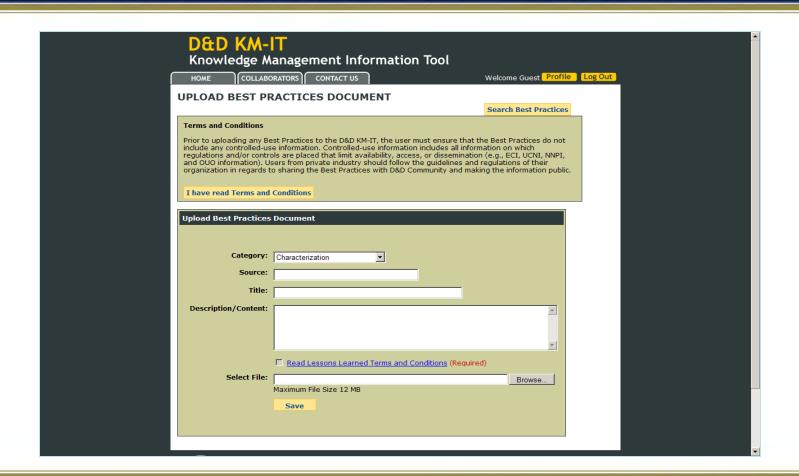








Upload Best Practices



Developed by:



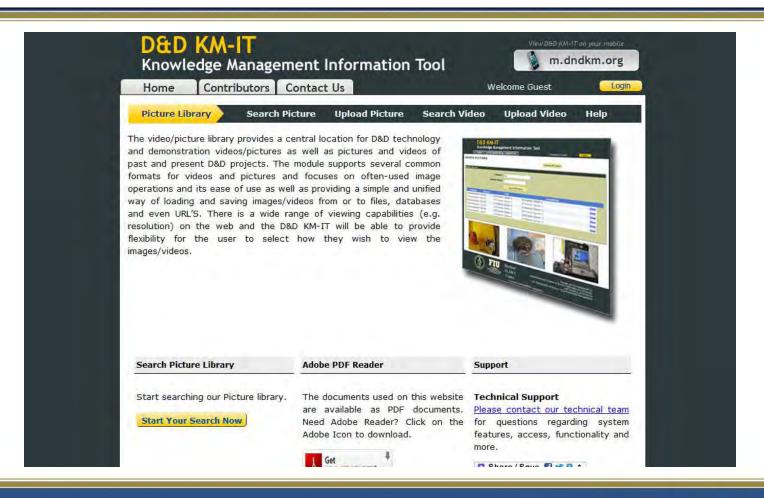








Picture & Video Home



Developed by:



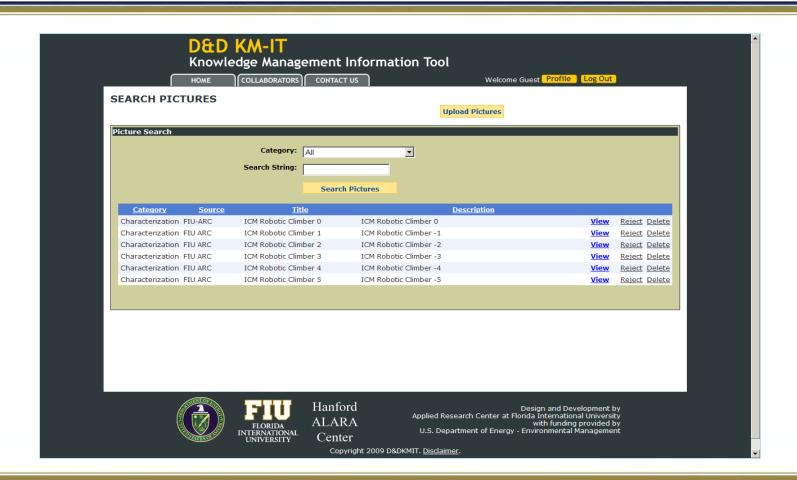








Search Pictures



Developed by:



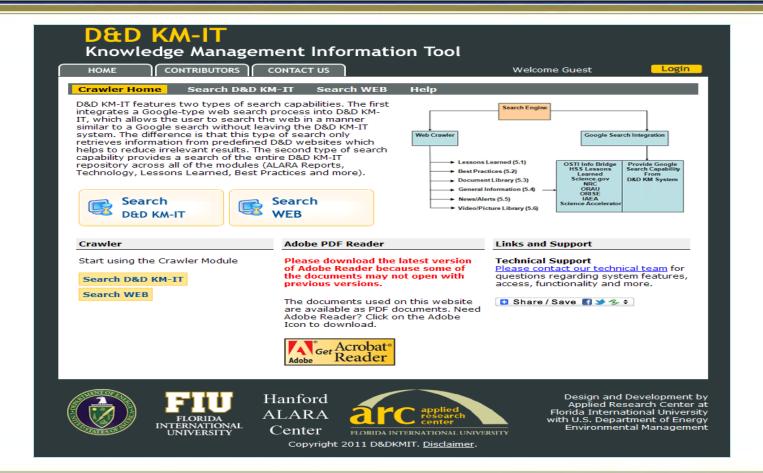








Crawler Homepage



Developed by:



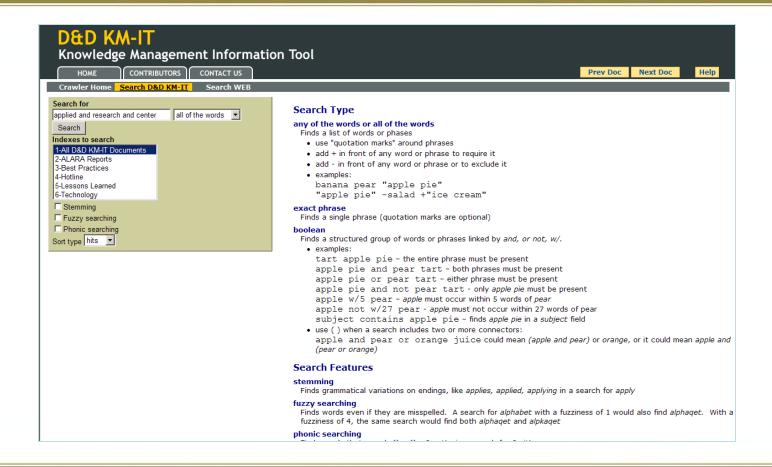








Crawler Search



Developed by:





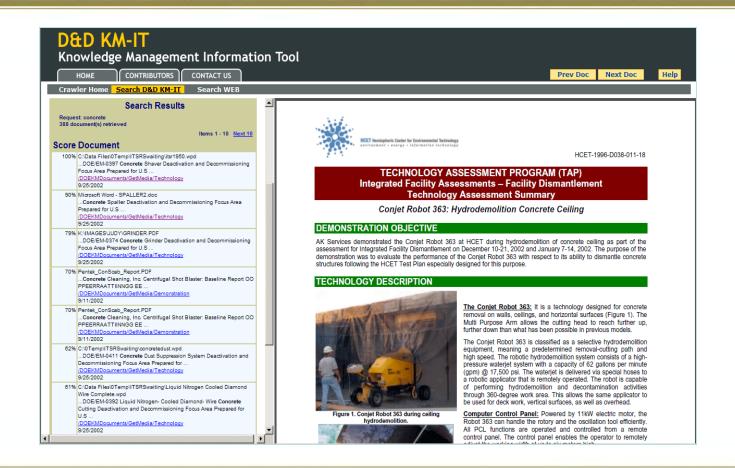








FIU FLORIDA INTERNATIONAL UNIVERSITY Crawler Search Results



Developed by:













FIU FLORIDA INTERNATIONAL Mobile System m.dndkm.org



Developed by:











Contacts

Dr. Leonel Lagos
Associate Director
Applied Research Center
Florida International University
10555 W. Flagler St. #2100
Miami, FL – 33174
305-348-1810
lagosl@fiu.edu

www.dndkm.org
https://m.dndkm.org

Himanshu Upadhyay
Application Manager(IT)
Applied Research Center
Florida International University
10555 W. Flagler St. #2100
Miami, FL – 33174
305-348-6603
upadhyay@fiu.edu

www.dndkm.org
https://m.dndkm.org

Developed by:







