

Frequently Asked Questions

ONENNSAccess – Secure Access Made Simple!

What is ONENNSAccess?

[OneNNSAccess \(ONA\)](#) is a webpage where Department of Energy (DOE)/ National Nuclear Security Administration (NNSA) Federal staff and contractors can register online ahead of their planned visits to one of the participating labs, plants, and sites (LPS).

Why ONA?

The previous NNSA visitor access system, which required repetitive site-specific badge enrollment, impeded productivity and did not align with the Homeland Security Presidential Directive (HSPD-12) goal for consistent physical and logical access control. ONA addresses this by standardizing access control for all DOE/NNSA Federal staff and contractors with an HSPD-12 badge, providing a streamlined online registration for inter-site collaboration.

Which LPS are available through ONA?

There are nine sites currently on the ONA splash page: John A. Gordon Albuquerque Complex (ABQ), Kansas City National Security Campus (KCNSC), Lawrence Livermore National Laboratory, Los Alamos National Laboratory, Nevada National Security Sites, Pantex Plant, Sandia National Laboratories, Savannah River Site, and Y-12 National Security Complex.

When was ONA made available?

The ONA website went live on December 31, 2025.

Is ONA available at headquarters?

ONA is currently not available at Headquarters/offices in the DC area due to DOE physical and logical access controls.

What are the benefits of using ONA?

ONA eliminates paperwork and unnecessary stops at badge offices, streamlines the visitor's registration process by having LPS online forms available in one place, and provides secure access until their HSPD-12 badge expires.

Is training available?

Some LPS have developed user guides, videos, and other training materials regarding their specific visitor registration sites/forms. Please check the individual site registration pages for further details.



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Who do I contact if I am having issues accessing the ONA splash page?

Contact the [KCNSC IT Help Desk](#) for any assistance.

Where is ONA hosted and why?

ONA is available on [Kansas City Plant \(KCP\) Spaces](#), a wiki hosted by KCNSC. The wiki is accessible via the Internet so DOE employees or contractors with Entrust credentials can access it, including all of the LPS and Management and Operating Contractors.

When I visit each LPS, will I be able to login to a device as a visitor?

Not yet! The next phase of development will focus on implementing this logical

access for NNSA personnel. Updates will be provided regarding the progress of logical access.

This is my first time logging into KCP Spaces. What can I expect?

To log in to KCP Spaces for the first time, you will need to follow these general steps:

- ★ Go to the [KCP Spaces](#) wiki site.
- ★ Select "Login."
- ★ Enter your KCNSC network username and password.
- ★ Complete any Multi-Factor Authentication (MFA) prompts.
- ★ If using a temporary password, set a new one when prompted.

Contact [KCNSC IT Help Desk](#) for any assistance with the KCP Spaces login process.



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