

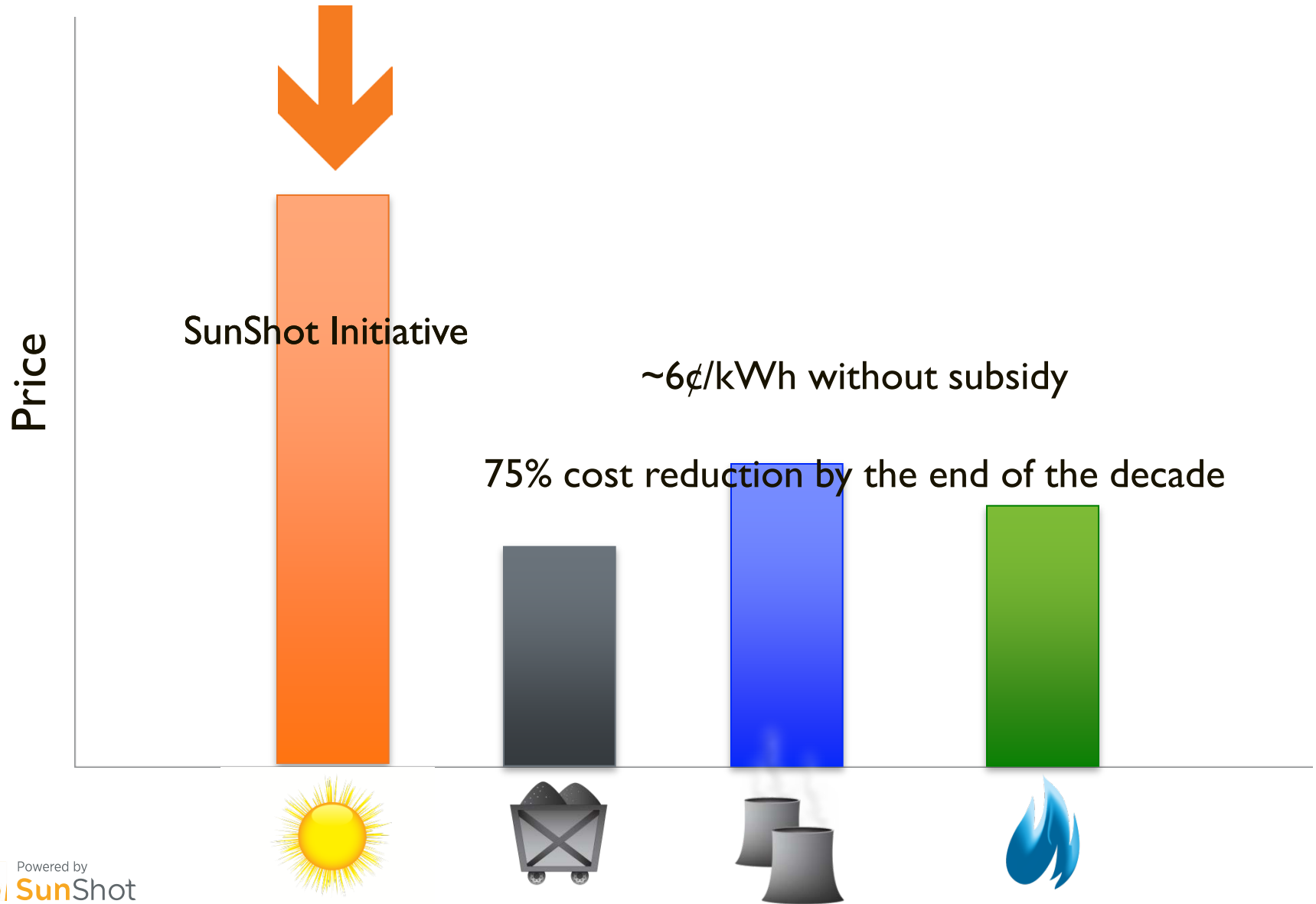
# Solar Action Webinar Series: Innovation and Solar Permitting and Inspections June 26, 2013



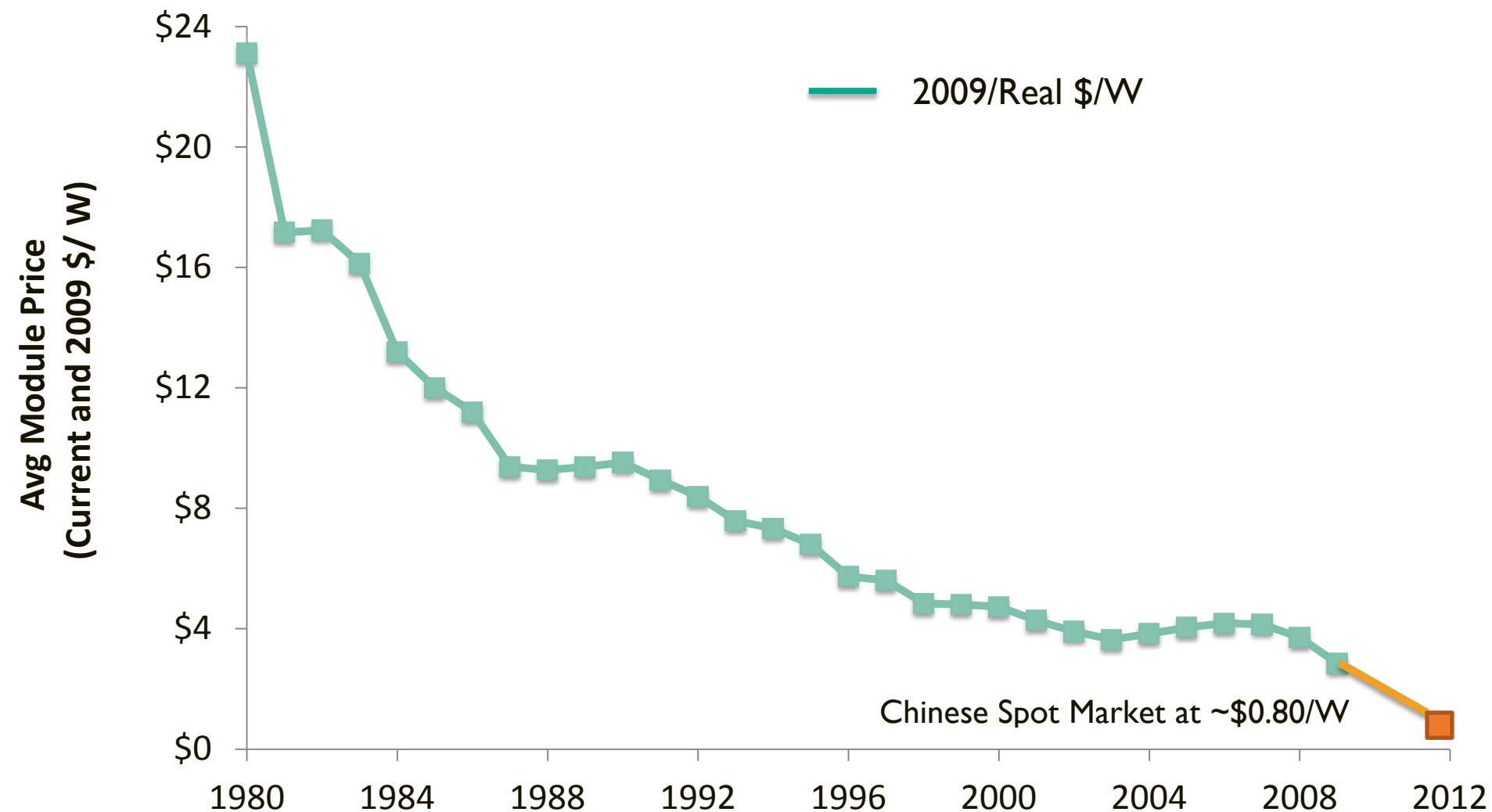
Powered by  
**SunShot**

U.S. Department of Energy

# Why We're Here: The Big Picture



# Panel Prices Plummeted



# However...

“Even if you paid nothing for the hardware, you'd still pay thousands of dollars to install a residential solar power system.”

- Former Secretary Chu



# What is SunShot Targeting?

## Soft Costs



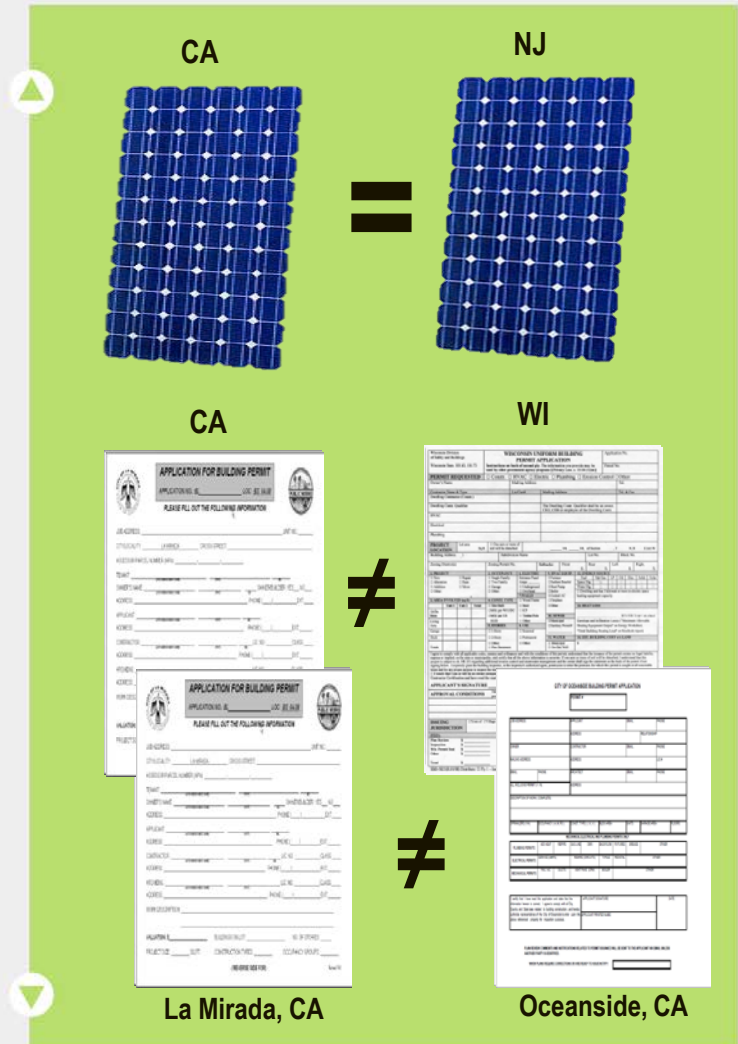
=

Up to **50%** of the  
cost of a solar  
installation

# A Fragmented Marketplace

## The Problem:

- 18,000+ local jurisdictions with authority over PV permitting requirements, land use codes and zoning ordinances
- 5,000+ utilities implementing interconnection standards and net metering programs
- 50 states developing interconnection standards and net metering rules



# ROOFTOP SOLAR CHALLENGE

## Southeast

12,500,000 People

## Midwest

5,000,000 People

## Northeast

10,200,000 People

## Southwest

20,500,000 People

## Northwest

790,000 People

47M TOTAL

# Rooftop Solar Challenge Successes

## Permitting

- 40% Faster
- 12% Cheaper



**Overall Time Saved: One Week**



# What Does One Week of Time Mean?

PV Installed in RSC locales:

Residential: 225 MW

Commercial: 357 MW

37,960 Residential  
Systems

3,148 Commercial  
Systems

Average Business Days  
Saved Per Install = 5.1

Average Business Days  
Saved Per Install = 4.1

Which means the RSC saved  
Americans from an  
estimated...

**792 YEARS OF RED TAPE**

# Growing Solar Friendly Communities



Powered by  
**SunShot**  
U.S. Department of Energy



# Public-Private Partnership: Cities, Counties, Nonprofits, & Industry

- An innovative partnership launched to address 'soft costs' in 2012 as part of DOE SunShot's Rooftop Solar Challenge
- Goal: to make it easier, faster and more affordable for citizens to go solar
- Involves cities, counties, industry, non-profits
- Focused on best practices & education
- Helps local governments prepare for the rapid increase in citizens who want to go solar
- Recognition for local governments who take steps



# Solar Friendly Communities Offers Benefits to Local Governments

- An easy-to-follow roadmap of Best Practices
- Individual outreach, education, coaching
- A menu of options giving choice to local communities
- Recognition as a Solar Friendly Community with a relatively low entry bar. Includes road sign, plaque, media attention, public ceremony
- Eligibility for residents to get \$500 discounts



# Denver and Aurora Recognition: First of 8 Communities So Far





## Four Levels of Recognition for Adopting Best Practices

Earn enough points to win designation as a Solar Friendly Community

Designation	Points Required
Bronze	700
Silver	900
Gold	1100
Platinum	1400

The program is flexible and allows participation by both **large** and **small** jurisdictions



## 12 Best Practices: A Roadmap to a Solar Friendly Community

Take a trip on the roadmap! Click on each wedge to learn more.





## 1. Provide a checklist of all permitting requirements in a single location (275 Points)

### Reasoning

Hosting up to date solar requirements in a single online location is one of the simplest, easiest ways to make sure installers and customers submit the right information on the right forms the first time. This will save everyone involved in the process time and money.

### Example

The cities of Philadelphia and Denver offer simple and easy to use permitting checklists that represent different approaches to this best practice.

### How to make it happen

Check out the permitting checklists online. Then, see where your current solar-related documentation is hosted and map out the different web pages, if applicable. Talk to your community's webmaster about consolidating the information.



## 2. Offer a standard permit form that is eligible for streamlined review (275 Points)

### Reasoning

Permitting processes can add time and money to the installation of solar PV. By standardizing solar permitting, jurisdictions can streamline and expedite the process.

### Example

*Solar ABC's Expedited Permit Process for PV Systems* provides a national standard of procedures developed by industry experts.



### How to make it happen

Check out Solar ABCs on the SFC website and see how it compares to your existing permitting process. If not possible, designate one primary point of contact for installers for standard permits.



### 3. Offer electronic or over-the-counter submittal and review options for standard systems (150 points)

#### Reasoning

Electronic or over-the-counter submittal procedures can significantly cut down the time necessary for approval of permits, freeing up time for departments and installers.

#### Example

Santa Clara offers over the counter permitting, enabling installers to walk in with an application and walk out with approval in one visit.



#### How to make it happen

Initially, designate a point of contact who is well versed in PV permitting that will be able to turn around approvals or denials in a timely fashion. At the very least, authorize plan checkers to electronically communicate with contractors if an issue comes up.



## 4. Issue permits within a specified timeframe (100 points)

### Reasoning

If a jurisdiction establishes and states a timeframe for permitting application decisions, installers have a better opportunity to plan their projects. This frees up time and enables installers to clearly communicate project timelines with customers.

### Example

For a project that meets established criteria, the City of Philadelphia will issue an over-the-counter permit. In special cases, a standard permit will be issued with a 20-day approval timeline.

### How to make it happen

Strive to issue permits the same day or within three days of application submittal. If this is not possible, state a firm policy on how long permits will take on your jurisdiction's permitting website.



## 5. Charge actual costs for permits and inspections with a cap on the total (200 Points)

### Reasoning

Fees and costs associated with permitting and inspecting solar PV can create significant barriers to adoption. In some cases, these costs do not reflect the actual time and work associated with the process. By capping the fees and/or charging actual costs, the economics of solar improve.

### Example

In Sacramento, California, installers pay a graduated flat fee for all commercial and residential systems. In the year since the city started cutting solar fees, permits more than doubled.



### How to make it happen

Understand the specifics of your jurisdiction's cost methodology for setting permitting and inspection fees. Some jurisdictions create exemptions for systems that meet standard engineering calculations.



## 6. Replace community-specific solar licenses, if required, with standard certification for installers (25 Points)

### Reasoning

Community- specific solar licenses can add unnecessary bottlenecks. Replacing them with nationally accredited standards is simpler and helps establish a national standard of competency for the solar industry.

### Example

The North American Board of Certified Energy Practitioners has established a national standard for solar installations.



### How to make it happen

Learn about NABCEP certification by exploring the website. Consider allowing NABCEP certified installers to bypass unique certification and inspection requirements within your jurisdiction.



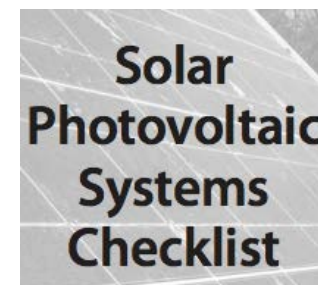
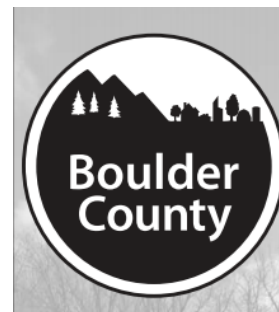
## 7. Provide inspection checklist that explains unique requirements beyond applicable codes (50 Points)

### Reasoning

Some jurisdictions have unique priorities or interests that are not necessarily clarified by referring to adopted electric or building codes. Specifying these exceptional requirements upfront can help the jurisdiction avoid repeat inspections and allow installers to pass inspections more often.

### Example

Boulder County's checklist for PV systems clearly states its requirements for rough inspections.



### How to make it happen

Work with your building department to see if local inspection staff have any “unique” requirements or interpretations of existing code. Reach out to local installers for feedback to understand any confusion that exists and publish a checklist on the jurisdiction's website.



## 8. Specify a narrow time window for system inspection (75 Points)

### Reasoning

Many communities have unpredictable timelines for when an inspector will come to a job site. That makes it hard for solar installers to plan their projects. By narrowing the window for a system inspection, installers can spend less time waiting on job sites—and that directly translates to cost savings.

### Example

Denver has a two-hour inspection window, making the city one of the most efficient and timely for PV projects.



**DENVER**  
THE MILE HIGH CITY

### How to make it happen

Start the conversation with the building department and assess the current inspection window. Reach out to local solar contractors to see what's working well and what can be improved upon.



## 9. For efficiency, require only one inspection for standard rooftop systems on existing homes and businesses (100 points)

### Reasoning

Multiple inspections add time to PV installations, requiring additional visits and hours on the the job site. Requiring a single inspection—rough or comprehensive—can significantly cut this time.

### Example

The City of Philadelphia requires a single field inspection for residential projects.



### How to make it happen

If your jurisdiction requires multiple inspections for a PV installation, reassess existing requirements and compare your jurisdiction to analogous communities with fewer requirements. Work with chief engineer and building officials to discuss feasibility of a single inspection.



## **10. Adopt ordinances that encourage distributed solar generation and protect solar rights and access including reasonable roof setback requirements (150 points)**

### **Reasoning**

Various policies can create a more favorable environment for solar PV. By implementing policies that allow installations and ensure access to solar access, fewer conflicts will emerge in the future.

### **Example**

Fort Collins Colorado has developed an integrated approach to sustainability and solar programs .

### **How to make it happen**

Work with the local sustainability office, historic preservation advocates, fire officials, and your urban forester to assess the feasibility of adopting policies that explicitly balance potentially competing community desires such as urban forestry, historic preservation and solar access.



## 11. Educate residents on solar energy by providing information on financing options and projected economic benefits (125 points)

### Reasoning

Improving education and consumer awareness remains critical to the success of solar adoption. Many potential customers lack adequate information on the options available.

### Example

The City of Santa Monica houses a best-in-class customer education website for interested residents. They also provide educational materials on financing options.



### How to make it happen

Develop tools and resources for website to educate consumers on value of solar and options available. Also consider outreach events.



## 12. Track community solar development and provide tools showing solar access in your community (75 points)

### Reasoning

Keeping tabs on solar installations helps communities track progress toward becoming a Solar Friendly Community, but it can also be used as an educational tool, showing momentum and potential to customers.

### Example

Arizona has a state-wide program to track applications for solar installations.



### How to make it happen

Work with your permitting office and utility to quantify solar installations and publicize them through communications channels, such as your website.





## What's Next?

- Working on refinements to scale program nationally
- Expanding Solar Friendly Communities Discount Program
- Adjusting to make program applicable to wide variety of communities including small ones
- Discussing ways to align with similar efforts



# **Rebecca Cantwell**

Senior Program Director, Solar Friendly Communities

[rcantwell@cosea.org](mailto:rcantwell@cosea.org)

June 26, 2013

# Broward County and Partners Go SOLAR



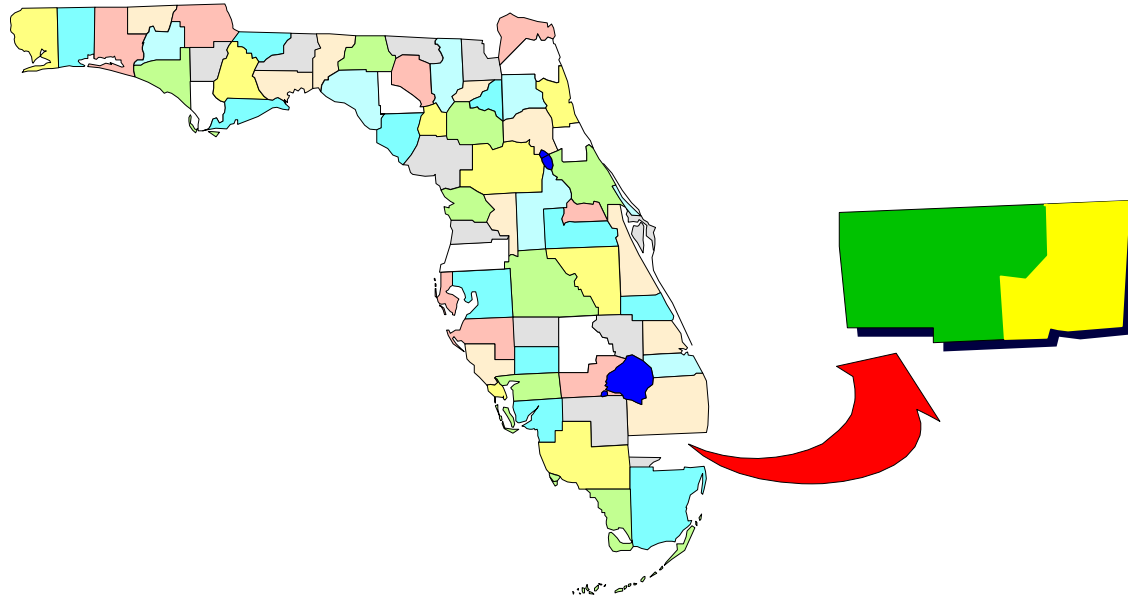
Powered by  
**SunShot**  
U.S. Department of Energy

# Partnership Emphasis



# What is Go SOLAR?

- Partnership between Broward County, Florida and 14 of its 31 municipalities
- Create a fully electronic permitting system for rooftop solar photovoltaic installations

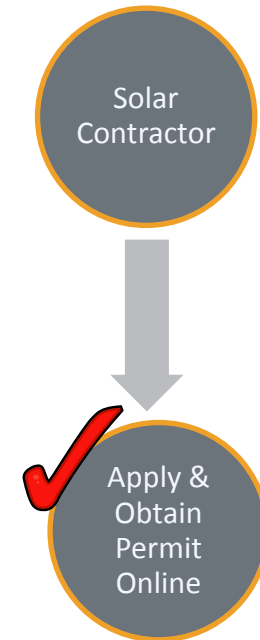
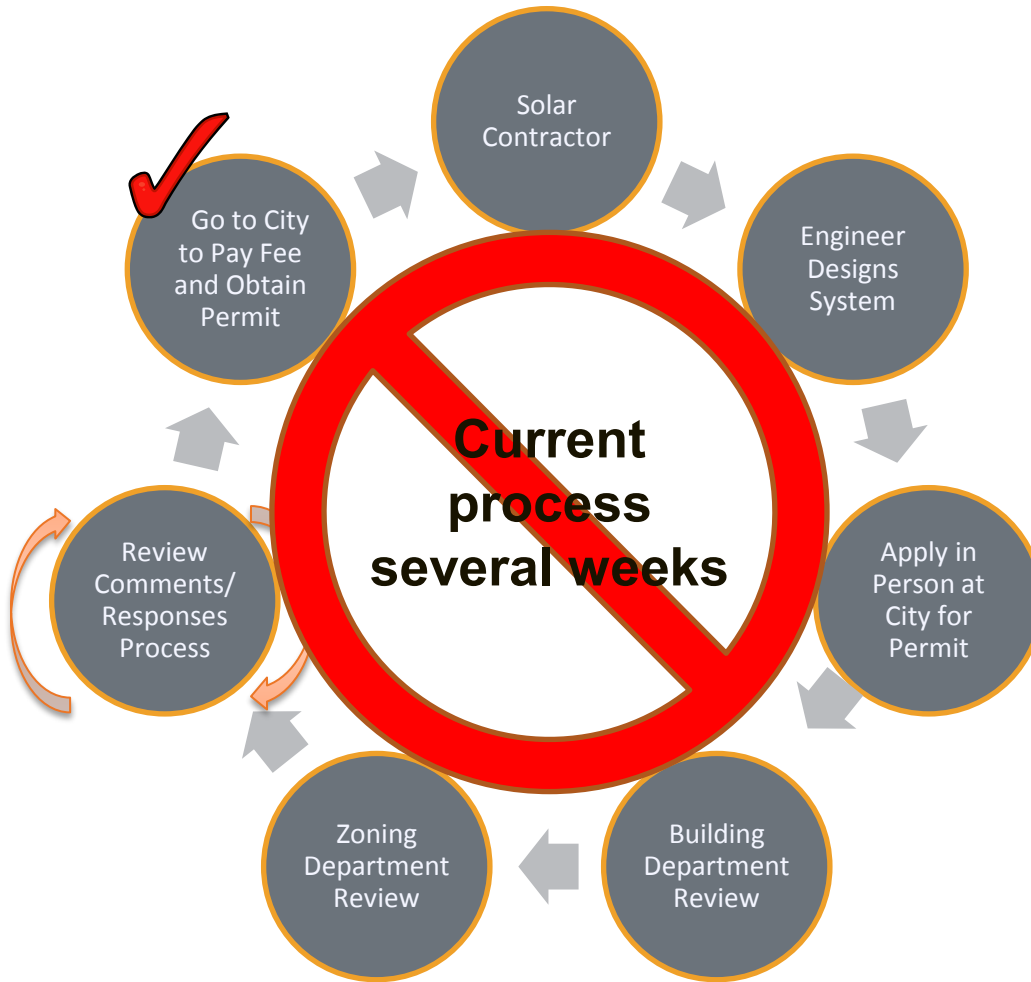


# Go SOLAR Solution

---


- 1 Year to Implement
- WEB site used by all partners
- Access to selection of pre-approved design plans
  - Designed for majority of roof types in South Florida
- A single permit fee
- Immediate issuance of electronic permit
- Coordination of inspections with municipalities

# Go SOLAR Solution



**Proposed Process  
A Few Minutes**

# Go SOLAR Application

**GO SOLAR**  
Broward Rooftop Solar Challenge

Online Permitting System

GoSOLAR HomeSearch for PermitRegisterHelpContact Us

GoSolar Home

Sign Out

Search for Permit

My Permits

Permit List

Apply for New Permit

Request Next Inspection

My Account

Update Information

Change Password

Apply for a New Permit

Terms of Use > Property > Owner > Project > Roof > System > Review > Pay

Property Information

Below, please describe the property for which you are requesting a permit, then click the button to go to the next step. Items with an asterisk (\*) are required.

Please use the [Property Appraiser Web site](#) to look up or confirm information about the property.

If the permitting authority for the property is not listed here, you cannot use this system to apply for this permit and must contact the appropriate agency directly.

Jurisdiction: \* <-- Not Selected -->

Street Address: \*

Address Line 2:

City/State/ZIP: \* FL

County: \* Broward

Folio Number: \* or Parcel ID: \*

Legal Description: \*

Building Use: \*  
☐ Low Commercial ☐ Residential

Save and go to Next Step


Broward Home | Terms of Use

Powered by  
**SunShot**  
U.S. Department of Energy

35

# Go SOLAR Application

Welcome, TestCustomer [Sign Out](#)

**GO SOLAR**  
Broward Rooftop Solar Challenge

Online Permitting System

[GoSOLAR Home](#) [Search for Permit](#) [Register](#) [Help](#) [Contact Us](#)


[GoSolar Home](#)  
[Sign Out](#)  
[Search for Permit](#)  
[My Permits](#)  
    [Permit List](#)  
    [Apply for New Permit](#)  
    [Request Next Inspection](#)  
[My Account](#)  
    [Update Information](#)  
    [Change Password](#)


## Apply for a New Permit


[Terms of Use](#) > [Property](#) > [Owner](#) > [Project](#) > [Roof](#) > System > Review > Pay


### Roof Structure Type


Please choose one option below to indicate the type of roof structure on which the solar panels will be installed. If the appropriate roof structure type is not listed, please [contact the appropriate agency](#) directly and do not use this system to apply for the permit.


☐ Barrel Tile  


☐ Concrete  



☐ Flat - other than tile  


☐ Flat tile  


☐ Metal  


☐ Shingle  


Save and go to Next Step


Powered by  
  
U.S. Department of Energy

[Broward Home](#) | [Terms of Use](#)

36

# Go SOLAR Application

Welcome, TestCustomerSign Out

**GoSOLAR**  
Broward Backup-Power Challenge

Online Permitting System

[GoSOLAR Home](#)[Search for Permit](#)[Register](#)[Help](#)[Contact Us](#)

GoSolar Home

Sign Out

Search for Permit

My Permits

Permit List

Apply for New Permit

Request Next Inspection

My Account

Update Information

Change Password

## Payment Confirmation

Thank you for your payment. A confirmation email has been sent to the email address that you specified.

The permit described below has now been issued.

Please print this message for your records.

Payment Date:	10/01/2012 2:55 PM
Payment Confirmation Number:	0XXXXA
Payment Amount:	\$552.00

## Permit Issued

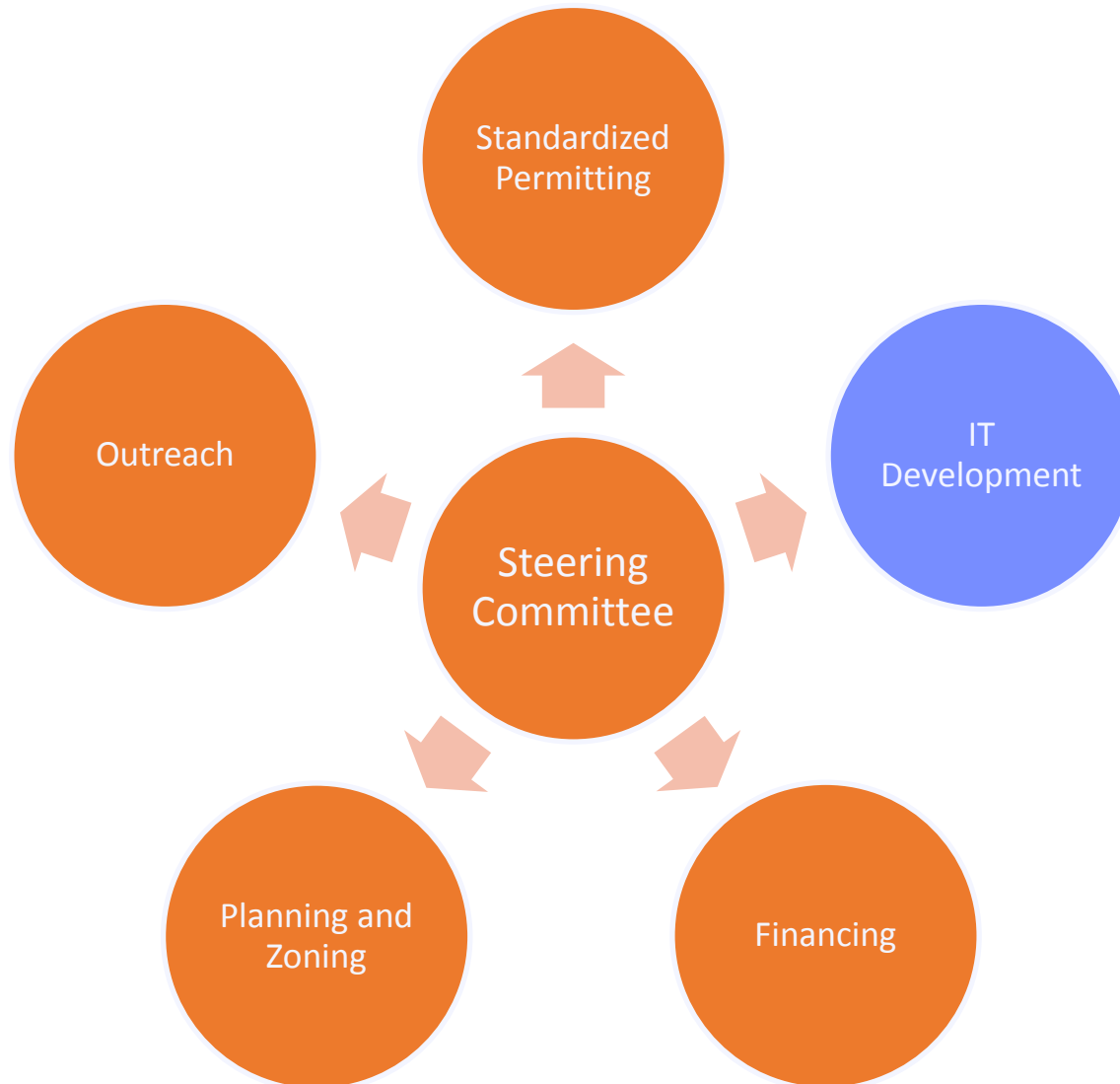
Jurisdiction:	Unincorporated Broward County
Permit Number:	12-00017
Permit Holder Name:	Test Customer
Job Title:	2701 Property

## What now?

You may now view and print your permit documents:

<a href="#">Permit Card</a>	<a href="#">Photovoltaic System Design</a>
<a href="#">Permit document</a>	<a href="#">Electrical Design</a>
	<a href="#">Rooftop Mounting System Design</a>

# How We Did It



# How We Did It

www.broward.org/gogreen/gosolar

Microsoft Translator | Google Translate



[Green Government](#) [Municipalities](#) [Business](#) [Residents](#) [Green Learning](#) [GoSOLAR](#)

Broward County > Go Green > GoSOLAR [Printer Friendly](#)

▶ Broward's Sustainability Leadership

▶ Contact Us

▶ Educational Resources

▶ Financing Options

▶ FPL Applications and Rebates

▶ Frequently Asked Questions (FAQs)

▶ Go SOLAR Committees

▶ Go SOLAR Events

▶ Participating Cities

▶ Partner Resources

▶ Solar Customer Assistance

▶ Solar Rights In Florida

▶ Status Updates

▶ Training

## Welcome to Go SOLAR Broward Rooftop Solar Challenge





### You're just a click away from your solar permit, the Go SOLAR Online Permitting System is Now Live!

Imagine a process that currently takes weeks to accomplish that is now reduced to a few clicks of your mouse button. Imagine also that the system that you're utilizing is unique to Broward County and the entire county. The Go SOLAR Online Permitting System is a unique accomplishment made possible by the Go SOLAR Broward Rooftop Solar Challenge. This is a U.S. Department of Energy grant-funded program that makes it easier for Broward County residents and businesses to convert to solar energy by reducing the cost and wait time associated with the permitting process for installing photovoltaic (PV) rooftop solar systems.

### Go SOLAR Fest Was a Shining Success.



Stay connected!



Powered by



U.S. Department of Energy





Online Permitting

Now Online!

Resources

Broward Solar

▪ Rooftop Challenge

  
U.S. Department of Energy

39

# Permitting Improvements

	Pre-Go SOLAR	Go SOLAR
Cost for Developing Plans	\$2,000	\$0
Average Permitting Fee	\$630	\$552
Prepare and Route Permit	\$200	\$0
	\$2,830	\$552
	80% Reduction	
Time to Issue Permit	5.7 – 1.5 Days	1 hour
	92% Reduction	

# Rooftop Solar Challenge II Goals

---

- To build strong regional solar markets by rapidly deploying innovative, transformative, locally-generated solutions on a broad scale;
- To enable solar companies to more efficiently manage their labor, material and cash flows, and customer interactions by introducing process predictability and standardization at the local government level; and
- To increase affordability of residential and small-scale solar PV.

# Rooftop Solar Challenge II Goals

---

## ■ Additional Potential Partners

- Alachua County
- Orange County
- Miami-Dade
- Sarasota County
- Monroe County
- St. Lucie County

# Lessons Learned

---

- Communication
  - Collaboration vs. time
  - Keeping partners engaged
- Time
- Going Rogue
- New technology time sinks
- Variety vs. Efficiency
- Free is good
- Training
- Value of a good idea
- Show me the money



# **Jeffery Halsey**

Broward County Division Director

954-519-1468, [jhalsey@broward.org](mailto:jhalsey@broward.org)

6/26/13



# QUESTIONS