U.S. Department of Energy 2006 Annual Report

I. Basic Information Regarding Report.

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- B. The World Wide Web address to obtain an electronic copy of the Freedom of Information Act (FOIA) report is www.mbe.doe.gov/execsec/foia.htm. The report can then be accessed by clicking FOIA Annual Reports.
- C. A paper copy of the report can be obtained at the Headquarters Freedom of Information Public Reading Room located in the Forrestal Building, 1000 Independence Avenue, S.W., Washington, DC 20585, or by submitting a request to the FOIA/Privacy Act Group. The hours of the Reading Room at Headquarters are from 9:00 a.m. to 4:00 p.m. weekdays, except federal holidays.

II. How to make a FOIA Request.

The Department of Energy (DOE) FOIA Home Page links to the FOIA Reference Guide, which provides instructions on how to make a FOIA request. A FOIA request also may be submitted electronically through the DOE FOIA Home Page or by facsimile at (202) 586-0575. The FOIA Home Page address is www.mbe.doe.gov/execsec/foia.htm and the guide can be accessed by clicking on Reference Guide.

A. Requests may be submitted to:

Abel Lopez, Director FOIA/Privacy Act Group Office of the Executive Secretariat U.S. Department of Energy 1000 Independence Avenue, SW Washington, DC 20585 202-586-5955

- B. For a detailed breakdown of each component's response times, see Section VII of this report, <u>Compliance With Time Limits/Status of Pending Requests</u>.
- C. A requester may not be granted records that are requested because (1) the documents are not in existence; or (2) the information requested is exempt from disclosure in accordance with the Privacy Act and the FOIA.

III. Definitions of Terms and Acronyms Used in the Report.

A. Agency specific acronyms or other terms are as follows:

DOE Department of Energy

Field Offices DOE offices not located in Washington

metropolitan area

HQ DOE Headquarters including the National Nuclear Security

Administration Headquarters

NNSA/AL National Nuclear Security Administration

Service Center/Albuquerque

BPA Bonneville Power Administration

CBFO Carlsbad Field Office

CH Chicago Office

GFO Golden Field Office

ID Idaho Operations Office

NETL National Energy Technology Laboratory

NR Office of Naval Reactors

ORO

Oak Ridge Operations Office

ORD

Office of Repository Development

OSTI

Office of Scientific and Technical Information

OH/EMCBC

Ohio Environmental Management Consolidated Business Center

PNSO

Pacific Northwest Site Office

RL

Richland Operations Office

RF/EMCBC

Rocky Flats Environmental Management Consolidated Business

Center

SRO

Savannah River Operations Office

SEPA

Southeastern Power Administration

SWPA

Southwestern Power Administration

SPR

Strategic Petroleum Reserve

WAPA

Western Area Power Administration

- B. Basic terms expressed in common terminology.
 - 1. Appeal -- a request to a federal agency asking that it review at a higher administrative level a full denial or partial denial of access to records under the FOIA, or any other FOIA determination such as a matter pertaining to fees.
 - 2. **Average number** -- the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
 - 3. **Complex request --** FOIA request that an agency using multi-track processing places in a slower track based on the volume and/or complexity or records requested.
 - 4. **Denial --** an agency decision not to release any part of a record or records in response to a FOIA request because all the information in the requested records is determined by the agency to be exempted under one or more FOIA

- exemptions, or for some procedural reason (such as no record is located in response to a FOIA request).
- 5. **Exemption 3 statute** -- separate federal statute prohibiting the disclosure of a certain type of information and authorizing its withholding under FOIA subsection (b)(3).
- 6. **Expedited processing** -- an agency will process a FOIA request on an expedited basis when a requester has shown an exceptional need or urgency for the records that warrants prioritization of his or her request over requests that were made earlier.
- 7. **FOIA/PA request** -- Freedom of Information Act/Privacy Act request. A FOIA request is generally a request for access to records concerning a third party, an organization, or a particular topic of interest. A Privacy Act request is a request for records concerning oneself; such requests are also treated as FOIA requests. (All requests for access to records, regardless of which law is cited by the requester, are included in this report.)
- 8. **Grant --** an agency decision to disclose all records under the FOIA.
- 9. **Initial request** -- request to a federal agency for access to records under the FOIA.
- 10. **Median number --** the middle, not average number. For example, of 3, 7, and 14, the median number is 7.
- 11. Multi-track processing a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests in each track are processed on a first-in/first out basis. A requester who has an urgent need for records may request expedited processing.
- 12. **Nondisclosure** -- an agency procedural reason for not disclosing records, such as "no records exist" or "not an agency record" or "request cancelled."
- 13. **Partial grant** -- an agency decision to disclose a record in part in response to a FOIA request, deleting information determined to be exempt under one or more FOIA

- exemptions; or a decision to disclose some records in their entireties, but to withhold others in whole or in part.
- 14. **Processed request or appeal** a request or appeal for which an agency has taken a final action on the request or the appeal in all respects.
- 15. Segregability review -- the act of reviewing a document, removing portions containing information that cannot be released under FOIA exemption(s), and then releasing the edited document to the requester (See "Partial grant.")
- 16. **Simple request** a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on volume and/or simplicity of records requested.
- 17. **Time limits** the time period in the FOIA for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a proper FOIA request.)

IV. Exemption 3 Statutes.

- A. The Exemption 3 statutes relied on by DOE during the current fiscal year and a brief description of type (s) of information withheld under each statute are, as follows:
 - 1. Atomic Energy Act of 1954, as amended, 42 U.S.C 2011 <u>et_seq.</u> Agency withheld information that is classified as Restricted Data, Formerly Restricted Data, or Unclassified Controlled Nuclear Information.
 - 2. National Defense Authorization Act for FY 1997, 41 U.S.C. 253(b)(m). Agency withheld contractor proposals, technical, management, and cost proposals submitted in response to the requirements of a solicitation for a competitive proposal.
- B. Statement of whether a court has upheld the use of each statute. If so, then cite exemption.
 - 1. No.
 - 2. <u>Hornbostel</u> vs. <u>Department of Interior</u>, 305 F. Supp. 2d 21 (DDC 2003).

V. Initial FOIA/PA Access Requests.

A. Numbers of initial requests.

	Number of requests pending as of end of preceding fiscal year	Number of requests received in current year	Number of requests processed in current year	Number of requests pending as of end of current year
NNSA/AL	104	577	446	235
BPA	5	32	36	1
CBFO	1	806	807	0
СН	12	54	57	9
GFO	5	24	27	2
ID	12	92	102	2
NETL	2	33	34	1
NR	2	13	14	1
ORO	371	1014	1023	362
OH/EMCBC	*422	312	644	90
RL	8	181	183	6
PNSO	**3	11	13	1
SRO	13	33	37	9
OSTI	0	1	1	0
SEPA	0	1	1	0
SWPA	0	6	6	0
SPR	0	28	28	0
WAPA	0	28	26	2
HQ	***202	363	376	189
TOTALS	1162	3609	3861	910

^{*} RF/EMCBC is no longer operational. Their 417 pending requests from FY 05 were combined with OH/EMCBC

^{**} PNSO was omitted from FY 05 report

^{***} ORD is no longer a Field site. ORD's 7 pending requests from FY 05 were combined with Headquarters

B. Disposition of initial requests.

	Number of total grants	Number of partial grants	Number of denials
NNSA/AL	353	16	6
BPA	23	9	0
CBFO	791	4	0
СН	25	3	1
GFO	4	15	1
ID	79	11	2
NETL	12	18	0
NR	6	5	0
ORO	713	34	0
OH/EMCBC	633	1	1
RL	98	45	8
PNSO	5	2	0
SRO	12	13	0
OSTI	1	0	0
SEPA	1	0	0
SWPA	5	1	0
SPR	8	14	0
WAPA	10	9	0
HQ	134	106	6
TOTALS	2913	306	25

Number of times each FOIA exemption used (counting each exemption once per request).

FOIA Exemptions

r	FOIA Exemptions													
	1	2	3	4	5	6	7A	7B	7C	7D	7E	7F	8	9
NNSA/AL	1	10	8	4	4	8	0	0	0	0	0	0	0	0
BPA	0	2	0	3	5	6	0	0	0	0	0	0	0	0
CBFO	0	0	0	3	0	3	0	0	0	0	0	0	0	0
СН	0	1	1	2	1	2	0	0	0	0	0	0	0	0
GFO	0	0	0	0	4	13	0	0	0	0	0	0	0	0
ID	0	2	5	5	5	1	0	0	0	0	0	0	0	0
NETL	0	1	1	10	4	5	0	0	0	0	0	0	0	0
NR	1	1	1	2	1	1	0	0	0	0	0	0	0	0
ORO	0	0	0	0	0	34	0	0	0	0	0	0	0	0
OH/EMCBC	0	0	0	1	1	0	0	0	0	0	0	0	0	0
RL	0	5	0	4	6	42	0	0	0	0	0	0	0	0
PNSO	0	2	0	1	0	0	0	0	0	0	0	0	0	0
SRO	0	11	2	0	0	3	0	0	0	0	0	0	0	0
OSTI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEPA	0	0	0	0	0	0	0	0	0	0	0	0	0	0

SWPA	0	0	0	1	0	0	0	0	0	0	0	0	0	0
SPR	0	0	0	12	0	2	0	0	0	0	0	0	0	0
WAPA	0	0	1	4	1	3	0	0	0	0	0	0	0	0
HQ	11	12	13	31	27	37	6	0	14	0	0	0	0	0
TOTALS	13	47	32	83	59	160	6	0	14	0	0	0	0	0

Other reasons for nondisclosure. 617

	No records	Referrals	With- drawn	Fee related reasons	Not reasonably described	Not a proper FOIA request for other reason	Not an agency record	Duplicate	Other
NNSA/AL	57	2	12	0	0	0	0	0	0
BPA	0	0	2	2	0	0	0	0	0
CBFO	6	6	0	0	0	0	0	0	0
СН	12	7	9	0	0	0	0	0	0
GFO	3	2	1	0	1	0	0	0	0
ID	3	1	4	0	0	0	2	0	0
NETL	1	1	1	1	0	0	0	0	0
NR	1	0	0	1	1	0	0	0	0
ORO	101	4	6	48	43	19	19	9	*27
OH/EMCBC	3	0	2	4	0	0	0	0	0
RL	13	5	4	8	1	0	1	0	0
PNSO	2	1	0	1	0	1	1	0	0
SRO	3	1	2	2	0	0	3	1	0
OSTI	0	0	0	0	0	0	0	0	0
SEPA	0	0	0	0	0	0	0	0	0
SWPA	0	0	0	0	0	0	0	0	0
SPR	3	0	0	0	0	0	3	0	0
WAPA	2	0	2	1	0	1	1	0	0
HQ	75	9	46	0	0	0	0	0	0
TOTALS	285	39	91	68	46	21	30	10	27

Information was in the public domain

VI. Appeals of Initial Denials of FOIA/PA Requests.

Number of appeals. A.

1. Number of appeals received during fiscal year 2.

Number of appeals processed during fiscal year

54

50

B. Disposition of appeals.1. Number completely upheld

Number completely upheld
 Number partially reversed
 Number completely reversed

a. Number of times each FOIA exemption used (counting each exemption once per appeal)

(1)	Exemption 1	2
(2)	Exemption 2	3
(3)	Exemption 3	2
(4)	Exemption 4	3
(5)	Exemption 5	9
(6)	Exemption 6	4
(7)	Exemption 7(A)	1
(8)	Exemption 7(B)	0
(9)	Exemption 7(C)	1
(10)	Exemption 7(D)	0
(11)	Exemption 7(E)	0
(12)	Exemption 7(F)	0
(13)	Exemption 8	0
(14)	Exemption 9	0
	- -	

4. Other reasons for nondisclosure (total) 31

a.	no responsive records	10
b.	referred to another agency	6
c.	withdrawn/cancelled	8
d.	no agreement to pay fees	2
e.	not reasonably described	0
f.	not a proper FOIA request	0
g.	not an agency record	2
h.	duplicate request	0
i.	other (specify) Search adequate(some records involved)	3

VII. Compliance with Time Limits/Status of Pending Requests.

A. Median processing time for requests processed during the year.

	Simple		Comple	X	Expedited		
	Request	:S	Request		Processing		
	Number of	Median number	Number of	Median number of	Number of	Median	
	requests	of days	requests	days to	requests granted	number of	
	processed	to	processed	process	expedited	days to process	
	F	process	processed	process	processing	process	
NNSA/AL	99	16	347	34	0	0	
BPA	36	25	0	0	0	0	
CBFO	806	4	0	0	1	5	
СН	57	18	0	0	0	0	
GFO	23	45	4	141	0	0	
ID	64	14	38	84	0	0	
NETL	16	20	18	30	0	0	
NR	12	11	2	431	0	0	
ORO	945	54	32	136	46	6	
OH/EMCBC	644	108	0	0	0	0	
RL	183	15	0	0	0	0	
PNSO	12	8	0	0	1	5	
SRO	37	178	0	0	0	0	
OSTI	1	20	0	0	0	0	
SEPA	1	2	0	0	0	0	
SWPA	6	5	0	0	0	0	
SPR	17	8	1	56	10	2	
WAPA	26	12	0	0	0	0	
HQ	376	36	0	0	0	0	
TOTALS	3361		442		58		

B. Status of pending requests.

	Number of requests pending as of end of fiscal year	Median number of days pending
NNSA/AL	235	66
BPA	1	21
CBFO	0	0
СН	9	13

GFO	2	54
ID	2	10
NETL	1	20
NR	1 .	3
ORO	362	56
OH/EMCBC	90	200
RL	6	3
PNSO	1	45
SRO	9	22
OSTI	0	0
SEPA	0	0
SWPA	0	0
SPR	0	0
WAPA	2	5
HQ	189	267
TOTALS	910	

VIII. Comparison with previous year(s).

D. Other statistics significant to components:

DOE received 74 requests for expedited treatment and accorded expedited processing to 58.

E. Other narrative statements describing component efforts to improve timeliness of FOIA performance and to make records available to the public (e.g., backlog reduction efforts; specification of average number of hours per processed request; training activities; public availability of new categories of records):

2006 FOIA Accomplishments

Reduced pending cases of requests at the Department by 21%, from 1162 to 910.

IX. Costs/FOIA Staffing.

	S	taffing Leve	els	Total Cost	s (including s	staff and all
	Number of Full Time Personnel	Number of Personnel with Part Time or Occasional FOIA Duties (In Total Work Years	Total Number of Personnel (In Work Years)	FOIA Processing (Including Appeals) (Estimated)	Litigation Related Activities (Estimated)	Total
NNSA/AL	3	10.20	13.20	702,337.00	97,542.60	799,879.60
BPA	0	1.50	1.50	66,000.00	0	66,000.00
CBFO	1	.50	1.50	128,000.00	0	128,000.00
СН	1	.23	1.23	87,514.00	0	87,514.00
GFO	0	2.00	2.00	85,000.00	0	85,000.00
ID	0	4.50	4.50	295,000.00	0	295,000.00
NETL	0	2.00	2.00	65,000.00	10,000.00	75,000.00
NR	0	.30	.30	27,000.00	0	27,000.00
ORO	4	3.00	7.00	442,100.00	0	442,100.00
OH/EMCBC	1	1.20	2.20	110,000.00	0	110,000.00
RL	1	.90	1.90	126,745.27	0	126,745.27
PNSO	0	.30	.30	2,888.00	0	2,888.00
SRO	0	1.44	1.44	140,772.00	0	140,772.00
OSTI	0	.01	.01	360.00	0	360.00
SEPA	0	.15	.15	1,500.00	0	1,500.00
SWPA	0	.12	.12	332.00	0	332.00
SPR	0	.25	.25	15,500.00	0	15,500.00
WAPA	0	.40	.40	29,105.00	0	29,105.00
HQ	6	21.03	27.03	1,667,546.18	32,000.00	1,699,546.18
TOTALS	17	50.03	67.03	3,992,699.45	139,542.60	4,132,242.05

X. Fees.

- Total amount of fees collected by agency for processing requests. \$18,541.18 Percentage of total costs. .4% A.
- B.

FOIA Regulations (including fee schedule). (optional) XI.

XII. Report on Executive Order 13,392 Implementation

The President issued Executive Order 13,392, entitled "Improving Agency Disclosure of Information," on December 14, 2005. The Executive Order established an approach to administration of the Freedom of Information Act that was "citizen-centered" and "results-oriented." The Executive Order also required each agency to conduct a review of its FOIA operations, to develop an agency-specific plan to improve its administration of the Act, and to include in its annual FOIA report a description of its progress in meeting the milestones and goals established in its improvement plan.

This section of the annual FOIA report contains the description of the progress made by the Department of Energy (DOE) to implement the milestones and goals of the agency's FOIA Improvement Plan. The reporting period for this section differs from the rest of this annual report, which is based on data compiled for Fiscal Year 2006. The reporting period for this section addresses implementation activities developed in accordance with the Executive Order and includes progress made by the Department through January 2007.

A. Description of supplementation/modification of agency improvement plan. (If applicable).

Not Applicable.

B. Report on agency implementation of its plan, including its performance in meeting milestones, with respect to each improvement area.

The Department of Energy has met the majority of the milestones established for this reporting period. These milestones were included in the agency improvement plan and report submitted in accordance with Executive Order 13,392 on June 14, 2006.

In the area of Training, the Department took actions that created a training program that increased the awareness and knowledge of FOIA requirements and responsibilities by DOE employees. Two announcements were issued to all DOE employees on FOIA requirements and agency responsibilities, and regular communications among FOIA Officers at the Department were established. In addition, a presentation on FOIA requirements and responsibilities for the orientation program conducted for new employees was developed, and a training conference on the FOIA and the Privacy Act was conducted for DOE and contractor employees with responsibilities under the statutes.

In the area of Communications with Requesters, dialogues were convened with requesters of information to discuss the FOIA program and to seek their views on how the program could be improved.

Finally, the Department implemented several actions that will help reduce the number of pending FOIA cases at the Department and address the area of Backlog Reduction. Regular reporting requirements on the processing of FOIA requests were established at DOE Headquarters and field locations, and additional resources were dedicated to improve the processing of requests by the Office of Health, Safety and Security.

C. Identification and discussion of any deficiency in meeting milestones (if applicable)

The Department was unable to complete action on all of the milestones because FOIA staff assigned responsibility to implement the agency plan assumed additional responsibilities to comply with new requirements to protect personally identifiable information, the Privacy Act, and the HSPD-12 program that relates to the government's personal identity verification program. These additional responsibilities resulted in less time dedicated to implementation of the milestones. In addition, the collection of information necessary to formulate some of the milestones required greater coordination with field personnel and information technology personnel than had been anticipated.

In the area of Training, the Department did not develop a presentation on FOIA requirements and responsibilities for Headquarters Program Senior managers by September 2006 as established by the agency plan. This action, however, was completed in October 2006.

In the area of Processing of Requests, the templates for FOIA responses to requesters of information and the FOIA Procedures Manual were not completed by the dates established in the agency plan. Those dates were August 2006 and December 2006, respectively. The templates were developed and distributed to FOIA Officers and individuals with FOIA responsibilities in October 2006. The FOIA Procedures Manual was completed and distributed in January 2007.

In the area of Receiving Electronic Requests, two actions were not completed in accordance with the agency plan. The plan stated that a standard FOIA request form would be developed by October 2006 for FOIA Officers at the Department to use on FOIA web pages. The standard electronic form, however, was developed and placed on the main FOIA web page of the Department in January 2007.

The Department also did not complete action on the development of standard information for DOE FOIA web sites on records maintained at DOE locations. The information necessary to create the standard information was requested in January 2007 by the Headquarters FOIA Officer from Field offices. All of the information requested will be obtained in February 2007, and action on this milestone will be completed in March 2007.

Finally, in the area of Overall Web Improvement, there were three milestones that were not completed by the dates established in the agency improvement plan. The plan stated that FOIA Officers would be required by December 2006 to provide a link to all FOIA web pages maintained by the Department. This milestone was not completed until January 2007.

The agency improvement plan also provided that all FOIA web pages would be required to use the standard electronic form by December 2006. Although the standard form has been developed, it cannot be provided for placement on all FOIA web pages maintained by the Department until issues related to its design format are resolved to ensure that it is compatible with the formats of field web pages. This action will be completed in February 2007.

The third milestone in this area stated that guidance would be developed by January 2007 to advise FOIA Officers on the type of information that should be made available on FOIA web pages maintained by the Department. The information pertinent to the development of the guidance was requested in January 2007 and is being collected. This milestone will be completed in March 2007.

- D. Additional narrative statements regarding other executive order-related activities. (Optional)
- E. Concise descriptions of FOIA exemptions.

The nine exemptions to the FOIA permit federal agencies to withhold information that is:

- (1) classified national defense and foreign relations information;
- (2) internal agency rules and practices;
- (3) prohibited from disclosure by another federal law;
- (4) trade secrets and other confidential business information;
- (5) inter-agency or intra-agency communications that are protected by legal privileges;
- (6) information that involves matters of personal privacy;
- (7) records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual;
- (8) information relating to the supervision of financial institutions; and
- (9) geological information on wells.

F. Additional statistics.

1. Time range of requests pending, by date of request (or, where applicable, by date of referral from another agency).

March 10, 1993 to January 30, 2007.

2. Time range of consultations pending with other agencies at this time.

May 17, 1995 to November 21, 2006.

G. Attachment. Agency improvement plan:

The Department of Energy FOIA Improvement Plan for Fiscal Year 2006 and Fiscal Year 2007 is attached.

Department of Energy Report and Agency Improvement Plan For Fiscal Year 2006 and Fiscal Year 2007

The Department of Energy (DOE) has a decentralized Freedom of Information Act (FOIA) program. Requests are processed at DOE Headquarters and field offices. Each of the locations that process FOIA requests has a designated FOIA Officer who processes requests for documents that fall within the jurisdiction of their respective locations. The field FOIA Officers report to the Chief FOIA Officer of the Department about their programs and activities through the Headquarters FOIA Officer, who also reports to the Chief FOIA Officer.

To review the agency's compliance with the requirements of the FOIA, the Chief FOIA Officer established a FOIA Task Force. The Task Force, which was chaired by the Headquarters FOIA Officer, included representatives from the Office of Management, Office of General Counsel, Office of Hearings and Appeals, Office of Security and Safety Performance Assurance, Office of Chief Information Officer, National Nuclear Security Administration (NNSA), NNSA Service Center Albuquerque, and the Oak Ridge Operations Office.

The Task Force reviewed several aspects of the FOIA program to determine the agency's compliance with the statute's requirements. The elements of the FOIA program reviewed at the Department were:

- (1) Agency's processes and practices to assist and inform the public about the FOIA process;
- (2) Agency's policies and practices on availability of public information through websites;
- (3) Agency's administration of the FOIA, including the extent to which requests have not been responded to within the statutory time limits and agency expenditures on equipment; and
- (4) Agency's use of information technology to respond to requests and communications with requesters, practices on expedited processing, and implementation of multi-tracking process.

The review included a survey instrument sent to all FOIA Officers at DOE, interviews with FOIA Officers and program personnel, a review of DOE and other agency websites, and the review of DOE publications and material related to the FOIA. Using these methods the Task Force specifically addressed several process improvement areas of the DOE FOIA program. The process improvement areas were staffing, training, expedited processing, multi-tracking, use of information technology, processing of requests, agency backlog, proactive disclosure of information, overall website improvements, overall tracking capability, electronic FOIA requests, acknowledgement letters, purchase of equipment, and the handling of referrals and consultations.

The Task Force concluded that the DOE FOIA program could be improved by increasing awareness and knowledge of FOIA requirements among DOE program and contractor

personnel; improving the processing of FOIA requests and reducing the agency backlog, improving communications with FOIA requesters; and providing greater consistency in content and presentation on DOE websites about the FOIA program and the type of information available through web sites.

To accomplish these goals, the DOE will focus the agency plan for Fiscal Year 2006 and Fiscal Year 2007 on six improvement areas. These areas are training, processing of requests, communication with requesters, backlog reduction, electronic FOIA requests, and overall web improvements.

Training

GOAL:

Develop and implement a FOIA training program to ensure that DOE employees are aware and knowledgeable about the requirements of the FOIA and their responsibilities under the statute. The training program will be available to all DOE employees, but will be targeted to those individuals with FOIA responsibilities.

ACTIONS: To accomplish this goal, the Department will:

- (1) Issue a DOECAST announcement to all DOE employees on FOIA requirements and agency responsibilities. A reminder will be issued annually. (June 2006)
- (2) Develop a presentation on FOIA requirements and responsibilities to be included in the orientation program conducted for all new DOE employees. (September 2006)
- (3) Conduct monthly conference calls with DOE FOIA Officers, convened by the Headquarters FOIA Officer, to discuss the FOIA program, procedures and issues. (July 2006)
- (4) Develop a presentation on FOIA requirements and responsibilities for Headquarters Program Senior managers, to be presented by the Headquarters FOIA Officer. (September 2006)
- (5) Conduct an annual FOIA Training Conference for all Departmental FOIA Officers and DOE and contractor employees with FOIA responsibilities. (November 2006)
- (6) Develop an online FOIA training course for DOE employees. (April 2007)

Processing of Requests

GOAL:

The Department will develop standard procedures and instructions for processing FOIA requests to create consistent and timely processing of requests throughout the agency.

ACTIONS: To accomplish this goal, the Department will:

- (1) Develop templates for FOIA responses to requesters that address the elements of a proper FOIA request, fee waivers, expedited processing, and responses withholding information pursuant to a FOIA exemption. The templates will be provided to all DOE FOIA Officers and program staff with FOIA responsibilities. (August 2006)
- (2) Develop a FOIA Procedures Manual for FOIA Officers and program staff with FOIA responsibilities that includes procedures for processing requests, decisions on fee waivers and expedited processing, reviewing documents, segregation of releasable information, and records management requirements. (December 2006)
- (3) Require Headquarters program offices to develop a plan for processing FOIA requests within their respective offices that conforms with and implements the FOIA Procedures Manual. (March 2007)

Communication with Requesters

GOAL:

The Department will improve its communications with requesters by developing more consistent responses and creating opportunities for dialogue with requesters about the FOIA program.

ACTIONS:

To accomplish this goal, the Department will implement the templates discussed above and will also have DOE FOIA Officers convene FOIA Dialogues with frequent requesters to discuss the DOE FOIA program and procedures and to seek the requesters' views on how to improve the program. (September 2006)

Backlog Reduction

GOAL:

The Department will implement an initiative to reduce the number of pending FOIA cases over one year old by 50% by June 2007.

ACTIONS: To accomplish this goal, the Department will:

- (1) Provide monthly reports on pending FOIA cases from the Headquarters FOIA Officer to Headquarters senior program management for their respective offices to ensure greater accountability for case management. (Implemented April 2006)
- (2) Require Headquarters Program offices to provide status reports on pending FOIA cases to Headquarters FOIA Officer every two weeks. (Implemented in April 2006)
- (3) Require record holders in the Field organizations to provide status reports on pending FOIA cases in their respective offices every two weeks to the Field FOIA Officers. (July 2006)

(4) Allocate additional resources in the Office of Security and Safety Performance to process FOIA cases that involve the review of classified information. (Implemented in February 2006)

(5) Provide a monthly report from the Headquarters FOIA Officer to the Chief FOIA Officer on the number of FOIA cases pending that are more than a year old. (June 2006)

Receiving Electronic FOIA Requests

GOAL:

The Department will develop a standard electronic FOIA form to facilitate the public's ability to submit FOIA requests to the Department, and will develop guidance for FOIA Officers to inform the public about records at each of the DOE locations through the DOE FOIA web sites.

ACTIONS: To accomplish this goal, the Department will:

(1) Develop a standard FOIA request form that will be used on FOIA web pages maintained by Headquarters and field offices. (October 2006)

(2) Provide standard information on DOE FOIA web sites on records maintained at DOE sites and to whom requests for information should be submitted. (January 2007)

Overall Web Improvement

GOAL:

To provide information to the public on DOE FOIA web sites in a consistent manner.

ACTIONS: To accomplish this goal, the Department will:

- (1) Require all FOIA web sites to provide a link to Headquarters and other field FOIA web pages. (December 2006)
- (2) Require all FOIA web pages to use standard electronic FOIA request form. (December 2006)
- (3) Develop guidance to make information available on FOIA web pages about information available at DOE locations consistent throughout the Department. (January 2007)