

Better Buildings Residential Network

Lessons Learned

Peer Exchange Calls, Winter 2020, No. 24

The Better Buildings Residential Network hosts Peer Exchange Calls that connect energy efficiency programs and partners to share best practices and learn from one another in order to increase the number of homes that are energy efficient. Follow the links below to view full summaries of each call, and visit the Better Buildings Residential Network website at energy.gov/eere/better-buildings-residential-network to view a schedule of upcoming Peer Exchange Calls.

Program Design & Customer Experience

Redefine program goals to align with climate and grid needs.

The American Council for an Energy Efficient Economy's Utilities Program Director, Rachel Gold, looked at the coming year and highlighted many opportunities to incorporate energy efficiency resources like demand reduction, energy efficiency and grid flexibility into utility programs.







Drive the adoption of deep energy retrofits.

Lawrence Berkeley National Laboratory's Brennan Less, Senior Scientific Engineering Associate, shared his thoughts on the future of distributed energy resources – and how it will differ from the past. Among many ideas, he suggested minimizing disruptions to consumers, decreasing the risks of retrofits to homeowners and contractors, and emphasizing the benefits of resilience.







Control airflow and humidity to drive comfort.

Austin Energy's Compliance Program Coordinator, Tom Turner, revealed how controlling airflow and humidity is critical to comfortable, high-performing homes. A key insight was that an emphasis on how small changes in the dewpoint at points throughout a home could result in outsized impacts.

Comfort: The Biggest Driver of Residential Energy Efficiency? February 13, 2020





Prioritize quality installation to make cold climate heat pumps a reality.

The Northeast Energy Efficiency Partnership's Director of Technology & Market Solutions, David Lis, explained that air source heat pump adoption plays a significant role in achieving the Northeast's carbon reduction goals. He fleshed out NEEP's 7 market transformation strategies for making that happen.

► How Quality Installation Impacts Equipment March 26, 2020

